

A1.6 – NON-DISCRIMINATION IN THE PROVISION OF SERVICES

Purpose

The purpose of this policy is to describe the Iowa HHS process for ensuring compliance (including SRs and service sites) with the expectation that services are provided in a manner that does not discriminate against any client based on religion, race, color, national origin, disability, age, sex, sexual orientation, gender identity, sex characteristics, number of pregnancies, or marital status. (42 CFR § 59.5(a)(4)).

Policy

Title X FP services will be provided without regard to religion, race, color, national origin, disability, age, sex, sexual orientation, gender identity, sex characteristics, number of pregnancies, or marital status.

Procedure

Iowa HHS will ensure that each SR has the following:

- Process by which SRs are informed of this expectation during their initial orientation and again, at a minimum of once per project period.
- Requirements of documentation that each SR needs to maintain to demonstrate compliance with this expectation (e.g., staff circulars, orientation documentation, training curricula).
- Process for monitoring SRs and service sites to ensure compliance with this expectation will include but not limited to site visits (in-person and/or virtually) and chart audit documentation.
- Policy updates will be shared with SRs as they are made. If policy updates are made, a revised policy will be sent outlining the changes.
- Each SR will be required to have a specific policy addressing non-discrimination that outlines how updates are shared within their agency if changes are made to the policy.

| Date Revised | September 2023 |
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| References | Title X Program Handbook, Section 3, #4 https://opa.hhs.gov/sites/default/files/2022-08/title-x-program-handbook-july-2022-508-updated.pdf#page=16 2021 Title X Final Rule 42 CFR § 59.5(a)(4) https://www.ecfr.gov/current/title-42/chapter-I/subchapter-D/part-59#59.5 |
| Additional Resources | |