

**RETURN RECEIPT**

**E-MAIL TRANSMISSION TO:** [jjeanetta@heartlandfamilyservice.org](mailto:jjeanetta@heartlandfamilyservice.org) and  
[smahnke@heartlandfamilyservice.org](mailto:smahnke@heartlandfamilyservice.org)

December 28, 2023

John Jeanetta, Director  
Shannon Mahnke, Iowa Behavioral Health Director  
*Heartland Family Service*  
515 E. Broadway  
Council Bluffs, Iowa 51503-4419

Dear Mr. Jeanetta and Ms. Mahnke;

The Department has received your COA accreditation materials and your deemed status application is now complete. Heartland Family Service., will be placed on the agenda for the January 11, 2024 meeting of the Iowa Council on Health and Human Services, Substance Abuse and Problem Gambling Treatment Program Committee.

The Department is recommending Heartland Family Service be licensed to provide Adult Levels 1, 2.1, 2.5, 3.1, 3.3, 3.5, and Juvenile Levels 1, 2.1 and 2.5 Substance Use Disorder and Problem Gambling Treatment Services from December 31, 2023 to December 31, 2026.

The call-in information for the electronic meeting is:

**January 11, 2024, 9:00 am call in:**

Phone number: 1 669 254 5252

Meeting ID: 160 962 8797

Passcode: 849217

*Program representation is welcomed but not required.*

If you have questions, please contact me at [Lori.Hancock-Muck@idph.iowa.gov](mailto:Lori.Hancock-Muck@idph.iowa.gov) or (515) 204-9766.

Sincerely,



Lori Hancock-Muck  
Health Facilities Officer  
Division of Behavioral Health