

Outpatient Medicaid Prior Authorization Resource Guide

WELLPOINT

Physical Health UM Fax # 800-964-3627
Behavioral Health Fax # 844-451-2826

Provider Website	provider.wellpoint.com/iowa-provider/home
Precertification Lookup Tool (PLUTO)	provider.wellpoint.com/iowa-provider/resources/prior-authorization-requirements/prior-authorization-lookup
Availity Login	apps.availity.com/availity/web/public.elegant.login
Contact Wellpoint (Providers)	provider.wellpoint.com/iowa-provider/home

IOWA TOTAL CARE

Physical Health Fax # 833-257-8327
Buy & Bill Drug Requests Fax # 833-711-0485
Behavioral Health Fax # 844-908-1170
Place of Service Code Sets Full List cms.gov/medicare/coding-billing/place-of-service-codes/code-sets

MOLINA HEALTHCARE

Availity Portal apps.availity.com/availity/web/public.elegant.login
UM Fax # 1-877-319-6828
Provider Toll Free Number 1-844-236-1464
Advanced Imaging Fax # 877-731-7218
Transplant Fax # 877-813-1206

MEDICAID FEE FOR SERVICE

Fax # 515-725-1356
Fee for Service hhs.iowa.gov/programs/welcome-iowa-medicaid/policies-rules-and-regulations/covered-services-rates-and-payments/prior-authorization