



AMERIGROUP Iowa, Inc.

Managed Care Network Geographic Access Reports

Reporting Period: SF2024 Q1

October 30, 2023

Table of Contents

Report Contents

Table 1 - Primary Care Provider (PCP) Section	1
Table 2 - Specialty Care Section	2-5
Table 3 - Behavioral Health Section	6
Table 4 - Hospital Section	7
Table 5 - Other Services Section	8
Table 6 - Long- Term Care Services Section	9-12
Other Services - Lab and X-ray Services - Iowa Members - Less than 100% Standard	13
Long - Term Care Services - BI - Transportation - BI Urban Members - < 100% Standard	14
Long - Term Care Services - Elderly - Transportation - Elderly Urban Members - < 100% Standard	15
Long - Term Care Services - ID: Day Habilitation - ID Urban Members - < 100% Standard	16
Long - Term Care Services - ID - Transportation - ID Urban Members - < 100% Standard	17
Long - Term Care Services - ID - Transportation - ID Rural Members - < 100% Standard	18

Table 1 - Primary Care Provider (PCP) Section

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP Providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Adult - PCP	30 minutes or 30 miles	7775	143605	100.0%	Y	1.8
Pediatric - PCP	30 minutes or 30 miles	7813	128523	100.0%	Y	1.9

Table 2 - Specialty Care Section

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] , OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 60 minutes or 60 miles for 75% of population, and 90 minutes or 90 miles for 100% of population from their personal residence. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Allergy - Adult	60 minutes or 60 miles	92	119176	98.9%	Y	13.7
Allergy - Adult	90 minutes or 90 miles	92	120468	100.0%	Y	14.2
Cardiology - Adult	60 minutes or 60 miles	735	120468	100.0%	Y	5.4
Cardiology - Adult	90 minutes or 90 miles	735	120468	100.0%	Y	5.4
Dermatology - Adult	60 minutes or 60 miles	221	120468	100.0%	Y	7.9
Dermatology - Adult	90 minutes or 90 miles	221	120468	100.0%	Y	7.9
Endocrinology - Adult	60 minutes or 60 miles	164	118648	98.5%	Y	14.3
Endocrinology - Adult	90 minutes or 90 miles	164	120468	100.0%	Y	15.1
Gastroenterology - Adult	60 minutes or 60 miles	340	117804	97.8%	Y	13.7
Gastroenterology - Adult	90 minutes or 90 miles	340	120468	100.0%	Y	14.9
General Surgery - Adult	60 minutes or 60 miles	720	120468	100.0%	Y	4.9
General Surgery - Adult	90 minutes or 90 miles	720	120468	100.0%	Y	4.9
Hematology - Adult	60 minutes or 60 miles	288	120468	100.0%	Y	10.0
Hematology - Adult	90 minutes or 90 miles	288	120468	100.0%	Y	10.0
Nephrology - Adult	60 minutes or 60 miles	469	120468	100.0%	Y	8.6
Nephrology - Adult	90 minutes or 90 miles	469	120468	100.0%	Y	8.6
Neurology - Adult	60 minutes or 60 miles	596	120468	100.0%	Y	8.9
Neurology - Adult	90 minutes or 90 miles	596	120468	100.0%	Y	8.9
Neurosurgery - Adult	60 minutes or 60 miles	162	114336	94.9%	Y	15.2

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Neurosurgery - Adult	90 minutes or 90 miles	162	120465	100.0%	Y	18.0
OB/GYN - Adult	60 minutes or 60 miles	488	95208	100.0%	Y	5.8
OB/GYN - Adult	90 minutes or 90 miles	488	95208	100.0%	Y	5.8
Occupational Therapy - Adult	60 minutes or 60 miles	521	120468	100.0%	Y	4.2
Occupational Therapy - Adult	90 minutes or 90 miles	521	120468	100.0%	Y	4.2
Oncology - Adult	60 minutes or 60 miles	518	120468	100.0%	Y	8.6
Oncology - Adult	90 minutes or 90 miles	518	120468	100.0%	Y	8.6
Ophthalmology - Adult	60 minutes or 60 miles	290	120468	100.0%	Y	7.7
Ophthalmology - Adult	90 minutes or 90 miles	290	120468	100.0%	Y	7.7
Orthopedics - Adult	60 minutes or 60 miles	768	120468	100.0%	Y	5.0
Orthopedics - Adult	90 minutes or 90 miles	768	120468	100.0%	Y	5.0
Otolaryngology (ENT) - Adult	60 minutes or 60 miles	262	120468	100.0%	Y	7.8
Otolaryngology (ENT) - Adult	90 minutes or 90 miles	262	120468	100.0%	Y	7.8
Pathology - Adult	60 minutes or 60 miles	360	120274	99.8%	Y	12.0
Pathology - Adult	90 minutes or 90 miles	360	120468	100.0%	Y	12.1
Physical Therapy- Adult	60 minutes or 60 miles	1688	120468	100.0%	Y	3.0
Physical Therapy- Adult	90 minutes or 90 miles	1688	120468	100.0%	Y	3.0
Psychiatry- Adult	60 minutes or 60 miles	1168	120468	100.0%	Y	3.6
Psychiatry- Adult	90 minutes or 90 miles	1168	120468	100.0%	Y	3.6
Pulmonology - Adult	60 minutes or 60 miles	409	120468	100.0%	Y	8.6
Pulmonology - Adult	90 minutes or 90 miles	409	120468	100.0%	Y	8.6
Radiology - Adult	60 minutes or 60 miles	1289	120468	100.0%	Y	4.8
Radiology - Adult	90 minutes or 90 miles	1289	120468	100.0%	Y	4.8

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Reconstructive Surgery - Adult	60 minutes or 60 miles	94	117052	97.2%	Y	15.2
Reconstructive Surgery - Adult	90 minutes or 90 miles	94	120450	100.0%	Y	16.8
Rheumatology - Adult	60 minutes or 60 miles	113	119168	98.9%	Y	14.3
Rheumatology - Adult	90 minutes or 90 miles	113	120468	100.0%	Y	14.9
Speech Therapy - Adult	60 minutes or 60 miles	366	120468	100.0%	Y	7.7
Speech Therapy - Adult	90 minutes or 90 miles	366	120468	100.0%	Y	7.7
Urology - Adult	60 minutes or 60 miles	232	120468	100.0%	Y	7.4
Urology - Adult	90 minutes or 90 miles	232	120468	100.0%	Y	7.4
Allergy - Pediatric	60 minutes or 60 miles	92	127313	99.1%	Y	14.7
Allergy - Pediatric	90 minutes or 90 miles	92	128519	100.0%	Y	15.2
Cardiology - Pediatric	60 minutes or 60 miles	740	128519	100.0%	Y	5.8
Cardiology - Pediatric	90 minutes or 90 miles	740	128519	100.0%	Y	5.8
Dermatology - Pediatric	60 minutes or 60 miles	221	128519	100.0%	Y	8.5
Dermatology - Pediatric	90 minutes or 90 miles	221	128519	100.0%	Y	8.5
Endocrinology - Pediatric	60 minutes or 60 miles	164	126356	98.3%	Y	15.2
Endocrinology - Pediatric	90 minutes or 90 miles	164	128519	100.0%	Y	16.1
Gastroenterology - Pediatric	60 minutes or 60 miles	340	125490	97.6%	Y	14.6
Gastroenterology - Pediatric	90 minutes or 90 miles	340	128519	100.0%	Y	15.9
General Surgery - Pediatric	60 minutes or 60 miles	720	128519	100.0%	Y	5.3
General Surgery - Pediatric	90 minutes or 90 miles	720	128519	100.0%	Y	5.3
Hematology - Pediatric	60 minutes or 60 miles	289	128519	100.0%	Y	10.9
Hematology - Pediatric	90 minutes or 90 miles	289	128519	100.0%	Y	10.9
Neonatology - Pediatric	60 minutes or 60 miles	302	6188	94.1%	Y	16.2

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Neonatology - Pediatric	90 minutes or 90 miles	302	6577	100.0%	Y	19.4
Nephrology - Pediatric	60 minutes or 60 miles	252	128519	100.0%	Y	11.6
Nephrology - Pediatric	90 minutes or 90 miles	252	128519	100.0%	Y	11.6
Neurology - Pediatric	60 minutes or 60 miles	800	128519	100.0%	Y	8.9
Neurology - Pediatric	90 minutes or 90 miles	800	128519	100.0%	Y	8.9
Oncology - Pediatric	60 minutes or 60 miles	519	128519	100.0%	Y	9.4
Oncology - Pediatric	90 minutes or 90 miles	519	128519	100.0%	Y	9.4
Ophthalmology - Pediatric	60 minutes or 60 miles	290	128519	100.0%	Y	8.5
Ophthalmology - Pediatric	90 minutes or 90 miles	290	128519	100.0%	Y	8.5
Orthopedics - Pediatric	60 minutes or 60 miles	768	128519	100.0%	Y	5.4
Orthopedics - Pediatric	90 minutes or 90 miles	768	128519	100.0%	Y	5.4
Otolaryngology (ENT) - Pediatric	60 minutes or 60 miles	263	128519	100.0%	Y	8.4
Otolaryngology (ENT) - Pediatric	90 minutes or 90 miles	263	128519	100.0%	Y	8.4
Pulmonology - Pediatric	60 minutes or 60 miles	410	128519	100.0%	Y	9.1
Pulmonology - Pediatric	90 minutes or 90 miles	410	128519	100.0%	Y	9.1
Rheumatology - Pediatric	60 minutes or 60 miles	113	126823	98.7%	Y	15.0
Rheumatology - Pediatric	90 minutes or 90 miles	113	128519	100.0%	Y	15.8
Urology - Pediatric	60 minutes or 60 miles	232	128519	100.0%	Y	8.0
Urology - Pediatric	90 minutes or 90 miles	232	128519	100.0%	Y	8.0

Table 3 - Behavioral Health Section

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles , 60 minutes or 60 miles for Urban counties, and 90 minutes or 90 miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Behavioral Health - Outpatient	30 minutes or 30 miles	5224	272128	100.0%	Y	2.0
Behavioral Health - Inpatient URBAN	60 minutes or 60 miles	58	161254	100.0%	Y	5.5
Behavioral Health - Inpatient RURAL	90 minutes or 90 miles	58	110874	100.0%	Y	26.5

Table 4 - Hospital Section

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hospital	30 minutes or 30 miles	342	272128	100.0%	Y	4.5

Table 5 - Other Services Section

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-ray services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles from personal residence for 100% of population. Percentages in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
General Optometry	30 minutes or 30 miles	523	272074	100.0%	Y	3.8
Lab and X-ray Services	30 minutes or 30 miles	155	257789	94.7%	N	7.4
Pharmacies	30 minutes or 30 miles	995	272128	100.0%	Y	2.4

Table 6 - Long- Term Care Services Section

Table displays the percentage of members [Waiver members are identified based on state designation of these members to waiver services] within the contract standards for Long-Term Care Services and whether or not the contract standard was met (Y/N). The contract standard is to have access within 30 minutes or 30 miles in Urban counties, and and 60 minutes or 60 miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to services where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
ICF/ID - Individuals with Intellectual Disabilities	30 minutes or 30 miles	223	2302	100.0%	Y	3.3
ICF/ID - Individuals with Intellectual Disabilities	60 minutes or 60 miles	223	2045	100.0%	Y	9.1
ICF/SNF - Skilled Nursing Care Facility	30 minutes or 30 miles	475	160	100.0%	Y	2.1
ICF/SNF - Skilled Nursing Care Facility	60 minutes or 60 miles	475	100	100.0%	Y	4.2
AIDS/HIV: Adult Day Care	30 minutes or 30 miles	18	0	N/A	Y	N/A
AIDS/HIV: Adult Day Care	60 minutes or 60 miles	18	0	N/A	Y	N/A
AIDS/HIV - Counseling Services	30 minutes or 30 miles	1	0	N/A	Y	N/A
AIDS/HIV - Counseling Services	60 minutes or 60 miles	1	0	N/A	Y	N/A
AIDS/HIV: Respite	30 minutes or 30 miles	84	0	N/A	Y	N/A
AIDS/HIV: Respite	60 minutes or 60 miles	84	0	N/A	Y	N/A
BI: Adult Day Care	30 minutes or 30 miles	18	14	100.0%	Y	7.2
BI: Adult Day Care	60 minutes or 60 miles	18	3	100.0%	Y	8.6
BI: Prevocational Services	30 minutes or 30 miles	14	0	N/A	Y	N/A

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
BI: Prevocational Services	60 minutes or 60 miles	14	0	N/A	Y	N/A
BI: Supported Employment	30 minutes or 30 miles	80	22	100.0%	Y	3.4
BI: Supported Employment	60 minutes or 60 miles	80	20	100.0%	Y	5.6
BI: IMMT	30 minutes or 30 miles	8	4	100.0%	Y	7.6
BI: IMMT	60 minutes or 60 miles	8	0	N/A	Y	N/A
BI - Respite	30 minutes or 30 miles	84	120	100.0%	Y	3.5
BI - Respite	60 minutes or 60 miles	84	88	100.0%	Y	6.0
BI - Transportation	30 minutes or 30 miles	11	2	40.0%	N	23.2
BI - Transportation	60 minutes or 60 miles	6	6	100.0%	Y	27.0
CMH: Respite	30 minutes or 30 miles	84	189	100.0%	Y	3.3
CMH: Respite	60 minutes or 60 miles	84	164	100.0%	Y	6.1
Elderly: Adult Day Care	30 minutes or 30 miles	18	21	100.0%	Y	3.5
Elderly: Adult Day Care	60 minutes or 60 miles	18	3	100.0%	Y	4.2
Elderly - Respite	30 minutes or 30 miles	84	20	100.0%	Y	3.8
Elderly - Respite	60 minutes or 60 miles	84	13	100.0%	Y	2.6
Elderly - Transportation	30 minutes or 30 miles	6	9	90.0%	N	17.8
Elderly - Transportation	60 minutes or 60 miles	6	2	100.0%	Y	34.4
HD: Adult Day Care	30 minutes or 30 miles	18	7	100.0%	Y	5.5
HD: Adult Day Care	60 minutes or 60 miles	18	1	100.0%	Y	12.6
HD: Counseling Services	30 minutes or 30 miles	1	0	N/A	Y	N/A
HD: Counseling Services	60 minutes or 60 miles	1	0	N/A	Y	N/A
HD - IMMT	30 minutes or 30 miles	8	1	100.0%	Y	4.7
HD - IMMT	60 minutes or 60 miles	8	4	100.0%	Y	12.1

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
HD - Respite	30 minutes or 30 miles	84	362	100.0%	Y	3.6
HD - Respite	60 minutes or 60 miles	84	187	100.0%	Y	5.9
ID: Adult Day Care	30 minutes or 30 miles	18	138	100.0%	Y	3.8
ID: Adult Day Care	60 minutes or 60 miles	18	46	100.0%	Y	8.8
ID: Day Habilitation	30 minutes or 30 miles	105	1174	99.9%	N	2.6
ID: Day Habilitation	60 minutes or 60 miles	105	1075	100.0%	Y	4.3
ID: Prevocational Services	30 minutes or 30 miles	14	23	100.0%	Y	4.6
ID: Prevocational Services	60 minutes or 60 miles	14	20	100.0%	Y	13.4
ID: Supported Employment	30 minutes or 30 miles	80	542	100.0%	Y	3.3
ID: Supported Employment	60 minutes or 60 miles	80	680	100.0%	Y	4.9
ID - IMMT	30 minutes or 30 miles	8	6	100.0%	Y	6.6
ID - IMMT	60 minutes or 60 miles	8	1	100.0%	Y	12.9
ID - Respite	30 minutes or 30 miles	84	860	100.0%	Y	3.5
ID - Respite	60 minutes or 60 miles	84	492	100.0%	Y	5.4
ID - Transportation	30 minutes or 30 miles	6	60	65.9%	N	15.0
ID - Transportation	60 minutes or 60 miles	6	85	95.5%	N	29.3
PD - Transportation	30 minutes or 30 miles	6	2	100.0%	Y	10.1
PD - Transportation	60 minutes or 60 miles	6	0	N/A	Y	N/A
Hab - Day Habilitation	30 minutes or 30 miles	105	10	100.0%	Y	3.3
Hab - Day Habilitation	60 minutes or 60 miles	105	7	100.0%	Y	5.8
Hab - Prevocational Services	30 minutes or 30 miles	14	0	N/A	Y	N/A
Hab - Prevocational Services	60 minutes or 60 miles	14	0	N/A	Y	N/A

Provider Type	Time/Distance Standard	Provider Count	Members with Access	Percentage with Access	Standard Met (Y/N)	Ave Distance (Mies)
Hab - Supported Employment	30 minutes or 30 miles	80	1	100.0%	Y	14.5
Hab - Supported Employment	60 minutes or 60 miles	80	3	100.0%	Y	1.6

Other Services - Lab and X-ray Services - Iowa Members - Less than 100% Standard

October 30, 2023

Lab & Xray

Total Providers: 155

- Single providers (367)
- ▲ Multiple providers (41)

Lab & Xray -1 in 30 Miles

Employee Group
Iowa Members (Iowa)

Provider Group
Lab & Xray

272,128 employee locations

● Without access (14,339)

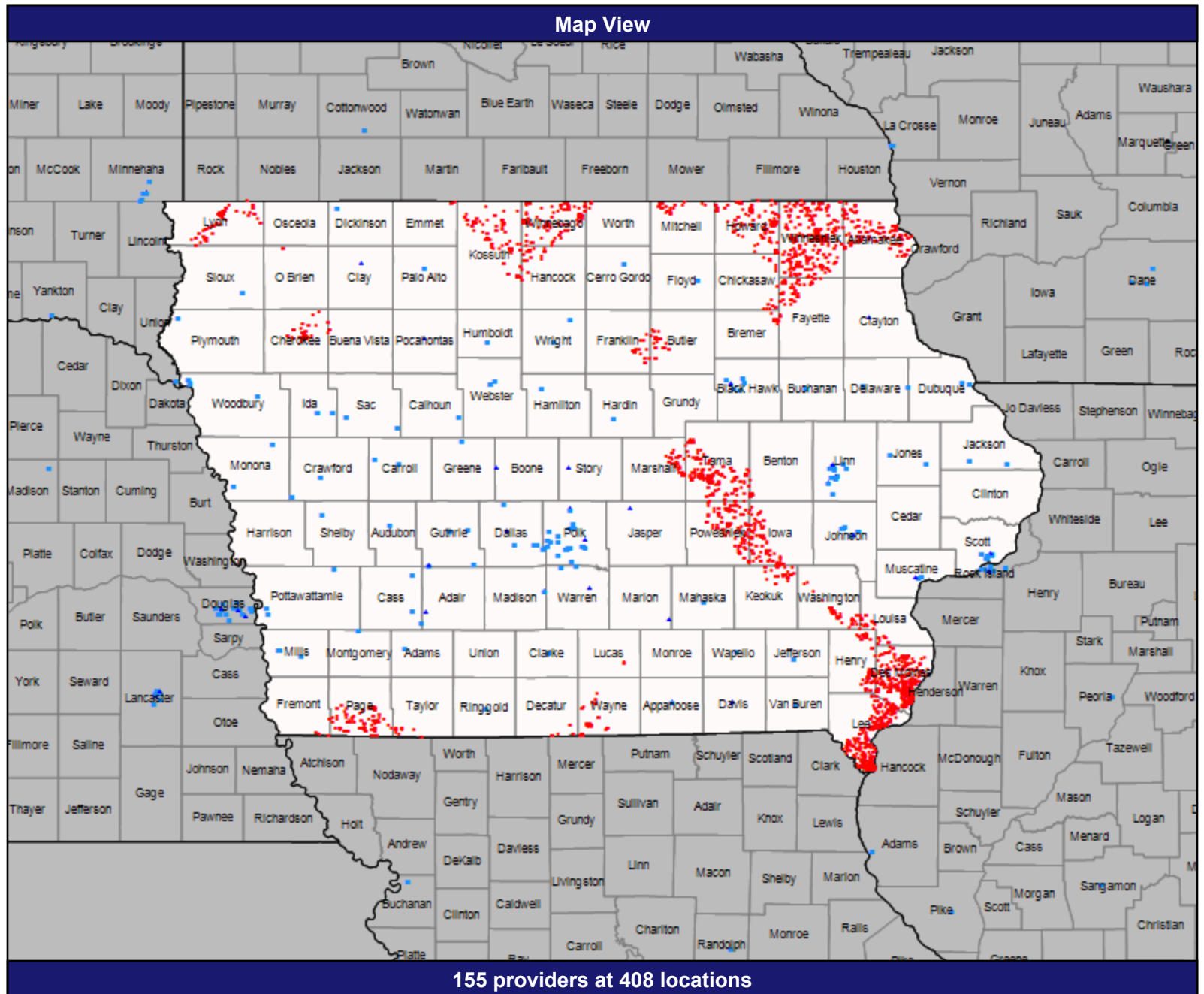
The Access Standard is defined as (Iowa Members (Iowa)) employees accessing:

1 (Lab & Xray) provider in 30 miles

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - BI - Transportation - BI Urban Members - < 100% Standard

October 30, 2023

BI - Transportation

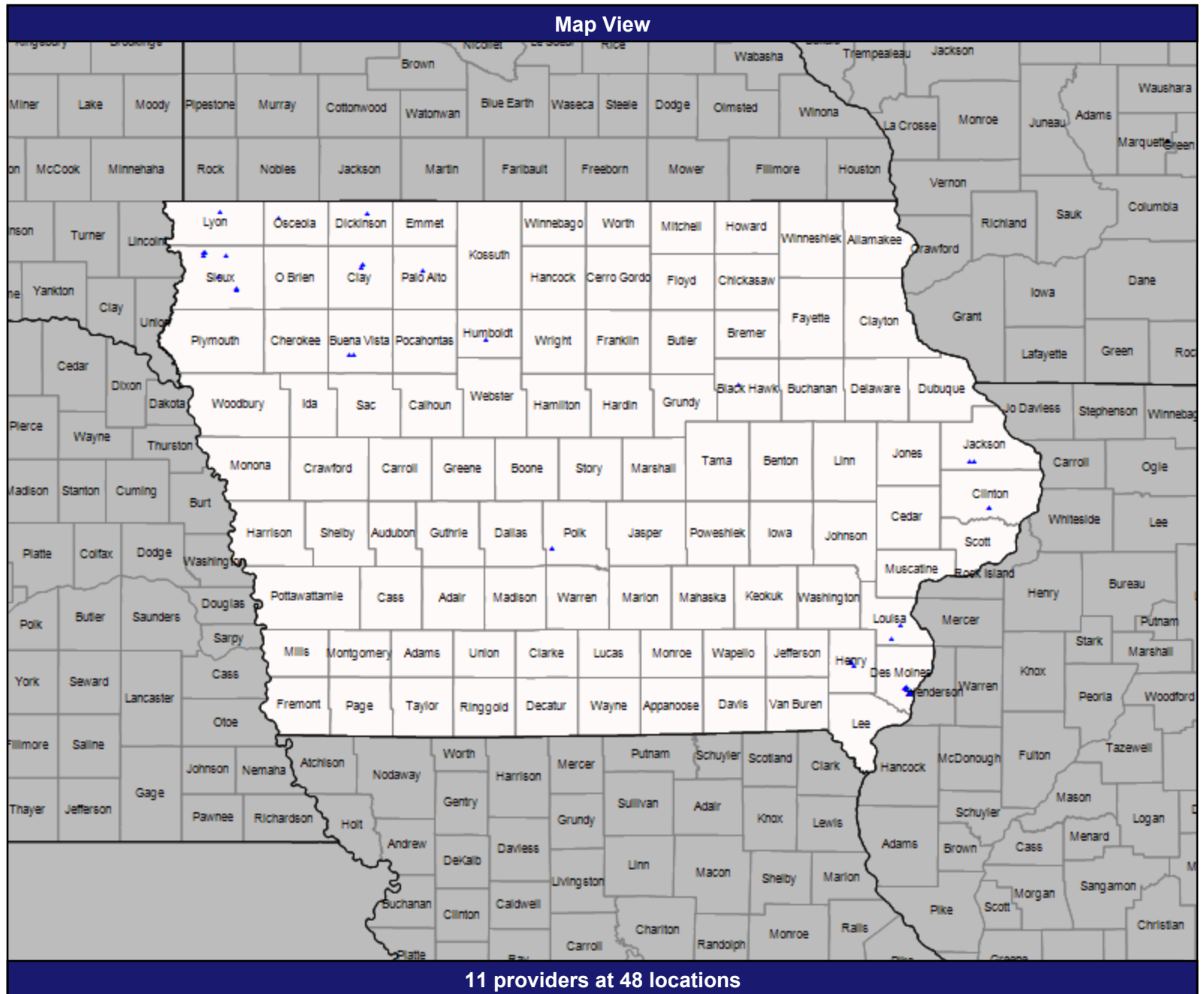
Total Providers: 11

- Single providers (0)
- ▲ Multiple providers (48)

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - Elderly - Transportation - Elderly Urban Members - < 100% Standard

October 30, 2023

Elderly - Transportation

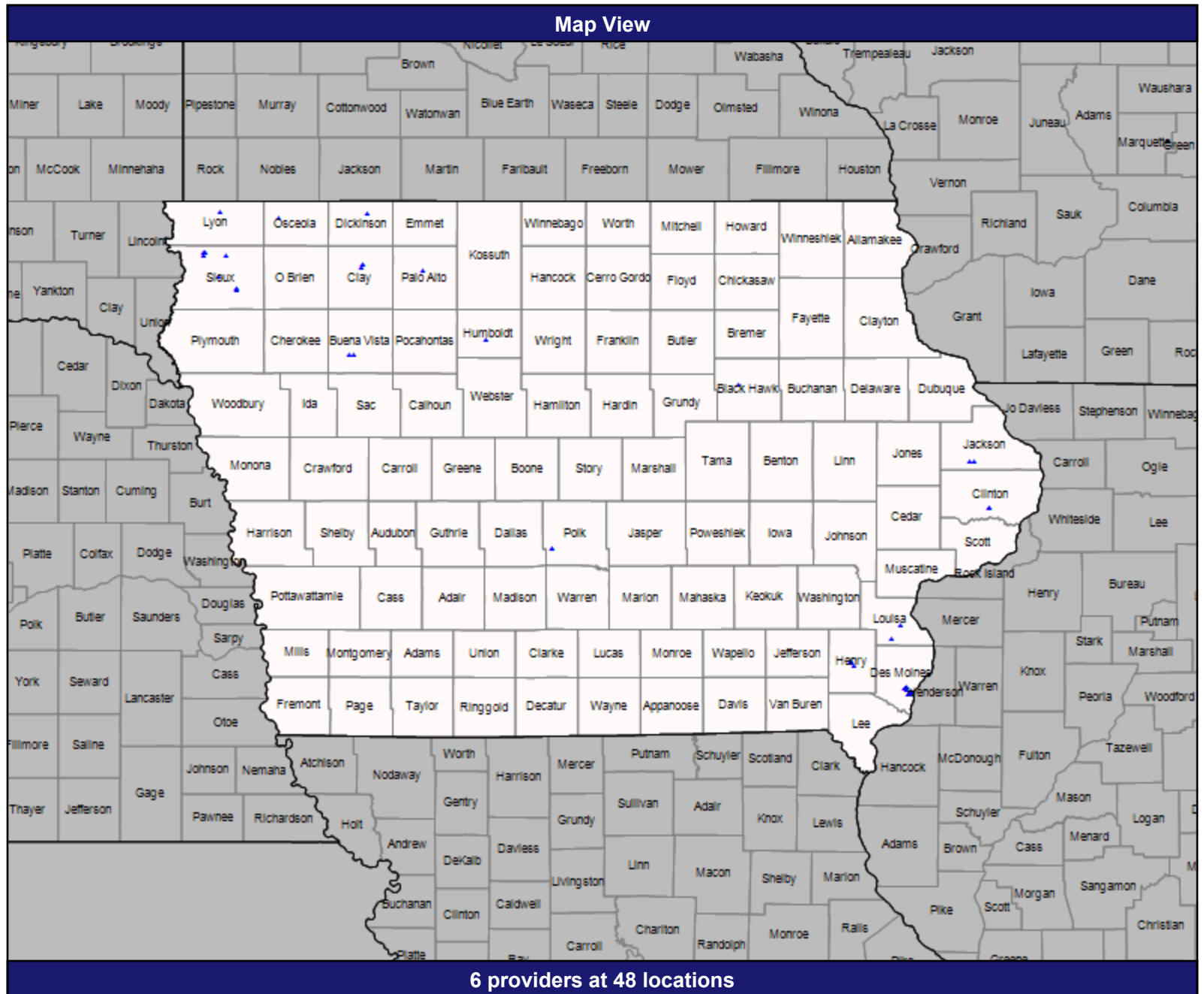
Total Providers: 6

- Single providers (0)
- ▲ Multiple providers (48)

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - ID: Day Habilitation - ID Urban Members - < 100% Standard

October 30, 2023

ID : Day Habilitation

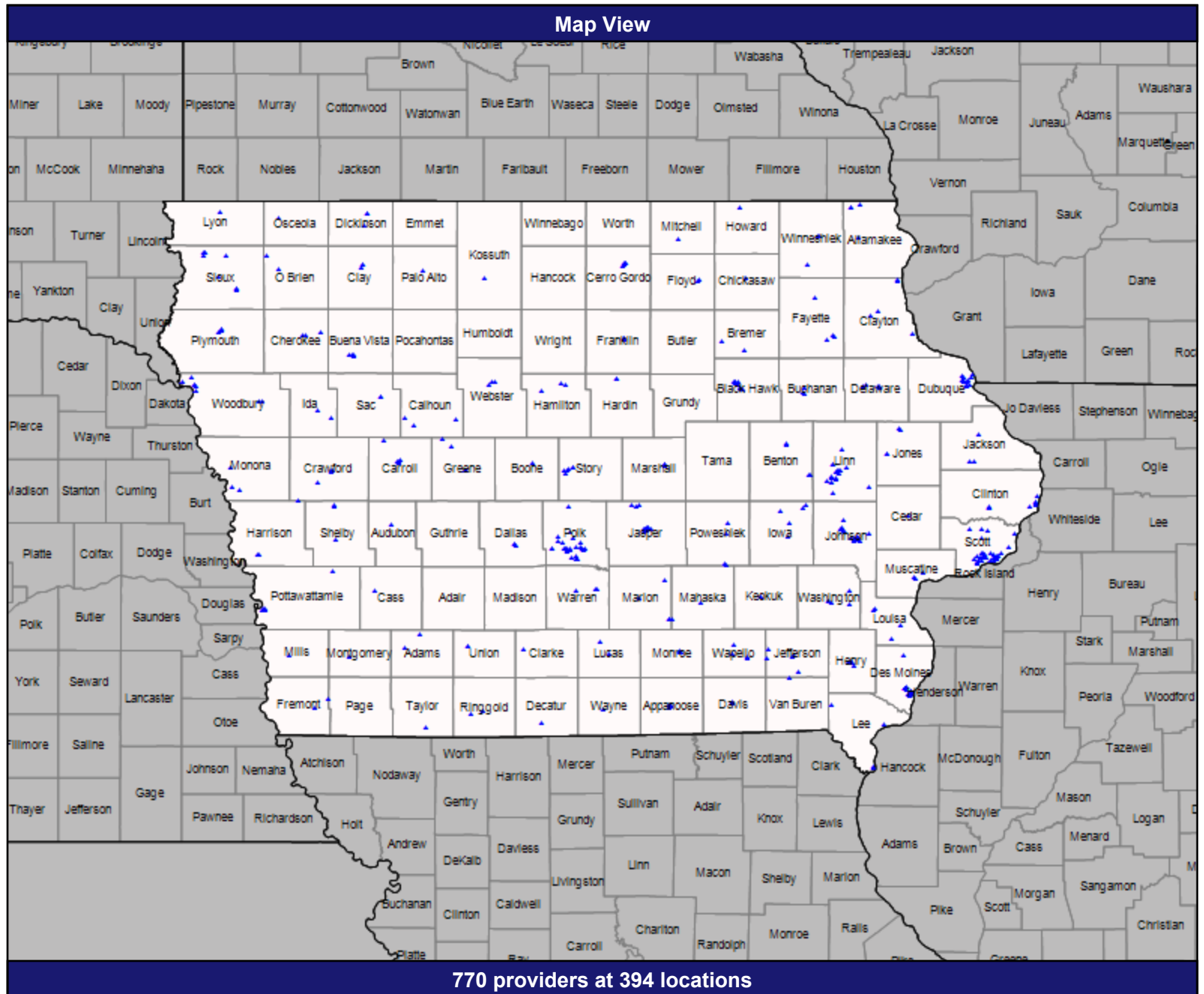
Total Providers: 770

- Single providers (0)
- ▲ Multiple providers (394)

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - ID - Transportation - ID Urban Members - < 100% Standard

October 30, 2023

ID - Transportation

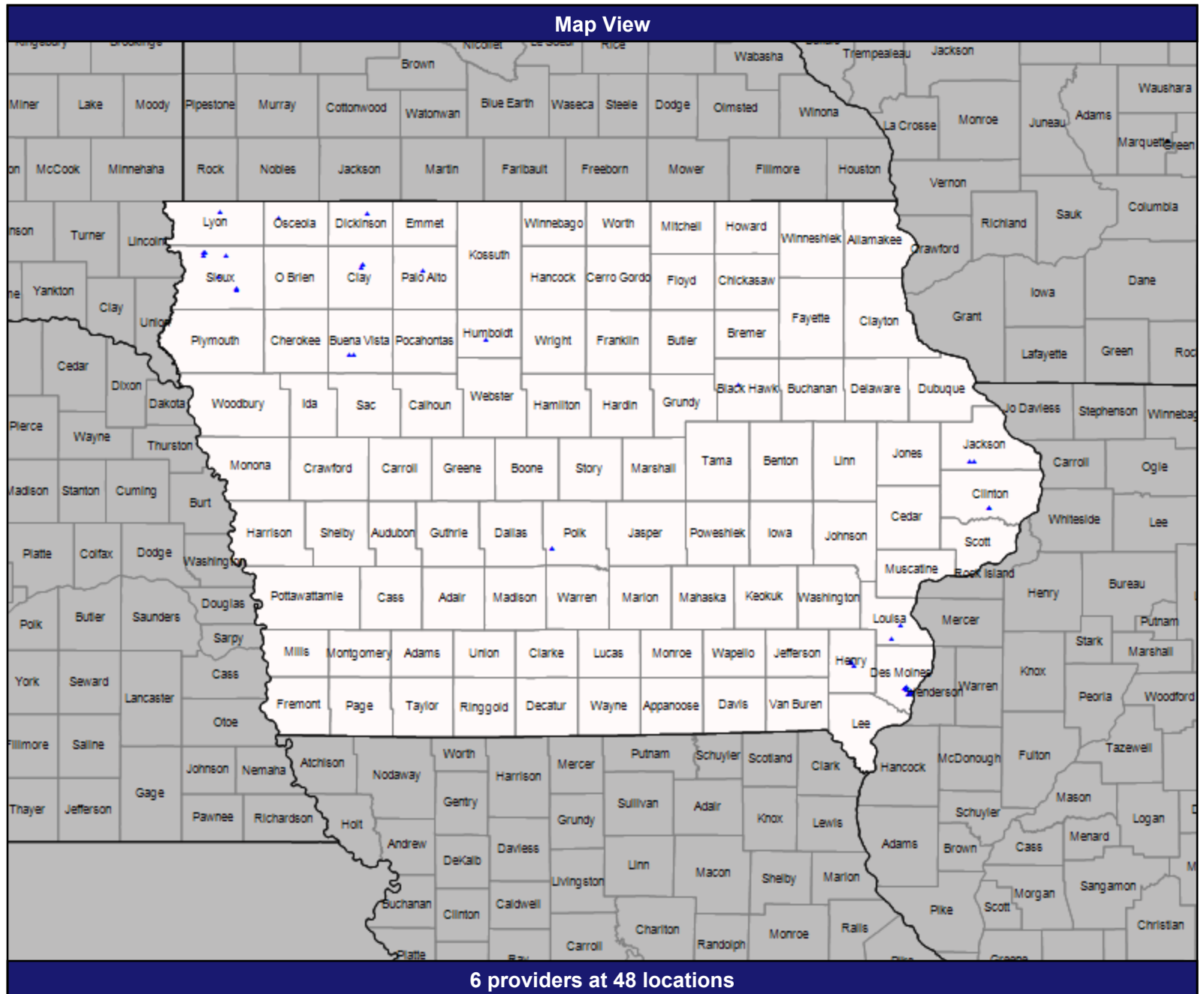
Total Providers: 6

- Single providers (0)
- ▲ Multiple providers (48)

Service Areas

□ Iowa

54.59 miles



Long - Term Care Services - ID - Transportation - ID Rural Members - < 100% Standard

October 30, 2023

ID - Transportation

Total Providers: 6

- Single providers (0)
- ▲ Multiple providers (48)

Service Areas

□ Iowa

54.59 miles

