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STATE OF IOWA DEPARTMENT OF

Health <sup>AND</sup> Human

SERVICES

# Prepaid Ambulatory Health Plan (PAHP) Onboarding

December 2023

# Background



Iowa Medicaid currently operates with two Prepaid Ambulatory Health Plans (PAHP), also known as the Dental plans:  
Delta Dental of Iowa and MCNA of Iowa



The PAHPs' contracts will expire in June 2024. In May 2023, Iowa Medicaid issued a request for proposal (RFP) to select the most qualified PAHPs to deliver high-quality dental services for the citizens of Iowa.



On November 14, 2023, HHS selected Delta Dental of Iowa and DentaQuest to provide dental services, effective July 1, 2024.



The onboarding of a new PAHP takes months of preparation, training, system testing, and membership assignment. The Iowa Medicaid team has diligently worked to develop multiple initiatives to ensure the seamless onboarding of the PAHPs.

# Dental Implementation Project Timeline

Contract Execution

December 2023

Project Kick-off Meeting

December 12, 2023

Onboarding sessions

December 12, 2023 -  
January 11, 2024

File transfer testing

March 2024 (tentative)

Readiness Review

April - June 2024  
(tentative)

Assignment of  
Membership

TBD

Go Live

July 1<sup>st</sup>, 2024

# Questions