

# A4.5 – COMMUNITY PARTICIPATION, EDUCATION AND PROJECT PROMOTION

## **Purpose**

The purpose of this policy is to describe the Iowa HHS process for ensuring compliance with SRs providing opportunities for community education, participation, and engagement.

## **Policy**

Community education, participation, and engagement activities are conducted to: achieve community understanding of the objectives of the program; inform the community of the availability of services; and promote continued participation in the project by diverse persons to whom family planning services may be beneficial to ensure access to equitable, affordable, client centered, quality family planning services.

### **Procedure**

lowa HHS will collaborate with each SR to ensure:

- The agency provides community education, participation, and engagement to:
  - o inform the community of the objectives of the program to advance community understanding;
  - o inform the community of the availability of services; and
  - o promote continued participation in the project.
- The agency identifies diverse audiences for whom family planning services may be beneficial, such as by conducting a needs assessment.
- The agency engages diverse audiences for whom family planning services may be beneficial such as through developing a community education, participation and engagement plan that identifies objectives of engagement and intended audiences.
- SRs will create a process for educating staff about what is learned through community engagement efforts.
  - o SRs will ensure education is documented (e.g., statement signed by employee, staff circulars, training records, orientation checklist, etc.) at the recipient, subrecipient, and service site levels.

#### Iowa HHS will ensure:

A process is developed for monitoring subrecipients and service sites to ensure compliance with this
expectation.



Date Revised	April 2024
References	Title X Program Handbook, Community
	Education, Participation, and Engagement #1
	(https://opa.hhs.gov/sites/default/files/2022-08/title
	-x-program-handbook-july-2022-508-updated.pdf
	#page=25)
	2021 Title X Final Rule 42 CFR § 59.5(b)(3)
	(https://www.ecfr.gov/current/title-42/chapter-l/su
	bchapter-D/part-59#59.5)
Additional Resources	