Title V Maternal Health

Signifycommunity and Documentation Training

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Objectives

- Demonstrate new signifycommunity changes
- •Review IDPH forms and documentation requirements
- Review MH/OH changes

Why is data collection important?

BRAINSTORM IDEAS

Why is entering data correctly important?

- **★** QI Reporting
- **★** Accurate reports
- **★** Billing
- ★ Meeting performance measures and year end reports
- ★ Your data means something!
- ★ All your hard work counts

Signify Overview

- ★ Opening page (Search and work list)
- ★ Search for a client
- ★ Add Demographics
- ★ Add an Episode awareness/end, other data
- ★ One episode per pregnancy only

Documenting Maternal Health Services

Charting and Signify

Minimum Charting Needs



Every Chart Needs:

- Client's DOB and Medicaid ID (if applicable) associated with their first and last name
- Income assessment
- Insurance status assessment (medical and dental)
- Allergies/NKDA
- Current medications
- Consent forms
- Release of Information
- Medical Home & Provider documented - (For MH purposes this is who is providing OB care)
- Dental provider is documented



★ Every Entry Needs:

- Client's First and Last Name on each page
- A service date (ex. 1/1/2001)
- Provider name/ signature/credentials
- Place of service
- Proper error correction

Overview of Forms

- **★** MH Intake Form (Staff fills out)
- **★** Client MH Intake Form (Client fills out)
- **★** MH Visit Summary Form (Every visit)
- **★** MH Education
- **★** MH Psychosocial
- **★** MH Nursing Assessment
- ★ MH Postpartum Home Visit and Postpartum Nursing Assessment
- **★** MH Home Visit Form
- ★ MH Care plan (aligns with the goals section in Signify)
- ★ MH Discharge Form (coming soon!)
- **★** MH Dental Screening Form
- **★** MH Oral consent form (if not using general consent)







Initial Visit - Clinic Setting

Minimum Charting Needs

- ★ Consents and ROI
- ★ Social, medical and pregnancy history
 ★ Screenings such as EPDS, AAS, SBIRT and Prenatal Risk Assessment
- ★ Development of the initial care plan★ Referrals and plans for follow up
- ★ Education as needed
- ★ Narrative include why the client needs these services
- ★ See services summary for technical needs such as duration of visit and who can provide the services

Narrative example for initial visit

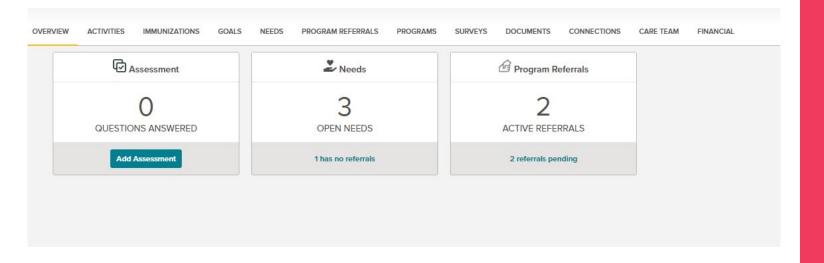
17 year old female in her 3rd trimester of pregnancy was seen in the women's health clinic today for an initial health education and psychosocial visit. She is has elevated risk factors for this pregnancy related to her age, late entry to prenatal care and poor social situation. She reports living with her parents and feels supported by them, the father of the baby is not involved and has been emotionally abusive to her in the past. She currently feels safe and declines any further needs related to emotional support. Her prenatal risk assessment score is 13, qualifying her for expanded MHC services. Health education was provided as detailed on health ed. form. She verbalized understanding of danger signs, when to call her ob provider and when to go to the hospital. See psychosocial visit form for details of assessment. Client accepted referral to community health center prenatal classes for teens and is interested in the breastfeeding classes offered by our agency as she would like to meet more young mothers. Client's affect was animated and appearance was appropriate. EPDS will be completed at her visit in two weeks.

What goes in Signify?

- 1. Client Demographics
 - a. Verify client isn't already in Signify
 - b. Create new contact
- c. Enter demographic information2. Maternal Health Episode
- - a. Each pregnancy requires a new episode
 b. Includes medical home status, program enrollment, and due date
 c. Oral Health services, including Oral Health Only clients, must be entered under the Maternal Health Episode, not "Oral Health"
- 3. Initial Visit Bundle
 - a. Health Services Activities for all services billed (delete activities for services not billed)
- 4. Attach surveys to Program Admission Date activity
 - a. Intake Survey

 - b. All Visits Surveyc. Oral Health Survey
 - d. MH Dental Risk Assessment





Signify Demo!



Subsequent Visit - Clinic Setting

Minimum Charting Needs

- ★ Social, medical and pregnancy updates
- ★ Screenings such as EPDS or updates on tobacco/alcohol use
- ★ Psychosocial and/or Health Education forms
- * Referrals and plans for follow up
- ★ Care plan updated
- ★ Narrative include why the client needs these services
- ★ See services summary for technical needs such as duration of visit and who can provide the services

Narrative example for subsequent visits

17 yo female client is seen in the women's health clinic for a psychosocial visit. She is in her 3rd trimester and has high risk factors including late entry to prenatal care, adolescent pregnancy and poor social situation. See psychosocial form for details of the visit. EPDS score was 4 today with client reporting that she sometimes felt like she wasn't looking forward to things, but she reported that she was also feeling tired again like she had been in the first trimester. Normal pregnancy changes were discussed. She reported that the father of the baby had reached out, but she had told him she was not interested in talking with him. He was agreeable to it, though she is worried about what will happen when the baby arrives. She has been talking this through with her parents and feels that they will be able to help her and the infant. RN will continue to monitor the situation and provide referral as needed. she reported that her first prenatal class is tomorrow evening. Client will be seen in 1 week for health education visit at she is nearing the end of her pregnancy.

What goes in Signify?

- 1. Subsequent Visit Bundle
 - a. Health Services Activities for all services billed (delete activities for services not billed)
- 2. Attach surveys to Complete Survey Activity
 - a. All Visits Survey
 - b. MH Dental Risk Assessment



Postpartum Visit - Clinic Setting

Minimum Charting Needs

- ★ Will be a Nursing assessment, health education or psychosocial visit form
- ★ If doing a nursing assessment, include physical assessment as indicated
- ★ Also complete Discharge form, the All Visit summary form and a narrative
- ★ Update care plan, referrals and follow up as needed
- ★ Update ROI and consents as needed for your agency
- ★ Include narrative summary

Narrative example- postpartum

17 yo postpartum client seen in the maternal health clinic today for postpartum nursing assessment. Client is 12 days post vaginal delivery, and denies any complications with the labor beyond it lasting 28 hours. See nursing assessment form for details of the visit. Client verbalized understanding of POST BIRTH warning signs education and reports that she has taken the infant to the pediatrician with difficulty and is scheduled for the two week check up. Client denies any transportation needs. FOB has been involved, and client reports that he has been supportive and shown no signs of their past emotional abuse concerns. Universal IPV education was provided as well as information about local site for IPV assistance. Client's parents remain supportive and have been supplying her with diapers. She reports that breastfeeding has been going well, though reports symptoms of engorgement at times. Education provided. EPDS score was 6 today. Client reports feelings of nervousness about the infant at times and being tired. Postpartum emotional changes reviewed and client verbalized understanding of when to call her physician. Client will be discharged from the maternal health program today, infant will continue to be seen through child health for developmental and lead screenings as needed. Client was referred to xx home visiting program as she is interested in continuing to work with someone on parenting skills.

What goes in Signify?

- 1. Postpartum Visit Bundle
 - a. Health Services Activities for all services billed (delete activities for services not billed)
- 2. Attach surveys to Program Discharge Activity
 - a. All Visits Survey
 - b. Discharge Survey
 - c. Oral Health Survey
 - d. MH Dental Risk Assessment



Postpartum Only Visit - Clinic Setting

Minimum Charting Needs

- ★ Same requirements as PP clinic visit
- ★ Will also need to include the intake form questions as appropriate
- ★ Narrative will be minimally changed to include other screening narratives as needed

What goes in Signify?

- 1. Postpartum Only Visit Bundle
 - a. Health Services Activities for all services billed (delete activities for services not billed)
- 2. Attach surveys to Program Discharge Activity
 - a. Intake Survey
 - b. All Visits Survey
 - c. Discharge Survey
 - d. Oral Health Survey
 - e. MH Dental Risk Assessment



Nursing Home Visit

Minimum Charting Needs

- ★ Consents and ROI
- ★ Social, medical and pregnancy history
- ★ Screenings such as EPDS, AAS, SBIRT and Prenatal Risk Assessment
- ★ Development of the initial care plan or updates
- ★ Referrals and plans for follow up
- ★ Education as needed
- ★ See services summary for technical needs such as duration of visit and who can provide the services
- ★ Will utilize both intake forms, home visit form, visit summary and care plan
- ★ Narrative will look like the initial clinic visit, but will include elements as needed to reflect that the visit was in the home and took the environment into account in the assessment

What goes in Signify?

- 1. Client Demographics
 - a. Verify client isn't already in Signify
 - b. Create new contact
- c. Enter demographic information2. Maternal Health Episode
- - a. Each pregnancy requires a new episode
 b. Includes medical home status, program enrollment, and due date
 c. Oral Health services, including Oral Health Only clients, must be entered under the Maternal Health Episode, not "Oral Health"
- 3. Home Visit Bundle
- a. Health Services Activity for Nursing Home Visit Service (S9123)
 b. Delete activities that are not applicable (Admission, Complete Survey, or Discharge)
 4. Attach surveys to Program Admission, Complete Survey, or Program Discharge Activity
 - a. Intake Survey first visit only
 - b. All Visits Survey
 - c. Oral Health Survey first visit and discharge only
 d. Discharge Survey discharge only
 e. MH Dental Risk Assessment



Oral Health Services

Forms available

- Maternal Health Consent Form
- Maternal Health Screening Form
- Maternal Health Dental Risk Assessment Tool

What goes in Signify?

- Contact demographics:
 - Name
 - Date of Birth
 - > Race
 - > Ethnicity
 - > Interpreter
 - *Medicaid ID (if applicable)
- Maternal Health Episode
 - Episode Status
 - Referral Source
 - Provider Update
 - Program Enrollment (Maternal Health / Oral Health Only)
 - > Due Date
 - How did you hear about our program?
- Program Admission Date Activity

 ➤ Date client enrolled in program

 ➤ Attach Oral Health Survey

- Program Discharge Date Activity
 - Date client discharged from program
- Dental activity (per dental service)
 - > Topic
 - > Type of Service
 - > Primary Payor
 - Interaction Type
 - Location
 - County of Service
 - Service Provider
 - *Quantity (only if providing sealants)
 - *Diagnosis (only if providing sealants)
 - **Documentation Source**
 - > Attach Maternal Health Dental Risk Assessment Survey

Oral Health Services - Requirements

- ALL Maternal Health Clients:
 - Oral Health Survey

- Only those receiving Oral Health services (Maternal Health or Oral Health Only)
 - Program Admission Date activity
 - Don't forget to attach Oral Health survey!
 - Dental activity(ies)
 - Don't forget to attach Maternal Health Dental Risk Assessment survey!
 - Program Discharge Date activity
 - Don't forget to update Episode Status!
 - Don't forget to fill out the 'Discharge Only' questions in the Oral Health survey!



Maternal Oral Health Consent Form

Template

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Current medications, allergies					Eating/snacking habits			
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I-Smile Maternal Oral Health

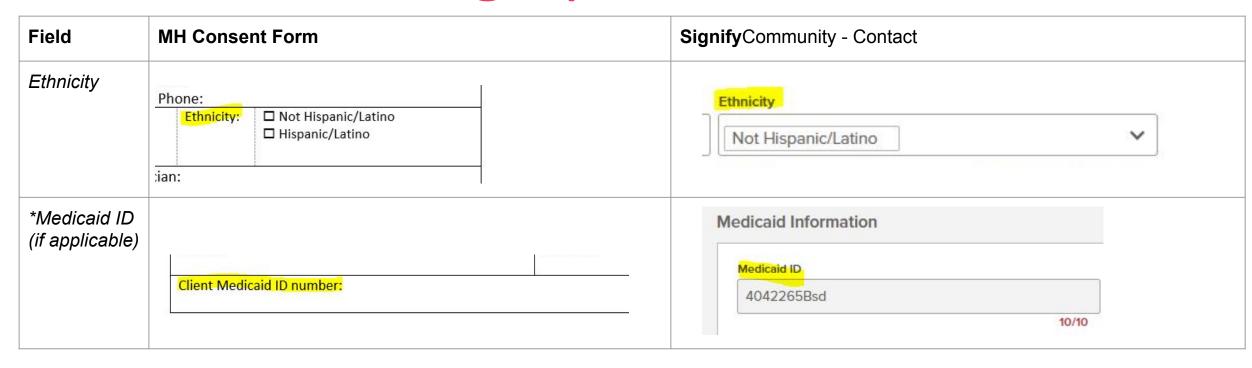
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Prophylaxis	□Not provided	Notes:	1005	min
Oral Hygiene Instruction DD1330	□Not provided	Notes:		min
Tobacco Counseling D1320	□Not provided	Notes:		min
Nutritional Counseling D1310	□Not provided	Notes:		min

Contact Demographics

Field	MH Consent Form	SignifyCommunity - Contact		
Name	Maternal Oral Health Consent Form Template Name:	First Name* Last Name* Test t Test		
Date of Birth	Maternal Oral Health Consent Form Template Date of Birth:	Date of Birth 12/01/2017		
Race	Race:	Race White		

Contact Demographics



Field	MH Screening Form	Signify Community			
Interpreter Needed?	I-Smile Maternal Oral Health Services Template Client Name: DOB: Service Site: Translator needed DYes DNo Dentist	Risk Level	Interpreter Needed	i? ✔	

Contact Demographics

- *Race*: select reported race

Client Reports:	signifycommunity Value
White	White
Black/African American	Black or African American
Asian/Pacific Islander	Other Asian
Native American	American Indian or Alaska Native
Other	Other
Undetermined/Unknown	Unknown
Missing	Declined

Contact Demographics

- **Ethnicity**: select reported ethnicity

Client Reports:	signifycommunity Value
Not Hispanic/Latino	Not Hispanic/Latino
Hispanic Latino	Other Hispanic Latino
**Missing	Declined



Maternal Oral Health Consent Form

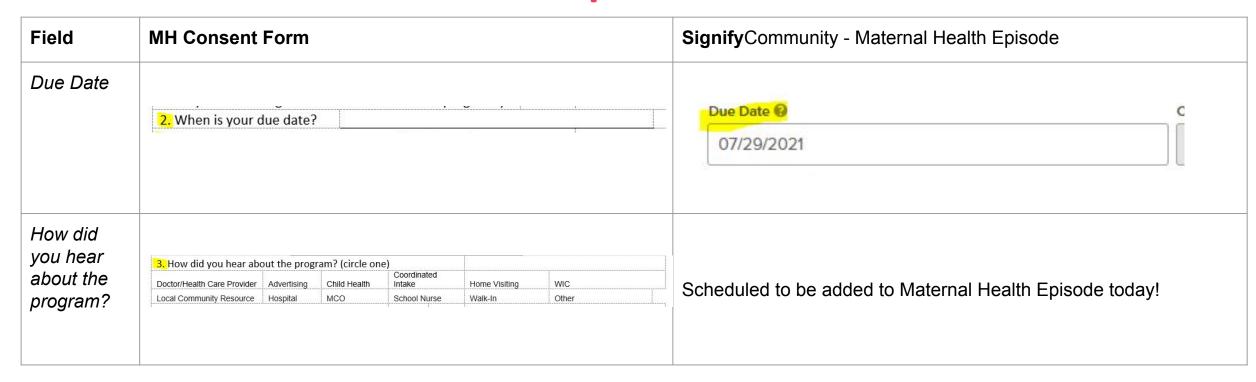
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Maternal Health Episode

Field	MH Consent Form	SignifyCommunity - Maternal Health Episode
Program Enrollment	N/A Are they receiving all Maternal Health services (='Maternal Health'), or just oral health services (='Oral Health Only')?	Program Enrollment Maternal Health
Episode Status	N/A Are they an active member (='Member')?	Episode Status © * Member
Provider Update	1. Do you have a regular source of care for this pregnancy?	Provider Update (2) Medical Home - No

Maternal Health Episode





Maternal Oral Health Consent Form

Template

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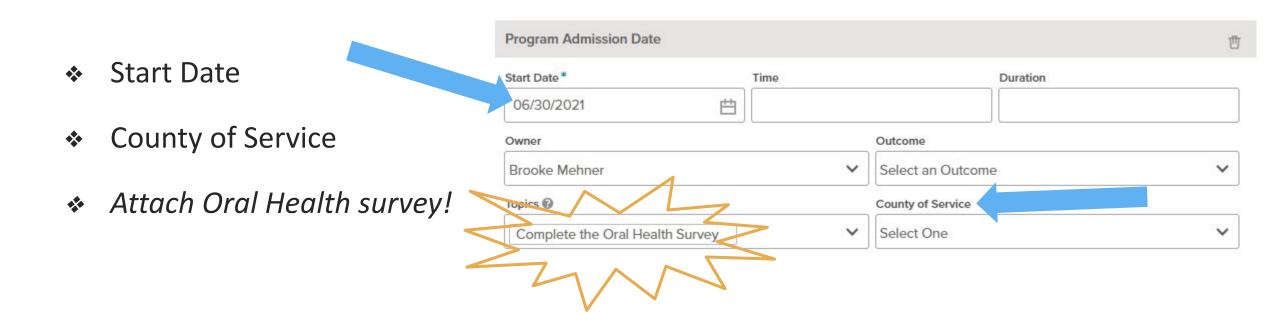
Oral Health Survey - Intake

Field	MH Consent Form	SignifyCommunity - Oral Health Survey	,
Do you have a regular	4. Do you have a regular dentist? ☐ Yes ☐ No	Intake Only # Question	Answers
dentist?		1 Do you have a regular dentist?	Yes No Unknown
When was your last dental visit?	5. When was your last dental visit? (please check one) within 1 year 1-3 years ago more than 3 years ago never been to a dentist	2 When was your last dentist visit?	Choose
How do you pay for dental care?	6. How do you pay for your dental care? (please check one) Self	3 How do you pay for your dental care?	Choose
Care:		4 If Other, please specify:	

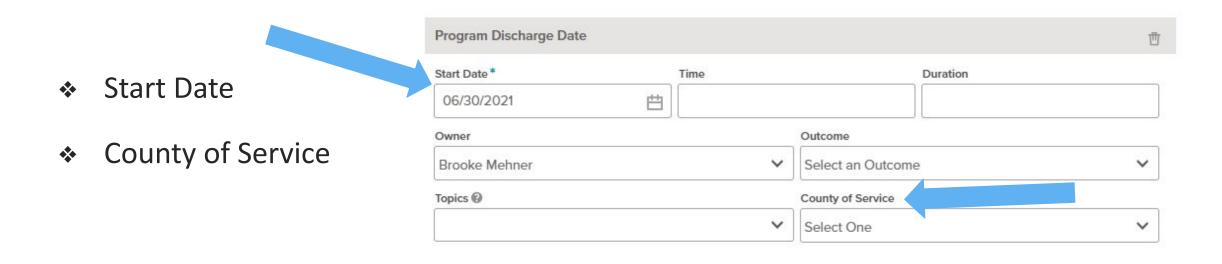
Oral Health Survey - Intake

Field	MH Consent Form	SignifyCommunity - Oral Health Survey						
Do you have oral concerns or problems?	7. Do you have any oral concerns or problems?	5 Do you have any oral concerns or problems? Yes No 6 If Yes, please specify						

Program Admission Date Activity



Program Discharge Date Activity

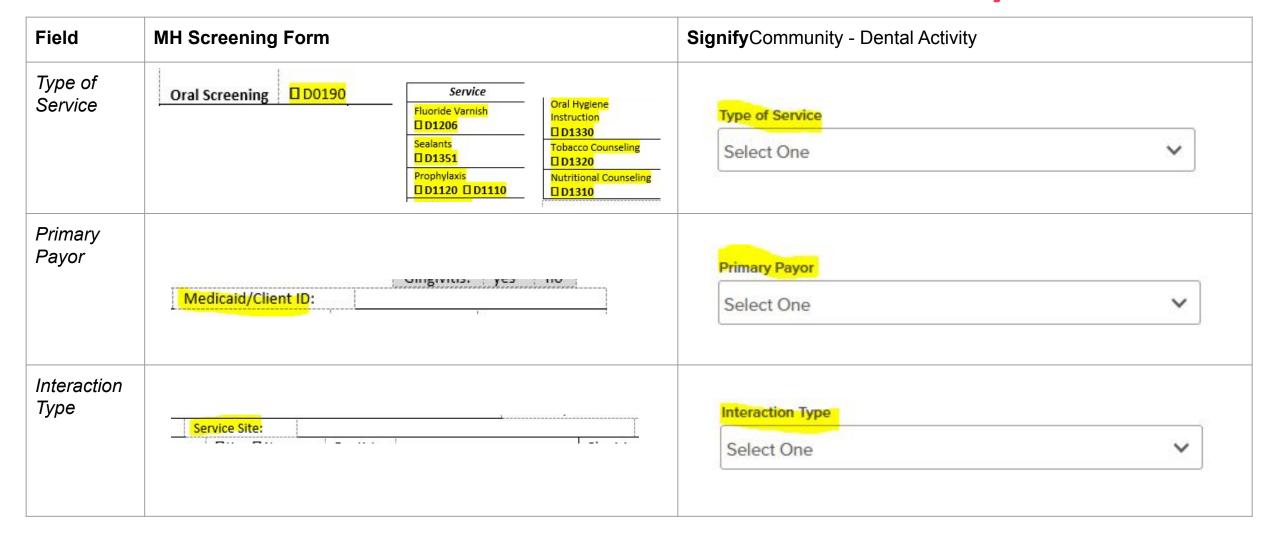


- Don't forget:
 - > to fill out the 'Discharge Only' questions in the Oral Health survey!
 - to update the Episode status!

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Untreated decay				Gum redness, bleedin exudate	g,				
visible plaque, c or stain	alculus		a	Swelling or lumps		į.			
Decay history (fi crowns)	llings,			Trauma or injury					
Loose or missing	teeth			Recession					
Enamel defects, or injury	trauma			Other					
Topic(s) of oral of gum disease & Notes:			nancy gingiv D regular de		ness □ oral health	daily home ca			
Products recom			h 🗆 tooth		☐ Fluoride	Rinse	□ Anti-	-Microb	ial Rin
□ Xylitol □ <u>B</u> i	otene 🗆	Sensodyne 🗆 Salt water ri	inse 🗆 No	ne Other:			0000000	0.000000	
Service	8	18	Docume	ntation ates for serv	rices neovin	led			Dura

Service		Documentation ontes for	r services provided	Duration:
Fluoride Varnish D1206	□Not provided	Type and Concentration:		min
Sealants DD1351	□Not provided	Tooth number(s) and surface(s):	Product used:	min
Prophylaxis	provided	Notes	100	min
Oral Hygiene Instruction DD1330	□Not provided	Notes:		min
Tobacco Counseling D1320	□Not provided	Notes:		min
Nutritional Counseling ID 1310	□Not provided	Notes:		min

Dental Deferral / Care Coordination



- *Type of Service*: D code for service provided

- Oral Screening:
 - Only D0190 code
- Additional services:
 - Duration *required*; Time In and Time Out are not
 - Sealant service added
 - Tooth number(s) and product required for this service
 - Only billable for clients through age18

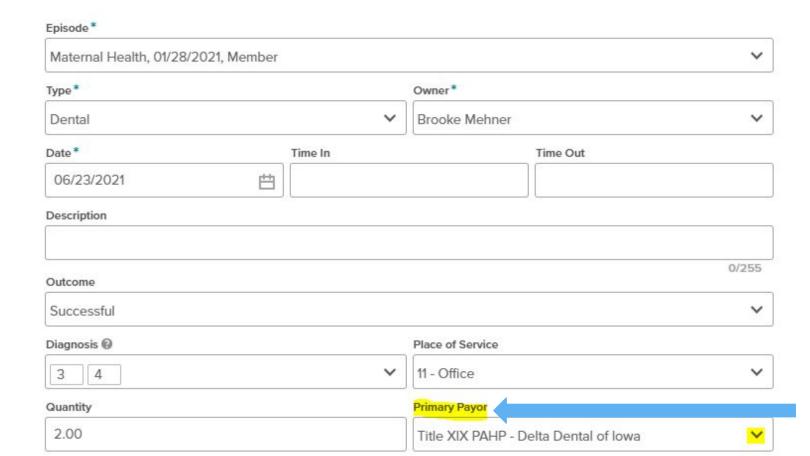
Condition of hard tissue	Documentation	Condition of soft tissue	Documentation
condition of nata tissue	Documentation	condition of soft tissue	Documentation
Untreated decay or		Gum redness, bleeding,	
demineralization		exudate	
Visible plaque, calculus		6 0	
or stain		Swelling or lumps	
Decay history (fillings,		120000000000000000000000000000000000000	
crowns)		Trauma or injury	
		B	
Loose or missing teeth		Recession	

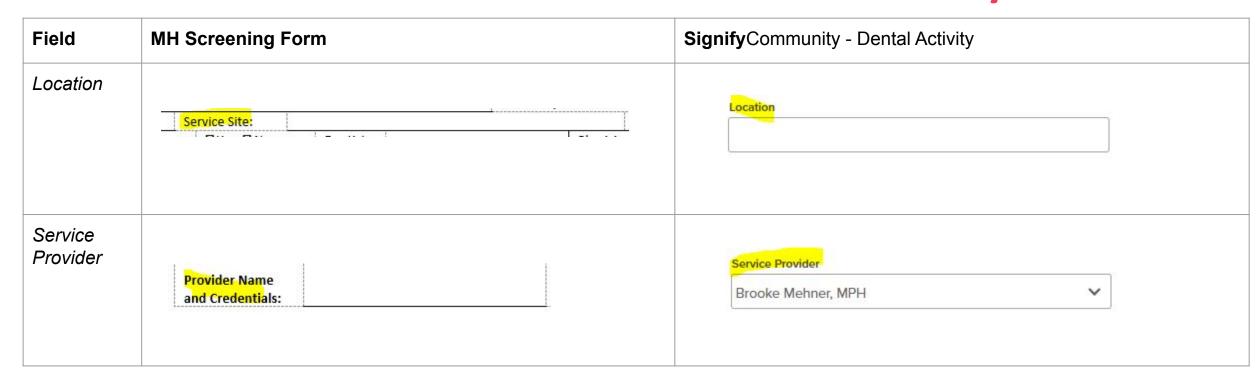
	Service		Documentation/Notes for service	es provided	Duration:
- 1	Fluoride Varnish D1206	□ Not provided	Type and Concentration:		min
	Sealants II D1351	□ Not provided	Tooth number(s) and surface(s):	Product used:	min
	Prophylaxis	□ Not provided	Notes:	•	min
	Oral Hygiene Instruction D1330	□ Not provided	Notes:		min
	Tobacco Counseling D1320	□ Not provided	Notes:		min
	Nutritional Counseling D1310	□ Not provided	Notes:		min

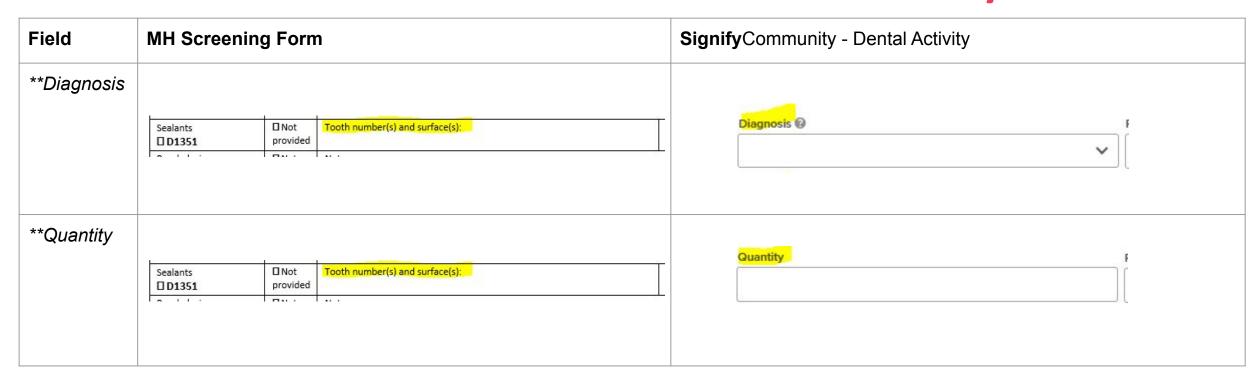
- **Primary Payor**: How client is paying for service

Options Changed:

- Early Childhood Iowa
- Title XIX Fee for service
- Title XIX PAHP Delta Dental of Iowa
- Title XIX PAHP Managed Care of North America, Inc.
- Title V/Uninsured
- Other







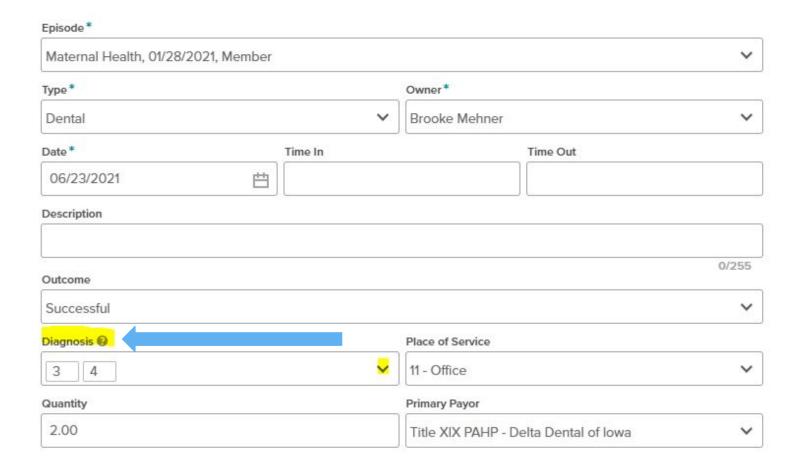
NOTE: Sealants are only billable for children through 18 years of age

^{**}Only required when documenting sealants.

- *Diagnosis*: Tooth Number(s)/Letter(s) when providing sealants (D1351)

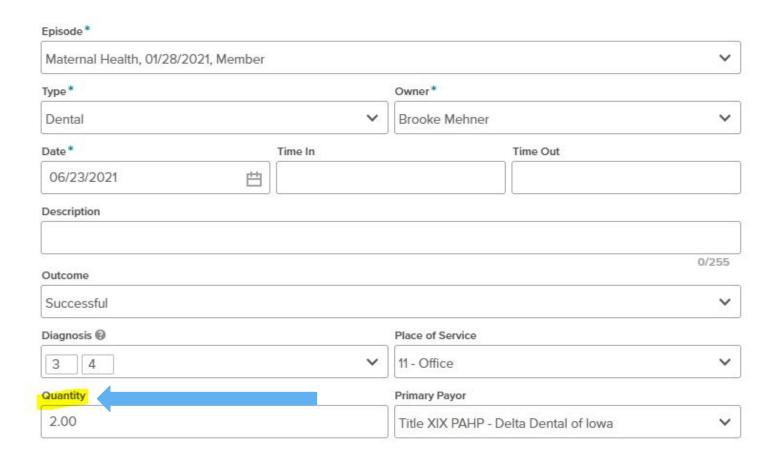
If providing sealants (D1351), all teeth where sealants are provided need to be entered in the 'Diagnosis' field, a multiselect field with all tooth numbers and letters listed.

**Sealants are only billable for clients through age 18.



- Quantity: Number of teeth sealed when providing sealants (D1351)

If providing sealants (D1351), the total number of teeth provided sealants needs to be entered in the 'Quantity' field.



OH Screening Form

-Smile Materr Services Tem		Health		Risk Level	Low D0601 Dura	Moderate D0602 Ition: n			Decay: Filled: Gingivitis:	yes yes yes	no no no
Client Name:						Medicaid/Cli	ient ID:				
DOB:	Service Sit		170000000000	-				Date of S	ervice:		
Translator needed	□Yes		Dentist				Physicia	an			
	_	Doc	umentation		1	92		12	Docume	ntation	
Medical conditions related to oral health					Daily hom	e care					
Current medications allergies	,				Eating/sna	cking habits					
Tobacco, alcohol, or use	drug				Fluoride e	xposure					
Oral concerns					Other				770		
Oral Screening DI	D0190						Du	ration:	min		
Condition of hard ti	issue	Doc	umentation		Condi	tion of soft t	issue		Docume	ntation	le .
Untreated decay or demineralization					Gum redn exudate	ess, bleeding	ī,				
Visible plaque, calcu or stain	lus				Swelling o	r lumps					
Decay history (filling crowns)	5,				Trauma or	injury					
Loose or missing tee	th				Recession						
Enamel defects, trau or injury	ima				Other			Q.			
Topic(s) of oral heal ☐ gum disease & sys Notes:				ancy gingi regular de	vitis │ □ m ntal visits	orning sickn		daily hom	ne care 🗆 cteria trans		
Products recommen □ Xylitol □ Bioter			Toothbrush	□ tooth se □ No		□ Floss I	□ Fluorid	le Rinse	□ Anti	-Microb	oial Rinse
Service				Docume	entation/No	otes for servi	ices provi	ided		į	Durati
Fluoride Varnish D1206	□Not provided	Type and	Concentration:								9
Sealants	□Not provided	Tooth nu	mber(s) and surf	face(s):				Produ	uct used:		

Prophylaxis

Oral Hygiene

Instruction

□D1330

□D1120 □D1110

□Not

□Not

provided

provided

Notes:

Notes:

min

min

min

MH Dental Risk Assessment Survey

Field	MH Screening Form	SignifyCommunity - MH Dental Risk Assessment Survey				
Decay	Decay: yes no	# Question 1 Decayed teeth?	Answers Yes No			
Filled	Filled: yes no	2 Filled teeth?	Yes No			
Gingivitis	Gingivitis: yes no	3 Gingivitis?	Yes No			
Risk level	Risk D0601 D0602 D0603	4 Risk level?	High Moderate Low			



ORAL HEALTH RISK ASSESSMENT FOR MATERNAL HEALTH

Oral Screening Indicator	Risk Level	Dental Referral	Follow Up
Abscess, pain, or large decay	High	Immediate	Care coordination Follow up with patient within 3 months to ask about completion of treatment from a dentist
Untreated decay	High	Within 3 months	
Moderate to severe gum disease (moderate to severe redness, swelling, bleeding, exudate; loose teeth)	High		
Mild gum inflammation (slight gum redness, swelling, and/or bleeding)	Moderate	Within 6 months	Care coordination, as needed
Poor oral hygiene	Moderate		
Deep pits/fissures	Moderate		
Restorations	Moderate		
Orthodontia	Moderate		
Dry mouth	Moderate		
Vomiting	Moderate		
Tobacco use or drug/alcohol abuse	Moderate		
Eligible for government programs (e.g. Medicaid, WIC)	Moderate		
Dental visits – less than annual	Moderate		
Frequent exposure to sugar/carbohydrates	Moderate		
f none of the high or moderate risk factors are present, client is considered low risk.	Low	Within 12 months	Care coordination, as needed

Assign risk level according to the highest oral screening indicator identified (high \rightarrow low).