

## FY2024 IOWA LIHEAP & WX INTAKE SITES

(alphabetical order by County)

\*please note that some of the counties have different offices for each program

### **Adair County Family Development Center**

MATURA Action Corporation  
354 Public Square  
Greenfield, IA 50849  
Phone: 641-743-2424  
Hours: Mon 9:00-11:30 & 1:30-3:00;  
Tues & Thurs 9:00-11:30 & 1:00-3:00  
Website: <https://www.maturacommunityaction.com>

### **Adams County Family Development Center**

MATURA Action Corporation  
1402 Hull Street  
Corning, IA 50841  
Phone: 641-322-4096  
Hours: Mon & Wed 8:30-12:00 & 1:00-3:30;  
Thurs 8:30-12:30  
Website: <https://www.maturacommunityaction.com>

### **Allamakee County - Waukon Family Services**

Northeast Iowa Community Action Corporation  
955 Third Avenue NW, PO Box 173  
Waukon, IA 52172-0173  
Phone: 563-568-4224 or 563-379-2776  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: [www.neicac.org](http://www.neicac.org)

### **Allamakee County - Postville Family Services**

Northeast Iowa Community Action Corporation  
134 W Green St (rear entrance), PO Box 797  
Postville, IA 52162-0797  
Phone: 563-382-2780 (also text)  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: [www.neicac.org](http://www.neicac.org)

### **Appanoose County Resource Center**

Southern Iowa Economic Development Association  
111 N. Main St., Ste. 2, PO Box 383  
Centerville, IA 52544  
Phone: 641-856-8437  
Hours: Mon - Fri 8:00-4:30  
Website: <https://www.sieda.org>

### **Audubon County Family Development Center**

New Opportunities, Inc.  
109 Tracy Street  
Audubon, IA 50025  
Phone: 712-563-2777  
Hours: Mon - Fri 9:00-3:00 (Sept 1 - April 30)  
Website: [www.newopp.org](http://www.newopp.org)

### **Benton County – North Benton Center**

Hawkeye Area Community Action Program  
202 E. 4th St.  
Vinton, IA 52349  
Phone: 319-472-4761  
Hours: Mon - Fri 8:00-11:30 & 12:30-4:30  
Website: [www.hacap.org](http://www.hacap.org)

### **Black Hawk County**

Operation Threshold  
1535 Lafayette, St., PO Box 4120  
Waterloo, IA 50704  
Phone: 319-291-2065 Ext: 1819  
Hours: Mon - Thurs 7:30-6:00  
Website: [www.operationthreshold.org](http://www.operationthreshold.org)

### **Boone County Center**

IMPACT Community Action Partnership  
606 Greene St.  
Boone, IA 50036  
Phone: 515-518-4770  
Hours: Mon-Fri 8:00-4:30  
Website: <https://www.impactcap.org>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to [info@impactcap.org](mailto:info@impactcap.org). In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

### **Bremer County Family Services**

Northeast Iowa Community Action Corporation  
117 West Bremer Avenue  
Waverly, IA 50677  
Phone: 319-352-4532 or 563-379-8753 (also text)  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: [www.neicac.org](http://www.neicac.org)

Food Pantry – Mon, Wed, Fri 8:00-3:00

### **Buchanan County**

Operation Threshold  
1827 1st St. W. Suite D  
Independence, IA 50644-0204  
Phone: 319-334-6081  
Hours: Mon - Thurs 7:30-6:00  
Website: [www.operationthreshold.org](http://www.operationthreshold.org)

### **Buena Vista County**

Upper Des Moines Opportunity, Inc.  
620 Michigan Street  
Storm Lake, IA 50588  
Phone: 712-732-1757  
Hours: Mon - Fri 9:00-12:00 & 1:00-3:00  
Website: [www.udmo.com](http://www.udmo.com)

## FY2024 IOWA LIHEAP & WX INTAKE SITES

(alphabetical order by County)

\*please note that some of the counties have different offices for each program

### **Butler County Outreach Office-LIHEAP**

North Iowa Community Action Organization  
219 N. Mather  
Clarksville, IA 50619  
Phone: 641-243-7573 or 800-873-1899  
Hours: Tues 7:30-5:00  
Website: <https://nicao-online.org>

### **Butler County Outreach Office-Weatherization**

Operation Threshold  
1606 G. Avenue, PO Box 41  
Grundy Center, IA 50638  
Phone: 319-824-3460  
Website: <http://www.operationthreshold.org/>

### **Calhoun County Family Development Center**

New Opportunities, Inc.  
334 Richmond St  
Rockwell City, IA 50579  
Phone: 712-297-7721  
Hours: Mon - Fri 9:00-3:00  
Website: [www.newopp.org](http://www.newopp.org)

### **Carroll County Family Development Center**

New Opportunities, Inc.  
23751 Hwy 30 East, PO Box 427  
Carroll, IA 51401  
Phone: 712-792-9266 Ext: 1642  
Hours: Mon - Fri 8:30-4:30  
Website: [www.newopp.org](http://www.newopp.org)

### **Cass County**

West Central Community Action  
304 Chestnut  
Atlantic, IA 50022  
Phone: 712-243-5421  
Hours: Mon - Thurs 8:00-4:30; Fri 8:00-12:00  
Website: [www.westcentralca.org](http://www.westcentralca.org)

### **Cedar County – Edar County - Tipton Office**

Community Action of Eastern Iowa  
101 Lynn Street  
Tipton, IA 52772  
Phone: 563-324-3236  
Hours: Mon, Wed, Fri 8:00-4:30;  
Walk in Mon & Fri 8:00-4:00  
Website: <https://www.caeiowa.org>

### **Cerro Gordo County Family Resource Office-LIHEAP**

North Iowa Community Action Organization  
100 1st St., NW. Suite 140  
Mason City, IA 50401  
Phone: 641-423-7766 or 800-873-1899  
Hours: Mon - Thurs 7:00-5:30; Fri 8:00-4:00  
Website: <https://nicao-online.org>

### **Cerro Gordo County-Weatherization**

Upper Des Moines Opportunity, Inc.  
714 10<sup>th</sup> Ave. E, Ste 2  
Spencer, IA 51301  
Phone: 712-262-7409  
Website: [www.udmo.com](http://www.udmo.com)

### **Cherokee County Outreach**

Mid-Sioux Opportunity, Inc.  
921 South 2nd Street  
Cherokee, IA 51012  
Phone: 712-225-3322 or 800-859-2025  
Hours: Mon, Wed, Fri 8:00-4:30  
Website: <https://midsioux.org>

### **Chickasaw County Family Services**

Northeast Iowa Community Action Corporation  
PO BOX 183  
New Hampton, IA 50659  
Phone: 563-379-8761 (also text)  
Hours: Mon & Tues 8:00-4:30; Thurs & Fri 8:00-3:00  
Agency Website: <http://www.neicac.org/>

### **Clarke County Outreach Center**

South Central Iowa Community Action Program  
114 S Filmore, Ste 2  
Osceola, IA 50213  
Phone: 641-342-2101  
Hours: Tues & Thurs 8:30-4:00; Wed 1:00-4:00  
Email: [decatur@scicap.org](mailto:decatur@scicap.org)  
Website: <https://scicap.org>

### **Clay County Outreach Center**

Upper Des Moines Opportunity, Inc.  
19 10<sup>th</sup> St W., PO BOX 1260  
Spencer, IA 51301  
Phone: 712-262-7409  
Hours: Mon, Wed, Thurs 9:00-12:00 & 1:00-4:00  
Website: [www.udmo.com](http://www.udmo.com)

### **Clayton County – Elkader Family Services**

Northeast Iowa Community Action Corporation  
600 Gunder Rd NE, Suite 11,  
Elkader, IA 52043  
Phone: 563-245-2452 or 563-419-7625 (also text)  
Hours: Mon & Wed 8:00-4:30; Thurs & Fri 8:00-3:00  
Website: <http://www.neicac.org/>

### **Clayton County – Guttenberg Family Services**

Northeast Iowa Community Action Corporation  
514 South River Park Dr, PO BOX 550  
Guttenberg, IA 52052  
Phone: 563-380-3728 (also text)  
Hours: Mon, Wed, Thurs 8:00-4:00; Fri 8:00-12:00  
Website: <http://www.neicac.org/>

## FY2024 IOWA LIHEAP & WX INTAKE SITES

(alphabetical order by County)

\*please note that some of the counties have different offices for each program

### **Clinton County – Clinton Office**

Community Action of Eastern Iowa  
1900 N 3<sup>rd</sup> Street  
Clinton, IA 52732  
Phone: 563-324-3236  
Hours: Mon, Wed, Fri 8:00-4:30;  
Walk in Mon & Fri 8:00-4:00  
Website: <https://www.caeiowa.org>

### **Crawford County Outreach Office**

West Central Community Action  
145 N 7th Street  
Denison, IA 51442  
Phone: 712-263-3538  
Hours: Mon - Thurs 8:00-4:30; Fri 8:00-12:00  
Website: [www.westcentralca.org](http://www.westcentralca.org)

### **Dallas County Family Development Center**

New Opportunities, Inc.  
2816 1st Ave  
Perry, IA 50220  
Phone: 515-465-5185  
Hours: Mon – Fri 9:00-3:00  
Website: <https://www.newopp.org/>

### **Davis County Resource Center**

Southern Iowa Economic Development Association  
203 S. Madison St., PO Box 14  
Bloomfield, IA 52537  
Phone: 641-640-9773  
Hours: Mon & Fri 8:00-4:30  
Website: <https://www.sieda.org/>

### **Decatur County Outreach Center**

South Central Iowa Community Action Program  
306 N Main, Ste 1  
Leon, IA 50144  
Phone: 641-446-4454  
Hours: Mon & Fri 8:00-4:30; Wed 8:00-12:00  
Email: [decatur@scicap.org](mailto:decatur@scicap.org)  
Website: <https://scicap.org/>

### **Delaware County Outreach**

Hawkeye Area Community Action Program  
721 South 5th Street, PO Box 443  
Manchester, IA 52057  
Phone: 563-927-4629  
Hours: Mon - Fri 8:00-12:00 & 1:00-4:30  
Website: [www.hacap.org](http://www.hacap.org)

### **Des Moines County Neighborhood Center**

Community Action of Southeast Iowa  
700 Jefferson St.  
Burlington, IA 52601  
Phone: 319-753-2893  
Hours: Mon - Fri 8:00-4:30  
Website: [www.caofseia.org](http://www.caofseia.org)

### **Dickinson County Outreach Center**

Upper Des Moines Opportunity, Inc.  
1575 18th St.  
Spirit Lake, IA 51360  
Phone: 712-336-1112  
Hours: Mon-Tues, Thurs 9:00-12:00 & 1:00-3:30;  
Fri 9:00-12:00  
Website: <http://www.udmo.com/>

### **Dubuque County Outreach**

Hawkeye Area Community Action Program  
220 W 7th Street  
Dubuque, IA 52001  
Phone: 563-556-5130  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: [www.hacap.org](http://www.hacap.org)

### **Emmet County Outreach Center**

Upper Des Moines Opportunity, Inc.  
1527 Central Ave.  
Estherville, IA 51334  
Phone: 712-362-2391  
Hours: Tues-Thurs 9:00-12:00 & 1:00-3:30  
Website: [www.udmo.com](http://www.udmo.com)

### **Fayette County – Oelwein Family Services**

Northeast Iowa Community Action Corporation  
1 W Charles St Ste 5., SW. PO Box 549  
Oelwein, IA 50662  
Phone: 563-379-8874 or 563-8902 (also text)  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: <https://www.neicac.org/>

### **Fayette County – West Union Family Services**

Northeast Iowa Community Action Corporation  
114 North Vine St, PO BOX 183  
New Hampton, IA 50659  
Phone: 563-379-8497 or 563-379-8761 (also text)  
Hours: Wed 8:00-4:00  
Website: <https://www.neicac.org/>

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### **Floyd County Outreach Office-LIHEAP**

North Iowa Community Action Organization  
404 N. Jackson  
Charles City, IA 50616  
Phone: 641-228-2893, Toll Free 800-873-1899  
Hours: Mon, Wed, Thurs 7:00-5:30  
Website: <https://nicao-online.org/>

### **Floyd County Outreach Office-Weatherization**

Northeast Iowa Community Action Corporation  
404 N Jackson, PO BOX 473  
Charles City, IA 50616  
Phone: 641-228-2893, Toll Free 800-873-1899  
Website: <https://www.neicac.org/>

### **Franklin County Outreach Office-LIHEAP**

North Iowa Community Action Organization  
123 1st Ave. SW, PO BOX 384  
Hampton, IA 50441  
Phone: 641-456-3431, Toll Free 800-873-1899  
Hours: Wed 7:30-5:00  
Website: <https://nicao-online.org/>

### **Franklin County Outreach Office-Weatherization**

Operation Threshold  
1606 G. Avenue, PO Box 41  
Grundy Center, IA 50638  
Phone: 319-824-3460  
Hours: Mon - Thurs 7:30-6:00  
Website: <http://www.operationthreshold.org/>

### **Fremont County Outreach Office**

West Central Community Action  
705 Indiana Street  
Sidney, IA 51652  
Phone: 712-374-3367  
Hours: Mon - Thurs 8:00-4:30 & Fri 8:00-12:00  
Website: <https://www.westcentralca.org/>

### **Greene County Family Development Center**

New Opportunities, Inc.  
1401 N Elm St, Ste. A  
Jefferson, IA 50129  
Phone: 515-386-2719  
Hours: Mon – Fri 9:00-3:00  
Website: <https://www.newopp.org/>

### **Grundy County**

Operation Threshold  
1606 G. Avenue, PO Box 41  
Grundy Center, IA 50638  
Phone: 319-824-3460  
Hours: Mon - Thurs 7:30-6:00  
Website: <http://www.operationthreshold.org/>

### **Guthrie County Family Development Center**

New Opportunities, Inc.  
400 State St, PO Box 22  
Guthrie Center, IA 50115  
Phone: 641-747-3845  
Hours: Mon - Fri 9:00-3:00 (Sept 1 - April 30)  
Website: <https://www.newopp.org/>

### **Hamilton County Outreach Center**

Upper Des Moines Opportunity, Inc.  
1610 Collins St., Ste. 4  
Webster City, IA 50595  
Phone: 515-832-6451  
Hours: Mon-Thurs 8:00-12:00 & 1:00-3:00  
Website: <http://www.udmo.com/>

### **Hancock County-Winnebago Outreach Office LIHEAP**

North Iowa Community Action Organization  
135 School St  
Forest City, IA 50436  
Phone: 641-585-5863, Toll Free 800-873-1899  
Website: <https://nicao-online.org/>

### **Hancock County-Winnebago Outreach Office - Weatherization**

Upper Des Moines Opportunity, Inc.  
419 Sumner Ave.  
Humboldt, IA 50548  
Phone: 515-604-5550  
Website: <http://www.udmo.com/>

### **Hardin County Family Development Center**

Mid-Iowa Community Action, Inc.  
637 South Oak Street  
Iowa Falls, IA 50126  
Phone: 641-648-5036  
Hours: Mon, Tues, Thurs, Fri 8:30-3:30  
Website: <https://www.micaonline.org/>

### **Harrison County**

West Central Community Action  
107 N. 4th Ave., Ste. 7  
Logan, IA 51546  
Phone: 712-644-3388  
Hours: Mon - Thurs 8:00-4:30; Fri 8:00-12:00  
Website: <https://www.westcentralca.org/>

### **Henry County – Tolon Community Center**

Community Action of Southeast Iowa  
133 W. Washington  
Mt. Pleasant, IA 52641  
Phone: 319-385-2310  
Hours: Mon – Fri 8:00-4:30  
Website: <http://caofseia.org/>

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### **Howard County Family Services**

Northeast Iowa Community Action Corporation  
204 2nd Ave. E.  
Cresco, IA 52136  
Phone: 563-547-4413 or 563-379-8497 (also text)  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: <https://www.neicac.org/>

### **Humboldt County Outreach Center**

Upper Des Moines Opportunity, Inc.  
419 Sumner Ave.  
Humboldt, IA 50548  
Phone: 515-604-5550  
Hours: Mon - Thurs 9:00-12:00 & 1:00-3:00  
Website: <http://www.udmo.com/>

### **Ida County Outreach**

Mid-Sioux Opportunity, Inc.  
Ida County Courthouse  
401 Moorhead  
Ida Grove, IA 51445  
Phone: 712-364-2175 or 800-859-2025  
Hours: Thurs 9:00 – 3:30  
Website: <http://www.midsioux.org/>

### **Iowa County**

Hawkeye Area Community Action Program  
Marengo Public Library  
235 E. Hilton St.  
Marengo, IA 52301  
Phone: 319-366-7631 Ext: 1502  
Hours: Tues & Thurs 8:30-12:00 & 12:30-4:30  
(10/1/23-4/30/24)  
Website: <https://www.hacap.org/>

### **Jackson County Outreach Center**

Hawkeye Area Community Action Program  
904 East Quarry Street  
Maquoketa, IA 52060  
Phone: 563-652-5197  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: <https://www.hacap.org/>

### **Jasper County**

IMPACT Community Action  
Home visits available at household's convenience  
Phone: 515-518-4770  
Website: <https://www.impactcap.org/>

### **Jefferson County Resource Center**

Southern Iowa Economic Development Association  
2200 W. Jefferson  
Fairfield, IA 52556  
Phone: 641-472-6140  
Hours: Mon – Fri 8:00-4:30  
Website: <https://www.sieda.org/>

### **Johnson County-Waterfront Office**

Hawkeye Area Community Action Program  
367 Southgate Ave  
Iowa City, IA 52240  
Phone: 319-337-5765  
Hours: Mon - Fri 8:00-12:00 & 1:00-4:30  
Website: <https://www.hacap.org/>

### **Jones County Resource Center**

Hawkeye Area Community Action Program  
105 Broadway Place, Ste 17  
Anamosa, IA 52205  
Phone: 319-462-4343  
Hours: Mon - Fri 8:00-12:00 & 1:00-4:30  
Website: <https://www.hacap.org/>

### **Keokuk County Resource Center**

Southern Iowa Economic Development Association  
114 W. Washington St., PO Box 228  
Sigourney, IA 52591  
Phone: 641-622-3443  
Hours: Mon-Fri 8:30-4:30  
Website: <https://www.sieda.org/>

### **Kossuth County Outreach Office-LIHEAP**

North Iowa Community Action Organization  
117 East Call, PO BOX 98  
Algona, IA 50511  
Phone: 515-295-2531, Toll Free 800-873-1899  
Hours: Mon & Thurs 9:00-3:30  
Website: <https://nicao-online.org/>

### **Kossuth County Outreach Office-Weatherization**

Upper Des Moines Opportunity, Inc.  
419 Sumner Ave.  
Humboldt, IA 50548  
Phone: 515-604-5550  
Website: <http://www.udmo.com/>

### **North Lee County – Eichacker Center**

Community Action of Southeast Iowa  
3433 Avenue O  
Fort Madison, IA 52627  
Phone: 319-372-4471  
Hours: Mon - Fri 8:00-4:30  
Website: <http://www.caofseia.org/>

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### **South Lee County – Marie Tallarico Neighborhood Center**

Community Action of Southeast Iowa  
220 S. 22nd St.  
Keokuk, IA 52632  
Phone: 319-524-6383  
Hours: Mon - Fri 8:00-4:30  
Website: <http://www.caofseia.org/>

### **Linn County – Urban Center**

Hawkeye Area Community Action Program  
1328 2nd Ave. SE  
Cedar Rapids, IA 52403  
Phone: 319-366-7632 or 319-739-0100  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: <https://www.hacap.org/>

### **Linn County – Inn Circle Office**

Hawkeye Area Community Action Program  
5560 6th St. SW.  
Cedar Rapids, IA 52404  
Phone: 319-366-7631 or 319-730-0100  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: <https://www.hacap.org/>

### **Louisa County Center**

Community Action of Southeast Iowa  
202 E. Access Road - Ste C&D, PO Box 29  
Columbus Junction, IA 52738  
Phone: 319-728-2314  
Hours: Tues & Wed 8:00-4:30  
Website: <http://www.caofseia.org/>

### **Lucas County Outreach Center**

South Central Iowa Community Action Program  
117 S Grand St  
Chariton, IA 50049  
Phone: 641-217-8180  
Hours: Mon & Thurs 10:30-4:00; Wed 7:30-12:30  
Email: [lucasoutreach@scicap.org](mailto:lucasoutreach@scicap.org)  
Website: <https://scicap.org/>

### **Lyon County Outreach**

Mid-Sioux Opportunity, Inc.  
302 South Lincoln  
Rock Rapids, IA 51246  
Phone: 712-472-3746 or 800-859-2025  
Hours: Wed 9:00-4:00  
Website: <http://www.midsioux.org/>

### **Madison County Multi-Purpose Center**

MATURA Action Corporation  
1724 N. John Wayne Dr.  
Winterset, IA 50273  
Phone: 515-462-4704  
Hours: Tues & Fri 9:00-12:00;  
Wed & Thurs 1:00-3:00  
Website: <https://maturacommunityaction.com/>

### **Mahaska County Resource Center**

Southern Iowa Economic Development Association  
114 N. Market St., PO Box 28  
Oskaloosa, IA 52577  
Phone: 641-673-8609  
Hours: Mon - Fri 8:00-4:30  
Website: <https://www.sieda.org/>

### **Marion County Center**

IMPACT Community Action Partnership  
Home visits available at household's convenience  
Phone: 515-518-4770  
Website: <https://www.impactcap.org/>

### **Marshall County Family Development Center**

Mid-Iowa Community Action, Inc.  
6 South 2nd Street  
Marshalltown, IA 50158  
Phone: 641-753-5523  
Hours: Mon - Thurs 10:00-4:00  
Website: <https://www.micaonline.org/>

### **Mills County**

West Central Community Action  
313 Main St., PO Box 578  
Malvern, IA 51551  
Phone: 712-624-8172  
Hours: Mon - Thurs 8:00-4:30; Fri 8:00-12:00  
Website: <https://www.westcentralca.org/>

### **Mitchell County-**

#### **Cerro Gordo Resource Center-LIHEAP**

North Iowa Community Action Organization  
100 1st St., NW. Suite 140  
Mason City, IA 50401  
Phone: 641-423-7766, Toll Free 800-873-1899  
Website: <https://nicao-online.org/>

#### **Mitchell County-Weatherization**

Northeast Iowa Community Action Corporation  
405 N Jackson, PO BOX 473  
Charles City, IA 50616  
Phone: 563-387-4958  
Website: <https://www.neicac.org/>

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### **Monona County-LIHEAP**

West Central Community Action  
801-B 10th Street  
Onawa, IA 51040  
Phone: 712-423-2603  
Hours: Mon – Thurs 8:00-4:30; Fri 8:00-12:00  
Website: <https://www.westcentralca.org/>

### **Monona County-Weatherization**

Community Action Agency of Siouxland  
2700 Leech Ave.  
Sioux City, IA 51106  
Phone: 712-274-1610 Ext. 220  
Toll Free: 800-352-3725  
Hours: Mon – Fri 8:30–5:00  
Website: <https://caasiouxland.org/>

### **Monroe County Outreach Center**

South Central Iowa Community Action Program  
221 S Clinton St.  
Albia, IA 52531  
Phone: 641-932-5107  
Hours: Mon-Thurs 8:00-1:00  
Email: [monroeoutreach@scicap.org](mailto:monroeoutreach@scicap.org)  
Website: <https://scicap.org/>

### **Montgomery County**

West Central Community Action  
1109 Highland Ave.  
Red Oak, IA 51566  
Phone: 712-623-2339  
Hours: Mon – Thurs 8:00-4:30; Fri 8:00-12:00  
Website: <https://www.westcentralca.org/>

### **Muscatine County**

Community Action of Eastern Iowa  
1903 Park Avenue, Suite #18  
Muscatine, IA 52761  
Phone: 563-324-3236  
Hours: Mon, Wed, Fri 8:00-4:30  
Walk in Mon & Fri 8:00-4:00  
Website: <https://www.caeiowa.org/>

### **O'Brien County Outreach Center**

Upper Des Moines Opportunity, Inc.  
140 2nd St. SE, PO Box 462  
Primghar, IA 51245  
Phone: 712-957-1023  
Hours: Mon-Thurs 9:00-12:00 & 1:00-3:00  
Website: <http://www.udmo.com/>

### **Osceola County Outreach Center**

Upper Des Moines Opportunity, Inc.  
1672 Northwest Blvd.  
Sibley, IA 51249  
Phone: 712-754-2573  
Hours: Mon - Thurs 9:00-12:00 & 1:00-3:00  
Website: <http://www.udmo.com/>

### **Page County**

West Central Community Action  
301 Maple St, Ste 3  
Shenandoah, IA 51601  
Phone: 712-246-2585  
Hours: Mon - Thurs 8:00-4:30; Fri 8:00-12:00  
Website: <https://www.westcentralca.org/>

### **Palo Alto County Outreach Center**

Upper Des Moines Opportunity, Inc.  
2905 25th St., PO Box 353  
Emmetsburg, IA 50536  
Phone: 712-852-3482 Ext 5011  
Hours: Mon & Wed 9:00-12:00 & 1:00-3:30;  
Tues 9:00-12:00; Thurs 1:00-3:30  
Website: <http://www.udmo.com/>

### **Plymouth County Outreach**

Mid-Sioux Opportunity, Inc.  
180 10th Street SE, PO Box 1  
LeMars, IA 51031  
Phone: 712-546-6603 or 800-859-2025  
Hours: Tues & Thurs 9:00-4:00  
Website: <http://www.midsioux.org/>

### **Pocahontas County Outreach Center**

Upper Des Moines Opportunity, Inc.  
406 N.W. 7th Street, PO Box 67  
Pocahontas, IA 50574  
Phone: 712-335-3335  
Hours: Tues – Thurs 9:00-12:00 & 1:00-4:00  
Website: <http://www.udmo.com/>

### **Polk County – Ankeny - LIHEAP**

IMPACT Community Action Partnership  
641 S Ankeny Blvd, Ste H  
Ankeny, IA 50023-3418  
Phone: 515-518-4770  
Hours: Mon-Fri 8:30-4:30  
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to [info@impactcap.org](mailto:info@impactcap.org). In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

## FY2024 IOWA LIHEAP & WX INTAKE SITES

(alphabetical order by County)

\*please note that some of the counties have different offices for each program

### **Polk County – Drake Site Office (Des Moines) -**

#### **LIHEAP**

IMPACT Community Action Partnership  
3226 University Ave.  
Des Moines, IA 50311  
Phone: 515-518-4770  
Hours: Mon-Fri 8:30-4:30  
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text 515-518-4770 or send an email to [info@impactcap.org](mailto:info@impactcap.org). In both cases, include your name, phone or email (whichever works best for you), and the type of help needed (energy, housing, water, etc.).

### **Polk County – Valley Junction (West Des Moines) -**

#### **LIHEAP**

IMPACT Community Action Partnership  
139 6th St., PO Box 65320  
West Des Moines, IA 50265-0320  
Phone: 515-222-3660  
Hours: Mon, Tues, Thurs 8:00-3:00; Wed 8:00-12:00  
Website: <https://www.impactcap.org/>

### **Polk County –Weatherization**

Polk County Public Works  
5885 NE 14<sup>th</sup> Street  
Des Moines, IA 50313  
Phone: 515-286-3705  
Hours: Mon – Fri 7:00-4:30  
Website: [www.polkcountyiowa.gov](http://www.polkcountyiowa.gov)

### **Pottawattamie County**

West Central Community Action  
Omni Centre Business Park  
300 W. Broadway, Ste 35  
Council Bluffs, IA 51503  
Phone: 712-322-2621  
Hours: Mon-Thurs 8:00-4:30; Fri 8:00-12:00  
Website: <https://www.westcentralca.org/>

### **Poweshiek County Family Development Center**

Mid-Iowa Community Action, Inc.  
611 4th Avenue  
Grinnell, IA 50112  
Phone: 641-236-3923  
Hours: Mon, Tues, Thurs & Fri 9:00-4:00  
Website: <https://www.micaonline.org/>

### **Ringgold County Family Development Center**

MATURA Action Corporation  
306 S. Garfield St  
Mt. Ayr, IA 50854  
Phone: 641-464-2401  
Hours: Mon-Thurs 9:30-12:00 & 12:30-3:00  
Website: <https://maturacommunityaction.com/>

### **Sac County Family Development Center**

New Opportunities, Inc.  
1710 West Main St  
Sac City, IA 50583  
Phone: 712-662-3236  
Hours: Mon – Fri 8:30-4:30  
Website: <https://www.newopp.org/>

### **Scott County**

Community Action of Eastern Iowa  
500 East 59th Street  
Davenport, IA 52807  
Phone: 563-324-3236  
Hours: Mon, Wed, Fri 8:00-4:30;  
Walk in Mon & Fri 8:00-4:00  
Website: <https://www.caeiowa.org/>

### **Shelby County**

West Central Community Action  
1017 7th St  
Harlan, IA 51537  
Phone: 712-755-5602  
Hours: Mon – Thurs 8:00-4:30; Fri 8:00-12:00  
Website: <https://www.westcentralca.org/>

### **Sioux County Outreach**

Mid-Sioux Opportunity, Inc.  
618 14th St., NE  
Sioux Center, IA 51250  
Phone: 712-722-3611, Toll Free 800-859-2025  
Hours: Mon, Tues, Thurs, Fri 8:00-4:30  
Website: <http://www.midsioux.org/>

### **Story County Family Development**

Mid-Iowa Community Action, Inc.  
230 SE 16th St., Ste 100  
Ames, IA 50010  
Phone: 515-956-3333  
Hours: Mon, Wed, Fri 9:00-4:00; Tues 12:00-4:00;  
Thurs 9:00-1:00  
Website: <https://www.micaonline.org/>

### **Tama County Family Development Center**

Mid-Iowa Community Action, Inc.  
105 South State Street  
Tama, IA 52339  
Phone: 641-484-4713  
Hours: Tues & Thurs 9:00-4:00  
Website: <https://www.micaonline.org/>



## FY2024 IOWA LIHEAP & WX INTAKE SITES

(alphabetical order by County)

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### **Taylor County Family Development Center**

MATURA Action Corporation  
607 Madison Ave.  
Bedford, IA 50833  
Phone: 712-523-3144  
Hours: Mon 1:00-3:00;  
Tues-Thurs 9:00-12:00 and 1:00-3:00  
Website: <http://maturacommunityaction.com/>

### **Union County Family Development Center**

MATURA Action Corporation  
207B North Elm  
Creston, IA 50801  
Phone: 641-782-8431  
Hours: Tues 1:00-4:00; Wed 8:30-12:00 &  
1:00-4:00; Fri 8:00-12:00 & 1:00-3:30  
Website: <https://maturacommunityaction.com/>

### **Van Buren County Resource Center**

Southern Iowa Economic Development Association  
902 4th St., PO Box 57  
Keosauqua, IA 52565  
Phone: 641-640-9773  
Hours: Tues & Wed 8:45-3:45; Rotate local libraries on  
Thurs, check the library for details  
Website: <https://www.sieda.org/>

### **Wapello County Resource Center**

Southern Iowa Economic Development Association  
725 W. 2nd St., PO Box 658  
Ottumwa, IA 52501  
Phone: 641-682-8741  
Hours: Mon - Fri 8:00-4:30  
Website: <https://www.sieda.org/>

### **Warren County Center**

IMPACT Community Action Partnership  
109 E Clinton Ave  
Indianola, IA 50125  
Phone: 515-518-4770  
Hours: Mon & Wed 8:00-4:30  
Website: <https://www.impactcap.org/>

If unable to get through on the phone, feel free to text  
515-518-4770 or send an email to [info@impactcap.org](mailto:info@impactcap.org).  
In both cases, include your name, phone or email  
(whichever works best for you), and the type of help  
needed (energy, housing, water, etc.).

### **Washington County-Orchard Hill Office**

Hawkeye Area Community Action Program  
2175 Lexington Blvd, Bldg. 1 East Door  
Washington, IA 52353  
Phone: 319-653-7275  
Hours: Mon - Fri 8:00-12:00 and 1:00-4:30  
Website: <https://www.hacap.org/>

### **Wayne County Outreach Center**

South Central Iowa Community Action Program  
203 N Franklin Street, PO Box 223  
Corydon, IA 50060  
Phone: 641-872-1282  
Hours: Mon-Thurs 10:00-3:00  
Website: <https://scicap.org/>

### **Webster County Outreach Center**

Upper Des Moines Opportunity, Inc.  
704 Central Ave  
Fort Dodge, IA 50501  
Phone: 515-576-7774  
Hours: Mon - Thurs 9:00-12:00 & 1:00-3:00  
Website: <http://www.udmo.com/>

### **Winnebago County Outreach Center-LIHEAP**

North Iowa Community Action Organization  
135 School St  
Forest City, IA 50436  
Phone: 641-585-5863, Toll Free 800-873-1899  
Hours: Tues, Wed, Fri 8:00-4:30  
Website: <https://nicao-online.org/>

### **Winnebago County Outreach Center-Weatherization**

Upper Des Moines Opportunity, Inc.  
2905 25th St., PO Box 353  
Emmetsburg, IA 50536  
Phone: 712-852-3482  
Website: <http://www.udmo.com/>

### **Winneshiek County Family Services**

Northeast Iowa Community Action Corporation  
305 Montgomery St., PO Box 487  
Decorah, IA 52101  
Phone: 563-387-4958 or 563-379-8518 (also text)  
Hours: Mon & Wed 8:00-4:30;  
Tues, Thurs, Fri 8:00-3:00  
Website: <https://www.neicac.org/>

### **Woodbury County**

Community Action Agency of Siouxland  
2700 Leech Ave.  
Sioux City, IA 51106  
Phone: 712-274-1610 Ext. 220  
Hours: Mon – Fri 8:30–5:00  
Website: <https://caasiouxland.org/>

### **Worth County-Cerro Gordo Resource Center-LIHEAP**

North Iowa Community Action Organization  
100 1st St., NW. Ste 140  
Mason City, IA 50401  
Phone: 641-423-7766, Toll Free 800-873-1899  
Website: <https://nicao-online.org/>

**FY2024 IOWA LIHEAP & WX INTAKE SITES**

(alphabetical order by County)

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**Worth County-Cerro Gordo Resource Center-**

**Weatherization**

Upper Des Moines Opportunity, Inc.  
2905 25th St., PO Box 353  
Emmetsburg, IA 50536  
Phone: 712-852-3482  
Website: <http://www.udmo.com/>

**Wright County Outreach Center**

Upper Des Moines Opportunity, Inc.  
221 W. Broadway  
Eagle Grove, IA 50533  
Phone: 515-448-3704  
Hours: Mon - Thurs 10:00-12:00 & 1:00-4:00  
Website: <http://www.udmo.com/>