

### MEETING AGENDA

DIVISION	Iowa Medicaid		
MEETING TITLE	Provider Town Hall		
FACILITATOR	Kera Oestreich, Iowa Medicaid Bureau Chief		
DATE	Thursday, December 21, 2023	TIME	4 p.m. to 5 p.m.
LOCATION	Join ZoomGov Meeting <a href="https://www.zoomgov.com/j/1615959403">https://www.zoomgov.com/j/1615959403</a> Meeting ID: 161 595 9403		

### MEETING OBJECTIVES

- Update providers on Medicaid current happenings.
- Provide an update on the dental onboarding of Delta Dental of Iowa and DentaQuest USA Insurance Company.
- For MCOs to inform providers of current happenings.
- Review the provider self-assessment and residential self-assessment surveys.
- Discuss the Town Hall Topic Survey.

### MEETING PARTICIPANTS

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| <p>Elizabeth Matney, Medicaid Director<br/>         Kera Oestreich, Iowa Medicaid Bureau Chief<br/>         Rebecca Curtiss, Deputy Medicaid Director<br/>         Joanne Bush, Iowa Medicaid Bureau Chief<br/>         Norm Edgington, Iowa Medicaid Bureau Chief<br/>         Paula Motsinger, Iowa Medicaid Bureau Chief<br/>         Jennifer Steenblock, Iowa Medicaid Bureau Chief<br/>         Lisa Cook, Senior Medicaid Policy Advisor<br/>         LeAnn Moskowitz, LTSS Policy Program Manager<br/>         Brooke Watson, Medicaid Policy Program Manager<br/>         Emily Eppens, Medicaid Communications Manager<br/>         Nell Bennett, Communications Specialist<br/>         Iowa Medicaid Team Members</p> | <ul style="list-style-type: none"> <li>▪ Wellpoint Iowa, Inc. (formerly known as Amerigroup Iowa, Inc.)</li> <li>▪ Iowa Total Care</li> <li>▪ Molina Healthcare, Inc.</li> </ul> |
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AGENDA TOPIC

PRESENTER

STATE OF IOWA DEPARTMENT OF  
**Health** AND **Human**  
**SERVICES**

Medicaid Updates – 5 mins	Kera Oestreich, Iowa Medicaid Bureau Chief
Dental Onboarding Update – 10 mins	Joanne Bush, Iowa Medicaid Bureau Chief
MCO Updates – 5 mins each	<ul style="list-style-type: none"> <li>▪ Wellpoint Iowa, Inc. (formerly known as Amerigroup Iowa, Inc.)</li> <li>▪ Iowa Total Care</li> <li>▪ Molina Healthcare, Inc.</li> </ul>
Provider Self-Assessment – 5 mins	LeAnn Moskowitz, LTSS Policy Program Manager
Residential Self-Assessments – 5 mins	Brooke Watson, Medicaid Policy Program Manager
Electronic Visit Verification (EVV) Update – 5 mins	Latisha McGuire, LTSS Policy Program Manager
Town Hall Topic Survey – 5 mins	Rebecca Curtiss, Deputy Medicaid Director
Open Discussion – 15 mins	Open