

Inpatient Medicaid Prior Authorization Resource Guide

WELLPOINT

Physical Health UM Fax #

800-964-3627

Behavioral Health Fax #

844-442-8016

Provider Website	provider.wellpoint.com/iowa-provider/home
Precertification Lookup Tool (PLUTO)	provider.wellpoint.com/iowa-provider/resources/prior-authorization-requirements/prior-authorization-lookup
Availity Login	apps.availity.com/availity/web/public.elegant.login
Contact Wellpoint (Providers)	provider.wellpoint.com/iowa-provider/home

IOWA TOTAL CARE

Iowa Total Care Portal

provider.iowatotalcare.com

Physical Health Fax #

833-257-8327

490 Boarder Baby	720 Vaginal Delivery
779 C-Section Delivery	992 Transplant
121 Long Term Acute Care	427 Rehab
970 Medical	402 Skilled Nursing Facility
300 Neonate	492 Subacute
414 Premature/False Labor	411 Surgical

Behavioral Health Fax #

844-908-1169

528 BH Chemical Substance Abuse
529 BH Psychiatric Admission
527 BH RTC-MH (Psychiatric Medical Institution for Children, PMIC)

MOLINA HEALTHCARE

Availity Portal

apps.availity.com/availity/web/public.elegant.login

UM Fax #

1-877-319-6828

Provider Toll Free Number

1-844-236-1464

Advanced Imaging Fax #

877-731-7218

Transplant Fax #

877-813-1206

MEDICAID FEE FOR SERVICE

Fax #

515-725-1356

Fee for Service

hhs.iowa.gov/programs/welcome-iowa-medicaid/policies-rules-and-regulations/covered-services-rates-and-payments/prior-authorization