

Iowa Total Care

Managed Care Network Geographic Access Reports

Reporting Period: SFY2024 Q1

Date Prepared: 10/23/2023

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Table 1: Provider Category - Primary Care Provider

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 100% of population. Percentages marked in **red** did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Primary Care Provider	Adult - PCP	30 minutes or miles	8,083	131,225	100.0%	Y	2.1
Primary Care Provider	Pediatric – PCP	30 minutes or miles	8,639	114,284	100.0%	Y	2.3

Table 2: Provider Category – Specialty Care

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18], OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 60 minutes or miles for 75% of population, and 90 minutes or miles for 99.5% of population from their personal residence. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Allergy - Adult	60 minutes or miles	110	118,735	99.7%	Y	13.1
Specialty Care	Allergy - Adult	90 minutes or miles	110	118,735	100.0%	Y	13.1
Specialty Care	Cardiology - Adult	60 minutes or miles	1,452	118,735	100.0%	Y	6.2
Specialty Care	Cardiology - Adult	90 minutes or miles	1,452	118,735	100.0%	Y	6.2
Specialty Care	Dermatology - Adult	60 minutes or miles	185	118,735	100.0%	Y	10.7
Specialty Care	Dermatology - Adult	90 minutes or miles	185	118,735	100.0%	Y	10.7
Specialty Care	Endocrinology - Adult	60 minutes or miles	82	118,735	96.6%	Y	15.5
Specialty Care	Endocrinology - Adult	90 minutes or miles	82	118,735	100.0%	Y	15.5
Specialty Care	Gastroenterology - Adult	60 minutes or miles	229	118,735	100.0%	Y	9.8
Specialty Care	Gastroenterology - Adult	90 minutes or miles	229	118,735	100.0%	Y	9.8
Specialty Care	General Surgery - Adult	60 minutes or miles	883	118,735	100.0%	Y	5.0
Specialty Care	General Surgery - Adult	90 minutes or miles	883	118,735	100.0%	Y	5.0
Specialty Care	Hematology - Adult	60 minutes or miles	347	118,735	100.0%	Y	9.1
Specialty Care	Hematology - Adult	90 minutes or miles	347	118,735	100.0%	Y	9.1
Specialty Care	Nephrology - Adult	60 minutes or miles	200	118,735	100.0%	Y	9.6
Specialty Care	Nephrology - Adult	90 minutes or miles	200	118,735	100.0%	Y	9.6
Specialty Care	Neurology - Adult	60 minutes or miles	417	118,735	100.0%	Y	9.8
Specialty Care	Neurology - Adult	90 minutes or miles	417	118,735	100.0%	Y	9.8
Specialty Care	Neurosurgery - Adult	60 minutes or miles	110	118,735	98.8%	Y	16.0
Specialty Care	Neurosurgery - Adult	90 minutes or miles	110	118,735	100.0%	Y	16.0
Specialty Care	OB/GYN - Adult	60 minutes or miles	739	87,773	100.0%	Y	6.2
Specialty Care	OB/GYN - Adult	90 minutes or miles	739	87,773	100.0%	Y	6.2
Specialty Care	Occupational Therapy - Adult	60 minutes or miles	628	118,735	100.0%	Y	8.0
Specialty Care	Occupational Therapy - Adult	90 minutes or miles	628	118,735	100.0%	Y	8.0
Specialty Care	Oncology - Adult	60 minutes or miles	480	118,735	100.0%	Y	8.6

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Oncology - Adult	90 minutes or miles	480	118,735	100.0%	Y	8.6
Specialty Care	Ophthalmology - Adult	60 minutes or miles	258	118,735	99.9%	Y	10.3
Specialty Care	Ophthalmology - Adult	90 minutes or miles	258	118,735	100.0%	Y	10.3
Specialty Care	Orthopedics - Adult	60 minutes or miles	673	118,735	100.0%	Y	5.5
Specialty Care	Orthopedics - Adult	90 minutes or miles	673	118,735	100.0%	Y	5.5
Specialty Care	Otolaryngology (ENT) - Adult	60 minutes or miles	309	118,735	100.0%	Y	7.3
Specialty Care	Otolaryngology (ENT) - Adult	90 minutes or miles	309	118,735	100.0%	Y	7.3
Specialty Care	Pathology - Adult	60 minutes or miles	446	118,735	97.2%	Y	14.9
Specialty Care	Pathology - Adult	90 minutes or miles	446	118,735	100.0%	Y	14.9
Specialty Care	Physical Therapy- Adult	60 minutes or miles	2,691	118,735	100.0%	Y	4.3
Specialty Care	Physical Therapy- Adult	90 minutes or miles	2,691	118,735	100.0%	Y	4.3
Specialty Care	Psychiatry- Adult	60 minutes or miles	676	118,735	100.0%	Y	6.2
Specialty Care	Psychiatry- Adult	90 minutes or miles	676	118,735	100.0%	Y	6.2
Specialty Care	Pulmonology - Adult	60 minutes or miles	359	118,735	100.0%	Y	8.2
Specialty Care	Pulmonology - Adult	90 minutes or miles	359	118,735	100.0%	Y	8.2
Specialty Care	Radiology - Adult	60 minutes or miles	1,574	118,735	100.0%	Y	9.7
Specialty Care	Radiology - Adult	90 minutes or miles	1,574	118,735	100.0%	Y	9.7
Specialty Care	Reconstructive Surgery - Adult	60 minutes or miles	73	118,735	95.9%	Y	18.0
Specialty Care	Reconstructive Surgery - Adult	90 minutes or miles	73	118,735	100.0%	Y	18.0
Specialty Care	Rheumatology - Adult	60 minutes or miles	92	118,735	99.8%	Y	14.0
Specialty Care	Rheumatology - Adult	90 minutes or miles	92	118,735	100.0%	Y	14.0
Specialty Care	Speech Therapy - Adult	60 minutes or miles	331	118,735	99.9%	Y	11.2
Specialty Care	Speech Therapy - Adult	90 minutes or miles	331	118,735	100.0%	Y	11.2
Specialty Care	Urology - Adult	60 minutes or miles	261	118,735	100.0%	Y	8.8
Specialty Care	Urology - Adult	90 minutes or miles	261	118,735	100.0%	Y	8.8
Specialty Care	Allergy - Pediatric	60 minutes or miles	110	114,279	99.6%	Y	14.0
Specialty Care	Allergy - Pediatric	90 minutes or miles	110	114,279	100.0%	Y	14.0
Specialty Care	Cardiology - Pediatric	60 minutes or miles	1,393	114,279	100.0%	Y	6.7
Specialty Care	Cardiology - Pediatric	90 minutes or miles	1,393	114,279	100.0%	Y	6.7

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Dermatology - Pediatric	60 minutes or miles	187	114,279	100.0%	Y	10.6
Specialty Care	Dermatology - Pediatric	90 minutes or miles	187	114,279	100.0%	Y	10.6
Specialty Care	Endocrinology - Pediatric	60 minutes or miles	118	114,279	97.7%	Y	14.7
Specialty Care	Endocrinology - Pediatric	90 minutes or miles	118	114,279	100.0%	Y	14.7
Specialty Care	Gastroenterology - Pediatric	60 minutes or miles	247	114,279	100.0%	Y	10.6
Specialty Care	Gastroenterology - Pediatric	90 minutes or miles	247	114,279	100.0%	Y	10.3
Specialty Care	General Surgery - Pediatric	60 minutes or miles	889	114,279	100.0%	Y	5.4
Specialty Care	General Surgery - Pediatric	90 minutes or miles	889	114,279	100.0%	Y	5.4
Specialty Care	Hematology - Pediatric	60 minutes or miles	269	114,279	100.0%	Y	10.2
Specialty Care	Hematology - Pediatric	90 minutes or miles	269	114,279	100.0%	Y	10.2
Specialty Care	Neonatology - Pediatric	60 minutes or miles	299	8,071	96.0%	Y	18.7
Specialty Care	Neonatology - Pediatric	90 minutes or miles	299	8,071	100.0%	Y	18.7
Specialty Care	Nephrology - Pediatric	60 minutes or miles	208	114,279	100.0%	Y	10.5
Specialty Care	Nephrology - Pediatric	90 minutes or miles	208	114,279	100.0%	Y	10.5
Specialty Care	Neurology - Pediatric	60 minutes or miles	529	114,279	100.0%	Y	9.8
Specialty Care	Neurology - Pediatric	90 minutes or miles	529	114,279	100.0%	Y	9.8
Specialty Care	Oncology - Pediatric	60 minutes or miles	494	114,279	100.0%	Y	9.5
Specialty Care	Oncology - Pediatric	90 minutes or miles	494	114,279	100.0%	Y	9.5
Specialty Care	Ophthalmology - Pediatric	60 minutes or miles	221	114,279	99.9%	Y	11.5
Specialty Care	Ophthalmology - Pediatric	90 minutes or miles	221	114,279	100.0%	Y	11.5
Specialty Care	Orthopedics - Pediatric	60 minutes or miles	655	114,279	100.0%	Y	5.9
Specialty Care	Orthopedics - Pediatric	90 minutes or miles	655	114,279	100.0%	Y	5.9
Specialty Care	Otolaryngology (ENT) - Pediatric	60 minutes or miles	122	114,279	100.0%	Y	12.6
Specialty Care	Otolaryngology (ENT) - Pediatric	90 minutes or miles	122	114,279	100.0%	Y	12.6
Specialty Care	Pulmonology - Pediatric	60 minutes or miles	369	114,279	100.0%	Y	8.8
Specialty Care	Pulmonology - Pediatric	90 minutes or miles	369	114,279	100.0%	Y	8.8
Specialty Care	Rheumatology - Pediatric	60 minutes or miles	97	114,279	99.8%	Y	15.0
Specialty Care	Rheumatology - Pediatric	90 minutes or miles	97	114,279	100.0%	Y	15.0
Specialty Care	Urology - Pediatric	60 minutes or miles	252	114,279	100.0%	Y	9.6

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Urology - Pediatric	90 minutes or miles	252	114,279	100.0%	Y	9.6

Table 3: Provider Category – Behavioral Health

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles, 60 minutes or miles for Urban counties, and 90 minutes or miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Behavioral Health	Behavioral Health - Outpatient	30 minutes or miles	5,539	245,514	100.0%	Y	3.0
Behavioral Health	Behavioral Health - Inpatient - URBAN	60 minutes or miles - URBAN	24	68,320	100.0%	Y	4.6
Behavioral Health	Behavioral Health - Inpatient - RURAL	90 minutes or miles - RURAL	24	177,194	100.0%	Y	24.8

Table 4: Provider Category – Hospital

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 99.5% of population. Percentages marked in **red** did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Hospital	Hospital	30 minutes or miles	133	245,514	100.0 %	Y	5.7

Table 5: Provider Category – Other Services

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-Ray Services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 100% of population. Percentages marked in **red** did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Other Services	General Optometry	30 minutes or miles	1,258	245,514	100.0%	Y	3.5
Other Services	Lab and X-ray Services	30 minutes or miles	170	245,514	100.0%	Y	5.3
Other Services	Pharmacies	30 minutes or miles	695	245,514	100.0%	Y	2.5

Table 6: Provider Category – Long-Term Care Services

Table displays the percentage of members [Waiver members are identified based on State designation of these members to waiver services] within the contract standards for Long-Term Care Services providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles in Urban counties, and 60 minutes or miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to services where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	ICF/ID - Individuals with Intellectual Disabilities - URBAN	30 minutes or miles - URBAN	121	68,320	99.9%	Y	2.1
Long-Term Care Services	ICF/ID - Individuals with Intellectual Disabilities - RURAL	60 minutes or miles - RURAL	121	177,194	100.0%	Y	12.7
Long-Term Care Services	ICF/SNF - Skilled Nursing Care Facility - URBAN	30 minutes or miles - URBAN	372	68,320	100.0%	Y	1.7
Long-Term Care Services	ICF/SNF - Skilled Nursing Care Facility - RURAL	60 minutes or miles - RURAL	372	177,194	100.0%	Y	3.9
Long-Term Care Services	AIDS/HIV: Adult Day Care - URBAN	30 minutes or miles - URBAN	52	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Adult Day Care - RURAL	60 minutes or miles - RURAL	52	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV - Counseling Services - URBAN	30 minutes or miles - URBAN	2	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV - Counseling Services - RURAL	60 minutes or miles - RURAL	2	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Respite - URBAN	30 minutes or miles - URBAN	63	1	100.0%	Y	1.5
Long-Term Care Services	AIDS/HIV: Respite - RURAL	60 minutes or miles - RURAL	63	2	100.0%	Y	9.8
Long-Term Care Services	BI: Adult Day Care - URBAN	30 minutes or miles - URBAN	100	8	100.0%	Y	2.2
Long-Term Care Services	BI: Adult Day Care - RURAL	60 minutes or miles - RURAL	100	29	100.0%	Y	4.2

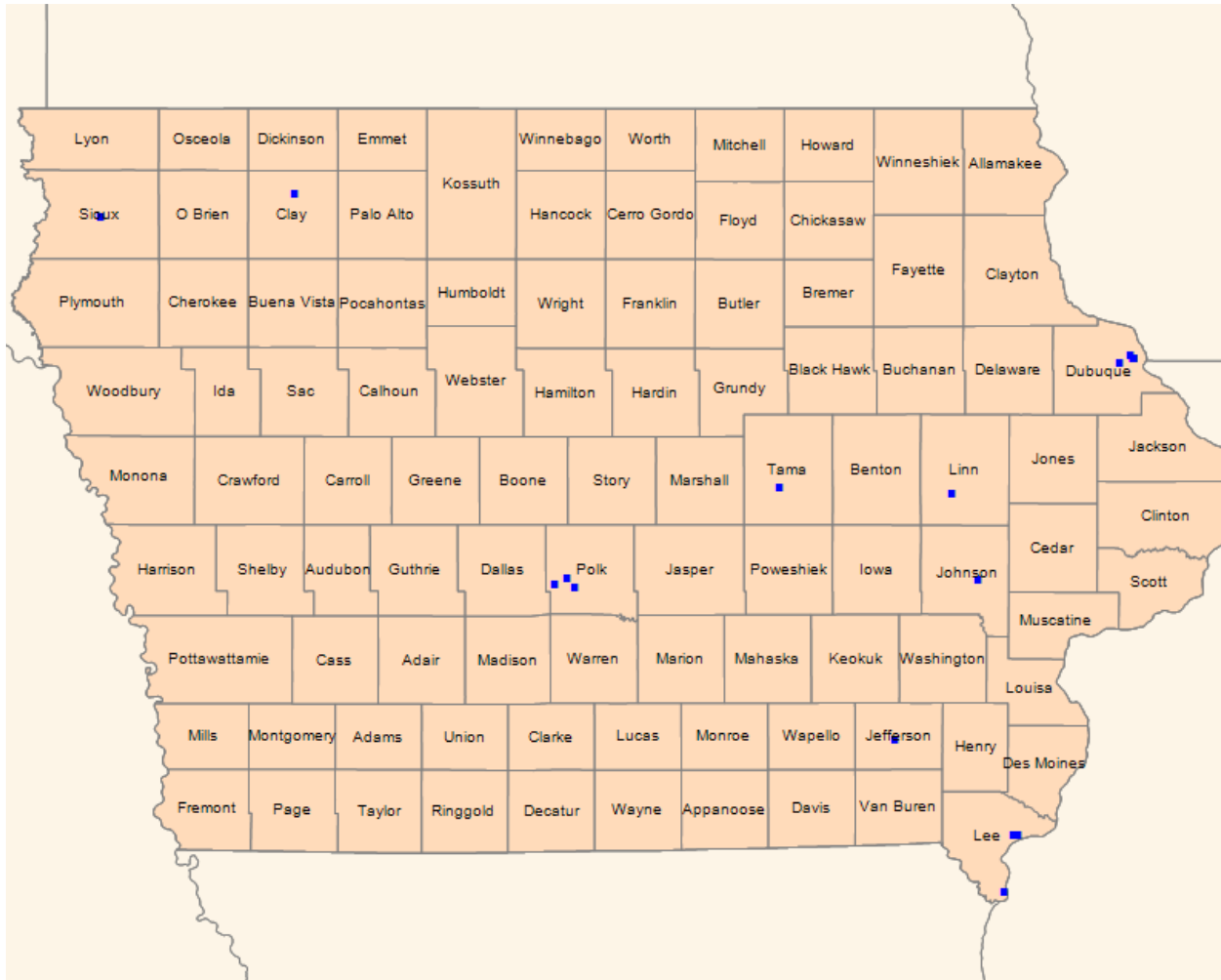
Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	BI: Prevocational Services - URBAN	30 minutes or miles - URBAN	33	20	100.0%	Y	4.4
Long-Term Care Services	BI: Prevocational Services - RURAL	60 minutes or miles - RURAL	33	68	100.0%	Y	11.2
Long-Term Care Services	BI: Supported Employment - URBAN	30 minutes or miles - URBAN	61	22	100.0%	Y	4.4
Long-Term Care Services	BI: Supported Employment - RURAL	60 minutes or miles - RURAL	61	86	100.0%	Y	8.5
Long-Term Care Services	BI: IMMT - URBAN	30 minutes or miles - URBAN	280	33	100.0%	Y	4.0
Long-Term Care Services	BI: IMMT - RURAL	60 minutes or miles - RURAL	280	92	100.0%	Y	12.7
Long-Term Care Services	BI - Respite - URBAN	30 minutes or miles - URBAN	112	44	100.0%	Y	1.9
Long-Term Care Services	BI - Respite - RURAL	60 minutes or miles - RURAL	112	142	100.0%	Y	9.8
Long-Term Care Services	BI - Transportation - URBAN	30 minutes or miles - URBAN	56	1	100.0%	Y	3.1
Long-Term Care Services	BI - Transportation - RURAL	60 minutes or miles - RURAL	56	13	100.0%	Y	10.8
Long-Term Care Services	CMH: Respite - URBAN	30 minutes or miles - URBAN	31	36	100.0%	Y	4.4
Long-Term Care Services	CMH: Respite - RURAL	60 minutes or miles - RURAL	31	94	100.0%	Y	25.5
Long-Term Care Services	Elderly: Adult Day Care - URBAN	30 minutes or miles - URBAN	91	52	100.0%	Y	2.5
Long-Term Care Services	Elderly: Adult Day Care - RURAL	60 minutes or miles - RURAL	91	65	100.0%	Y	7.2

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	Elderly - Respite - URBAN	30 minutes or miles - URBAN	115	165	100.0%	Y	2.1
Long-Term Care Services	Elderly - Respite - RURAL	60 minutes or miles - RURAL	115	588	100.0%	Y	9.7
Long-Term Care Services	Elderly - Transportation - URBAN	30 minutes or miles - URBAN	70	24	100.0%	Y	2.2
Long-Term Care Services	Elderly - Transportation - RURAL	60 minutes or miles - RURAL	70	43	100.0%	Y	3.6
Long-Term Care Services	HD: Adult Day Care - URBAN	30 minutes or miles - URBAN	102	1	100.0%	Y	1.8
Long-Term Care Services	HD: Adult Day Care - RURAL	60 minutes or miles - RURAL	102	0	N/A	Y	N/A
Long-Term Care Services	HD: Counseling Services - URBAN	30 minutes or miles - URBAN	19	2	50.0%	N	131.0
Long-Term Care Services	HD: Counseling Services - RURAL	60 minutes or miles - RURAL	19	0	N/A	Y	N/A
Long-Term Care Services	HD - IMMT - URBAN	30 minutes or miles - URBAN	61	38	100.0%	Y	4.3
Long-Term Care Services	HD - IMMT - RURAL	60 minutes or miles - RURAL	61	128	100.0%	Y	15.3
Long-Term Care Services	HD - Respite - URBAN	30 minutes or miles - URBAN	125	50	100.0%	Y	2.9
Long-Term Care Services	HD - Respite - RURAL	60 minutes or miles - RURAL	125	171	100.0%	Y	10.4
Long-Term Care Services	ID: Adult Day Care - URBAN	30 minutes or miles - URBAN	119	199	100.0%	Y	2.7
Long-Term Care Services	ID: Adult Day Care - RURAL	60 minutes or miles - RURAL	119	899	100.0%	Y	6.4

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	ID: Day Habilitation - URBAN	30 minutes or miles - URBAN	79	199	100.0%	Y	2.4
Long-Term Care Services	ID: Day Habilitation - RURAL	60 minutes or miles - RURAL	79	2,005	100.0%	Y	8.9
Long-Term Care Services	ID: Prevocational Services - URBAN	30 minutes or miles - URBAN	45	485	100.0%	Y	3.2
Long-Term Care Services	ID: Prevocational Services - RURAL	60 minutes or miles - RURAL	45	1,628	99.8%	Y	12.7
Long-Term Care Services	ID: Supported Employment - URBAN	30 minutes or miles - URBAN	72	443	100.0%	Y	2.6
Long-Term Care Services	ID: Supported Employment - RURAL	60 minutes or miles - RURAL	72	1,849	100.0%	Y	9.5
Long-Term Care Services	ID - IMMT - URBAN	30 minutes or miles - URBAN	65	277	100.0%	Y	3.3
Long-Term Care Services	ID - IMMT - RURAL	60 minutes or miles - RURAL	65	921	100.0%	Y	10.6
Long-Term Care Services	ID - Respite - URBAN	30 minutes or miles - URBAN	148	413	100.0%	Y	1.7
Long-Term Care Services	ID - Respite - RURAL	60 minutes or miles - RURAL	148	1,954	100.0%	Y	7.5
Long-Term Care Services	ID - Transportation - URBAN	30 minutes or miles - URBAN	103	23	100.0%	Y	2.1
Long-Term Care Services	ID - Transportation - RURAL	60 minutes or miles - RURAL	103	192	100.0%	Y	6.5
Long-Term Care Services	PD - Transportation - URBAN	30 minutes or miles - URBAN	48	0	N/A	Y	N/A
Long-Term Care Services	PD - Transportation - RURAL	60 minutes or miles - RURAL	48	1	100.0%	Y	13.6

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	Hab - Day Habilitation - URBAN	30 minutes or miles - URBAN	76	999	100.0%	Y	2.3
Long-Term Care Services	Hab - Day Habilitation - RURAL	60 minutes or miles - RURAL	76	3,433	100.0%	Y	11.6
Long-Term Care Services	Hab - Prevocational Services - URBAN	30 minutes or miles - URBAN	34	250	100.0%	Y	3.8
Long-Term Care Services	Hab - Prevocational Services - RURAL	60 minutes or miles - RURAL	34	1,157	100.0%	Y	15.0
Long-Term Care Services	Hab - Supported Employment - URBAN	30 minutes or miles - URBAN	54	356	100.0%	Y	3.1
Long-Term Care Services	Hab - Supported Employment - RURAL	60 minutes or miles - RURAL	54	1,481	100.0%	Y	12.2

Table 1A Map: Waiver – Health & Disability - Counseling Services – Urban - 30 minutes or miles:
Less than 100% standard



- Members –50% with access (1 member); 50% without access (1 member) – **MEMBER LOCATIONS NOT DISPLAYED**
- Providers – 19 contracted providers / 19 provider locations