Iowa Total Care

Managed Care Network Geographic Access Reports

Reporting Period: SFY2024 Q2

Date Prepared: 1/26/2024

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Table 1: Provider Category - Primary Care Provider

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Primary Care Provider	Adult - PCP	30 minutes or miles	8,370	122,236	100.0%	Y	2.0
Primary Care Provider	Pediatric – PCP	30 minutes or miles	8,990	111,737	100.0%	Y	2.2

Table 2: Provider Category – Specialty Care

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18], OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 60 minutes or miles for 75% of population, and 90 minutes or miles for 99.5% of population from their personal residence. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Allergy - Adult	60 minutes or miles	114	100,400	99.5%	Y	12.3
Specialty Care	Allergy - Adult	90 minutes or miles	114	100,400	100.0%	Y	12.3
Specialty Care	Cardiology - Adult	60 minutes or miles	1,474	100,400	100.0%	Y	6.0
Specialty Care	Cardiology - Adult	90 minutes or miles	1,474	100,400	100.0%	Y	6.0
Specialty Care	Dermatology - Adult	60 minutes or miles	196	100,400	100.0%	Y	9.8
Specialty Care	Dermatology - Adult	90 minutes or miles	196	100,400	100.0%	Y	9.8
Specialty Care	Endocrinology - Adult	60 minutes or miles	82	100,400	97.5%	Y	14.3
Specialty Care	Endocrinology - Adult	90 minutes or miles	82	100,400	100.0%	Y	14.3
Specialty Care	Gastroenterology - Adult	60 minutes or miles	237	100,400	100.0%	Y	8.9
Specialty Care	Gastroenterology - Adult	90 minutes or miles	237	100,400	100.0%	Y	8.9
Specialty Care	General Surgery - Adult	60 minutes or miles	921	100,400	100.0%	Y	4.8
Specialty Care	General Surgery - Adult	90 minutes or miles	921	100,400	100.0%	Y	4.8
Specialty Care	Hematology - Adult	60 minutes or miles	358	100,400	100.0%	Y	8.3
Specialty Care	Hematology - Adult	90 minutes or miles	358	100,400	100.0%	Y	8.3
Specialty Care	Nephrology - Adult	60 minutes or miles	200	100,400	100.0%	Y	9.3
Specialty Care	Nephrology - Adult	90 minutes or miles	200	100,400	100.0%	Y	9.3
Specialty Care	Neurology - Adult	60 minutes or miles	442	100,400	100.0%	Y	8.7
Specialty Care	Neurology - Adult	90 minutes or miles	442	100,400	100.0%	Y	8.7
Specialty Care	Neurosurgery - Adult	60 minutes or miles	120	100,400	99.8%	Y	12.2
Specialty Care	Neurosurgery - Adult	90 minutes or miles	120	100,400	100.0%	Y	12.2
Specialty Care	OB/GYN - Adult	60 minutes or miles	848	82,849	100.0%	Y	5.3
Specialty Care	OB/GYN - Adult	90 minutes or miles	848	82,849	100.0%	Y	5.3
Specialty Care	Occupational Therapy - Adult	60 minutes or miles	616	100,400	100.0%	Y	7.1
Specialty Care	Occupational Therapy - Adult	90 minutes or miles	616	100,400	100.0%	Y	7.1
Specialty Care	Oncology - Adult	60 minutes or miles	494	100,400	100.0%	Y	7.8

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Oncology - Adult	90 minutes or miles	494	100,400	100.0%	Y	7.8
Specialty Care	Ophthalmology - Adult	60 minutes or miles	269	100,400	99.9%	Y	9.6
Specialty Care	Ophthalmology - Adult	90 minutes or miles	269	100,400	100.0%	Y	9.6
Specialty Care	Orthopedics - Adult	60 minutes or miles	736	100,400	100.0%	Y	5.4
Specialty Care	Orthopedics - Adult	90 minutes or miles	736	100,400	100.0%	Y	5.4
Specialty Care	Otolaryngology (ENT) - Adult	60 minutes or miles	319	100,400	100.0%	Y	6.7
Specialty Care	Otolaryngology (ENT) - Adult	90 minutes or miles	319	100,400	100.0%	Y	6.7
Specialty Care	Pathology - Adult	60 minutes or miles	464	100,400	98.9%	Y	14.0
Specialty Care	Pathology - Adult	90 minutes or miles	464	100,400	100.0%	Y	14.0
Specialty Care	Physical Therapy- Adult	60 minutes or miles	2,686	100,400	100.0%	Y	4.2
Specialty Care	Physical Therapy- Adult	90 minutes or miles	2,686	100,400	100.0%	Y	4.2
Specialty Care	Psychiatry- Adult	60 minutes or miles	706	100,400	100.0%	Y	5.5
Specialty Care	Psychiatry- Adult	90 minutes or miles	706	100,400	100.0%	Y	5.5
Specialty Care	Pulmonology - Adult	60 minutes or miles	365	100,400	100.0%	Y	7.8
Specialty Care	Pulmonology - Adult	90 minutes or miles	365	100,400	100.0%	Y	7.8
Specialty Care	Radiology - Adult	60 minutes or miles	1,642	100,400	100.0%	Y	8.7
Specialty Care	Radiology - Adult	90 minutes or miles	1,642	100,400	100.0%	Y	8.7
Specialty Care	Reconstructive Surgery - Adult	60 minutes or miles	86	100,400	100.0%	Y	14.4
Specialty Care	Reconstructive Surgery - Adult	90 minutes or miles	86	100,400	100.0%	Y	14.4
Specialty Care	Rheumatology - Adult	60 minutes or miles	94	100,400	100.0%	Y	12.6
Specialty Care	Rheumatology - Adult	90 minutes or miles	94	100,400	100.0%	Y	12.6
Specialty Care	Speech Therapy - Adult	60 minutes or miles	354	100,400	100.0%	Y	10.7
Specialty Care	Speech Therapy - Adult	90 minutes or miles	354	100,400	100.0%	Y	10.7
Specialty Care	Urology - Adult	60 minutes or miles	264	100,400	100.0%	Y	8.3
Specialty Care	Urology - Adult	90 minutes or miles	264	100,400	100.0%	Y	8.3
Specialty Care	Allergy - Pediatric	60 minutes or miles	113	111,733	99.4%	Y	13.1
Specialty Care	Allergy - Pediatric	90 minutes or miles	113	111,733	100.0%	Y	13.1
Specialty Care	Cardiology - Pediatric	60 minutes or miles	1,425	111,733	100.0%	Y	6.5
Specialty Care	Cardiology - Pediatric	90 minutes or miles	1,425	111,733	100.0%	Y	6.5

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Dermatology - Pediatric	60 minutes or miles	196	111,733	100.0%	Y	9.6
Specialty Care	Dermatology - Pediatric	90 minutes or miles	196	111,733	100.0%	Y	9.6
Specialty Care	Endocrinology - Pediatric	60 minutes or miles	116	111,733	98.4%	Y	13.4
Specialty Care	Endocrinology - Pediatric	90 minutes or miles	116	111,733	100.0%	Y	13.4
Specialty Care	Gastroenterology - Pediatric	60 minutes or miles	253	111,733	100.0%	Y	9.4
Specialty Care	Gastroenterology - Pediatric	90 minutes or miles	253	111,733	100.0%	Y	9.4
Specialty Care	General Surgery - Pediatric	60 minutes or miles	941	111,733	100.0%	Y	5.1
Specialty Care	General Surgery - Pediatric	90 minutes or miles	941	111,733	100.0%	Y	5.1
Specialty Care	Hematology - Pediatric	60 minutes or miles	271	111,733	100.0%	Y	9.3
Specialty Care	Hematology - Pediatric	90 minutes or miles	271	111,733	100.0%	Y	9.3
Specialty Care	Neonatology - Pediatric	60 minutes or miles	305	7,564	98.8%	Y	15.2
Specialty Care	Neonatology - Pediatric	90 minutes or miles	305	7,564	100.0%	Y	15.2
Specialty Care	Nephrology - Pediatric	60 minutes or miles	206	111,733	100.0%	Y	10.2
Specialty Care	Nephrology - Pediatric	90 minutes or miles	206	111,733	100.0%	Y	10.2
Specialty Care	Neurology - Pediatric	60 minutes or miles	559	111,733	100.0%	Y	8.5
Specialty Care	Neurology - Pediatric	90 minutes or miles	559	111,733	100.0%	Y	8.5
Specialty Care	Oncology - Pediatric	60 minutes or miles	502	111,733	100.0%	Y	8.6
Specialty Care	Oncology - Pediatric	90 minutes or miles	502	111,733	100.0%	Y	8.6
Specialty Care	Ophthalmology - Pediatric	60 minutes or miles	246	111,733	99.9%	Y	10.4
Specialty Care	Ophthalmology - Pediatric	90 minutes or miles	246	111,733	100.0%	Y	10.4
Specialty Care	Orthopedics - Pediatric	60 minutes or miles	730	111,733	100.0%	Y	5.9
Specialty Care	Orthopedics - Pediatric	90 minutes or miles	730	111,733	100.0%	Y	5.9
Specialty Care	Otolaryngology (ENT) - Pediatric	60 minutes or miles	125	111,733	100.0%	Y	11.0
Specialty Care	Otolaryngology (ENT) - Pediatric	90 minutes or miles	125	111,733	100.0%	Y	11.0
Specialty Care	Pulmonology - Pediatric	60 minutes or miles	372	111,733	100.0%	Y	8.5
Specialty Care	Pulmonology - Pediatric	90 minutes or miles	372	111,733	100.0%	Y	8.5
Specialty Care	Rheumatology - Pediatric	60 minutes or miles	100	111,733	99.8%	Y	13.9
Specialty Care	Rheumatology - Pediatric	90 minutes or miles	100	111,733	100.0%	Y	13.9
Specialty Care	Urology - Pediatric	60 minutes or miles	255	111,733	100.0%	Y	9.0

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Urology - Pediatric	90 minutes or miles	255	111,733	100.0%	Y	9.0

Table 3: Provider Category – Behavioral Health

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles, 60 minutes or miles for Urban counties, and 90 minutes or miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Behavioral Health	Behavioral Health - Outpatient	30 minutes or miles	6,833	233,979	100.0%	Y	2.5
Behavioral Health	Behavioral Health - Inpatient - URBAN	60 minutes or miles - URBAN	24	65,054	100.0%	Y	4.6
Behavioral Health	Behavioral Health - Inpatient - RURAL	90 minutes or miles - RURAL	24	168,979	100.0%	Y	21.8

Table 4: Provider Category – Hospital

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 99.5% of population. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Hospital	Hospital	30 minutes or miles	133	233,979	100.0 %	Y	5.4

Table 5: Provider Category – Other Services

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-Ray Services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Other Services	General Optometry	30 minutes or miles	1,297	233,979	100.0%	Y	3.5
Other Services	Lab and X-ray Services	30 minutes or miles	171	233,979	100.0%	Y	4.9
Other Services	Pharmacies	30 minutes or miles	695	233,979	100.0%	Y	2.3

Table 6: Provider Category – Long-Term Care Services

Table displays the percentage of members [Waiver members are identified based on State designation of these members to waiver services] within the contract standards for Long-Term Care Services providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles in Urban counties, and 60 minutes or miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to services where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

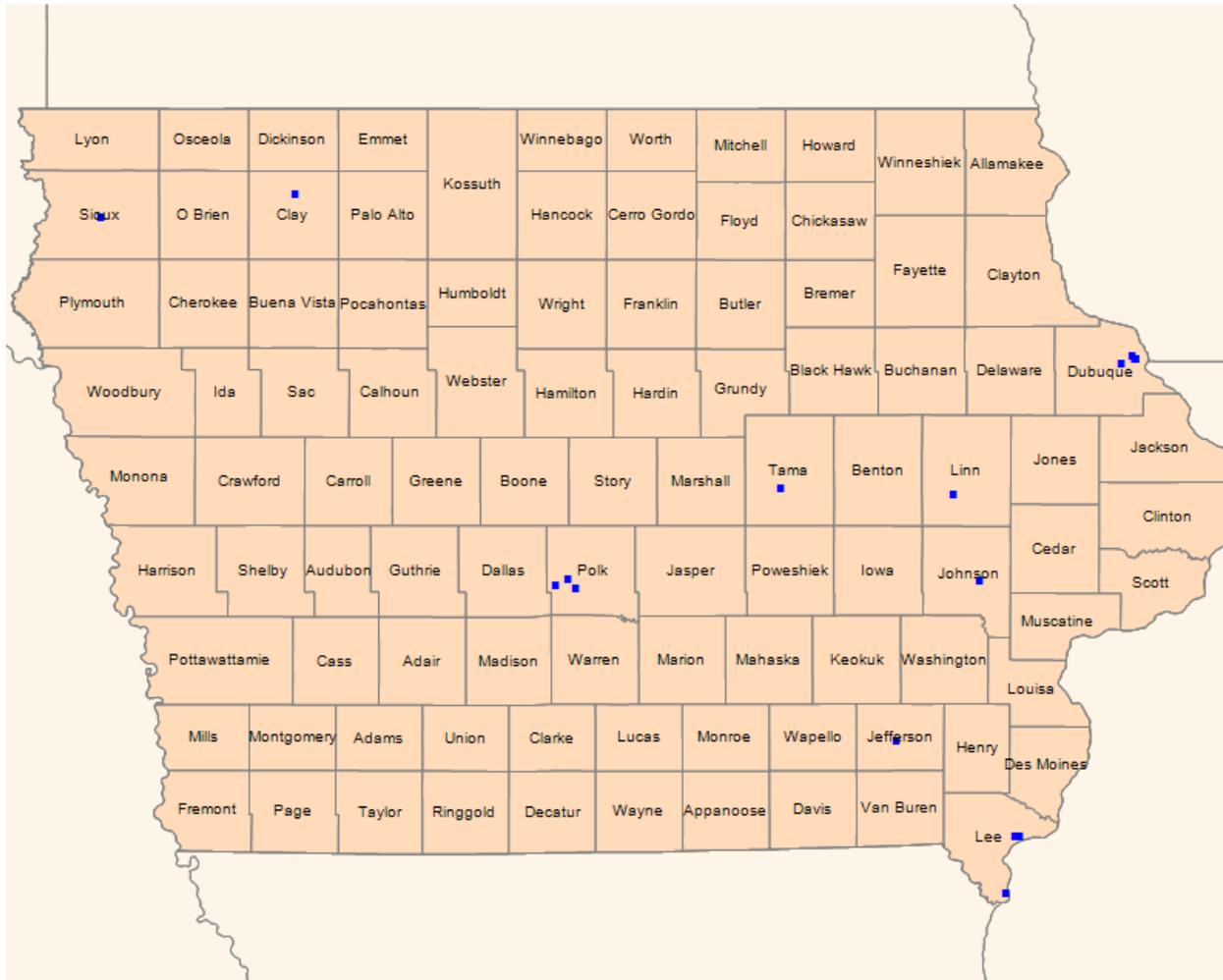| Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	ICF/ID - Individuals with Intellectual Disabilities - URBAN	30 minutes or miles - URBAN	121	65,054	100.0%	Y	11.4
Long-Term Care Services	ICF/ID - Individuals with Intellectual Disabilities - RURAL	60 minutes or miles - RURAL	121	168,925	100.0%	Y	29.3
Long-Term Care Services	ICF/SNF - Skilled Nursing Care Facility - URBAN	30 minutes or miles - URBAN	372	65,054	100.0%	Y	1.6
Long-Term Care Services	ICF/SNF - Skilled Nursing Care Facility - RURAL	60 minutes or miles - RURAL	372	168,925	100.0%	Y	3.6
Long-Term Care Services	AIDS/HIV: Adult Day Care - URBAN	30 minutes or miles - URBAN	52	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Adult Day Care - RURAL	60 minutes or miles - RURAL	52	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV - Counseling Services - URBAN	30 minutes or miles - URBAN	2	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV - Counseling Services - RURAL	60 minutes or miles - RURAL	2	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Respite - URBAN	30 minutes or miles - URBAN	63	1	100.0%	Y	.5
Long-Term Care Services	AIDS/HIV: Respite - RURAL	60 minutes or miles - RURAL	63	2	100.0%	Y	9.8
Long-Term Care Services	BI: Adult Day Care - URBAN	30 minutes or miles - URBAN	100	9	100.0%	Y	1.8
Long-Term Care Services	BI: Adult Day Care - RURAL	60 minutes or miles - RURAL	100	32	100.0%	Y	6.1

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	BI: Prevocational Services - URBAN	30 minutes or miles - URBAN	33	23	100.0%	Y	4.2
Long-Term Care Services	BI: Prevocational Services - RURAL	60 minutes or miles - RURAL	33	68	100.0%	Y	9.5
Long-Term Care Services	BI: Supported Employment - URBAN	30 minutes or miles - URBAN	61	24	100.0%	Y	4.0
Long-Term Care Services	BI: Supported Employment - RURAL	60 minutes or miles - RURAL	61	86	100.0%	Y	9.5
Long-Term Care Services	BI: IMMT - URBAN	30 minutes or miles - URBAN	280	28	100.0%	Y	3.7
Long-Term Care Services	BI: IMMT - RURAL	60 minutes or miles - RURAL	280	83	100.0%	Y	11.3
Long-Term Care Services	BI - Respite - URBAN	30 minutes or miles - URBAN	112	38	100.0%	Y	1.8
Long-Term Care Services	BI - Respite - RURAL	60 minutes or miles - RURAL	112	136	100.0%	Y	8.3
Long-Term Care Services	BI - Transportation - URBAN	30 minutes or miles - URBAN	56	1	100.0%	Y	3.1
Long-Term Care Services	BI - Transportation - RURAL	60 minutes or miles - RURAL	56	12	100.0%	Y	11.8
Long-Term Care Services	CMH: Respite - URBAN	30 minutes or miles - URBAN	31	29	100.0%	Y	2.7
Long-Term Care Services	CMH: Respite - RURAL	60 minutes or miles - RURAL	31	87	100.0%	Y	29.2
Long-Term Care Services	Elderly: Adult Day Care - URBAN	30 minutes or miles - URBAN	91	51	100.0%	Y	2.5
Long-Term Care Services	Elderly: Adult Day Care - RURAL	60 minutes or miles - RURAL	91	63	100.0%	Y	6.3

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	Elderly - Respite - URBAN	30 minutes or miles - URBAN	115	165	100.0%	Y	2.1
Long-Term Care Services	Elderly - Respite - RURAL	60 minutes or miles - RURAL	115	561	100.0%	Y	8.6
Long-Term Care Services	Elderly - Transportation - URBAN	30 minutes or miles - URBAN	70	30	100.0%	Y	1.9
Long-Term Care Services	Elderly - Transportation - RURAL	60 minutes or miles - RURAL	70	50	100.0%	Y	3.3
Long-Term Care Services	HD: Adult Day Care - URBAN	30 minutes or miles - URBAN	102	2	100.0%	Y	2.1
Long-Term Care Services	HD: Adult Day Care - RURAL	60 minutes or miles - RURAL	102	1	100.0%	Y	1.2
Long-Term Care Services	HD: Counseling Services - URBAN	30 minutes or miles - URBAN	19	1	**0.0%**	N	116.6
Long-Term Care Services	HD: Counseling Services - RURAL	60 minutes or miles - RURAL	19	2	50.0%	N	65.3
Long-Term Care Services	HD - IMMT - URBAN	30 minutes or miles - URBAN	61	34	100.0%	Y	4.7
Long-Term Care Services	HD - IMMT - RURAL	60 minutes or miles - RURAL	61	123	100.0%	Y	14.2
Long-Term Care Services	HD - Respite - URBAN	30 minutes or miles - URBAN	125	43	100.0%	Y	2.7
Long-Term Care Services	HD - Respite - RURAL	60 minutes or miles - RURAL	125	166	100.0%	Y	10.0
Long-Term Care Services	ID: Adult Day Care - URBAN	30 minutes or miles - URBAN	119	199	100.0%	Y	2.6
Long-Term Care Services	ID: Adult Day Care - RURAL	60 minutes or miles - RURAL	119	909	100.0%	Y	5.6

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	ID: Day Habilitation - URBAN	30 minutes or miles - URBAN	79	470	100.0%	Y	2.4
Long-Term Care Services	ID: Day Habilitation - RURAL	60 minutes or miles - RURAL	79	1,958	100.0%	Y	7.8
Long-Term Care Services	ID: Prevocational Services - URBAN	30 minutes or miles - URBAN	45	413	100.0%	Y	3.2
Long-Term Care Services	ID: Prevocational Services - RURAL	60 minutes or miles - RURAL	45	1,569	99.8%	Y	10.4
Long-Term Care Services	ID: Supported Employment - URBAN	30 minutes or miles - URBAN	72	425	100.0%	Y	2.6
Long-Term Care Services	ID: Supported Employment - RURAL	60 minutes or miles - RURAL	72	1,784	100.0%	Y	8.4
Long-Term Care Services	ID - IMMT - URBAN	30 minutes or miles - URBAN	65	269	100.0%	Y	3.0
Long-Term Care Services	ID - IMMT - RURAL	60 minutes or miles - RURAL	65	898	100.0%	Y	9.0
Long-Term Care Services	ID - Respite - URBAN	30 minutes or miles - URBAN	148	394	100.0%	Y	1.8
Long-Term Care Services	ID - Respite - RURAL	60 minutes or miles - RURAL	148	1,895	100.0%	Y	5.9
Long-Term Care Services	ID - Transportation - URBAN	30 minutes or miles - URBAN	103	19	100.0%	Y	1.2
Long-Term Care Services	ID - Transportation - RURAL	60 minutes or miles - RURAL	103	184	100.0%	Y	6.6
Long-Term Care Services	PD - Transportation - URBAN	30 minutes or miles - URBAN	48	0	N/A	Y	N/A
Long-Term Care Services	PD - Transportation - RURAL	60 minutes or miles - RURAL	48	1	100.0%	Y	13.6

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	Hab - Day Habilitation - URBAN	30 minutes or miles - URBAN	76	980	100.0%	Y	2.1
Long-Term Care Services	Hab - Day Habilitation - RURAL	60 minutes or miles - RURAL	76	3,453	100.0%	Y	11.2
Long-Term Care Services	Hab - Prevocational Services - URBAN	30 minutes or miles - URBAN	34	273	100.0%	Y	4.0
Long-Term Care Services	Hab - Prevocational Services - RURAL	60 minutes or miles - RURAL	34	1,186	100.0%	Y	12.7
Long-Term Care Services	Hab - Supported Employment - URBAN	30 minutes or miles - URBAN	54	374	100.0%	Y	3.0
Long-Term Care Services	Hab - Supported Employment - RURAL	60 minutes or miles - RURAL	54	1,507	100.0%	Y	9.7

Table 1A Map: Waiver – Health & Disability - Counseling Servies – Urban - 30 minutes or miles: Less than 100% standard

1 Members Total

1 Without Access

Table 1B Map: Waiver – Health & Disability - Counseling Servives – Rural - 30 minutes or miles: Less than 100% standard

2 Members Total

1 without Access