Iowa Department of Public Health Vital Records

Electronic Death Registration System

Medical Certifier User Manual



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What is the Iowa Electronic Death Registration System?

The Iowa Electronic Death Registration System (EDRS) is an automated, secure web-based software application designed to process death records from point of initial entry and certification through registration and assignment of the State File Number. EDRS will expedite correction requests and communication on issues between funeral directors, medical certifiers and Vital Records. This will make records more readily available to family, the Social Security Administration, County Recorders, and other appropriate parties. How death records flow in EDRS

The images below represent the basic flow of entering a death record in EDRS. Note: Funeral Directors usually initiates the record; however, if the death is non-natural, the record may be initiated by the Medical Examiner.



User Roles in EDRS

What is a user role?

A user role controls what a user can see and do in EDRS. Roles regulate what records a user can access, search, and print. Each EDRS user will have a user role, in some cases more than one.

Participants in EDRS are distinguished by their User Roles. When users register to use the system they are assigned roles which define what they can see and do in the system. EDRS contains an electronic audit trail by user role of who is accessing death records which improves accountability.

All EDRS users should be aware of what role has been assigned to them and have a clear understanding of how their role is defined in both access and functionality in EDRS.

Medical Certifier's offices have one user role available

- **Medical Certifier** The medical certifier role can create new death records, enter cause of death information and search for records that they have certified.
- **Medical Certifier Staff** The medical certifier staff role can create new death records, enter cause of death information and search for records that are assigned to their facility.

Medical Examiner offices have user roles available:

- **Medical Examiner State** The state medical examiner can create new death records, enter cause of death information, sign cremation permits and search all death records in the state of Iowa.
- **Medical Examiner State Staff** The state medical examiner staff role can create new death records, enter cause of death information and search all death records in the state of Iowa.
- **Medical Examiner County** The county medical examiner can create new death records, enter cause of death information, sign cremation permits and search all death records in their jurisdiction.
- **Medical Examiner Investigator** The county medical examiner investigator role can create new death records, enter cause of death information in the Electronic Medical Examiner Report (EMER) and search all death records in their jurisdiction.
- **Medical Examiner County Staff** The county medical examiner staff role can create new death records, enter cause of death information search all death records in their jurisdiction.
- Medical Examiner Cremation Permit The cremation permit role can sign cremation permits.

Becoming an EDRS User

Requesting Access

You will need to set up your EDRS User Account in order to work with EDRS. An EDRS User account must be requested by each person who will be using EDRS. **Accounts must not be shared.**

To request EDRS access email <u>IVESHelpDesk@idph.iowa.gov</u> or call (866) 309-0831.

Logging into EDRS

Go to the EDRS website https://idphvrs.netsmartcloud.com/NXPROD

Enter your user ID and password and click the Login button.



Enter the answser to the security question and click the OK button.



Select your location. Note: If you only have one role/location this page will not populate. The next screen you see will be the home page.



EDRS home screen:

								Work Queues	
10	wa							D Certifier - Medical Pe	endir
A î	lit :	al	٨	٨		PH.	Λ	D Certifier - Ready to S	Sign
\E	/ents	System	Λ.	Λ.	IDWA I of PUB	Department LIC HEALTH		D Facility - Medical Pe	ending
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	$\sim$					- 24	r	D Facility - Ready to S	
			• p						Sign
ATTEN Using s electror	ITIO omeone ic filing.	N ALL U else's user n You MUST u	JSERS! name to log in is is se your own use ov to request and	a violation of securi er name to log in. Er ditional user names	ty provis mail	ions for		Messages	Sign
ATTEN Using s electror IVESHe 0831. Messa	ITIO omeone ic filing. IpDesk( ges	N ALL U e else's user n You MUST u @idph.iowa.g	JSERS! name to log in is a se your own use ov to request ad	a violation of securi r name to log in. Er ditional user names	ty provis mail s, or call	ions for (866) 309-		Messages	Sign
ATTEN Using s electror IVESHe 0831. Messa From Sut	JTIO prmeone ic filing. IpDesk( ges ject Me	N ALL U e else's user n You MUST u @idph.iowa.g	JSERS! name to log in is a use your own use ov to request add	a violation of securi er name to log in. Er ditional user names	ty provis mail s, or call	ions for (866) 309- Local File Number		Messages	Sign

## **Using EDRS work queues**

#### What are work queues

EDRS work queues contain records waiting for action. When you update a record in your queue, it will automatically be routed to the next appropriate authority in the workflow. The funeral director typically initiates the death record and marks it complete. The record will then be routed to the queue of the physician or Medical Examiner (ME) selected in order for cause of death and signature to be entered. The ME or physician will select the record from his or her work queue, enter the cause of death and electronically sign the record. The record is then electronically routed back to the funeral director's queue to be completed and signed. Once the funeral director signs the record, it will be assigned a state file number.

#### Locating the work queues

The Work Queues are located on your EDRS home screen. This is a list of the various queues assigned to your role in the system.



The Medical Certifier has the following work queues available:

#### **Certifier Medical Pending**

Death records assigned to the Medical Certifier that have not been completed.

#### **Certifier Ready to Sign**

Death records where the cause of death information has been entered and the records are ready to be electronically signed by the Medical Certifier.

The Medical Examiner will also have the following work queues:

#### **Cremation Permit - Complete**

Cremation permits that have been signed by the medical examiner.

#### **Cremation Permit - Pending**

Cremation permits that have been requested but not signed by the medical examiner.

#### **ME Investigation - Pending**

Electric Medical Examiner Reports (EMER) that have not been signed.

## Searching for death records

EDRS has full function searching capabilities. Select the Search menu and click on the type of records to be searched, e.g., Death. Once the type of record is selected the following search screen will appear:



On the Search screen, note that there are two tabs –Search and Results.



The Search tab, shown below, is where search criteria are entered.

tate File Number	Last Name	First Name Clear Searc
liddle Name	Date of Death	Date Filed
lace of Death County	Date of Birth	Facility Name
•		
		Place Where Death Was PRONOUNCED
lecord Status	Record Status for Filing	Record Status for Medical Info
act of Death Info Complete?	FH Complete Date	Assigned Certifier
•		Certifier Date Signed
tedical Info Complete?	Social Security Number	Cemetery Name
		Funeral Home
E Cremation Cert Signed?	Date Modified	Cremation Permit Signed Date
•		
lisposition Code	Date Created	Create UserName
vent Year	Alert Count	Certifier Signed?
		Autopsy Performed?
H Signed?	Method of Disposition	Death ID
•	•	

Any combination of the fields may be searched. To search by name for example, you can enter any combination of first name and last name. Once the criteria are entered, click the Search button at the top right of the screen. The results tab will appear with all records that meet the criteria entered. The number of records found will appear at the bottom of the screen.

Flat View															Di	splay
State File Numb	er :	Last Name	:	First Name	:	Middle Name	:	Date of Death	:	Date Filed	:	Place of Death County	:	Date of Birth	:	Fac

If the search does not produce the record desired, try entering less information in the search criteria to expand the search. For example, instead of John Doe, enter Doe to retrieve all records with the last name of Doe. NOTE: The system will only return the first 500 entries of a search. Should more than 100 records meet the search criteria, it is best to refine the criteria to get fewer records returned. One way to refine the search results is to enter more information. For example, enter John Doe with date of birth 09/01/2020.

earch (Death) earch Criter Searc	h Result							
Flat View						Images: 0	Notes: 0	Displa
Group By:								
State File Number	Last Name	First Name	Middle Name	Date of Death	Date Filed	Place of Death County	Date of Birth	: Fa
	Patient	Notmy		01/13/2020		Polk	08/24/1975	м
-	January	Jim		01/14/2020	02/10/2020	Polk	10/10/1936	М
	Gold	Ann		01/14/2020	02/18/2020	Polk	01/16/1925	М
	Moore	Millie		01/14/2020		Polk	08/10/1975	70
	Short	Tim		01/30/2020		Polk	10/10/1933	33
	Brown	Bob		02/20/2020		Polk	01/01/1985	М
	Smith	Ellen		03/12/2020		Polk	07/20/1980	M
	Star	Shooting		03/01/2020		Polk	02/01/1920	M

To search again, click on the search criteria tab to go back to the search criteria screen and enter additional information. To begin a new search, click Clear button at the top right of the results window and enter new criteria.

The results window may be sorted by any of the fields. Click once on the field name at the top of the column you wish to sort by. Only one field may be sorted at a time. Click on the field name again to sort in the field in descending order.

Tat View							Images: 0 Not	es: 0 Displa
itate File Number	Last Name	First Name	Middle Name	I Sex I	Date of Death	Date Filed	Place of Death County	Date of Bi
	Bay	Margate		F	08/27/2020		Polk	04/15/1960
	Maverick	Greg		м	08/30/2020		Polk	09/10/1940
	Blue	Milly		F	08/30/2020		Polk	02/18/1930
	Burns	George		м	09/03/2020		Polk	02/14/1984
	Boyd	William		м	11/13/2019		Polk	10/20/1940
	Winter	William	Amold	м	11/17/2019		Polk	09/01/1948
	Riddle	Thomas		м	01/27/2020		Polk	01/01/1977
	Short	Tim		м	01/30/2020		Polk	10/10/1933
	Man	Tambourine		м	04/29/2020		Polk	01/01/2020
	Smith	Steve		м	08/02/2020		Polk	05/01/1940
	Клох	Scott	Alan	м	08/03/2020	08/05/2020	Black Hawk	01/02/1930
	Hole	White		F	08/26/2020		Polk	05/05/2005
	Reef	Torri		F	08/27/2020		Polk	08/08/1980

#### Using Wildcards in a search

Wildcards are characters that expand your searching capabilities. These may be used to search many of the fields in EDRS. One of the most common wildcards is the % sign. For example, to find all last names that begin with S enter S% in the last name field. Entering MC% in the last name and J% in the first name field will give you all records with a last name beginning with the characters MC and first names that begin with J.

#### Using Parameters in a search

Parameter searches will find records that meet comparison criteria. The characters in the following table may be used. NULL can also be entered directly in a field.

>	Greater than
<	Less than
=	Equal can be combined with the greater than, less than (>= or <=)
NULL	Empty – nothing entered in the field.
(X=Z)	Between X and Z including X and Z.

## **Death Record Layout**

Electronic death records are organized using tabs, paragraphs and fields. Tabs are the major sections of a record and appear at the top of the window. Tabs are subdivided into Paragraphs, which are recognizable by the blue lines surrounding each paragraph. Each Paragraph contains individual fields.

In the example below, the first tab is the Decedent pg. 1 Tab. This tab contains paragraphs relating to the decedent – Deceased, and Place of Death. Some of the fields in the Decedent information paragraph are first name, middle name, last name.

Home File+ Search+	Documents + Request	is∗ Action∗ Linking∗ Tools∗	Batch+ Help+ In Menus	count: 0 Alerts: 0 Save
Death: 1685336				
Decedent pg 1 Decede	ent pg 2 Decedent	pg 3 Disposition Certifie	r Manner/Cause Injury Signatures	Cert Request Flags
Duplicate Check Prot Name		Last Name	Suffix	Cute or Death
County Of Death		Check For Duplicate Check For Duplicate		
System State File Number		Fact Of Death Number Field84.202000005	Date Created	Record Status Registered
Racord Status For Filing		Record Status For Medical Info	Fact Of Death Cent Status	Filed Date
Create UserName Lytex, Sandra	Paragraphs (Blue Lines)	Create User Location Bacon-Bacon Funeral Homes Manuel	Field	
Decedent Finit Name Am	Middle Kame	Last Name Gott	Last Name Prior To Any Marriage Silver	5uffix
Alias On This Record?	Alas First Name		Allas Middle Name	Allas Last Name
Sex .	Social Security Number		SSN Missing Rasson Unknown +	Toute Of Death
Place of Death Place Where Death Was PRONOUNCED		Hespital Or Other Institution - If Not A Facility Enter Stree Metry Medical Center-Drs Matter	LADINSS	
City, Town Or Location of Death Des Mones		"County Of Death	Zip Code 50314	Inside City Limits?

## **Entering Cause of Death Information**

In most cases, the funeral home will initiate a death record, enter the decedent's demographic information and select the medical certifier to enter cause of death information. In the event of an accident, suicide or homicide, the certifier will be the medical examiner and they will start the record.

The process to enter cause of death information for the certifier:

- Certifier logs into EDRS
- Certifier checks the Certifier Medical Pending work queue for record(s) that need the cause of death information completed.
  - ✓ Click on the Work Queue menu
  - ✓ Select Certifier Medical Pending
- Identify and select the record to complete the cause of death
  - ✓ In the Work Queue window, highlight the name of the appropriate record
  - Click on Display or double click the highlighted record to open the record the record will open on the Cause of Death tab, the decedent's name appears at the top of the tab.
- Certifier reviews decedent information
- Certifier enters the cause of death information
  - ✓ Enter the required cause of death information
  - ✓ If a medical examiner is the certifier and accident, homicide or suicide is reported in the manner of death the Injury Data tab will open for entry.
- Complete and sign the record
  - ✓ Click on the Signatures Tab
  - ✓ Verify the Date of Death Click check box
  - ✓ Enter Y in the Medical Information Complete field
  - ✓ Select the applicable Certifier Statement
  - ✓ Enter Y in the Sign field
- Save the record. Save This will route it back to the Funeral Director for completion.
- Complete and sign the record
  - ✓ Click on the Signatures Tab
  - ✓ Enter Y in the Medical Information Complete field
  - ✓ Select the Certifier Statement
  - ✓ Enter Y in the Sign field
- Save the record. Save This will route it back to the Funeral Director for completion.

## Manner/Cause Tab

The first paragraph on the Cause of Death tab contains the decedent's name. Fields open for the medical certifier's entry are highlighted below.

ome File-	Search - De	ocuments	- Action - L	linking - Too	ols- I	Batch -	Help-	
anth: 160	6009			-				
eatn. 100	6009		mage count e	Notice Count: 0	Adert	• M		
Decedent pg 1	Decedent pg 2	Deced	sent pg a Dispo	sibon Certr	tier i	Aanmenica	use signan	ures Flogs
First Name			Middle Name			Last N	ame	
August		1				Heat		
Suffix								
Date (These of	10-01							
If Date of Dea	ath requires updatin	g. go to 17	e Decedent pg 1 tal	b to update.				
Date Of Death			Date Of Death Ind	icator.		Time O	Death	
09/04/2020			Actual			04.00		
Time Of Death	Indicator							
A								
Manner of D Did Death Res	eath	sternal						
Cause								
Y .								
Manner Of Dea	ath	-	ME Contacted?	ME Deferred	87	Deferred	County	
Accident								
Deferred Date			Deferred By			ME Case	Number	
					_	and a		
Immediate Cal Resulting in D Underlying Ca Several Min	use - Disease/Condit leath; May Include luse Strokers.	tion	Approximate Interv	ral		- Onset 1 Hours	lo Death & Units	
Due To Or As	A Consequence Of		Approximate Interv	val		- Onset 1	b Death & Units	e.
		-						
Query & Veril	ty On Pop-Up If None	- CINER	Approximate interv	e del		- Onset 1	· Death & Units	
Underlying Ca	ause - Click Query &	Verify	Approximate Inter	val		- Onset	To Death & Unit	
Above	included in second dia	ne cause	7			Weeks	•	
Pat								
Cause of D	eath Part II							
Other Signific	cant Conditions Con	tributing						
To Death, If A	ay .							
flat feet, big shortness of	head, cross eye's , I breath,							
Other Inform	mation							
Autopsy Perf	ormied ?	Were Auto Complete	The Cause Of Deatl	able To h?	Did Toba	icco Use C	ontribute To De	ach 7
Y .		Y .			N *			
Family Bar	and Fisher		Deserve Course		Minister 4	M Fabric In	C	
Pennare Pregn	ment asatura		Pregnancy Gestat	evel .	evergine O	A PENAS IN	wams	
o neu Appix								
A CONTRACTOR								
VIEWS Web	> Service							
strong call 10	2 T.L.T.S							

Date of Death Indicator	Select from the dropdown list.
Time of Death	Indicate the time of death in military format.
Time of Death Indicator	Select from the dropdown list.
Was Medical Examiner Contacted	Enter Y for yes, N for no or U for unknown
Manner of Death	Natural is the only option available for certifiers. Medical Examiners will have the additional options of Accident, Suicide or Homicide.
Immediate Cause	Final disease or condition resulting in Death
Approximate Interval	Enter approximate interval number
Onset to Death & Units	Select from the dropdown list
Due to or as a Consequence of	
Approximate Interval	Enter approximate interval number
Onset to Death & Units	Select from the dropdown list
Due to or as a Consequence of	
Approximate Interval	Enter approximate interval number
Onset to Death & Units	Select from the dropdown list
Underlying Cause if any	
Approximate Interval	Enter approximate interval number
Onset to Death & Units	Select from the dropdown list
Other Significant Conditions	
Autopsy Performed	Enter Y for yes, N for no or U for unknown
Were Autopsy Findings Available to Complete the Cause of Death	Enter Y for yes, N for no or U for unknown
Did Tobacco use Contribute to Death?	Enter Y for yes, N for no or U for unknown
Female Pregnant Status	This field will only be available if decedent is female and of child bearing age. If available, select from the dropdown list.
Initiate Call to VIEWS	Click the button to initiate. VIEWS will send cause of death information to CDC for validation and recommendations for correctness.

## Initiating a death record

The medical certifier can initiate a death record in EDRS, either with a Funeral Home involved with the record or no funeral home involvement and someone else will be acting as the Funeral Home.

#### Certifier Initiates Death Record, then assigns the case to a Funeral Home

The certifier can initiate the death record and assign it to a funeral home. In these situations the certifier enters initial, basic information about the decedent and medical information before assigning the death record to the funeral home for final entries and disposition.

- Initiate a new death record in EDRS
  - ✓ Click on File menu New Event → Death
- Enter data into appropriate fields of death record on the following tabs
  - ✓ Decedent pg. 1
  - ✓ Decedent pg. 2
  - ✓ Decedent pg. 3
- Designate a Funeral Home
  - ✓ Go to Disposition Tab
  - ✓ Select Funeral Home from the drop down list. If no Funeral Home will be involved select OTHER from the dropdown list and enter the appropriate information.
- Designate a Medical Certifier
  - ✓ Go to the Certifier Tab
  - ✓ Select Certifier Type from dropdown
  - ✓ Select the certifier name from the dropdown list.
- Enter Cause of Death information
  - ✓ Click on the Manner/Cause of Death Tab
  - ✓ Enter the required Date/Time
  - ✓ Enter the Manner of Death
  - ✓ Enter the ME Contacted information
- Medical Examiner Defers Record to another physician
  - ✓ The ME can decline to certify a death record and defer it to a physician.
  - ✓ Select Physician
  - ✓ Click on the Certifier Tab
  - ✓ Select Physician from the Certifier Type
  - ✓ Select Physician's name from the Assign to Medical Certifier dropdown list
  - ✓ Save the record. This will route it to the Physician's work queue.

- Certifier continues the process of completing the cause of death
  - ✓ Enter the Cause of Death information
  - ✓ Enter Other Information
  - ✓ If an accident, homicide or suicide is reported in the manner of death the Injury Data tab will open for entry.
- Run Views
  - Click on Run views at the bottom of the Manner/Cause tab. Running views will send cause of death information to CDC for validation and recommendations for correctness. Click OK to see the results window with recommendations.
- Sign the Record
  - ✓ Go to Signatures Tab
  - ✓ Verify the Date of Death click check box
  - ✓ Enter Y in the Medical Information Complete field.
  - ✓ Select the Certifier statement.
  - ✓ Enter Y Sign Field
  - ✓ Enter Y in Demographic Information Complete if all the demographic information is complete.
- Save the record. This will route the record to the work queue of the selected funeral home.

## **Medical Examiner Section**

## **Injury Tab**

If the certifier is a Medical Examiner and the manner of death is Accident, Suicide or Homicide the <u>Injury fields</u> will be open for entry.

Home File-	Search -	Documents - Action -	Linking +	Tools -	Help +			
Death: 168596	64	Image cou	nt: 0 Notes cou	Int: 0 Alert	s: 0		Save	
Decedent pg 1	Decedent pg 3	2 Decedent pg 3 [	Disposition (	Certifier N	lanner/Cause	Injury Sign	atures Flags	
ME Decedent Info	Suicide/Ha	anging/CO Vehicle/Pe	destrian ME	All Others	ME Infant (0-5)	ME Child/Te	en (4-17)	
ME Dependent Abu	ise ME Me	d. History ME Medica	ition ME Dea	th Factors				
12 Name		Middle Name		Last Nam			Sutta	
				100.00				
ijury ste Of Injury		Is DATE approximate?		injury Tin			is TIME Approximate?	
and the second s		Country .		Linnes			Arr Suite for Other Editional Editors	
re or sport		United States	1. C					
the .		City		County	_		Zipcode	
jury At work?		Transportation injury?		Specify T	ransportation injury			
serile line The Islan Ornimed								
			c · ·					
Date of Injury		Enter the dat	te of injury					
S DATE approxir	nate	Enter Y for Ye	es or N for N	No				
njury Time		Enter the tim	e in military	y format				
s TIME approxin	nate	Enter Y for Ye	es or N for N	10				
Place of Injury		Select the pla	ace of injury	from the	e dropdown	list. If not li	sted, select OTHE	R and e
		the field to the	ne right.					
ddress		Enter the inju	ury address					
Apt Suite or othe additional addre	er esses	Enter if appli	cable					
Country		United States	s is selected	by defau	lt. Select th	e country if	not the united sta	tes.
State		Select the sta	ate from the	e dropdov	vn list			
City		Select the cit the right.	y from the o	dropdowr	n list. If not l	isted, select	OTHER and enter	in the
Zip code		Select the zip	code. If no	t listed se	elect OTHER	and enter ir	the field to the ri	ght. If
njury at work		Enter Y for Ye	es, N for NO	or U for	Unknown			
	nium	Enter Y for Ye	es, N for NO	or U for	Unknown.			
ransportation	njury	If Y is entered	d, specify tra	ansportat	ion injury w	ill open for e	entry.	
Specify Transpor	tation	Select from t	he dropdow	vn list. If r	not listed se	ect OTHER a	and enter in the fig	eld to t
Describe how th Occurred	e injury	Describe hov	v the injury	occurred				

### **Cremation Permits**

When a funeral home chooses cremation as the disposition, a cremation permit request will be sent to either the state or county Medical Examiner based on the funeral director's selection.

To approve a cremation permit

- ME checks the Cremation Permit Pending work queue
  - ✓ Click on the work queue menu
  - ✓ Select Cremation Permit Pending
  - ✓ Open and review the record
  - ✓ Enter Y for Yes in Body Viewed?
  - ✓ Date of Examination/Investigation will auto populate to current date. This can be changed by typing over it.
  - ✓ Enter any cremation notes if the COD has not been completed. The notes will print on the cremation permit if COD is not completed.
  - ✓ Enter Y in ME Sign
  - ✓ Save the Record
- The record will be routed back to the Funeral Director's Cremation Permit –Completed work queue.

The cremation permit is now available for printing.

Cremation Permi I made personal in examination or jud Medical Examiner C	t nquiry into the cause and manner o dicial inquiry concerning the same currently Assigned	f the decedent named on this record and am of opinion that no further is necessary.	
Body Viewed?	Date Of Examination/Investigati	on	
ME Sign?	Date Signed	Completed By	
		Cremation Notes	
Printed Date	Re-print Needed?		

## **Data Entry Exception Messages**

EDRS contains edits that will automatically display error messages on the screen when an incorrect, questionable or erroneous entry is made. The error message will let you know what field or fields are in error.



There are three types of messages with varying degrees of importance. The action buttons available will vary with the different types of messages.

The first type of message must be fixed, for example, leaving a required field blank.

The only options available are:

- **Re-key the field** Returns the user to the field for re-entry. On Re-key of date fields, hit delete to clear the field before re-entering.
- Skip for Now will take the cursor to the next field for entry leaving this field blank. The system will not allow you to complete a record with skipped fields. The background color of the skipped field will change to dark green.

Action Button



The other types of messages are warnings of an outlying value. For example, the condition failure to thrive usually develops as a complication of another more specific condition. EDRS will edit this condition when reported as the underlying cause of death. This edit checks to ensure the proper underlying cause of death is entered. If the certifier determines this underlying cause is correct, select 'Queried and Verified'.

In addition to Re-Key and Skip, the other option available is:

• Queried and Verified – will indicate that the information you entered was correct, e.g., the decedent is 15 years old with a high school diploma.

The option for 'Override and Query Field' is not available in EDRS.

Some of the warnings will also have the bypass buttons available:



- **Queried and Verified** will indicate that you have verified the value.
- **Queried Not Verified –** will indicate that you did not verify the field in error. The system will not allow you to certify a record until the field in error has either been verified or corrected.



## **Death reports**

#### **Accessing Reports**

Reports are stored in the Report Center for easy access by all authorized users. The Report Center contains a variety of reports. To access the Report Center:

- Click on the Batch menu
- Select Reports

Exports	Batch -	Available Reports	Report Information
Exports	Reports		Presente Set
	Exports		

#### **Running Reports**

Select the desired report from the available reports list on the left side of the window. The parameters for the report will appear on the right side of the window. Some of the parameters will have default values and can be changed. Some parameters cannot be changed; these will display "the field is protected" in the select parameters box.

Selecting parameters is not required, is recommended. Using parameters will speed up running the report and give better results.

In the above example, the Completed Records report is selected. The parameters are Funeral Home Name and Date of Death between 01/01/2020 and 11/30/2020.

Parameters can be typed or selected, to select parameters click on the lookup button. To preview the report, click the Preview / Test Run button at the bottom of the report center. To send the report directly to a printer, click the Print / Update button. It is **STRONGLY** recommended to Preview the report before printing. Some of the reports can be hundreds of pages long. Printing the report sends it directly to the printer with no preview.

If there are several pages in the report, use the page navigation arrows at the bottom of the window seen below to advance the page.



## Security

#### **Changing Password**

The first time you login to EDRS you will be asked to change your password. Enter the temporary password received from IDPH as the old password and enter the desired new password in the New Password and Confirm fields.

To change the password at any time:

- Administration → Change Password
- Enter the current password in the old password field
- Enter the new Password
- Enter the new password again in the confirm new password field
- Click the change button

ha	ange Password	
	Old Password:	Enter old password
		Enter new password
		Reenter new password

The next login you will use the new password.

#### **Forgotten Password**

To reset a forgotten password

- Click Reset My Password link below the Login button
- Enter your User ID
- Click Reset Password

A password reset link will be sent to the email address configured with your account.

	I	OWA UAT VRS-NX IA	
	Welcome to	IVES-NX, the future of IVES	i i
111	Password:	Enter your password	
		Login Reset password	

#### **Security Questions**

A security question will appear after entering the password each time you login to EDRS. The first time you login, a question will appear that was created by IDPH for you. The answer to the question was contained with your temporary password. You will need to change this security question/answer as well as create 2 new questions and answers.

To change security questions:

- Search for existing security questions
  - ✓ Click on Tools> Search>Security question
  - ✓ Select Security Question
  - ✓ Enter either the question, your login name or ALL
  - ✓ Click Search
- Open the desired question from the results
  - ✓ Select the question from the results
  - $\checkmark$  Click on Display or double click to open the question
- Change the question and the answer to the question
  - ✓ Delete the text in the question field
  - ✓ Enter a new question
  - ✓ Delete the answer to the question
  - ✓ Enter the answer to the new question

To create a new security question and answer

- Create a <u>new</u> question
  - ✓ Click on the File Menu
  - ✓ Select New → Security Question
  - ✓ Enter the new question in the Question Field
  - $\checkmark$  Enter the answer in the Answer to Question field.
  - ✓ Save the question
  - ✓ Close the window

In the example below, "My Dog's Name?" was entered in the Question field. "Frisky" was entered in the Answer to the Question field. Each time this question pops up "Frisky" will have to be entered.

Security Question		
Enter a security Question for yourself. *Question		
My Dog's Name	]	
"Answer to the Question	User Login or ALL	
FRISKY	STEST	•
System Paragraph Date question created. Question Modified date		
04/23/2014 🗃 08/28/2020 🛱		

Tools - Bat	ch- Help-	
New	•	
Search	•	User Maintenance
Send Email		Security Question
Send Message		

Security Question		
Enter a security Question for yourself. "Question DOG		
'Answer to the Question FRISKY	User Login or ALL STEST	•
System Paragraph Date question created. Question M 04/23/2014	odified date	

Tools +	Batch <del>-</del>	Help <del>-</del>		
New		•	Security Question	CTRL+Q
Search		•		
Send Em	ail			
Send Me	ssage			

## Keyboard Shortcuts for Vital Records System

New Record	Death	Ctrl – D	
Move to next field	Tab key		
Move to next Tab	Ctrl - Tab Key		
Move to previous field	Shift - Tab Key		
Move to previous Tab	Shift - Ctrl - Tab Key		
Move to first field of next section	Ctrl - P		
Clear a field – clears field where cursor is	Ctrl - Z		
Enter today's date in a date field	Т		
Select a checkbox 🗹	Hit spacebar or click – this places a checkmark OR clears a checkmark		
Close Window	Alt - F4		
Save	Ctrl – S		