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STATE OF IOWA DEPARTMENT OF

Health <sup>AND</sup> Human

SERVICES

# Health Home Learning Collaborative

Behavioral Health Continuum

10/16/2023

# This training is a collaborative effort between the Managed Care Organizations and Iowa Medicaid

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# Agenda

- Introductions
- Behavioral Health Continuum.....Bill Ocker, Iowa Total Care
- Questions.....All
  - Coming Up
    - *November 20, 2023 Person – Centered Thinking Training*
    - *December 18, 2023 Data Analysis of 2022*

# Logistics

- Mute your line
- Do not put us on hold
- Attendance and engagement is expected
- Type your questions in the chat as you think of them. Time permitting, we will address questions at the end of the presentation.

# Objectives:

- Integrated Health Homes assist members with supporting member needs for behavioral health services. This webinar will cover the continuum of behavioral health services from outpatient services to inpatient care.



# Behavioral Health Levels of Care

# Complex Needs - Adults

- Inpatient Hospitalization
- Sub-Acute Care
- Intensive Residential Services
- Day or Intensive Outpatient Treatment
- Assertive Community Treatment
- Jail Diversion
- Mental Health Commitment

# Targeted Interventions and Supports - Adults

- Evidence-Based Practices
- Community – Based Residential Skill Building Services
- Community – Based Employment Skill Building Services
- Wrap – Around Services and Supports
- Service Coordination
- Medication
- Therapy



# Health Promotion Prevention and Well- Being Adults

- Outreach
- Screening, assessment and evaluation
- Integrated mental health and substance use
- Primary Healthcare
- Peer Support Services
- Family Psychoeducation
- Provider Education and Training

# Complex Needs - Children

- Inpatient Hospitalization
- Sub – Acute / PMIC
- Intensive Residential Services
- Day or Intensive Outpatient Treatment
- Juvenile Justice – Screening and Diversion

# Targeted Interventions and Supports - Children

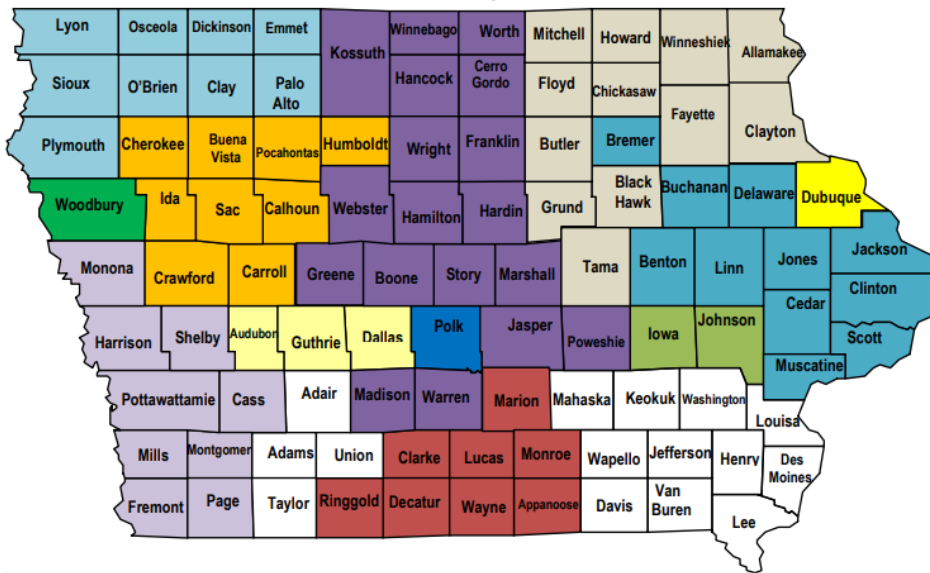
- Evidence - Based Practices
- Community - Based Residential Skill Building
- School – Based Skill Building and Behavioral Support Services
- Wrap – Around Services and Supports
- Service Coordination
- Medication
- Therapy

# Health Promotion, Prevention and Well-Being - Children

- Outreach
- Screening, assessment and evaluation
- Integrated mental health and substance abuse
- Primary Healthcare
- Peer and Family Support Services
- Family Psychoeducation
- Provider Education and Training

# Mobile Crisis Response- Adults and Children

Mobile Crisis Response



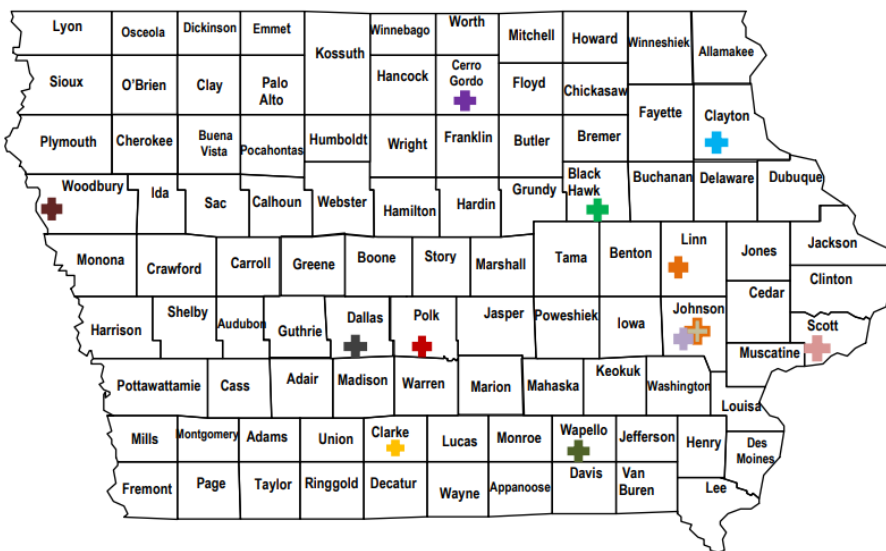
\*Not yet accredited

	Mobile Crisis Provider	Counties Served	Contact Information
	Broadlawns*	Polk	911
	CommUnity	Iowa, Johnson	855-800-1239
	Infinity Health	Appanoose, Clarke, Decatur, Lucas, Marion, Monroe, Ringgold, Wayne	641-342-1742
	Elevate	Allamakee, Black Hawk, Butler, Chickasaw, Clayton, Fayette, Floyd, Grundy, Howard, Mitchell, Tama, Winneshiek	855-581-8111
	Eyerly Ball	Boone, Cerro Gordo, Franklin, Greene, Hamilton, Hancock, Hardin, Jasper, Kossuth, Madison, Marshall, Poweshiek, Story, Warren, Webster, Winnebago, Worth, Wright	855-581-8111
	Foundation 2	Cedar, Clinton, Jackson, Muscatine, Scott	844-430-0375
	Foundation 2	Benton, Bremer, Buchanan, Delaware, Jones, Linn	855-581-8111
	Heartland Family Service	Cass, Fremont, Harrison, Mills, Monona, Montgomery, Page, Pottawattamie, Shelby	911
	Hillcrest	Dubuque	563-583-7357
	Plains Area Mental Health Center	Buena Vista, Calhoun, Carroll, Cherokee, Crawford, Humboldt, Ida, Pocahontas, Sac	888-696-2896
	Zion Integrated Behavioral Health	Audubon, Dallas, Guthrie	911
	Seasons Center	Clay, Dickinson, Emmet, Lyon, O'Brien, Osceola, Palo Alto, Plymouth, Sioux	844-345-4569
	Siouxland Mental Health Center	Woodbury	888-696-2896

On-site, face-to-face mental health crisis services for individuals experiencing a mental health crisis

# 23-Hour Crisis Observation - Adults

23 Hour Observation Services



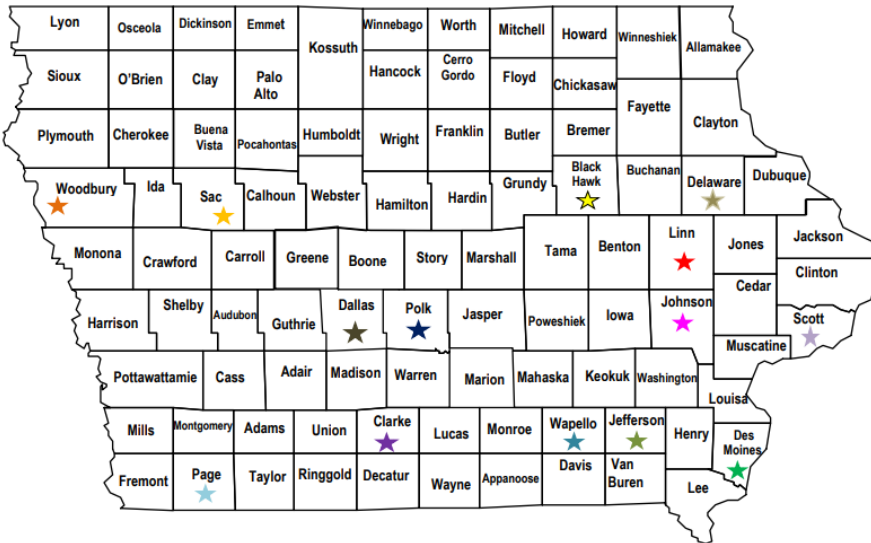
	23 Hour Observation Services Provider	Location	Contact Information
	Broadlawn Medical Center	Des Moines/Polk County	515-282-5742
	Infinity Health	Osceola/Clarke County	641-342-1742
	Elevate CCBHC	Waterloo/Black Hawk County	833-370-0719
	Unity Point Robert Young Center	Davenport/Scott County	309-779-3000
	Guttenberg Hospital	Guttenberg/Clayton County	563-252-1121
	MercyOne North Iowa	Mason City/Cerro Gordo County	641-428-7162
	AbbeHealth	Iowa City/Johnson County	319-887-2701
	AbbeHealth	Cedar Rapids/Linn County	319-398-3562
	Siouxland MHC Crisis Stabilization	Sioux City/Woodbury County	712-560-7996
	Southern Iowa Mental Health Center	Ottumwa/Wapello County	641-682-8772
	University of Iowa Hospital	Iowa City/Johnson County	800-777-8442
	Zion/Safe Harbor*	Woodward/Dallas County	515-642-4125

\* Not yet accredited

Services up to 23 hours in a medically staffed treatment environment

# Crisis Stabilization Residential Based – Adults

Crisis Stabilization Residential Services - Adult

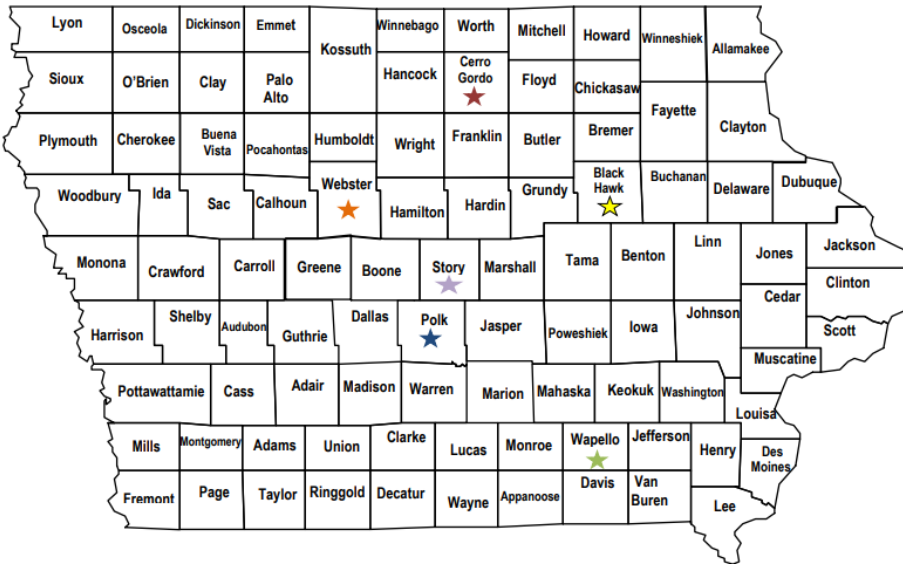


	Crisis Stabilization Residential Services Provider	Location	Contact Information
★	Broadlawns Medical Center	Des Moines/Polk County	515-282-8125
★	Infinity Health	Osceola/Clarke County	641-342-1742
★	First Resources	Fairfield/Jefferson County	641-472-7601
★	Hope Haven	Burlington/Des Moines County	319-209-2066
★	North Iowa Regional Services	Waterloo/Black Hawk County	319-291-2455
★	PAMHC-Turning Point	Sac City/Sac County	800-325-1192
★	Mental Health Access Center of Linn County (AbbeHealth)	Cedar Rapids/Linn County	319-892-5612
★	GuideLink Access Center (AbbeHealth)	Iowa City/Johnson County	319-688-8000
★	Abbe Center for Community Mental Health	Manchester/Delaware County	319-398-3562
★	Siouxland MHC Crisis Stabilization	Sioux City/Woodbury County	712-560-7996
★	Southern Iowa Mental Health Center	Ottumwa/Wapello County	641-682-8772
★	Vera French CMHC	Davenport/Scott County	563-396-3017
★	Zion/Safe Harbor	Woodward/Dallas County	515-642-4125
★	Heartland Family Service – Bridges Crisis Care	Council Bluffs/Pottawattamie County	712-325-5650
★	Zion/Harbor Point	Clarinda/Page County	712-542-2388

Services to de-escalate a crisis and stabilize an individual; provided in a residential setting

# Crisis Stabilization Residential Based – Children

Crisis Stabilization Residential Services - Child



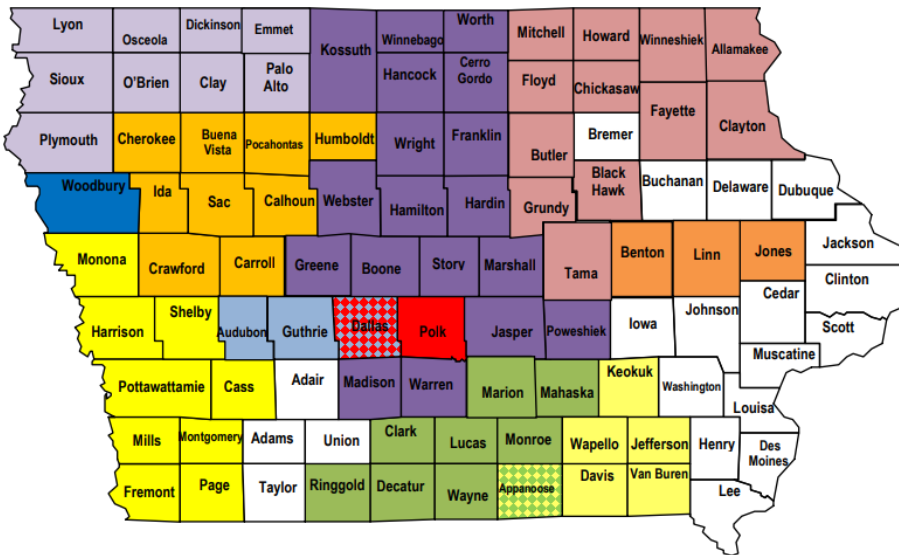
	Children's Crisis Stabilization Residential Services Provider	Location	Contact Information
★	Youth Shelter Care of North Central Iowa, Inc. (Ages 12-18)	Fort Dodge/Webster County	515-955-4222
★	YSS Francis Lauer (Ages 12-18)	Mason City/Cerro Gordo	641-423-7362
★	YSS Rosedale (Ages 12-18)	Ames/Story County	515-233-2330
★	American Home Finding Association	Ottumwa/Wapello County	641-937-5272
★	Easterseals Iowa	Des Moines/Polk County	515-288-0818
★	North Iowa Regional Services	Waterloo/Black Hawk County	319-229-2240

Services to de-escalate a crisis and stabilize an individual; provided in a residential setting



# Crisis Stabilization Community Based – Adults and Children

Crisis Stabilization Community-Based Services (CSCBS)



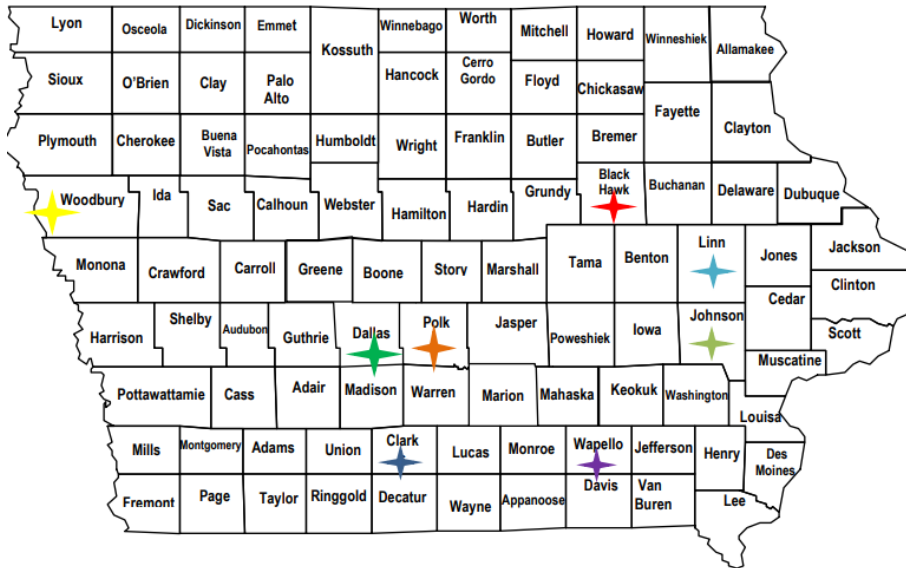
CSCBS Provider	Counties Served	Contact Information
Infinity Health	Appanoose, Clarke, Decatur, Lucas, Mahaska, Marion, Monroe, Ringgold, Wayne	641-342-1742 (Osceola) 641-828-6208 (Knoxville)
Eyerly Ball	Boone, Cerro Gordo, Franklin, Greene, Hancock, Hamilton, Hardin, Jasper, Kossuth, Madison, Marshall, Poweshiek, Story, Warren, Winnebago, Webster, Worth	844-581-8111
Elevate CCBHC	Allamakee, Black Hawk, Butler, Chickasaw, Clayton, Fayette, Floyd, Grundy, Howard, Mitchell, Tama, Winneshiek	855-581-8111
Foundation 2	Benton, Jones, Linn	855-581-8111
Zion Integrated Behavioral Health*	Audubon, Dallas, Guthrie	911
American Home Finding Association (Under 18 years old)	Appanoose, Davis, Jefferson, Keokuk, Van Buren, Wapello	641-937-5272
Easterseals Iowa	Polk, Dallas	515-288-0818
Siouxland Mental Health Center	Woodbury	888-696-2896
Plains Area Mental Health Center	Buena Vista, Calhoun, Carroll, Cherokee, Crawford, Humboldt, Ida, Pocahontas, Sac	888-696-2896
Seasons Center*	Clay, Dickinson, Emmet, Lyon, O'Brien, Osceola, Palo Alto, Plymouth, Sioux	844-345-4569
Heartland Family Service	Cass, Fremont, Harrison, Mills, Monona, Montgomery, Page, Pottawattamie, Shelby	911









\* Not yet accredited

Services to de-escalate a crisis and stabilize an individual; provided where the individual lives or works.

# Access Centers - Adults

Access Centers



	Access Center	Location	Contact Information
	Infinity Health	Osceola/Clarke County	641-342-1742
	GuideLink Access Center	Iowa City/Johnson County	319-688-8000
	North Iowa Regional Services	Waterloo/Black Hawk County	319-291-2455
	Mental Health Access Center of Linn County	Cedar Rapids/Linn County	319-892-5612
	Southern Iowa Mental Health Center	Ottumwa/Wapello County	641-682-8772
	Polk County MHDS Access Center	Des Moines/Polk County	515-282-5742
	Siouxland MHC Access Center	Sioux City/Woodbury County	712-560-7996
	Zion Integrated Behavioral Health/Safe Harbor	Woodward/Dallas County	515-642-4125

# Spotlight

- <https://hhs.iowa.gov/mhds/crisis-services>

# Questions