STATE OF IOWA DEPARTMENT OF Health and Human services



Home- and Community-Based Services Cost Reporting

Laura Parker, CPA, CFE – Myers and Stauffer LC Senior Manager Stacy Fenton – Myers and Stauffer LC Manager

June 15, 2023

Myers and Stauffer LC Iowa Medicaid Provider Cost Audit and Rate Setting Unit







Laura Parker, CPA Senior Manager

Stacy Fenton Manager

Objectives:

Understand the purpose of the HCBS cost report and how it impacts reimbursement.



Understand recent rule changes that resulted in updates to the HCBS cost report template and allowable cost calculations.



Obtain greater comprehension of each cost report schedule, recent changes to each schedule, and how to complete each schedule.



Know what to expect during a cost report review and tips to make the process successful.



AGENDA

Cost Report Purpose Locating the Cost Report Overview of Rule Changes Cost Report Schedules Contact Info Page **Certification Page Statistical Page** Schedule A Schedule A-1 **ARPA HCBS Funds** Schedule B Schedule C Schedule C-1 Questions BREAK

Cost Report Schedules Schedule D Schedule D-1 Version 1 Schedule D-1 Version 2 Schedule D-2 Schedule D-3 Schedule E Schedule F Schedule G Support Schedules 1 and 2 Questions BREAK Other Topics Cost Report Guidance Documentation Home Office Cost Allocation Residential Home Office Related Party Lease Formulas Getting Help Submission Requirements and Tips Meet the Team Desk Review Process Rate Setting Cooordinating with PCA Questions

HHS

WHY A COST REPORT?



Love 'em or hate 'em, there's a purpose!

- Calculates actual and allowable cost
- Determines payment rates
- Cost settlement
- Information for state decision makers





https://hhs.iowa.gov

- Click on Medicaid
 - Select Provider Services from the menu



A-Z Services

Public Health Popular Links

Public Health General Link

https://hhs.iowa.gov

- Click on Medicaid
 - Select Provider Services from the menu

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https://hhs.iowa.gov

- Click on the 3 lines next to Page Menu
 - Select Forms

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A-Z Assistance Programs Family Services Medicaid Mental Health & Disability About Appl

Medicaid Provider Services



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- Click on the 3 lines next to Page Menu
 - Select Forms

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A-Z Assistance Programs Family Services Medicaid Mental Health & Disability About Apply or Appeal Report Abuse & Fraud

Home » Medicaid Provider Services

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Provider Services

- <u>Overview</u>
- <u>Rules and Policies</u>
- <u>Provider Enrollment</u>
 <u>Claims and Billing</u>

• Covered Services, N. Ps, and Payments

Forms

- <u>Tools, Training, and Initiatives</u>
- Program Integrity
- Rights and Responsibilities
- <u>Contacts</u>
- About Iowa Medicaid
- Electronic Visit Verification (EVV)
- Member Services

https://hhs.iowa.gov

 Scroll WAY down and look for the header: Medicaid Cost Report Forms by Type

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https://hhs.iowa.gov

 Scroll WAY down and look for the header: Medicaid Cost Report Forms by Type

470-5710 Chronic Condition Health Home Managed Care Organizations (MCO

Medicaid Cost Report Forms by Provider Type

<u>HHA EPSDT PDN/PC Cost Report</u>

Financial and Statistical Report for Home Health Agencies (HHA) who provide Ea Treatment (EPSDT) Private Duty Nursing and Personal Care Services (PDN/PC). <u>View Instructions</u>

RSP Cost Report

Financial and Statistical Report for Remedial Services Provider Identification Page

<u>RSP Parent Cost Report</u>

Financial and Statistical Report for Remedial Services Provider Identification Page

<u>CMHC Cost Report</u>

Community Mental Health Center Financial & Statistical Report View Instructions

• <u>FQHC</u>

Enderally Qualified Health Center (EOHC)

https://hhs.iowa.gov

- Select the HCBS Cost Report and Instructions, about halfway down the list
- FQHC
 Federally Qualified Health Center (FQHC)
- <u>Hab. Svcs. FS</u>
 Habilitation Services Financial and Statistical Report
- <u>Hab. Svcs. Parent</u>
 Habilitation Services Parent Cost Report
- HCBS Cost Report
 Home- and Community-Based Services (HCBS)
 HCBS Cost Report Instructions

Listing of updates to the FYE 2017 HCBS Cost Report

Hospital-CAH
 Hospital - Critical Access

How to find applicable Iowa Administrative Code sections

https://hhs.iowa.gov

- Click on Medicaid
 - Select Provider Services from the menu
- Click on the 3 lines next to Page Menu
 - Select Rules and Policies
 - Select Iowa Administrative Code and Rules
- Select Chapter 79
 - Scroll to or search for 79.1(15)



How to find applicable Iowa Administrative Code sections

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Rent Reimbursement Now Available, Apply Online

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A-Z Services

Public Health Popular Links

Public Health General Links

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	Home » Medicaid Provider Services
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	Provider Services
(Overview Rules and Policies

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- <u>Claims and Billing</u>
- Covered Services, Rates, and Payments
- Forms
- Tools, Training, and Initiatives
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A-Z Assistance Programs Family Services Medicaid Mental Health & Disability About Apply or A

SCROLL

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so an important cross refere

d Provider Manual.

Home » Provider Services » Rules and Policies

■ Page Menu

Rules and Policies

Informational Letters

This section is a list of correspondence sent of will affect them. The Informational Letters in this been implemented but are not yet reflected in the p

Policy Clarifications

A list of correspondence sent out by Iowa Medicaid to clarify policy that affects each Mana clarifications listed here have been provided to the managed care plans. The managed car clarification based on Iowa Medicaid business practices at the time of issuance.



How to find applicable Iowa Administrative Code sections

https://hhs.iowa.gov

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- Click on the 3 lines next to Page Menu
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 - Select Iowa Administrative Code and Rules

Iowa Administrative Code and Rules

This section, do to directly with the Office of Policy Analysis of the Iowa Department of Hur fundamentally important sections, the DHS Policy and Procedure Manuals and the DHS Ac Procedural Manuals provide instructions for DHS staff and contracted vendors on the adm manuals are the official DHS interpretation of federal and state laws as they pertain to the a guideline for proper administration. The DHS Administrative Rules section outlines curre in process, a list of upcoming public hearings on proposed rules, and summaries of public Codes (IAC) outlines the rules and addresses how the Iowa code and Iowa laws are manag agencies and departments implement the administrative rules every day. It is utilized by m as The Department of Inspections and Appeals, The Department of Public Health, and The Iowa Medicaid Enterprise).

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 Under Administrative Rules select the link to the Iowa Legislative website.

IOWA

E Page Menu

Administrative Rules

Legacy Department of Human Services

Administrative rules are adopted to implement laws that protect the public health, safety, welfare and efficient administration of state government. Legacy lowa Department of Human Services (DHS) administrative Code under the department's Agency Identification. Number, which is 441. To activisit http://www.legis.iowa.gov/lowaLaw/AdminCode/adminLaw.aspx.

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The Rule-making Docket ior Legacy Department of Human Services (DHS) can be found at the Legisle website. <u>https://www.legis.iowa.gov/law/administrativeRules/tracker?an=441</u>. The site tracks legacy D time from the Notice of Intended Action to Adoption. You can access public comment deadlines, pul Rule Review Committee (ARRC) meeting dates and actions taken, published rule-making documents(

Scroll to Human Services Department [441] and click on "chapters."

Select Chapter 79

IOWA

Scroll to or search for 79.1(15)

Iowa Administrative Code - 07/12/2023 (Official Edition)

The IAC (updated biweekly) is the composite of all rules adopted and administered by executive branch agencies to in law and policy (Official Version - PDF format).



- June 30 reporting period is NO LONGER required
- Change to the "20% limit"

OLD

Line 2120 - Professional Direct Staff

Line 2130 - Other Direct Staff

Line 2140 - Direct Care Training Salaries

Line 2210 - Benefits for Professional Direct Staff

Line 2220 - Benefits for Other Direct Staff

Line 2310 - FICA Expense for Professional Direct Staff

Line 2320 - FICA Expense for Other Direct Staff

Line 2340 - Other Payroll Taxes for Prof Direct Staff

Line 2350 - Other Payroll Taxes for Other Direct Staff

Line 3210 - Mileage and Auto Rental

Line 3250 - Agency Vehicle Expense

Line 3290 - Other Related Transportation

Line 3330 - Direct Care Development & Training

Line 3520 - Other Assistance

Line 4320 - Other Equipment Repair and Purchase

NEW

Line 2100 - Total Salaries Line 2200 - Total Benefits Line 2300 - Total Payroll Taxes Line 2420 - Host Home Direct Care Service Line 2530 - Direct Care Training Supplies Line 3210 - Direct Care Mileage Reimbursement Line 3330 - Direct Care Development and Training Line 3500 - Total Member Case Plan Line 4210 - Direct Care Agency Vehicle Lease Line 4230 - Other Direct Care Agency Vehicle Expense Line 4410 - Direct Care Agency Vehicle Depreciation



Rebasing for ALL, not just ID

- Related party compensation
- IRS Mileage Reimbursement

Changes to the rules = Changes to the Cost Report!





THE HCBS COST REPORT



THE HCBS COST REPORT

- Contact Information
- Certification Page
- Schedule S: Statistical Data & Other Information
- Schedule A: Revenue Report
- Schedule A-1: Revenue Detail Report
- Schedule B: Staff Numbers, Hours, and Wages
- Schedule C: Property and Equipment Depreciation
- Schedule C-1: Residential Property Expense
- Schedule D: Expense Report
- Schedule D-1: Indirect Cost Allocation (V1 and V2)
- Schedule D-2: 20% Limitation
- Schedule D-3: Reconciliation of Cost and Payment

- Schedule E Balance Sheet
- Schedule F Allocations
- Schedule G Related Party/Other Disclosures
- Supplemental Schedule 1
- Supplemental Schedule 2



CONTACT INFOMRATION

CERTIFICATION PAGE

STATISTICAL DATA PAGE

SCHEDULE A: REVENUE REPORT

SCHEDULE A-I: REVENUE DETAIL REPORT

ARPA HCBS Funds

SCHEDULE B: STAFF NUMBERS, HOURS, AND WAGES

- No longer need to split a single employee's wages between lines.
- Pick the best classification based on primary duties
- Be as consistent as possible, year over year.

SCHEDULE C: PROPERTY AND EQUIPMENT DEPRECIATION AND AMORTIZATION

- \$5,000 and 2 years
- Straight-line ONLY
- Maintain detailed documentation and make it available upon request
- Estimated Useful Lives of Depreciable Hospital Assets published by the American Hospital Association

SCHEDULE C-I: RESIDENTIAL PROPERTY EXPENSE

- Question #1 is required on all cost reports.
- Remainder is required only if agency owns, or leases, properties that members live in.


SCHEDULE D: EXPENSE REPORT

SCHEDULE D-I: INDIRECT COST ALLOCATON VERSION I

Follow along in the Cost Report Template.

Automatically Populates if "% of Direct Costs (Default – See Sch. D-I v.I)" is selected on Schedule D, Line 6100, Column 4.

SCHEDULE D-I: INDIRECT COST ALLOCATON

VERSION 2

Follow along in the Cost Report Template.

Manual Completion if "Other – Complete Sch. D-1 v.2" is selected on Schedule D, Line 6100, Column 4.

Ist Step – Select the unique Indirect Cost Allocation Method for each line.

 Drop Down Menu #2 is % of Direct Cost (Default). If selected, the line will auto populate.

REVIEW: SCHEDULE D and D-I

Sniff Test

- Unit Cost. Too high or too low?
- Look for ERROR notifications in Sch D Column (W).
 - Columns 5-20 = Column 3.
- Negative expenses.
- All applicable columns used.
- Select an allocation basis (Column 4) for all lines.
- Revenue Offsets trace to Schedule A.
- Indirect Cost and Units have populated.

SCHEDULE D-2: 20% LIMITATION

SCHEDULE D-3: RECONCILIATION OF COSTS AND PAYMENTS

SCHEDULE E: COMPARATIVE BALANCE SHEET

SCHEDULE F: ALLOCATIONS

Follow along in the Cost Report Template.

DESCRIBE each basis you use.

Create a new basis for each variant or combo basis.

Allocation bases must be **objective** and **supported** by clear, reviewable, contemporaneous (current) documentation. SCHEDULE G: RELATED PARTY AND OTHER DISCLOSURES Follow along in the Cost Report Template.

Must have documentation.

Report Actual Cost of the Related Party.

SUPPORTING SCHEDULES I and 2

- Include any information you think we need to know.
- LABEL the information.
- Separate attachments in Excel are preferred over added tabs.



WAIT! THERE'S MORE.



COST REPORT GUIDANCE

- Cost Report Instructions
- Informational Letters Join the mailing list!
- Iowa Administrative Rules
 - **441** Chapter 78
 - 441 Chapter 79.1(15)
 - 441 Chapter 79.3
 - 441 Chapter 79.9(1)/CMS Pub 15-1

DOCUMENTATION

- MANDATORY to support the cost report!
- Excel is better than PDF
- Reach out to PCA if unsure.

HOME OFFICE COST ALLOCATION

- Administrative/Corporate Home Office
 - Not your residential home
- As if the cost was incurred by the Medicaid provider
 - Same rules for allowability
 - No mark-up: Report Actual Cost
- Allocate: Direct, Functional or Pooled
- Confused? Reach out to PCA!

RESIDENTIAL HOME OFFICE

INSTEAD OF a commercial office space

RARE

EXCLUSIVE Business use

When applicable, may report a PORTION of home depreciation, interest, etc., as rent expense

Must have DOCUMENTATION!

RELATED PARTY LEASE

Report <u>Lessor's</u> actual cost – no mark up.

EXAMPLE:

Owner's depreciation, mortgage interest, property tax, insurance and repairs is \$4500 for the year.

The provider pays \$7000 in rent annually.

- The \$7000 rent expense is reported on Schedule D, Line 2810, Column 1.
- An adjustment of negative \$2500 is reported in Column 2 of the same line.
- Leaving the allowable \$4500 of owner's actual cost in Column 3.

FORMULAS

Show your work!

NEED HELP?

Iowa Medicaid PCA for questions

Internal preparer

- **3**rd Party Preparer
 - Look for Cost Report Experience!
 - Provider retains responsibility for the cost report

COST REPORT SUBMISSION

- Report for the period coinciding with provider fiscal year.
- Accrual Basis
- Due 3 months after provider's fiscal year end.
- Complete in Excel and submit via email
 - Send Certification Page with WET signature via USPS or Courier Service
- Requires Trial Balance
- Incomplete or Late = PAYMENT REDUCTION

COST REPORT SUBMISSION

Before submitting to Iowa Medicaid PCA:

- Are all Schedules filled out?
- Is the Certification Page signed and ready to mail?
- Gather the Trial Balance, Home Office Cost Statement, Management Agreement and other necessary docs to send with cost report
- Compare Current to Prior Year Cost Report
 - Changes Expected?
 - Missing data that was provided last year?
 - Prior year adjustments or Education?

STATE OF IOWA DEPARTMENT OF Health and Human services







MEET THE TEAM!



Tracey Mikesh Senior Specialist



Faithe Naylor Specialist



Liz Brown Staff Accountant



Hannah Gallagher Staff Accountant



Justin Mull Senior Accountant



Ramona Chism Senior Accountant



Jason Klouse Senior Accountant



Stacy Fenton Manager



Laura Parker, CPA Senior Manager

THE DESK REVIEW PROCESS

Iowa Medicaid PCA = Myers and Stauffer LC
CPA Firm

Adhere to AICPA Review Standards

Provide Iowa DHHS with limited assurance

- Review is not the same year to year or provider to provider
 - Must customize based on the data



THE DESK REVIEW PROCESS

The Process:

- I. Specialist to process cost report submission
- 2. Desk Reviewer to review the cost report
- 3. Final Reviewer to verify
- 4. **Request Letter** to obtain more information and documents
- 5. Desk Reviewer to review new information and documents
 - a. Request Additional Documentation
- 6. Final Reviewer to verify
- 7. Adjustment Letter, if applicable
- 8. Provider Representation Letter
- 9. Rate Letter with possible amount due



PROSPECTIVE RATE CALCULATION

Services with at least 6-months of actual cost:

Prospective Rate is the lesser or:

- I. Unit cost per the cost report plus inflation
- 2. Base Rate plus inflation
- 3. Rate Maximum

PROSPECTIVE RATE CALCULATION

Prospective Rates are Effective:

The first day of the 3rd month after the month during which the annual cost report is submitted.

- Submitted in September \rightarrow Rate is effective 12/1
- Submitted in October \rightarrow Rate is effective I/I
- Submitted in March \rightarrow Rate is effective 6/1
- Submitted in April \rightarrow Rate is effective 7/1
- PCA updates 15-Minute Rates in IoWANS
- Providers work with Case Managers to update BI Daily SCL

MCOs are notified

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OTHER RATES

- No more quarterly D4s
- New Service = Projected Cost Report
- New Provider = Projected Cost Report
- 6-Months of MCO only service cost will create Iowa Medicaid FFS Rate
- Need an MCO Rate?
 - Work with your MCO
- Call Provider Services for HCBS Fee Schedule Rates





LET'S WORK TOGETHER

LET'S WORK TOGETHER

A question is just a question.

Errors happen.

Should you revise the cost report?

- Hello? Is it me you're looking for?
- Respond thoroughly and on time.
 - An extension may be available.





CONTACT US



515-256-4610 or 866-863-8610

costaudit@dhs.state.ia.us





Upcoming Training:

Lean on Me: Resources for providing supports through behavioral challenges.

- July 10, 2023 | 10:00AM 11:30AM | Virtual Registration
- Behavioral Health Crisis Response
- July 14, 2023 | 11:00AM 12:00PM | Virtual Registration

Cultural Wellness Perspectives on Mental Health and Disability: Supporting Immigrants and Refugees in Iowa | **Recently Rescheduled**

- July 17, 2023 | 10:00AM 12:00PM | Attend in person or virtually Choose one:
 - In Person Registration at Polk County River Place, 2309 Euclid Avenue, Des Moines, IA 50310, Conference Room One or
 - Virtual Registration through Zoom
- A Life in the Community: The Goals of Olmstead
- August 15, 2023 | 10:00AM 11:30AM | <u>Virtual Registration</u>