

Maternal Health signifycommunity™ Changes

Frequently Asked Questions

1. If we do not use softactics, do we have to add health service activities for all services billed?

Yes, we collect this information and provide data to IME and HRSA.

2. Do we need to complete the Intake, All Visit, and Discharge survey for Oral Health Only clients?

You do not need to complete these maternal health surveys for Oral Health Only clients - you do need to complete the Oral Health Survey and the Maternal Health Episode. Oral Health forms have been updated to capture all Maternal Health information needed.

3. What surveys do I need to complete for a Postpartum Only client?

You need to complete all Maternal Health surveys for Postpartum Only: Intake, Oral Health, All Visits, and Discharge.

4. If I am unable to get a hold of the client, do I need to complete the Discharge Survey or Program Discharge Date activity?

You do not need to complete the discharge survey or program discharge date activity if you do not see the client postpartum. You must update the Maternal Health Episode status to one of the “Closed” statuses that indicate why the discharge visit was not completed (i.e. client moved out of the service area, unable to locate). Maternal health data will no longer be based on the Program Discharge Date activity; however it will remain in the bundle to remind users to complete the required surveys.

5. Is there any new information being collected in these surveys?

Most of the information was captured in the Health Service activity, Maternal Health and Risk Assessment Survey, Current Pregnancy Survey, Previous Pregnancy Survey, Outcome Summary, and Child Information Survey. Some of the following items are new, others are re-worded from previous surveys or data fields:

Maternal Health Episode:

1. Referral source - same drop down options from “Referral Activity”; *the standalone activity will no longer be an option for Maternal Health.*

Intake Survey:

1. Has the client used tobacco or nicotine products in the three months prior to pregnancy? (yes/no/unknown)
2. What tobacco and/or nicotine products does the client use? (cigarettes/e-cigarettes/smokeless tobacco/other)
3. Known exposure to CMV (cytomegalovirus)? (yes/no/unknown)

All Visit Survey:

1. Current trimester (1st/2nd/3rd/PP)
2. Has there been any change in tobacco, alcohol, or illicit drug use? (yes/no/unknown)

3. If responses to existing questions about screening for domestic violence, depression, or substance abuse are “yes”, NEW questions show up and ask what tool was used
4. If EPDS is used, include the total score, whether or not the response to the last question is positive, and if so, the staff response.
5. Was the Medicaid Prenatal Risk Assessment completed? (yes/no)
6. What was the score? Number for subtotal A and B - *moved from the Medicaid Prenatal Risk Assessment Survey*
7. Other risk factors present? (yes/no) *moved from the Medicaid Prenatal Risk Assessment Survey*
8. Health Education Topics - checkboxes for the following (*moved from the Health Services Activity*)
 - a. SIDS and Tobacco Use
 - b. Tobacco Cessation Education
 - c. Seatbelt safety
 - d. POST-BIRTH Warning Signs
 - e. Danger signs of pregnancy
 - f. Gestational diabetes (for clients with GDM only)
 - g. Nutrition and physical activity
 - h. Breastfeeding
 - i. Safe Sleep

Discharge Survey

1. No new questions - this survey combines the Child Information and Outcome Summary Surveys

6. Are there any fields, activities, or surveys we no longer need to complete due to these changes?

Yes, these surveys should significantly reduce the amount of documentation required in Signify. The following fields and activities will be *removed* from Signify on 7/1/21:

1. Health Services fields:
 - a. Screening type (will be covered in the All Visits Survey)
 - b. Education Type (will be covered in the All Visits Survey)
2. Referral (captured in the Maternal Health Episode)
3. The following surveys will be removed from Signify (date TBD)
 - a. Child Information
 - b. Current Pregnancy
 - c. Maternal Health and Risk Assessment
 - d. Outcome Summary
 - e. Previous Pregnancy
 - f. Medicaid Prenatal Risk Assessment
4. The following surveys will remain as an option but **are not required** to be completed in Signify if they are stored elsewhere in the client chart:
 - a. Alcohol Use Disorders Identification Test (AUDIT)
 - b. CRAFFT Screening Interview

- c. Drug Abuse Screening Test (DAST)
 - d. Edinburgh Postnatal Depression Scale
 - e. SBIRT
5. The following surveys are **still required**:
- a. Maternal Health Dental Risk Assessment
 - b. Oral Health (this survey has not changed; intake and discharge sections are required for all clients, even if they are not receiving a dental service)