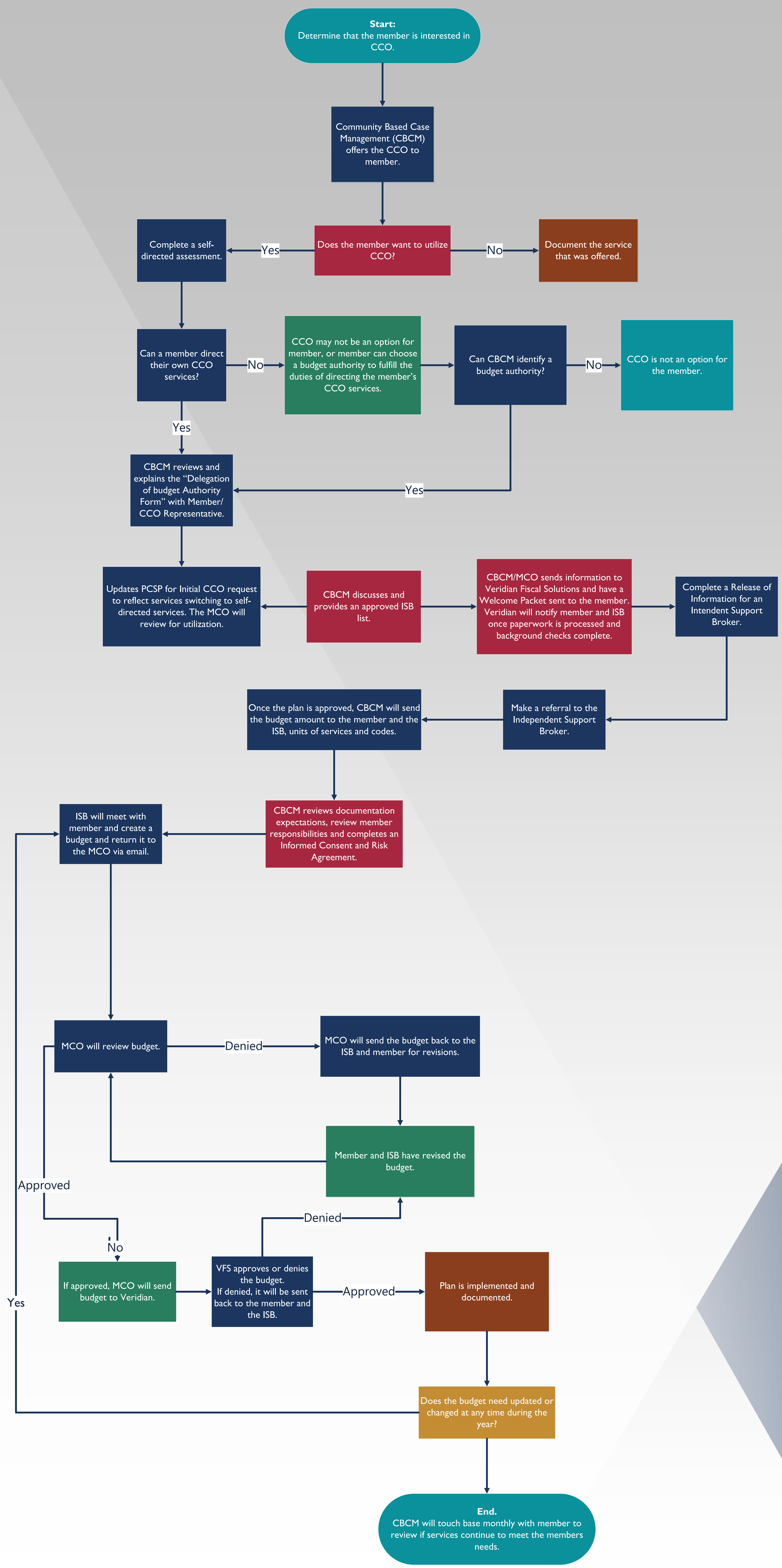
Start:
Determine that the member is interested in CCO.
Community Based Case Management (CBCM) offers the CCO to member.
Does the member want to utilize CCO?
Yes
Complete a self-directed assessment.
No
Document the service that was offered.
Can a member direct their own CCO services?
No
CCO may not be an option for member, or member can choose a budget authority to fulfill the duties of directing the member's CCO services.
Can CBCM identify a budget authority?
No
CCO is not an option for the member.
Yes
CBCM reviews and explains the "Delegation of budget Authority Form" with Member/ CCO Representative.
Yes
Updates PCSP for Initial CCO request to reflect services switching to self-directed services. The MCO will review for utilization.
CBCM discusses and provides an approved ISB list.
CBCM/MCO sends information to Veridian Fiscal Solutions and have a Welcome Packet sent to the member. Veridian will notify member and ISB once paperwork is processed and background checks complete.
Complete a Release of Information for an Intendent Support Broker.
Make a referral to the Independent Support Broker.
Once the plan is approved, CBCM will send the budget amount to the member and the ISB, units of services and codes.
CBCM reviews documentation expectations, review member responsibilities and completes an Informed Consent and Risk Agreement.
ISB will meet with member and create a budget and return it to the MCO via email.
MCO will review budget.
Denied
MCO will send the budget back to the ISB and member for revisions.
Member and ISB have revised the budget.
Approved
Denied
No
If approved, MCO will send budget to Veridian.
VFS approves or denies the budget.
If denied, it will be sent back to the member and the ISB.
Approved
Plan is implemented and documented.
Yes
Does the budget need updated or changed at any time during the year?
End.
CBCM will touch base monthly with member to review if services continue to meet the members needs.