Alt Text – Timeline Infographic

[Hope and Opportunity in Many Environment (HOME) Website](https://hhs.iowa.gov/home-0)[1]

[Timeline Infographic](https://hhs.iowa.gov/media/12162/download?inline=)[2]

At the top of the infographic, there is a circle made up of three different sections. The first, dark blue section reads "Screen and enroll" and has a picture of a checklist on a clipboard next to it. The second, dark yellow section reads "Program realignment" and has an emoticon of a person next to it. The third section is a blue color and reads "Access to services" and has a picture of a hand holding out a heart emoticon. There is also a list, reading "Streamline screening and enrollment", "Align program design to meet Iowan's needs", and "Improve access to services and support for Iowans".

Below the circle and list, there are boxes expanding upon the sections in the circle and list. The dark blue box on the left side reads "Streamline screening & enrollment" with the following bullet points: "Screen everyone on waitlist"; "Improve screening and enrollment experience"; and "Develop improved underlying data and IT architecture to support experience". Next, there is a yellow box titled "Align program design to meet Iowan's needs" with three bullet points: "Integrate Iowans' insights into new waiver program design"; "Develop uniform services assessment tool"; and "Analyze options for funding waiver redesign". Next to, there is a blue box that reads "Improve access to services and support for Iowans" with two bullet points: "Enhance how people navigate the system", "Improve case management".

Below the three boxes, there are three arrows that depict timelines aligned with the goals in each of the boxes and lollipops calling out current tasks in progress or completed.

In the first timeline graphic, titled "Streamline screening and enrollment", a gradient of dark blue to light blue right-pointing arrow is divided into sections based on different tasks. The first section, which is bolded to indicate completion, says "Ask Iowans what is working and what needs to be improved" with an associated time frame of "Q2 2023". A lollipop between this section and the next section connects to the bottom section of the graphic. The second section, which is also bolded to indicate completion, reads "Create survey to assess Iowans' needs while waiting for waivers" with an associated timeframe of "Q2-Q3 2023". The next section, italicized to show that work is in progress, reads "Conduct needs on waitlist (NOW) survey with Iowans on a waitlist" with an associated timeframe of "Q1 2024-Q2 2024". The next section, italicized to show that work is in progress, reads "Create new waitlist policies" with an associated timeframe of "Q1 2024". The next section, also italicized to show that work is in progress, reads "Develop waitlist changes with Iowans' input" with an associated timeframe of "Q1-Q2 2024". The next section reads "Create screening tool for Iowans applying to waivers" with an associated timeframe of "Q3-Q4 2024". The last section on the arrow reads "Implement new waitlist policies" with an associated timeframe of "Q3-Q4 2024".

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1 https://hhs.iowa.gov/home-0
2 https://hhs.iowa.gov/media/12162/download?inline=

In the second timeline graphic, titled "Align program design to meet Iowan's needs", a gradient of dark yellow to light yellow right-pointing arrow is divided into sections based on different tasks. The first section, which is bolded to indicate completion, reads "Assess current waiver services and needs" with an associated timeframe of "Q2 2023". The next section, which is bolded to indicate completion, reads "Identify best opportunities for waiver enhancement" with an associated time frame of "Q2-Q3 2023". A lollipop in this section connects to the bottom section of this graphic. The next section, italicized to show that work is in progress, reads "Collect Iowans' input on suggested approach for waiver redesign" with an associated timeframe of "Q3 2023-Q1 2024". A lollipop in this section connects to the bottom section of this graphic. The next section reads "Public comment period for waiver redesign" with an associated timeframe of "Q1-Q3 2024". The next section reads "Finalize waivers informed by public comment" with an associated time frame of "Q2-Q3 2024". The next section reads "Federal review/approval of waivers" with an associated timeframe of "Q4 2024". The next section reads "Prepare to implement redesigned waivers" with an associated time frame of "Q1-Q2 2025". The last section reads "Implement approved waivers" with an associated timeframe of "Q3 2025". The tasks in the last two sections of this arrow have asterisks that connect to text on the top left of the arrow that reads "Specific milestones and implementation timelines will be determine based on final approval of the waiver redesign roadmap".

In the third timeline graphic, titled "Improve access to services and support for Iowans", a gradient of dark teal to light teal right-pointing arrow is divided into sections based on different tasks. The first section, which is bolded to indicate completion, reads "Assess case management processes and challenges" with an associated timeframe of "Q1-Q3 2023". The next section, bolded to indicate completion, reads "Assess Iowans journey through system, including waitlist experience" with an associated timeframe of "Q2-Q4 2023". The next section, bolded to indicate completion, reads "Make case management ration recommendation" with an associated time frame of "Q4 2023". A lollipop in this section connects to the bottom part of the graphic. The next section, italicized to show that work is in progress, reads "Case management training roadmap" with an associated timeframe of "Q1 2024". The next section, italicized to show that work is in progress, reads "Design, build and deploy system improvement" with an associated time frame of "Q1-Q4 2024". The last section, italicized to show that work is in progress, reads "Develop plan to integrate case management trainings into state learning management system" with an associated timeframe of "Q1 2024-Q1 2025".

The bottom part of the graphic links specific deliverables with tasks. For the "Streamline screening and enrollment" section, the lollipop reads "Mapped out current waitlist journey of Iowans". For the "Align program design to meet Iowan's needs" section, the first lollipop reads "Engaged Iowans through HOMEtown Conversations to improve waiver design" and the second lollipop reads "Developed proposed changes to waiver structure and eligibility based on Iowans' input". For the "Improve access to services and support for Iowans" section, the lollipop reads "Completed survey of Iowan's experience in accessing waivers and waiver services".