Iowa Medicaid
Iowa HHS

HOME AND COMMUNITY-BASED SERVICES (HCBS) PROVIDER QUALITY SELF-ASSESSMENT

2024 Edition

Instructions

This form is required for organizations enrolled to provide HCBS Waiver or Habilitation services in section II. Service Enrollment (page 6).

The HCBS Provider Quality Self-Assessment form is a fillable PDF and must remain in that format upon submission. It includes an electronic signature attesting that the information submitted is true, accurate, complete, and verifiable. Organizations are responsible for ensuring signatory authority. The annual HCBS Provider Quality Self-Assessment training and corresponding Frequently Asked Questions (FAQs) addresses some common problems with completing and submitting the self-assessment. Click here to access[1].

Each organization is required to submit an acceptable self-assessment by the designated due date each year. Incomplete or inaccurate self-assessments will not be accepted. Failure to submit a complete and accurate self-assessment by the designated due date will result in a referral to Iowa Medicaid's Program Integrity Unit for appropriate action, which may include sanctions and disenrollment from Iowa Medicaid.

Below is a brief explanation of each section of the HCBS Provider Quality Self-Assessment form. For full instructions, troubleshooting tips and training on the annual HCBS Provider Quality Self-Assessment, please click here[2].

I. Organizational Details (page 4). Identifies the organization submitting the forms.

II. Service Enrollment (page 6). Identifies the programs and services your organization is enrolled to provide. If you are uncertain which services you are enrolled for, contact Iowa Medicaid Provider Services via email imeproviderservices@hhs.iowa.gov or contact your HCBS Specialist.

Please note that you are responsible for completing the self-assessment process for all programs and services for which your organization is enrolled, regardless of whether these services are currently being provided. If you wish to disenroll from a service, please contact your HCBS Specialist.

III. Self-Assessment Questionnaire (page 8). Provides an outline of all basic standards required by law, rule, industry standards or best practice. You should read each standard, consider your organization's current situation and select the most appropriate response.

Selecting **Yes** means your organization meets the standards and would be able to provide verifiable evidence of meeting the standard. You may meet the standard because you are required to by law or rule, organization policy or because your organization does so as best

[1] https://hhs.iowa.gov/programs/welcome-iowa-medicaid/iowa-medicaid-programs/hcbs
[2] https://hhs.iowa.gov/programs/welcome-iowa-medicaid/iowa-medicaid-programs/hcbs

practice or because you are required to by another oversight entity outside of Iowa Medicaid.

Selecting **No** means your organization does not meet the standard but is required to by law, rule, or organization policy, or the standard is otherwise necessary for the services your organization is enrolled to provide. If you select No, you must provide a response in the designated box describing your plan to meet the standard(s). A plan is sometimes also known as a "remediation plan," corrective action plan or "CAP." It describes what the organization will do correct the problem with specific timelines for achieving compliance.

Selecting **NA** means the standard is not required by law, rule or organization policy and is not otherwise necessary for the services your organization is enrolled to provided.

At the end of each topic, there is an opportunity for your organization to highlight how your organization meets or exceeds the requirements.

IV. Guarantee of Accuracy (page 34). Identifies your organization's pertinent certifications, accreditations and licensures. Typically, you would list certifications, accreditations and licensures that qualify your organization for programs and services identified in II. Service Enrollment (page 6). The Guarantee of Accuracy (page 34) also requires your organization to attest that the information and responses are true, accurate, complete and verifiable.

V. Workforce, Settings and Waitlist Data Collection (page 36). Provides details about your workforce, settings where you provide HCBS and waitlists for services.

The annual Address Collection Tool, a former component of the HCBS Provider Quality Self-Assessment is **no longer required** as part of the annual self-assessment process. Per INFORMATIONAL LETTER NO. 2492-MC-FFS[3], HCBS waiver and Habilitation providers must report new HCBS residential and nonresidential settings in which they provide certain services, within thirty days of establishing the new setting. This ongoing process replaces the need to complete the annual Address Collection Tool.

Questions should be directed to the HCBS Specialist assigned to the county where the parent organization is located. For a complete list of Quality Improvement Organization (QIO) HCBS Quality Oversight Unit contacts and a list of HCBS Specialists by region, please click here[4].

**Please note that only one self-assessment is allowed per Tax Identification Number (TIN) and only one TIN is allowed per self-assessment. The "parent" or "main" organization must submit the self-assessment for all subsidiaries and affiliates.*

[3] https://secureapp.dhs.state.ia.us/IMPA/Information/ViewDocument.aspx?viewdocument=a67a9698-e4e8-4866-811d-335d65f913f7

[4] https://hhs.iowa.gov/programs/welcome-iowa-medicaid/iowa-medicaid-programs/hcbs

Links and Resources

- Iowa Department of Health and Human Services (HHS) Website[5]
  - Provider Quality Self-Assessment Webpage[6]
  - Provider Services and Provider Enrollment Webpage[7]
  - Competency-Based Training (CBT) and Technical Assistance for Long-Term Services and Supports (LTSS) Webpage[8]
- Informational Letters (ILs)[9]
- Iowa Administrative Code and Rules[10] (IAC)
- Iowa Code[11] (IC)
- Code of Federal Regulations[12] (CFR)

[5] https://hhs.iowa.gov/
[6] https://hhs.iowa.gov/programs/welcome-iowa-medicaid/iowa-medicaid-programs/hcbs
[7] https://hhs.iowa.gov/programs/welcome-iowa-medicaid/provider-services/provider-enrollment
[8] https://hhs.iowa.gov/programs/welcome-iowa-medicaid/provider-services/provider-trainings/cbt
[9] https://secureapp.dhs.state.ia.us/impa/Information/Bulletins.aspx
[10] https://www.legis.iowa.gov/law/administrativeRules/agencies
[11] https://www.legis.iowa.gov/law/statutory
[12] https://www.ecfr.gov/

I. ORGANIZATION DETAILS

Please identify your parent agency by providing the following information using the text entry fields below.

Tax Identification Number (TIN) (9 digits):					
All Waiver and Habilitation NPI (list all):					
Organization Name (as registered with Iowa Medicaid):					
Mailing Address:			Physical Address:		
City:	State:	Zip:	City:	State:	Zip:
County:			County:		
Executive Director/Administrator:				Title:	
Email:				Telephone:	
Self-Assessment Contact:				Title:	
Email:				Telephone:	
Organization Website:					

If the organization is completing one self-assessment for multiple subsidiaries or affiliates, identify below the affiliated agencies covered under this self-assessment. Please attach a separate document listing any additional agencies that do not fit in the available space below.

Subsidiary/Affiliate Name	City	County	Associated NPI (list all)

Iowa Medicaid
Iowa HHS

II. SERVICE ENROLLMENT

Indicate each of the programs and corresponding services your organization is enrolled to provide regardless of whether these services are currently being provided.
**If your organization is not enrolled for any of the services in this section, you are not required to submit the annual Provider Quality Self-Assessment.*

	☐AIDS/HIV Waiver	☐BI Waiver
Services	☐Adult Day Care ☐Agency Consumer-Directed Attendant Care (CDAC) ☐Counseling ☐Respite	☐Adult Day Care ☐Behavior Programming ☐Agency Consumer-Directed Attendant Care (CDAC) ☐Family Counseling and Training ☐Interim Medical Monitoring and Treatment (IMMT) ☐Medical Day Care for Children ☐Prevocational Services ☐Respite ☐Supported Community Living (SCL) ☐Supported Employment
	☐CMH Waiver	**☐Elderly Waiver**
Services	☐Family and Community Support Services ☐In-Home Family Therapy ☐Medical Day Care for Children ☐Respite	☐Adult Day Care ☐Agency Consumer-Directed Attendant Care (CDAC) ☐Assisted Living Services ☐Case Management ☐Mental Health Outreach ☐Respite
	☐HD Waiver	**☐ID Waiver**
Services	☐Adult Day Care ☐Agency Consumer-Directed Attendant Care (CDAC) ☐Counseling ☐Interim Medical Monitoring and Treatment (IMMT) ☐Respite	☐Adult Day Care ☐Agency Consumer-Directed Attendant Care (CDAC) ☐Day Habilitation ☐Interim Medical Monitoring and Treatment (IMMT) ☐Medical Day Care for Children ☐Prevocational Services ☐Residential-Based Supported Community Living (RBSCL) ☐Respite ☐Supported Community Living (SCL) ☐Supported Employment

	☐**PD Waiver**	☐**Habilitation**
Services	☐Agency Consumer-Directed Attendant Care (CDAC)	☐Day Habilitation ☐Home-Based Habilitation ☐Prevocational Habilitation ☐Supported Employment Habilitation

III. SELF-ASSESSMENT QUESTIONNAIRE

A. ORGANIZATIONAL STANDARDS

To provide quality services to members, organizations must have sound administrative and organizational practices and a high degree of accountability and integrity.
Organizations should have a planned, systematic, organization-wide approach to designing, measuring, evaluating, and improving its level of performance.
Use this section to tell us what your organization has in place related to basic standards required by law, rule, industry standards, or best practice.

1. PURPOSE AND MISSION *Does your organization…*	
a) Have a mission statement that aligns with the needs, ability, and desires of the members served?	☐Yes ☐No ☐NA
If indicating “No,” you must describe a plan to meet the standard(s). Attach additional information as necessary.	

2. FISCAL ACCOUNTABILITY *Does your organization…*	
a) Have a process for establishing a rate for each service?	☐Yes ☐No ☐NA
b) Maintain fiscal and corresponding clinical records for a minimum of five years after the date of the last claim?	☐Yes ☐No ☐NA
c) Provide all services per the scope, definition and guidelines for the service?	☐Yes ☐No ☐NA
If indicating “No,” you must describe a plan to meet the standard(s). Attach additional information as necessary.	

3. ORGANIZATION OVERSIGHT *Does your organization…*	
a) Have a committee, board, or advisory board to oversee operations?	☐Yes ☐No ☐NA

b) Ensure committee or board membership includes members, caregivers, and professionals in a related field who can represent the interests of members?	☐Yes ☐No ☐NA
c) Maintain committee or board meeting minutes to demonstrate oversight and active engagement in the organization?	☐Yes ☐No ☐NA

If indicating "No," you must describe a plan to meet the standard(s). Attach additional information as necessary.

4. QUALITY IMPROVEMENT (QI) PROCESSES

Does your organization…

a) Have an established systemic, organization-wide quality improvement process? *Does the QI process include:*	☐Yes ☐No ☐NA
b) Discovery: Collecting and reviewing data to identify issues to be monitored for quality improvement with specific sample sizes and acceptable thresholds?	☐Yes ☐No ☐NA
c) Ongoing review of member experiences such as member/stakeholder surveys to determine the need for systemic changes?	☐Yes ☐No ☐NA
d) Ongoing review of records to include service documentation, medication records, incident reports, abuse reports, appeals and grievances, and personnel records?	☐Yes ☐No ☐NA
e) Ongoing review of trends related to critical incidents, abuse, appeals and grievances, staff performance, and member/stakeholder experiences?	☐Yes ☐No ☐NA
f) Remediation: The development of a plan to address areas of improvement and remediation of negative trends identified during discovery to include specific timelines for development and completion of action steps?	☐Yes ☐No ☐NA
g) Improvement: Summary of QI activities to include monitoring the impact of remediation plan?	☐Yes ☐No ☐NA

If indicating “No,” you must describe a plan to meet the standard(s). Attach additional information as necessary.
Is there anything else you would like to highlight about your organization that would demonstrate how you exceed the basic requirements outlined under organizational standards?

B. PERSONNEL AND TRAINING

Organizations must have qualified employees and contractors commensurate with the needs of the members served and requirements for the employee's or contractor's position. Employees and contractors must be competent to perform duties and interact with members. Use this section to tell us what your organization has in place related to personnel and training standards required by law, rule, industry standards, or best practice.

1. EMPLOYEE SCREENING AND EVALUATION

Does your organization…

Question	Response
a) Complete child and dependent adult abuse background checks prior to hiring an applicant or potential contractor?	☐Yes ☐No ☐NA
b) Complete state and federal criminal background checks prior to hiring an applicant or potential contractor?	☐Yes ☐No ☐NA
c) Solicit an evaluation and follow recommendations for hire when a hit is found on a background check?	☐Yes ☐No ☐NA
d) Complete checks of sex offender registries prior to hiring an applicant or potential contractor?	☐Yes ☐No ☐NA
e) Screen applicants and potential contractor for exclusion from participation in federal health care programs prior to hire?	☐Yes ☐No ☐NA
f) Ensure employees and contractors are minimally qualified by age, education, certification, experience, and training required or recommended for the services provided and HCBS population served?	☐Yes ☐No ☐NA
g) Ensure employees and contractors have valid drivers' licenses as required for the services provided?	☐Yes ☐No ☐NA
h) Ensure employees and contractors have adequate vehicle and/or homeowners' or renters' insurance for the services provided?	☐Yes ☐No ☐NA
i) Complete performance evaluations at least annually to ensure employees and contractors are competent to perform duties and interact with members?	☐Yes ☐No ☐NA

If indicating "No," you must describe a plan to meet the standard(s). Attach additional information as necessary.

2. TRAINING *Does your organization train employees and contractors on the following required or recommended topics within 30 days of employment for full-time and 90 days for part-time, unless otherwise indicated?*	
a) The philosophy of HCBS, including HCBS settings requirements and expectations.	☐Yes ☐No ☐NA
b) The organization’s mission, policies, and procedures.	☐Yes ☐No ☐NA
c) The organization’s policy related to identifying and reporting abuse (within 30 days of hire).	☐Yes ☐No ☐NA
d) The designated Child and/or Dependent Adult Abuse and Mandatory Reporting training (within 6 months of hire or proof of completion of the training prior to hire).	☐Yes ☐No ☐NA
e) The designated Child and/or Dependent Adult Abuse and Mandatory Reporting additional training at least every 3 years after the initial training.	☐Yes ☐No ☐NA
f) Members’ rights including outcomes for rights and dignity as applicable	☐Yes ☐No ☐NA
g) Restrictive interventions (restraints, rights restrictions, and behavioral intervention).	☐Yes ☐No ☐NA
h) Specific behavior support or de-escalation curriculum such as Mandt, Safety-Care, PBIS, CPI, or other.	☐Yes ☐No ☐NA
i) Confidentiality and safeguarding member information.	☐Yes ☐No ☐NA
j) The organization’s policy related to member’s medication.	☐Yes ☐No ☐NA
k) An approved Medication Manager training for any employees that are administering controlled substances.	☐Yes ☐No ☐NA
l) Identifying and reporting incidents.	☐Yes ☐No ☐NA

Item	Response
m) Service documentation.	☐Yes ☐No ☐NA
n) Individual members' support needs (prior to serving the member and as updates occur including medication changes, changes to member's goals, and transitions from hospital to home, etc.). Training should include at a minimum, training on the member's person-centered plan and any corresponding behavioral intervention, crisis, or other plans.	☐Yes ☐No ☐NA
o) The designated Traumatic Brain Injury Training (modules 1-2) (within 60 days of providing services to members with a brain injury).	☐Yes ☐No ☐NA
p) Other training to ensure your employees are qualified commensurate with the needs of the members served and so that employees are competent to perform duties and interact with members.	☐Yes ☐No ☐NA
q) Specific topics required when serving minors in addition to B. 2 a-o: *Within 4 months of employment and prior to providing direct service without the presence of experienced staff:*	
1) Serious emotional disturbance and provision of services to children with serious emotional disturbance.	☐Yes ☐No ☐NA
2) Appropriate behavioral interventions.	☐Yes ☐No ☐NA
3) Professional ethics training.	☐Yes ☐No ☐NA
4) 24 hours of training during first year of employment in children's mental health, intellectual, or developmental disability issues.	☐Yes ☐No ☐NA
5) 12 hours of training every year thereafter in children's mental health, intellectual, or developmental disability issues.	☐Yes ☐No ☐NA
r) Prevocational Services specific topics in addition to B. 2 a-o:	
1) 9.5 hours of training related to employment services (within 6 months of hire or within 6 months of May 4, 2016).	☐Yes ☐No ☐NA
2) 4 hours of training related to employment services every year thereafter.	☐Yes ☐No ☐NA

s) Supported Employment specific topics in addition to B. 2 a-o:	
1) 9.5 hours of training related to employment services (within 6 months of hire or within 6 months of May 4, 2016).	☐Yes ☐No ☐NA
2) 4 hours of training related to employment services every year thereafter.	☐Yes ☐No ☐NA
3) Certification in job training and coaching for long-term job coaches and small group supported employment direct care staff (within 24 months of hire).	☐Yes ☐No ☐NA
4) Certification as an employment specialist for individual supported employment staff (within 24 months of hire).	☐Yes ☐No ☐NA
t) Day Habilitation services specific topics in addition to I B. 2 a-o for those providing direct services:	
1) 9.5 hours of training related to day habilitation services (within 6 months of hire or within 6 months of February 1, 2021).	☐Yes ☐No ☐NA
2) 4 hours of training related to day habilitation services every year thereafter.	☐Yes ☐No ☐NA
u) Home-Based Habilitation services specific topics in addition to B. 2 a-o:	
1) 24 hours of training related to mental health and multi-occurring conditions for those providing direct support Home-Based Habilitation services (within 12 months of hire).	☐Yes ☐No ☐NA
2) 48 hours of training related to mental health and multi-occurring conditions for those providing direct support to members receiving intensive residential habilitation services (within 12 months of hire).	☐Yes ☐No ☐NA
3) 12 hours of training every year thereafter related to mental health and multi- occurring conditions or other topics related to serving individuals with severe and persistent mental illness for those providing direct support Home-Based Habilitation services.	☐Yes ☐No ☐NA
If indicating “No,” you must describe a plan to meet the standard(s). Attach additional information as necessary.	

Is there anything else you would like to highlight about your organization that would demonstrate how you exceed the basic requirements outlined under personnel and training?

C. POLICIES AND PROCEDURES

Organizations should have a core set of policies and procedures based on the services for which they are enrolled to provide. The policies and procedures are the foundation of an organization's performance and guide them in the provision of services. Policies and procedures should outline the organization's day-to-day operations, ensure compliance with laws and regulations, and give guidance to staff. Organizations must carry out their policies and procedures so that members receive fair, equal, consistent, and positive service experiences. Use this section to tell us what your organization has in place related to standards for service delivery and members' experiences required by law, rule, industry standards, or best practice.

1. ADMISSION AND DISCHARGE	
a) Does your organization have written policies or procedures related to admission and receiving referrals?	☐Yes ☐No ☐NA
b) Do the policies and procedures explain criteria for admission?	☐Yes ☐No ☐NA
c) Do the written policies and procedures explain your processes for referring members to other needed services or providers in the event the member is not accepted for admission or upon discharge from your organization?	☐Yes ☐No ☐NA
d) Does your organization have written policies or procedures related to discharging members?	☐Yes ☐No ☐NA
e) Do the policies and procedures explain potential reasons for discharge and outline steps the member can take if they disagree with the discharge decision?	☐Yes ☐No ☐NA
f) Do the policies and procedures explain processes for voluntary and involuntary (including emergency) discharges?	☐Yes ☐No ☐NA
g) Do you maintain evidence that you followed your written policies and procedures related to admission and discharge?	☐Yes ☐No ☐NA
If indicating "No," you must describe a plan to meet the standard(s). Attach additional information as necessary.	

2. MEMBER CONFIDENTIALITY

a) Does your organization have written policies or procedures related to maintaining confidential records and safeguarding members' confidentiality?	☐Yes ☐No ☐NA
b) Does your organization use a Release of Information form or other similar document that allows members to authorize what information is shared and with whom?	☐Yes ☐No ☐NA
c) Does the Release of Information form identify a date or event when the authorization ends?	☐Yes ☐No ☐NA
d) Does your organization provide members with written privacy practices outlining how Personal Health Information is shared and with whom?	☐Yes ☐No ☐NA
e) Do you maintain evidence that you followed your written policies and procedures related to safeguarding members' information?	☐Yes ☐No ☐NA
If indicating "No," you must describe a plan to meet the standard(s). Attach additional information as necessary.	
3. INCIDENTS AND INCIDENT REPORTING	
a) Does your organization have written policies or procedures related to recognizing and reporting major and minor incidents in accordance with IAC?	☐Yes ☐No ☐NA
b) Does your organization maintain evidence that the following notifications are made within prescribed timeframes when an incident occurs?	
1) The supervising staff	☐Yes ☐No ☐NA
2) The member's case manager (major only)	☐Yes ☐No ☐NA
3) The member's legal guardian (major only)	☐Yes ☐No ☐NA
4) The member (major only)	☐Yes ☐No ☐NA
5) Iowa Medicaid and/or other appropriate entities (major only)	☐Yes ☐No ☐NA

c) Does your organization maintain a centralized file of incident reports?	☐Yes ☐No ☐NA
d) Does your organization have a process for noting within the member's record that an incident report was completed?	☐Yes ☐No ☐NA
e) Does your organization have its own form and process for recording minor incidents?	☐Yes ☐No ☐NA
f) Does your organization provide follow-up information on incident reports as requested?	☐Yes ☐No ☐NA
g) Does your organization track incidents in a way that allows you to discover and remediate trends or patterns of incidents?	☐Yes ☐No ☐NA
h) Do you maintain evidence that you followed your written policies and procedures related to recognizing and reporting incidents?	☐Yes ☐No ☐NA
If indicating "No," you must describe a plan to meet the standard(s). Attach additional information as necessary.	
4. MEMBERS' MEDICATIONS	
a) Does your organization have written policies and procedures related to handling, storing, administering and disposing of medications including identification of which staff (if any) have a role in one or more of the processes related to medication?	☐Yes ☐No ☐NA
b) Does your organization have a method for documenting the administration of medications?	☐Yes ☐No ☐NA
c) Does your organization's policies and procedures explain processes for ensuring changes to members' medications are conveyed to necessary staff in a timely manner?	☐Yes ☐No ☐NA
d) Does your organization have a process for storing medications in accordance with applicable IAC?	☐Yes ☐No ☐NA
e) Do you maintain evidence that you followed your written policies and procedures related to members' medications?	☐Yes ☐No ☐NA

If indicating “No,” you must describe a plan to meet the standard(s). Attach additional information as necessary.	
5. APPEALS AND GRIEVANCES	
a) Does your organization have written policies and procedures related to filing and resolving appeals and grievances?	☐Yes ☐No ☐NA
b) Does your organization ensure that members or their legal representatives receive information about the organization’s appeals and grievance processes?	☐Yes ☐No ☐NA
c) Does your organization maintain evidence that you followed your written policies and procedures related to appeals and grievances?	☐Yes ☐No ☐NA
If indicating “No,” you must describe a plan to meet the standard(s). Attach additional information as necessary.	
6. IDENTIFYING AND REPORTING ABUSE	
a) Does your organization have written policies and procedures related to recognizing and reporting abuse?	☐Yes ☐No ☐NA
b) Do your written policies define abuse for the population(s) served as outlined in applicable Iowa Code?	☐Yes ☐No ☐NA
c) Do your written policies identify a process staff should follow to ensure a member’s safety upon receiving an allegation, including when the suspected perpetrator is a staff person?	☐Yes ☐No ☐NA
d) Do your written policies identify contact information for making reports to HHS and/or DIAL, if applicable?	☐Yes ☐No ☐NA
e) Do your written policies identify the timeframes required by Iowa Code for reporting suspected abuse?	☐Yes ☐No ☐NA
f) Does your organization maintain evidence that reports were made as required and within prescribed timeframes and that you otherwise follow your policy on recognizing and reporting abuse?	☐Yes ☐No ☐NA

If indicating "No," you must describe a plan to meet the standard(s). Attach additional information as necessary.	
7. PERSON-CENTERED PLANNING	
a) Does your organization have written policies and procedures related to person-centered planning?	☐Yes ☐No ☐NA
b) Does your organization participate in individual members' Interdisciplinary Team (IDT) and the creation of the member's person-centered plan?	☐Yes ☐No ☐NA
c) Does your organization maintain a copy of the person-centered plan that is created through the IDT process?	☐Yes ☐No ☐NA
d) Does your organization create a separate or supplemental plan to the IDT person-centered plan?	☐Yes ☐No ☐NA
e) Is the plan created by the organization consistent or complimentary to the IDT person-centered plan?	☐Yes ☐No ☐NA
f) Do you maintain evidence that you followed members' person-centered plans including by not limited to:	
1) Member's goals?	☐Yes ☐No ☐NA
2) Interventions and supports needed to help the member meet their goals?	☐Yes ☐No ☐NA
3) The member's staffing and supervision needs?	☐Yes ☐No ☐NA
4) Restrictive intervention plans such as rights restrictions, restraints plans, or behavioral intervention?	☐Yes ☐No ☐NA
If indicating "No," you must describe a plan to meet the standard(s). Attach additional information as necessary.	
8. RESTRICTIVE INTERVENTIONS	
a) Does your organization have written policies and procedures related to the use of restrictive interventions, specifically restraints, rights restrictions, and behavioral intervention? *(If your organization allows for the use of physical holds, restraints, or other physical intervention techniques, policies and procedures governing their*	☐Yes ☐No ☐NA

use must include, in addition to standard requirements related to restrictive interventions, the specific types of interventions allowed and specific circumstances when physical intervention may be used, and qualifications and special training required for staff who administer restraints.)	
b) Does your organization have written policies and procedures for the use of a specific behavior intervention program such as Mandt, Safety-Care, PBIS, CPI, or other?	☐Yes ☐No ☐NA
c) Does your organization ensure that members or their legal representatives receive information about the organization's policies of the use of restraints, rights restrictions and behavioral intervention at admission and any time the policy changes?	☐Yes ☐No ☐NA
d) Does your organization ensure that restrictive interventions are tied to the member's assessed need and justified in the member's person-centered plan? (The planned use of behavioral management techniques and especially restraints, must be part of an individualized behavioral intervention plan. The plan must be agreed upon by the IDT and incorporated into the member's person-centered plan.)	☐Yes ☐No ☐NA
e) Does your organization ensure that any planned restrictive interventions are used only for reducing or eliminating specific, maladaptive, targeted behaviors?	☐Yes ☐No ☐NA
f) Does your organization ensure that any planned restrictive interventions are not used as punishment, substitutes for non-aversive programs, or for the convenience of staff?	☐Yes ☐No ☐NA
g) Does the organization ensure that restrictive interventions do not constitute corporal punishment, verbal, or physical abuse?	☐Yes ☐No ☐NA
h) Are planned restrictive interventions time limited and reviewed at least quarterly to determine if the restrictive intervention can be reduced or eliminated?	☐Yes ☐No ☐NA
i) Do restrictive intervention plans demonstrate that due process was applied? *(Documentation of due process includes an explanation of the need for the restrictive intervention and a summary of less restrictive methods that were attempted, identification of circumstances by which the restriction may be reduced or eliminated, timelines for review, and consent to the restriction.)*	☐Yes ☐No ☐NA
j) Does your organization maintain evidence that you follow your policy on restrictive interventions?	☐Yes ☐No ☐NA
If indicating "No," you must describe a plan to meet the standard(s). Attach additional information as necessary.	
9. MEMBERS' RIGHTS	
a) Does the organization have written policies and procedures related to member rights?	☐Yes ☐No ☐NA

Question	Response
b) Are members made aware of their rights at admission and anytime the written rights change?	☐Yes ☐No ☐NA
c) Does the organization's policy ensure members' rights to privacy, right to access personal information, right to informed consent, right to assume risk, and rights associated with HCBS settings requirements?	☐Yes ☐No ☐NA
d) Does your organization maintain evidence that you follow your policy on members' rights?	☐Yes ☐No ☐NA
If indicating "No," you must describe a plan to meet the standard(s). Attach additional information as necessary.	
10. DOCUMENTATION OF SERVICES	
a) Does your organization have written policies and procedures related to service documentation?	☐Yes ☐No ☐NA
b) Does service documentation identify the specific service(s) being provided?	☐Yes ☐No ☐NA
c) Does service documentation identify the member receiving the service(s), including the first and last name?	☐Yes ☐No ☐NA
d) Is the complete date and time of the service documented, including the beginning and ending time and beginning and ending date if the service(s) is rendered over more than one day?	☐Yes ☐No ☐NA
e) Is the location where the service(s) was provided documented as applicable?	☐Yes ☐No ☐NA
f) When transportation is provided as part of the service(s), is the name, date, purpose of the trip, and total miles documented?	☐Yes ☐No ☐NA
g) Are incidents, illnesses, unusual or atypical occurrences that occur during service provision documented when applicable?	☐Yes ☐No ☐NA
h) When medication is administered or supplies are dispensed as part of the service(s), is the name, dosage, and route of administration documented?	☐Yes ☐No ☐NA
i) Does service documentation legibly identify the person providing the service(s) including first and last name, any applicable credentials and signature or initials if verifiable to a signature log?	☐Yes ☐No ☐NA
j) Does the service documentation demonstrate that the service is provided as defined and authorized?	☐Yes ☐No

	☐NA
k) Does service documentation for each service provide information necessary to substantiate that the service was provided?	☐Yes ☐No ☐NA
l) Does your organization maintain evidence that you follow your policy on service documentation?	☐Yes ☐No ☐NA
10. CONTRACTS FOR SERVICES	
a) Does the organization have written policies and procedures related to service contracts?	☐Yes ☐No ☐NA
b) Does the organization's service contract define the responsibilities of the organization and the member, the rights of the member, the services to be provided to the member by the organization, all room and board and co-pay fees to be charged to the member and the sources of payment?	☐Yes ☐No ☐NA
c) Is the service contracted reviewed at least annually?	☐Yes ☐No ☐NA
d) Does your organization maintain evidence that you follow your policies and procedures on service contracts?	☐Yes ☐No ☐NA
If indicating "No," you must describe a plan to meet the standard(s). Attach additional information as necessary.	
Is there anything else you would like to highlight about your organization that would demonstrate how you exceed the basic requirements outlined under policies and procedures?	

D . HCBS SETTINGS

The Centers for Medicare & Medicaid Services (CMS) issued regulations that define the settings in which it is permissible for states to pay for Medicaid HCBS. The purpose of these regulations is to ensure that individuals receive Medicaid HCBS in settings that are integrated in and support full access to the greater community. This includes opportunities to seek employment and work in competitive and integrated settings, engage in community life, control personal resources, and receive services in the community, to the same degree as individuals who do not receive HCBS. Use the questions below to self-assess your organization's compliance with these settings rules.

The following services are subject to the HCBS Settings Rule.

- Adult Day Care
- Agency CDAC
- Assisted Living Service
- Day Habilitation
- Home-Based Habilitation
- Prevocational Services
- RBSCL
- SCL
- Supported Employment

☐ If your organization is NOT enrolled for any of the services identified above, check this box proceed to section IV. Guarantee of Accuracy.

HCBS are required to be provided in such a way that the following standards related to service settings are met. If an individual requires a restriction or limitation in one or more of the areas listed below, due process of that restriction or limitation should be outlined in their person-centered plan. Policies and procedures related to restrictive interventions and person-centered planning should be followed.

1. ORGANIZATION-WIDE SETTINGS-RELATED STANDARDS	
a) Are your organization's policies and procedures aligned with HCBS settings requirements?	☐ Yes ☐ No ☐ NA
b) Does your organization ensure staff providing HCBS, understand and effectively implement the HCBS settings requirements?	☐ Yes ☐ No ☐ NA
c) Are all limitations, modifications, or restrictions made to settings requirements or member rights tied to the individual's assessed needs and justified in their person-centered plan?	☐ Yes ☐ No ☐ NA

If indicating "No," you must describe a plan to meet the standard(s). Attach additional

information as necessary.

HCBS SETTINGS CHARACTERISTICS AND PHYSICAL LOCATIONS

All Settings

a) Are settings integrated into the greater community, allowing members full access to community resources and amenities such as but not limited to essential and non-essential shopping, recreation, restaurants, religious services, exercise, healthcare, personal grooming services, and opportunities for competitive and integrated employment?

Setting	Response
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA

b) Are settings located so that there is not an overconcentration or isolation of HCBS or HCBS members in a certain area?

Setting	Response
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA

c) Are all settings located in an area that facilitates members' ability to access

community resources without being totally dependent on the service provider to access them or if limitations exist, have adaptions been made to facilitate members' access?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
d) Do all settings have available public transportation options or, where public transportation is limited, are other means of transportation available?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
e) Are all settings physically accessible with no obstructions such as steps, lips in a doorway, or narrow hallways limiting members' mobility in the setting or if they are present, have environmental adaptations been made to ameliorate the obstruction?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA

RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
f) Do all settings allow for unrestricted access to the full setting, as applicable to the setting?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
g) Do members have privacy in all settings where your organization provides HCBS? *Examples of potential privacy issues include the presence of cameras, postings of member-specific information such as schedules, toileting needs, medications, and restricted diets.*	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
h) Is there a meaningful distinction between HCBS and institutional care that is or was provided in the same location?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA

Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
i) Are members' rights to individual initiative, autonomy, and independence in making major life choices optimized and not regimented?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
j) Is the setting where the member receives services selected by the member from available options including non-disability specific options?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
k) Are members able to have visitors of their choosing at any time as applicable to the setting?	
Adult Day Care	☐ Yes ☐ No ☐ NA

Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
l) Do members control their personal resources?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
m) Do members have the freedom and support to control their own schedules and activities?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
n) Are members allowed to come and go from the setting as desired?	

Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
o) Do members have opportunities to pursue competitive, community employment as desired?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
p) Do members in this setting have access to the community to the same degree as their non-disabled peers in the general community?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA

q) Do members in this setting have access to food at any time and choose when, what, where, and with whom to eat, as applicable to the setting?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
r) Are member's rights to privacy, dignity, and respect protected?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
Supported Employment	☐ Yes ☐ No ☐ NA
s) Are members free from coercion and restraint?	
Adult Day Care	☐ Yes ☐ No ☐ NA
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Day Habilitation	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
Prevocational Services	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA

Supported Employment	☐ Yes ☐ No ☐ NA
Residential Settings	
t) Are all homes a specific physical place that can be owned, rented, or occupied under a legally enforceable agreement by the member receiving services, and the member has, at a minimum, the same responsibilities, and protections from eviction that the tenants have under the landlord/tenant laws of the state, county, city, or other designated entity?	
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
u) Are members aware of their relocation and housing rights?	
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
v) Are entrance doors to members' houses and/or bedrooms able to be closed and locked by the member with only appropriate staff having keys?	
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
w) Do members have the freedom to furnish and decorate their sleeping or living units within the lease or other agreement?	
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
x) Do members choose their roommates or housemates if sharing spaces?	

Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
y) Are members employed or active in the community outside of the HCBS setting?	
Agency CDAC	☐ Yes ☐ No ☐ NA
Assisted Living Service	☐ Yes ☐ No ☐ NA
Home-Based Habilitation	☐ Yes ☐ No ☐ NA
RBSCL	☐ Yes ☐ No ☐ NA
SCL	☐ Yes ☐ No ☐ NA
If indicating "No," you must describe a plan to meet the standard(s). Attach additional information as necessary.	
Is there anything else you would like to highlight about your organization that would demonstrate how you exceed the basic requirements outlined under HCBS settings?	

IV. GUARANTEE OF ACCURACY

In submitting this Provider Quality Self-Assessment and signing this Guarantee of Accuracy, the organization and **all signatories jointly and severally certify that the information and responses on contained within are true, accurate, complete, and verifiable.** Further, the organization and all signatories each acknowledge (1) familiarity with the laws and regulations governing the Iowa Medicaid program; (2) the responsibility to request technical assistance from the appropriate regional HCBS Specialist in order to achieve compliance with the standards listed within this assessment; (3) the Department, or an authorized representative, may conduct desk or on-site reviews on a periodic basis, as initiated by random sampling or as a result of a complaint.

NOTICE: Any person that submits a false statement, response, or representation, or any false, incomplete, or misleading information, may be subject to criminal, civil, or administrative liability.

Identify any accreditation, licensure or certification held, including those which qualify your organization to provide HCBS including the start and end dates of each. Dates should be listed in MM/YYYY format.

☐CARF International	☐Department of Inspections and Appeals
☐Chapter 24	☐Iowa Department of Public Health
☐Council on Accreditation	☐The Joint Commission (TJC)
☐Other	

Is your organization in good standing with the identified accreditation, licensing, or certifying entity?

☐Yes ☐No

If your organization received less than the maximum level of accreditation or certification with the identified accreditation, licensing, or certifying entity, you must also provide the review results and any remediation plans when submitting this Provider Quality Self-Assessment.

Is your organization in good standing with the Iowa Secretary of State's Office?

☐Yes ☐No

Does your organization attest to being compliant with these HCBS settings requirements and assure ongoing compliance with these requirements?

☐Yes ☐No

Does your organization attest to ensuring compliance with state and federal rules governing the services and programs for which you are enrolled?

☐Yes ☐No

Does your organization attest to having reported all new HCBS settings per INFORMATIONAL LETTER NO. 2492-MC-FFS[13]? ☐Yes ☐No

PRINTED NAME of ***Organization***
PRINTED SIGNATURE* of *Executive Director* **Date**

***By typing my name, I am electronically signing this document in accordance with Iowa Code Chapter 554D.**

[13] https://secureapp.dhs.state.ia.us/IMPA/Information/ViewDocument.aspx?viewdocument=a67a9698-e4e8-4866-811d-335d65f913f7

V. WORKFORCE, SETTINGS, AND WAITLIST DATA COLLECTION

Instructions
Please use this section to tell us about your workforce and any waitlists your organization has.

Definitions

Direct support professionals- are individuals who provide supported services and care to people such as implementing a behavior plan, teaching self-care skills, providing employment support, or providing a range of other personal assistance services. They provide support to people in their homes, residential facilities, or in day programs.
Independent contractors or contracted employees- either an individual or a company, hired by an employer to complete specific projects and tasks defined in an independent contractor agreement. Independent contractors are considered self-employed and are contracted to perform work for or provide services to another entity as a non-employee.
Employee- individual who works under the supervision or control of an employer. Employees can be either part-time or full-time and are eligible for various degrees of employee benefits.
Provider owned or controlled- A setting where an HCBS provider owns or operates the property where the member resides, leases the property from a third party, or has a direct or indirect financial relationship with the property owner that impacts either the care provided to or the financial conditions applicable to the member. The unit or dwelling is a specific physical space that can be owned, rented, or occupied under a legally enforceable agreement by the member receiving services. The member has at a minimum, the same responsibilities and protections from eviction that tenants have under the landlord/tenant law of the state, county, city, or other designated entity. For the settings in which landlord tenant laws do not apply, the state must ensure that a lease, residency agreement, or other form of written agreement will be in place for each HCBS member and that the document provides protections that address eviction processes and appeals comparable to those provided under the jurisdiction's
landlord/tenant law. This definition includes all traditional "daily" SCL or Home-Based Habilitation residential service settings (including host home models).
Site-based- means services provided in a physical location such as day habilitation centers, adult day care centers, and some employment settings.
Non-site-based groups- means services not provided in a physical location such as day habilitation provided in groups even if the group is entirely community-based (sometimes referred to as "no-walls" day habilitation services) and small group support employment and prevocational services provided in a group setting. The "group" is considered the setting.

Workforce

1. What is your current retention rate for employees employed for one year or more?
   ☐Less than 25%

☐25%-35%
☐36%-45%
☐46%-55%
☐56%-64%
☐65%-74%
☐Greater than 75%

2. How many direct support staff are employed by your organization including independent contractors?
☐0-50
☐51-100
☐101-150
☐151-200
☐201-250
☐251-300
☐301-350
☐351-400
☐Greater than 400

3. How many vacant direct support staff positions does your organization have?
☐0-10
☐11-30
☐31-50
☐51-70
☐71-90
☐91-110
☐Greater than 111

4. How many clinical staff (nurses, LMHC, BCBA, RBT, HHA, others) are employed by your organization?
☐0-5
☐6-10
☐11-20
☐21-30
☐31-40
☐Greater than 40

5. How many vacant clinical positions (nurses, LMHC, BCBA, RBTs, HHAs, others) does your organization have?
☐0-5
☐6-10
☐11-20
☐21-30
☐31-40
☐Greater than 40

6. How many mid-level leadership positions (case coordinators, supervisors, managers, and directors) are employed by your organization?
☐0-5
☐6-10
☐11-20
☐21-30
☐31-40
☐Greater than 40

7. How many vacant mid-level leadership positions (case coordinators, supervisors, managers, and directors) does your organization have?
☐0-10
☐6-10
☐11-20
☐21-30
☐31-40
☐Greater than 40

8. How many independent contractors as defined above does your organization contract with to deliver HCBS?
☐0-10
☐11-30
☐31-50
☐51-70
☐71-90
☐91-110
☐Greater than 111

Waitlists

Does your organization currently have any waitlists for services?

☐Yes ☐No

If yes, for which services does your organization have waitlist and what is the average wait time from referral to service implementation?

	Service	Average Wait Time
☐	Adult Day Care	
☐	Agency Consumer-Directed Attendant Care (CDAC)	
☐	Behavior Programming	
☐	Counseling	
☐	Day Habilitation	
☐	Family and Community Support Services	
☐	Family Counseling and Training	
☐	Home-Based Habilitation	
☐	In-home Family Therapy	
☐	Interim Medical Monitoring and Treatment (IMMT)	
☐	Medical Day Care for Children	
☐	Mental Health Outreach	
☐	Prevocational Services	
☐	Residential-Based Supported Community Living (RBSCL) for Children	
☐	Respite	
☐	Supported Community Living (SCL)	
☐	Supported Employment	

Settings

How many total settings do you currently own or operate?

Adult Day Care

Agency CDAC in an RCF or Assisted Living

Assisted Living Service

Day Habilitation

Site-based

Non-site-based groups

Home-Based Habilitation (provider owned OR controlled)

Host homes

Traditional habilitation homes

Prevocational Services

Site-based

Non-site-based groups

RBSCL

SCL (provider owned OR controlled)

Host homes

Traditional SCL homes

Supported Employment

Site-based

Non-site-based groups

Reminder: Your organization must report and receive approval for every HCBS setting prior to receiving funding in the setting per INFORMATIONAL LETTER NO. 2492-MC-FFS[14].

[14] https://secureapp.dhs.state.ia.us/IMPA/Information/ViewDocument.aspx?viewdocument=a67a9698-e4e8-4866-811d-335d65f913f7