

# Transforming Iowa's Child Welfare System

January 29, 2024

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Iowa Department of Health and Human Services





# Agenda

2023 Highlights

Change and Innovation Agency (CIA) Assessment

Recruitment and Retention Investments

VISION Implementation Timeline

Child Placement Data

Therapeutic Foster Homes





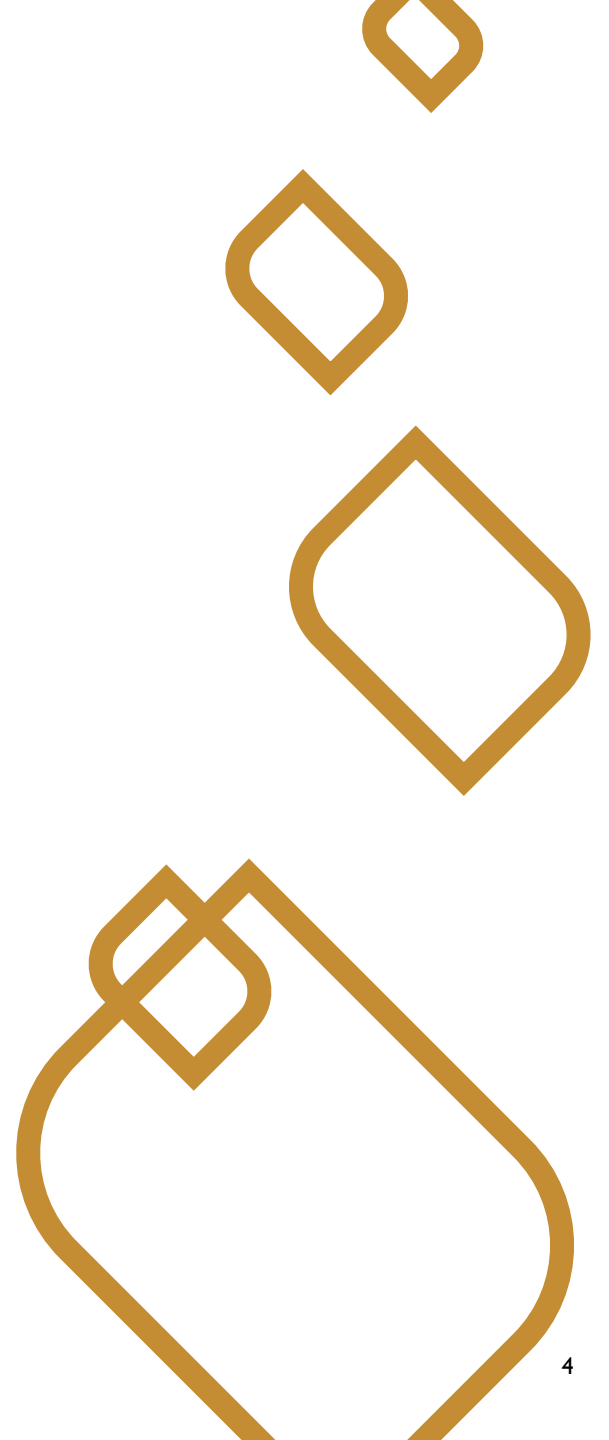
# 2023 Highlights

- Listening Sessions
- Service Area Rebalance
- Critical Incident Stress Management (CISM)
  - Collective effort with the Department of Public Safety (DPS)
- Recruitment and Retention efforts
- Teamwork within HHS



# Change and Innovation Agency (C!A) Assessment

“Are children and families better off  
because HHS is involved?”



# Assessment Themes

Increase prevention efforts

Support relative kin and foster parents

Eliminate barriers to engagement and services

Support child welfare staff

Increase system efficiencies

# Recruitment and Retention Investment

Retention payments	Recruitment payments	Social Worker IV – complex case managers	Master of Social Work IV-E Stipend Program
Statewide rollout of CISM	Establishing internship pipeline	Equalize pay difference between Social Work Case Managers and Child Protective Workers	Standardize mentoring opportunity
Consider alternatives to on call and weekend coverage	Reduce volume of one-hour responses	Evaluate appropriate level of supervisor to CPW/SWCM ratio	Expand trauma supportive services

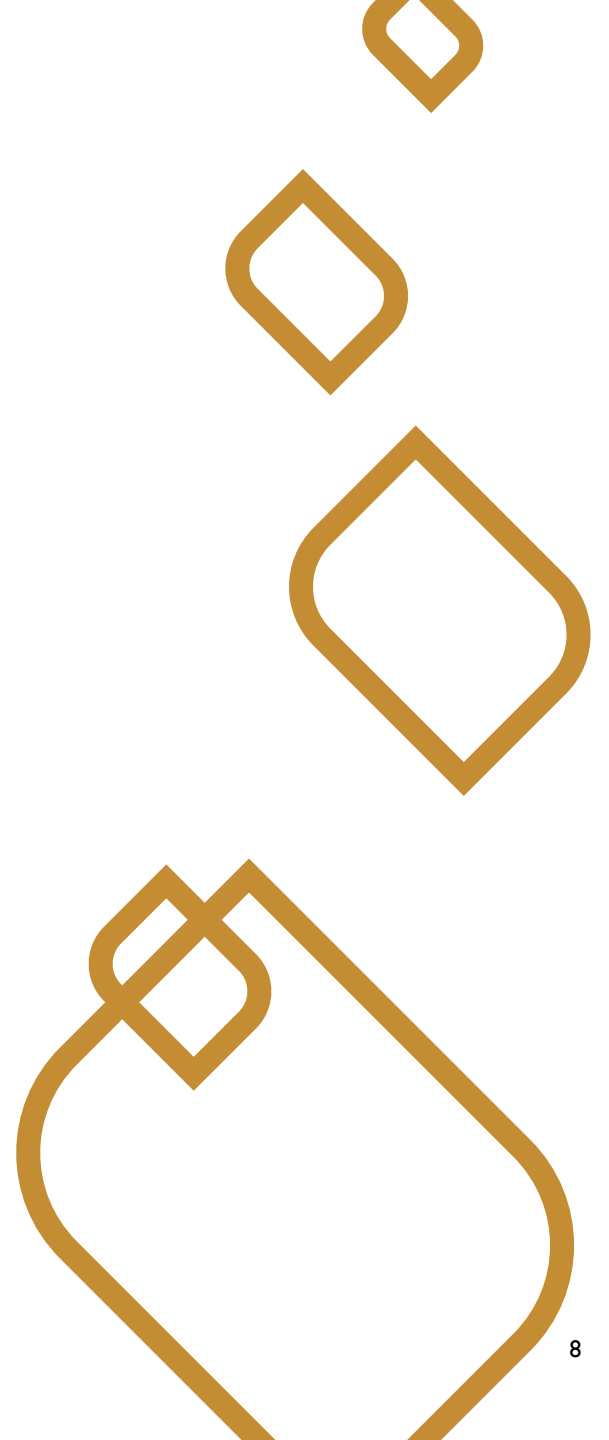


# HHS Child Protective Services Workforce Data

Job Profile	CY22- Q2	CY22- Q3	CY22- Q4	CY23- Q1	CY23- Q2	CY23- Q3	CY23- Q4
Social Work Case Manager	362	363	361	365	368	383	382
Child Protection Worker	271	274	277	272	275	278	277
Social Work Supervisor	97	97	96	98	101	101	100
<b>Total</b>	<b>730</b>	<b>734</b>	<b>734</b>	<b>735</b>	<b>744</b>	<b>762</b>	<b>759</b>

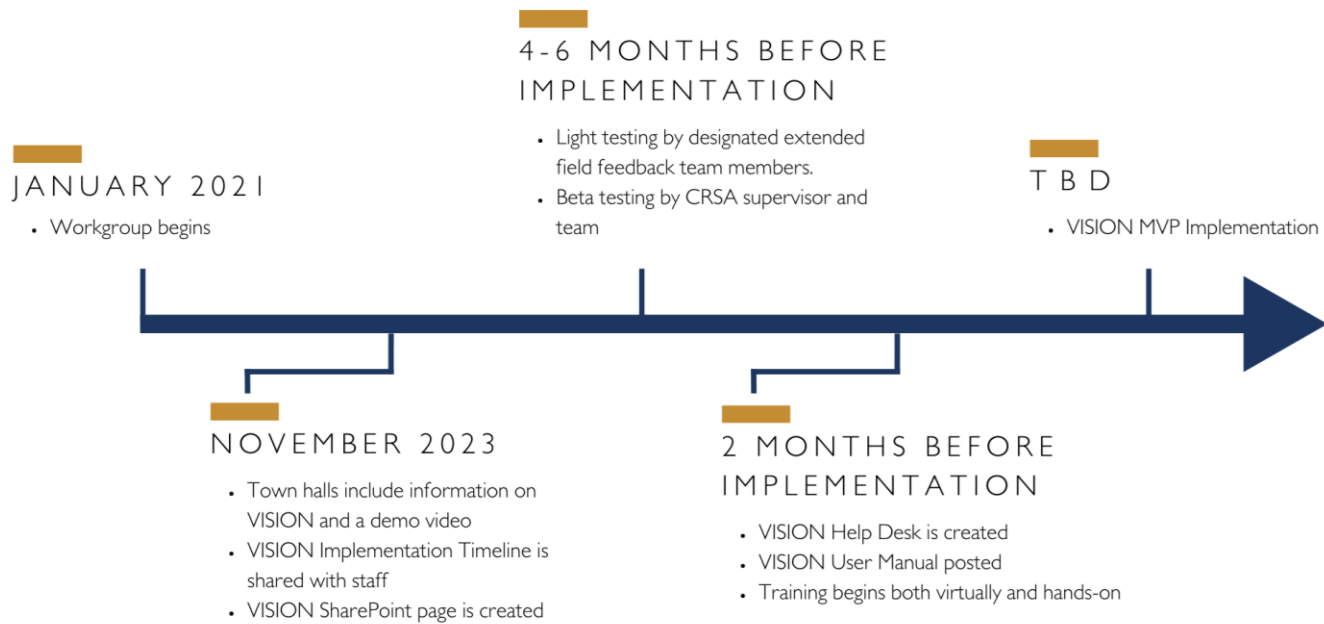


# VISION





# VISION Implementation Timeline



# FACS Personal Detail Screen

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D472NI05          FAMILY AND CHILDREN SERVICES          23 T119  10/29/2018
FACS ID: 0000989   STATE ID: 0000155K
PERSON NAME: TEST, BROTHER
----- PERSON DETAIL (PERD) -----
LAST NAME          : TEST                OPEN SVC : Y   FACILITATOR ? : N
FIRST NAME         : BROTHER             ASSIGNED WORKER INFORMATION
MIDDLE NAME        :                     WORKER ID : T015   RGN 03   CNTY 23
SUFFIX             :                     LAST NAME : 15
SSN                : 999-99-9999         FIRST NAME : TRAINEE
DATE OF BIRTH      : 01/01/2008         PHONE NO  :
BIRTH CITY/STATE   :                     GUARDIANSHIP INFORMATION
DATE DECEASED      :                     FACS ID   : 0000990
SEX (M/F)          : M                   LAST NAME  : TEST
RACE: I X A B N W U D  ETH: 201 FIRST NAME: FATHER
MARITAL STATUS     : 101 NEVER MARRIED   PHONE NO   :
RESIDENCE COUNTY   : 23 CLINTON         CUSTODY INFORMATION
EMPLOYER NAME      :                     FACS ID   : 0000990
EMPLOYER TELEPHONE:                     LAST NAME  : TEST
OCCUPATION         :                     FIRST NAME : FATHER
WORK HOURS         :                     PHONE NO   :

      F1   F2   F3   F4   F5          F9   F10  F11  F12
      HELP LKUP PERL CSLL RFRSH       ADDL  ST01 CLTD  MAIN
FA900016 CHANGE DATA AND PRESS ENTER TO UPDATE          - PATH: _____
Te SSL                                                    R 5 C 22  CDPAMCO
  
```

# VISION Overview Screen

**VISION** John Smith SWCH

## OVERVIEW

**Melody Smith** ALLERGY ICWA RUNAWAY WORKER SAFETY

**PERSON/FACTS ID** YYY1444999999  
**DATE OF BIRTH** 09/24/2009 (14-yr)  
**STATE ID** YYY1444999999  
**SEX** Female  
**CASE ID** YYY1444999999  
**LANGUAGE** Spanish

**PRIMARY CONTACT**  
Home Address: Main St #2 Ames, IA 50010  
Cell Phone Number: (515) 123-4567  
Email: email@address.com

**PARENT/GUARDIANS**  
Mark Smith - Father  
Naki Smith - Mother

OVERVIEW DEMOGRAPHICS RELATIONSHIPS HEALTH EDUCATION/INCOME COURT NOTES DOCUMENTS SERVICES/ARRANGEMENTS

### Addresses

**Warning**  
Do not contact at Home address for 3 days.

TYPE	ADDRESS	START DATE	END DATE
Home	Main St. #2 Ames, IA 50010 Guthrie County	09/24/2023	
Living Arrangement - Shelter Care	Children's Sq 56200 State Blvd Council Bluffs, IA	09/24/2023	
Home	54 Stags Lane, Ames, IA 50134, Not Guthrie County	09/24/2022	09/24/2023

### Phone Numbers

TYPE	PHONE NUMBER
Cell	(515) 123-4567
Cell	(515) 453-9876

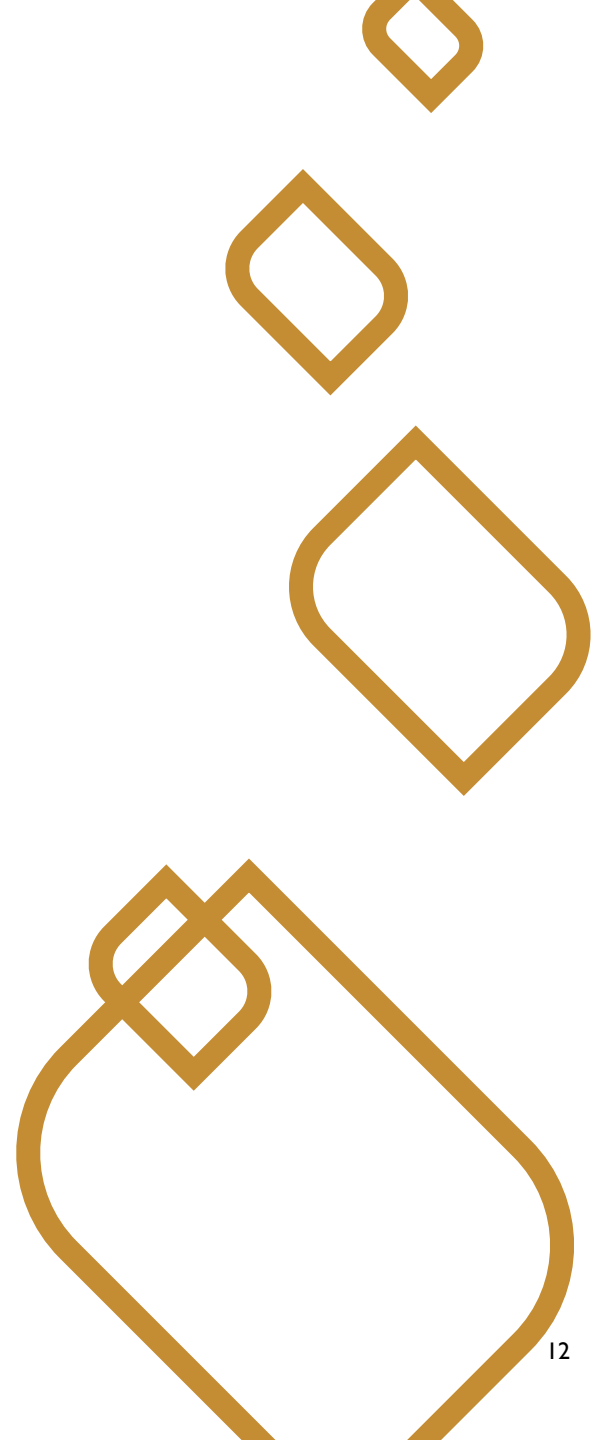
### Email Addresses

TYPE	EMAIL ADDRESS
Personal	email@email.com
Work	workemail@business.org

STATE OF IOWA DEPARTMENT OF Health - Human SERVICES

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# Foster Care Update



# Continuing to Support Family First and Foster Parents

Support for foster parents is support for Family First

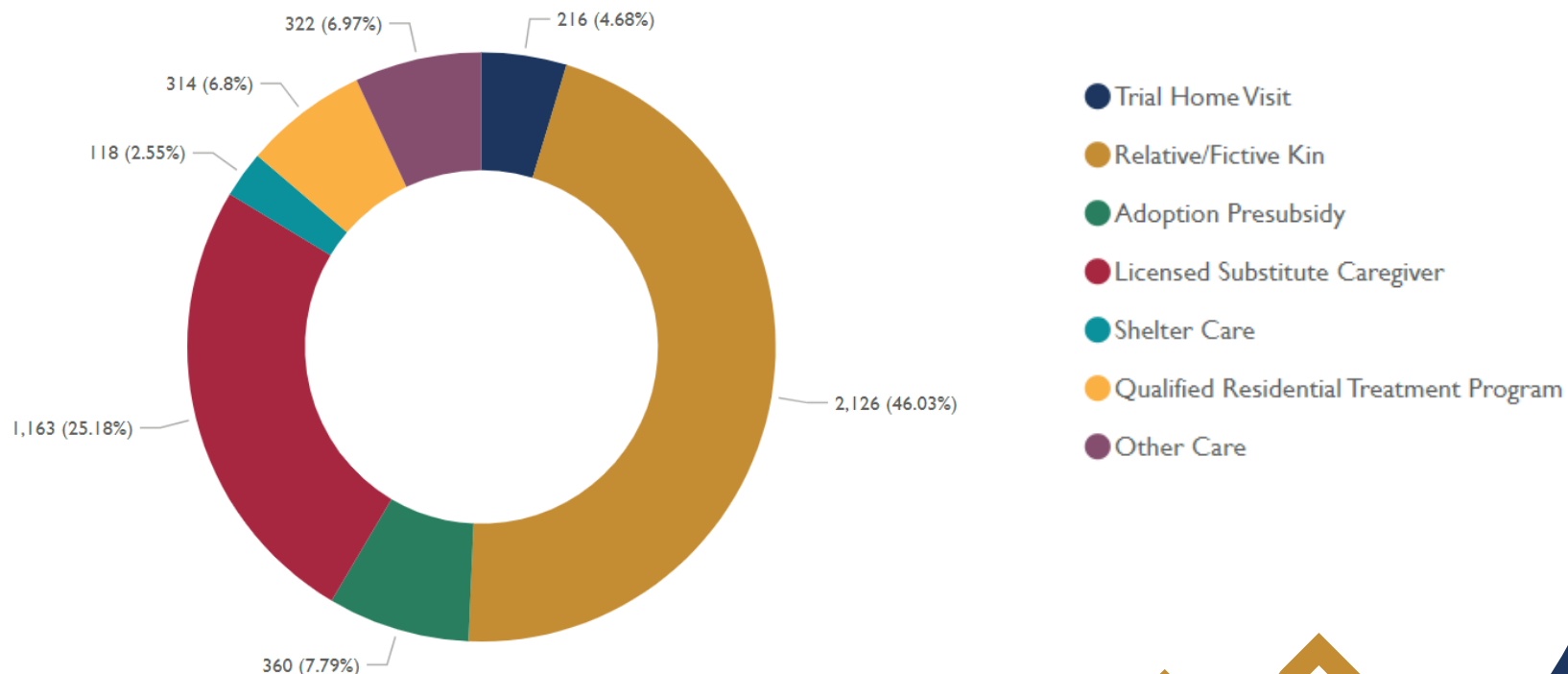
Decline in the number of foster parents

Foster Parent Bill of Rights

Direct Pay for Child Care

# Cases by Placement Type

SFY24 Q1



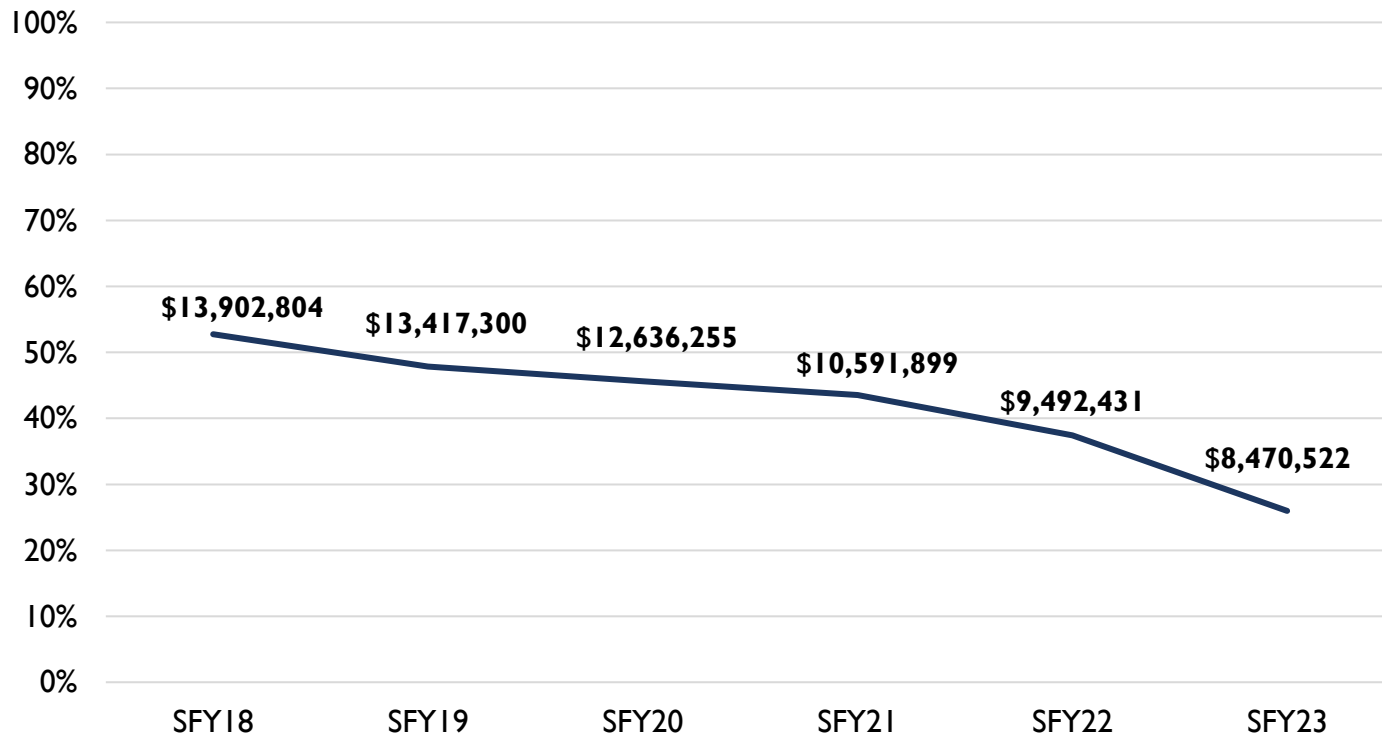
# Qualified Residential Treatment Placement (QRTP) Data

Agency	SFY22 Q2	SFY22 Q3	SFY22 Q4	SFY23 Q1	SFY23 Q2	SFY23 Q3	SFY23 Q4	SFY24 Q1
HHS	145	151	142	135	117	119	104	116
JCS	207	191	198	200	209	218	195	198
Total	352	342	340	335	326	337	299	314

Data reflects a specific point in time for each quarter.  
This is not reflective of all children placed over the last eight quarters.



# Title IV-E Funds Received



- Increasing rate of kids placed with relative and fictive kin
- Diminishing qualified placements in QRTP
- Challenges to implementing evidence-based programs



# Therapeutic Foster Homes

- **Kids need families**
- Joint effort with Medicaid team to keep youth integrated in the community.
- Wrapping services around children with serious behavioral or emotional needs to promote stability and normalcy.
- Foster Parents with increased training, support and 24/7 services
  - Children stay in a family-like setting
  - Reduce the need for shelter placements
- Cedar Rapids Service Area
- 3 homes accepting youth
- 2 youth placed
- Implemented screening activities
  - Visits
  - Setting services
  - Meeting foster families
- Child must discharge to CRSA



# Thank you

Nick Crawford

Legislative Liaison

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