

Certified Community Behavioral Health Clinics (CCBHC)  
Stakeholder Engagement Committee  
Meeting Notes  
August 24<sup>th</sup>, 2023  
2:00 pm to 4:00 pm  
Lucas State Office Building  
321 E. 12<sup>th</sup> Street, Des Moines, IA 50319

**COMMITTEE MEMBERS PRESENT:**

Mae Hingtgen  
Jen Pearson

Cynthia Steidl-Bishop  
Rich Whitaker

**COMMITTEE MEMBERS PRESENT VIA ZOOM:**

Andrew Allen  
Emily Blomme  
Samantha Cannon  
Leslie Carpenter  
Rod Courtney  
Penny Cutler Bermudez for Todd Jacobus  
Peggy Huppert  
Chad Jensen

Kathy Johnson  
Devon McClurken  
Sarah Nelson  
Mary O'Neill  
Rebecca Peterson  
Christine Ross  
Laura Semprini

**COMMITTEE MEMBERS ABSENT:**

Reed Kious  
Rudy Papakee

Lauren Vorwald

**OTHER ATTENDEES:**

Rob Aiken  
Theresa Armstrong  
Kelly Bakewell  
Jill Barr  
Falicia Beck  
Tasha Beghtol  
Teresa Bomhoff  
Lisa Bringle  
Kevin Carroll  
Amber Champine  
Tiffany Conroy  
Lisa Cook  
Jen Craft  
Rebecca Curtiss  
Beth Dahl  
Michelle De La Riva  
Bre Degelau  
Peggy Dickey  
Alaina Elliott-Wherry

Marissa Eyanson  
Jenny Felt  
Maggie Ferguson  
Kevin Gabbert  
Alicia Gaddy  
Natalie Ginty  
Christine Gradert  
Jason Haglund  
Alison Hauser  
Cara Henley  
Chris Hoffman  
Gangseok Hur  
Lindsey Ingraham  
Danae Jeffrey  
Theresa Jochum  
Torie Keith  
Kim Keleher  
Brenna Koedam  
Janice Lane Schroeder

Laura Larkin  
Audrey Larson  
Adrienne LaToure  
Karl Lettow  
Joseph Lilly  
Shannon Mahnke  
Patti Manna  
Missy Martini  
Leisa Mayer  
Rebecca McCrackin  
Aaron McHone  
Crystal McHugh  
Angie Meiers  
Brenda Miller  
Vicki Mueller  
Kristie Oliver  
Hannah Olson  
Marcia Oltrogge  
Tracy Peden  
James Pender  
Mary A. Petersen  
Paul Phares  
Jen Pullen

John Ralls  
Kris Rankin  
Tony Raymer  
Todd Rickert  
Dan Ries  
Jennifer Robertson-Hill  
Joshua Rubin  
Christina Schark  
Flora Schmidt  
Kim Scorza  
Ben Shuberg  
Kelly Spooner  
Debbie Swanberg  
Kelsey Thien  
Michele Tilotta  
Chris Ubben  
Monica Van Horn  
Tammy Wetjen-Kesterson  
Gano Whetstone  
Susan Whitty  
Kerry Wiles  
Chaney Yeast  
Lorrie Young

### **Materials Referenced**

*CCBHC Stakeholder Committee Meeting 4 0892423*

Link here: [PowerPoint Presentation \(iowa.gov\)](#)

### **Welcome and Introductions**

Marissa Eyanson, Director of the Division of Behavioral Health and Disability Services, and Laura Larkin, CCBHC Project Director, welcomed the Stakeholder Engagement Committee and thanked them for their participation. Health Management Associates consultant, Cara Henley, was introduced and reviewed the presentation materials.

### **Presentations**

Iowa Health and Human Services (HHS) and Health Management Associates (HMA) staff reported on results of the CCBHC Preliminary Interest Survey. All Medicaid-enrolled provider organizations and agencies interested in becoming certified as a CCBHC in 2024 as part of Iowa's CCBHC demonstration were asked to complete the survey to assess readiness against SAMHSA program requirements. The survey results serve as the baseline for Iowa's CCBHC Demonstration Evaluation. HHS received 22 complete responses which covered all proposed CCBHC catchment areas. Detailed survey results were provided in the appendix.

The results of the survey were shared, including level of readiness across survey responses. Criteria with lower rates of readiness included community & cultural needs, crisis services, Designated Collaborative Organizations (DCOs), primary care screening services for Veterans,

consumer input, health information technology (HIT), health information exchange (HIE) and quality & compliance.

A discussion was held regarding CCBHC technical assistance planning utilizing survey feedback regarding technical assistance topics. Proposed training modules and concepts were outlined.

There was an introduction to Culturally and Linguistically Appropriate Services (CLAS) Standards, which are national standards in health care. The 15 CLAS Standards were described and listed.

Stakeholder feedback included an observation that the CCBHC presents as an adult model being applied to children. Vulnerable populations such as LGBTQ+ and older adults appear to be missing in the conversation on how to provide the services. Stakeholders would like to know how to make the required services work for various populations.

Stakeholders would like to know how to build in the cost of serving individuals who the CCBHC cannot bill for. Stakeholders would like to know which Prospective Payment System (PPS) rate has been chosen, with the state reply that the final decision has not been made. It was noted that, although PPS 3 is in consideration, it has not received final approval at the federal level. Stakeholders would like to know how the PPS works with respect to DCO's and more details about cost reporting, the Quality Bonus Program, and data collection.

There was a discussion on whether the technical assistance trainings would extend to the DCOs and the general public, and whether there would be consultation time available in addition to the webinars. There was discussion on pros and cons of opening the trainings to all interested parties or holding trainings that are more targeted/focused for CCBHCs awardees.

There was a comment that to ensure CLAS standards are followed, CCBHCs should ask the families or individuals being served for feedback on services. An additional comment was that it is challenging to serve individuals who will not leave their homes to receive services.

### **Public Comment**

Members of the public were given the opportunity to make statements. During public comments, the following questions arose. If an answer was provided it is noted.

- Can DCOs operate in more than one role, such as being a CCBHC and a DCO? Yes.
- Have individuals representing Iowa's indigenous people been requested to participate in the stakeholder process? Yes.
- How will CCBHCs interact with current Community Mental Health Centers (CMHCs) and the Regions? CCBHC's will become a model that brings fractured pieces of the system together.
- When will the CCBHCs be expected to be up and running? CCBHC's will be expected to be operational by July 1, 2024.
- Is there a plan to address how current CCBHC grantees within the Regions who are currently competitors will adjust to partnerships? The conversations between providers have already begun and will continue. The CCBHC model rewards providers who collaborate.
- Has the state looked at other states and their CCBHC models for guidance? Health Management Associates have assisted in reviewing the models within the other states to

learn best practices. No one state offered a model that was exclusively better than all others.

- What is the intersection with the child welfare system and the youth that have mental health needs? There will be overlap that is being considered.
- What will be done with the infrastructure if not selected for the planning grant in 2024 and is there a plan to sustain that work for the next round of grants? If Iowa is not awarded the grant, we can use that feedback to continue the work.

Additional comments included:

- The Accountable Care Organization (ACO) in Fort Dodge has been successful and could be used as a model.
- It is important to address the health care of older Iowans, especially for those in home care, in rural areas, and for individuals with dementia and Alzheimer's.

## **Adjourn**

Meeting notes respectfully submitted by Patti Manna.