



Elizabeth Matney, Medicaid Director

Healthy and Well Kids in Iowa (Hawki)

Hawki Board Meeting Materials

Monday, February 19, 2024

1. February 19, 2024, Hawki Board Meeting Agenda
2. December 18, 2023, Hawki Board Meeting Minutes



Hawki
Iowa HHS

Elizabeth Matney, Medicaid Director

Healthy and Well Kids in Iowa (Hawki)

AGENDA

**Hawki Board of Directors Meeting
Monday, February 19, 2024
12:30 PM – 2:30 PM**

Virtual Meeting via Zoom

<https://www.zoomgov.com/j/1606925507>

Meeting ID 160 692 5507

- 12:30 PM Roll Call – **Mary Nelle Trefz**
- 12:35 PM Approval of Minutes from December 19, 2023 — **Mary Nelle Trefz**
- 12:40 PM Public Comments
- 12:45 PM New Business and Updates
- 1:00 PM MCO Engagement (opportunities and challenges within the Hawki program)
 - Delta Dental (Gretchen Hageman)
 - Iowa Total Care (Kristin Pendegraft)
 - Molina (Jenny Ledvina)
 - Wellpoint (Melody Walter)
- 1:30 PM Updates
 - Director Matney: overview of HSB 643/SF 2251 impact on Hawki
 - Jamie Beskow (Outreach)
- 2:00 PM Board discussion on topics for educational presentation and MCO engagement
- 2:30 PM Adjourn

For more information, contact Nell Bennett at nbennet@dhs.state.ia.us or Emma Nutter at enutter@dhs.state.ia.us.

Note: Times listed for items on the agenda are approximate and may vary depending on the length of discussion for preceding items. Please plan accordingly.



Elizabeth Matney, Medicaid Director

Healthy and Well Kids in Iowa (Hawki)

Hawki Board of Directors Meeting

Monday, December 18, 2023

Hawki Board Members	Iowa Medicaid
Mary Nelle Trefz, Chair – present	Elizabeth Matney, Director
Mary Scieszinski, Vice Chair – present	Rebecca Curtiss
Angie Doyle Scar – present	Paula Motsinger
Angela Burke Boston – present	Joanne Bush
Shawn Garrington – present	Kurt Behrens
Mike Stopulous – present	Heather Miller
Senator Mark Costello – present	Dr. William Jagiello
Representative John Forbes – present	Amela Alibasic
Senator Janice Wiener –	Emily Eppens
Representative Devon Wood –	Emma Nutter
Jim Donoghue –	Jamie Beskow
	Anna Casteel
	Guests
	Lynh Patterson, Amerigroup
	John Hedgecoth, Amerigroup
	Kristin Pendegraft, ITC
	Theresa Jennings, Molina
	Kevin Carroll, Molina
	Tashina Hornaday
	Jamie Beskow

CALL TO ORDER AND ROLL CALL

Hawki Board chair Mary Nelle Trefz called the meeting to order at 12:31 PM. Nell Bennett called the roll and a quorum was achieved.

APPROVAL OF ANNUAL HAWKI BOARD REPORT

Mary Nelle and Tashina Hornaday introduced the annual board report. Tashina provided an overview of the annual report, noting that most sections were updated from the previous year, with significant changes in the Hawki board updates and recommendations. Mary Nelle expressed gratitude for the board's transition to a more engaged and active advisory body. Angela Burke Boston raised questions about the accuracy of dates on page four and identified formatting issues on pages eight and nine. The dates were confirmed by Tashina as being correct, as Hawki Premium Payments will be due January 2024. Angela also brought attention to potential flow issues in certain paragraphs on pages ten and eleven, which Tashina noted.

With only minor formatting changes to be made, the board moved to approve the annual report. Angela Burke Boston moved to approve, Mike Stopulous seconded the motion and the annual Hawki board report was unanimously approved.

APPROVAL OF MEETING MINUTES

Mary Nelle introduced the October board meeting minutes and opened the floor for discussion. Angie Doyle Scar moved to approve, Mike Stopulous seconded the motion and the October meeting minutes were approved.

PUBLIC COMMENT

There was no public comment.

NEW BUSINESS

There was no new business.

DIRECTOR'S UPDATE

Elizabeth Matney, Medicaid Director, provided an update on various legislative initiatives, focusing on the waiver redesign strategy within the HOME project. Discussions included strategies related to a class-action lawsuit regarding community services for children with SED and ongoing DOJ consent decree discussions. The

HOME project aims to align with legal actions, ensuring a comprehensive approach benefiting all populations.

Director Matney also highlighted Iowa's performance in disenrollment during the continuous coverage unwind, emphasizing the state's success in avoiding procedural disenrollments. A question was raised by Mike Stopulous regarding the impact of the Inflation Reduction Act on Hawki enrollment, particularly in cases where families transition from unaffordable insurance to Hawki.

Director Matney acknowledged the trend of Hawki enrollment decreasing during the public health emergency and suggested presenting more information on insurance trends in Iowa at the next Hawki Board meeting.

MCO ENGAGEMENT: PART 1

Kevin Carroll provided an update on Molina Healthcare's operations after six months. He highlighted the collaborative efforts with other MCOs, state partners, providers, and members. Overall, the transition was noted as smooth, attributing the success to increased experience and collaboration over the years.

OUTREACH UPDATE

Jamie Beskow, Hawki Outreach Coordinator shared an update emphasizing the focus on training and ensuring familiarity with tasks such as presumptive eligibility. There is a positive trend in the coordinator roles, with only one current vacancy in a contracted agency. Additionally, collaborative services area six, lacking a Hawki coordinator last year, will now have coverage from a nearby contractor, enhancing outreach efforts in that region starting in January.

Jamie and Tashina are collaborating on educational opportunities for medical, dental, and pharmacy providers. They are working on informational outreach letters to ensure providers understand available benefits, billing procedures, and access to services for children with presumptive eligibility.

COMMUNICATIONS UPDATE

Emily Eppens, Medicaid Communications Manager, informed the group about the launch of the new website and requested feedback on any broken links. She emphasized the changes in links due to the completely new website. Emily encouraged members to contact her for assistance or clarification. She also mentioned the availability of a communications request form for staff members, and efforts are ongoing to address updates and improve the search function.

IDENTIFICATION AND DISCUSSION OF PRIORITIES FOR EDUCATIONAL PRESENTATIONS AND MCO ENGAGEMENT IN 2024

Mary Nelle initiated a discussion to prepare for 2024, focusing on priorities related to engaging with Managed Care Organizations (MCOs) and developing educational platforms. A strategic planning document from the previous year was shared, highlighting key activities such as creating mission statements and visions. The discussion delved into potential topics for engaging with MCOs, emphasizing being outcome-driven. The importance of data, quality and outcome measures, outreach activities and results, demographic and enrollment information, financial aspects, and member feedback were highlighted. Priorities included being data-driven, exploring outreach activities and results, understanding demographic and enrollment information, delving into the budgetary side of the Hawki program, and improving member feedback mechanisms.

Mary Scieszinski raised the topic of rural vs. urban aspects, specifically in relation to behavioral health services. She expressed interest in understanding the plan to address this issue and anticipating a lawsuit's potential impact on Hawki members.

Angela Burke Boston expressed interest in looking at available telehealth benefits and the utilization by Hawki members.

Mary Nelle noted the topics identified by members and acknowledged the importance of updates based on the board's recommendations, particularly in the context of behavioral health benefits and issues related to continuous eligibility. Mary Nelle invited anyone with additional ideas to share them directly and expressed gratitude for the initial thoughts shared by board members.

MCO ENGAGEMENT: PART 2

John Hedgecoth with Amerigroup provided an update on Maternal Child Health System, addressing challenges in the maternal health system, the maternal health crisis, and racial disparities in maternal mortality. He discussed Amerigroup's commitment to community engagement, direct grants, and partnerships with organizations addressing maternal and child health issues.

John shared statistics, emphasizing the importance of addressing the maternal health crisis, highlighting the high percentage of Medicaid members among newborns and the challenges related to preterm births. John showcased Amerigroup's efforts, including maternal health grants, community partnerships, and programs such as "Taking-care-of-baby-and-me" and "Healthy Rewards." 40% of babies born in Iowa are Medicaid members. Within the last year, Amerigroup has extended \$230,000 in

maternal health grants.

The presentation delved into impactful mental health conversations, involvement in quality care collaboratives, and participation in state task forces. John also addressed the need for 12 months of postpartum coverage, emphasizing the trade-offs involved in policy decisions. Additionally, he outlined focuses on obstetrical programs, behavioral health, diabetes, substance use, and preeclampsia. The presentation concluded with a map highlighting Amerigroup's community partners across the state.

Mary Nelle opened the floor for member questions and thanked John for presenting on Amerigroup's maternal health efforts.

Meeting adjourned at 1:26 PM.

The next meeting will be Monday, February 19, 2024.

Submitted by Nell Bennett Recording Secretary

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