

Iowa Medicaid Member Townhall

HCBS WAIVER CHANGES

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Topics

▶ HCBS Waiver Service Updates 2024

- Waiver Priority Needs Assessment (WPNA)
- Medical Day Care for Children
- Adult Day Care in the Family Home
- Legally Responsible Individuals as Caregivers
- Supported Community Living (SCL) and Home-Based Habilitation (HBH) delivered in Host Homes
- SCL and HBH delivered via Remote Support
- Enabling Technology

HCBS Waiver Services Updates 2024



Health and
Human Services

Waiver Priority Needs Assessment (WPNA)

Individuals who have applied for waivers and have been placed on the waiver waitlist may complete and submit form [470-5795 Waiver Priority Needs Assessment \(WPNA\)](#) for consideration of waitlist prioritization.

Individuals meeting the Emergent or Urgent Need Criteria will move up the waiver waitlist based on the date of the request and number of emergent and or urgent criteria met.

Waitlist prioritization does not guarantee access to the waiver. The following criteria must also be met:

- A funding slot must be available; and
- The applicant must be financially eligible; and
- The applicant must meet the level of care for the waiver.

New/Expanded Waiver Services

- Medical Day Care for Children
 - This **new** service provides for the supervision and support of children residing in their family home who, because of their complex medical or complex behavioral needs require specialized exceptional care that cannot be served in the traditional childcare settings.
- Adult Day Care
 - Has been newly **expanded** to be delivered in the member's home to persons who need a degree of supervision and assistance on regular or intermittent basis in the home due to the absence of the primary caregiver.
- Enabling Technology for Remote Support
 - This **new** service provides for the technology to enable SCL or HBH to be delivered by a remote support professional from a central monitoring station.

Medical Day Care for Children

- ❖ This service provides supervision and support of children (aged 0-18) residing in their family home who, because of their complex medical or complex behavioral needs, require specialized exceptional care that **cannot** be served in traditional childcare settings.
- ❖ The need for the service must be medically necessary and verified in writing by the child's healthcare professional and documented in the child's service plan.
- ❖ Specialized exceptional care means that the child has complex medical or behavioral health needs that require intensive assistance for monitoring and intervention that exceed the care that a typical child without a disability requires.
 - ✓ Waiver prior authorization is required.
 - ✓ Procedure Code: T2027
 - ✓ Unit of Service: 15-minute unit

Adult Day Care in the Home

Adult Day Care services delivered to HCBS Waiver individuals in their own home may include activities that occur in the community including activities that prevent social isolation and improve physical and mental well-being by providing opportunities for social engagement, relationship building, recreation, and therapeutic support.

- ▶ Waiver Prior Authorization is required.
- ▶ Procedure Code S5100
- ▶ Unit of Service is 15-minute unit
- ▶ Limited to up to 8.75 hours per day.

Enabling technology for Remote Support

“Enabling technology” means the technology that makes the on demand remote supervision and support possible and includes a device, product system, or engineered solution whether acquired commercially, modified, or customized that addresses an individual’s needs and outcomes identified in his or her individual service plan.

The service is for the direct benefit of the individual in maintaining or improving independence and functional capabilities.

Remote support and monitoring will assist the individual to fully integrate into the community, participate in community activities, and avoid isolation.

Enabling technology may cover the assessment of the need for enabling technology and, if appropriate, subsequent selection of a device needed to improve a participant's ability to perform activities of daily living, control or access his/her environment or communicate.

Procedure Code: T2029 UA

This service also includes equipment rental during a trial period, customization, and rental of equipment during periods of repair.

Procedure Code: T2029 UB

Annual Limit \$4,000 per member per year

Enabling technology for Remote Support

New Service Provider Types

➤ Paid Family Caregivers

- Allow parents of minors, spouses, and family members to be **employed** to provide direct services (HCBS Waiver population) for supported community living (SCL), consumer directed attendant care (CDAC).
 - This includes legally responsible person, relative or legal guardian.

➤ Community Businesses

- Allows Community Businesses to enroll to be a provider of CDAC without also being enrolled to deliver SCL services.

Parents of Minors, Spouses and Family Members

- ▶ Allow parents of minors, spouses, and family members to provide direct services.
 - This includes legally responsible person, relative, or legal guardian
 - This includes parents of minors, spouses, and family members **employed** by an SCL or CDAC agency and/or working as an employee under Consumer Choices Option (CCO).
 - A CCO employee can not also be the budget or the employer authority under CCO

- ▶ HCBS Waivers AIDS/HIV, BI, Elderly, HD, ID, and PD.

- ▶ What does this mean?
 - Parents of minors and spouses are allowed to be employed to deliver SCL or CDAC services in **extraordinary circumstances** as defined by the state.

New SCL and HBH Service Model Definitions

❖ Host Homes

❖ Remote Support

Host Home Service Model Definition

Host Home is a service delivery option through the Home-Based Habilitation (HBH) or Supported Community Living (SCL) service to meet a member's health, safety, and other support needs as needed when it:

- Is chosen and preferred as a service delivery method by the person or their guardian (if applicable)
- Appropriately meets the member's assessed needs.
- Is provided within the scope of the service being delivered.
- Is provided as specified in the member's support plan.

Host Home Definition

A community-based family home setting whose owner or renter provides home and community-based services (HCBS) Waiver Supported Community Living (SCL) or HCBS Habilitation Home-Based Habilitation (HBH) services to no more than (2) individuals who reside with the owner or renter in their primary residence and is approved for those services as an independent contractor of a community-based SCL or HBH service agency.



Benefits of Living in a Host Home



- Access to individualized supports in a home environment,
- Meaningful relationships,
- Access to community resources,
- Active participation in the community,
- Control, consistency and stability in the supports that are provided and who provides them.
- Reduced agency overhead. Does not require a provider-managed location for residential services.

Host Home Provider (Host) Definition

Host or Host Home provider means the owner or renter of a community-based family home setting that provides home and community-based services (HCBS) Waiver Supported Community Living (SCL) or HCBS Habilitation Home-Based Habilitation (HBH) services to individuals approved for those services as an independent contractor of an Iowa Medicaid enrolled community-based SCL or HBH service provider agency.

- ❖ The family home **is not** considered a Host Home
- ❖ The parents, stepparents, or foster parents of the HCBS participant **are not** considered Hosts



Provider Agency Definition



Provider Agency means a Medicaid provider enrolled and certified to provide home and community-based services (HCBS) Brain Injury (BI) or Intellectual Disability (ID) Waiver Supported Community Living (SCL) services and/or HCBS Habilitation Home-Based Habilitation (HBH) services to individuals approved for those services

Service Requirements for SCL or HBH in a Host Home

Assessment

- ✓ Assessment of the member's ability to be supported safely in the Host Home model
- ✓ Assessment of the desired location of the Host Home that will best meet the member's needs
- ✓ Assessment of the Host for potential matching

Informed Consent

- ✓ Acknowledged in writing, signed, and dated by the individual, guardian, case manager and provider agency representative, as appropriate.
- ✓ A copy of the consent shall be maintained by the case manager, the guardian (if applicable) and in the provider agency file.
- ✓ Includes education on the benefits and risks of services delivery in the Host Home.
- ✓ Ability to withdraw consent with advanced notice to allow for appropriate planning.

Service Limitations



Only (2) HCBS funded individuals may reside in the same Host Home.



Only bill for services when the member received services and for which there is service documentation



Personal care, protective oversight and supervision may be a component of services but may not comprise the entirety of the service.



HBH or SCL may not be provided at the same time as other Habilitation or waiver services



Transportation to attend Behavioral Health, Medical, and Dental appointments is not allowed under HBH or SCL and must be provided through the State Plan Non-Emergency Medical Transportation (NEMT) benefit

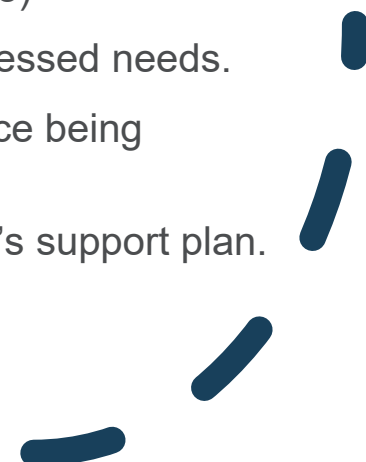


SCL &
HBH
delivered
via
Remote
Support

Remote Support is the provision of SCL or HBH by a trained remote support professional who is in a remote location and is engaged with a person through enabling technology that utilizes live two-way communication in addition to or in place of on-site staffing.

Remote support **is not** a service.

It is an available delivery option of SCL and HBH services to meet an individual's health, safety and other support needs as needed when it:

- ❖ Is chosen and preferred as a service delivery method by the person or their guardian (if applicable)
 - ❖ Appropriately meets the individual's assessed needs.
 - ❖ Is provided within the scope of the service being delivered.
 - ❖ Is provided as specified in the individual's support plan.
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SCL & HBH delivered via Remote Support

SCL or HBH is delivered remotely by awake; alert remote support professionals whose primary duties are to provide remote supports from the provider's secure remote location.

Assessment

- ✓ The member's ability to be supported safely through remote support is identified.
- ✓ The types of technology needed
- ✓ The location of the technology will be determined to best meet the individual's needs.

SCL &
HBH
delivered
via
Remote
Support

The remote supports system must:

- ▶ Have two-way audio communication capabilities to allow monitoring staff to effectively interact with and address the needs of individuals in each living site
- ▶ Have access to visual (video) oversight of areas in individual's residential living sites
- ▶ Have a dedicated Remote Support Professional located at a central location that is not the home of an individual receiving remote supports.
- ▶ Only provided with the Informed Consent of the individual , their guardian, or legal representative.

Frequently Asked Questions

Can SCL be delivered via Remote Support under the Consumer Choices Option (CCO)?

- No. There must be an enrolled SCL or HBH provider who is responsible for the enabling technology and the delivery of SCL via the Remote Support Professional who is monitoring and interacting with members from a centralized monitoring station.

Can SCL be delivered in a Host Home under CCO?

- No. There must be an enrolled SCL provider who is responsible for contracting and oversight of the delivery of SCL by a Host in the Host's home.

Can Adult Day Care be provided in the home under CCO?

- Yes, the CCO participant may hire an employee to deliver adult day care in the home due to the absence of the primary caregiver.

Can Adult Day Care be provided by the member's spouse?

- No. Adult Day Care may not be provided by the member's spouse. ADC may be provided by a legally responsible person who is not the spouse, not the primary caregiver, and who is employed by an enrolled Adult Day Care provider or employed by the member under the CCO program.

Frequently Asked Questions

- Does a case manager have to request EPSDT for the member and have it denied before they can ask for authorizations for Medical Day Care for Children if they feel the service would meet the members needs?
 - Yes. Federal regulations require that children receive all the medically necessary care that they require through the state plan.
 - ✓ Child is unable to attend traditional day care because of their complex behavioral or medical needs,
 - ✓ Child is unable to receive State Plan Child Care Medical Services and has exhausted all other State Plan services.

- Can the parent of a child be the paid caregiver of Medical Day Care for Children?
 - No. HCBS Medical Day Care for Children is expected to be used while the primary caregivers are absent due to working, attending school, participating in vocational training or otherwise regularly absent and unavailable to provide the specialized exceptional care the child requires.

Resources

Medicaid HCBS Waiver Program Information Page:

<https://hhs.iowa.gov/programs/welcome-iowa-medicaid/iowa-medicaid-programs/hcbs>

- Waiver Information Packets
- HCBS Waiver applications and amendments
- 1915(i) HCBS Habilitation State Plan Amendment
- HCBS Program Information
 - waitlist, service comparison, process flow for applications and enrollment
- HCBS Provider Information
 - Enrollment, manuals, contacts, HCBS Specialists, LTSS Program Managers
- IoWANS access request (Case Managers)

Home and Community-Based Services (HCBS) Waivers Program Page

<https://hhs.iowa.gov/programs/welcome-iowa-medicaid/policies-rules-and-regulations/home-and-community-based-services-hcbs-waivers-program>

- HCBS Member Information
 - Applying for HCBS, Find a HCBS provider,
- HCBS Provider Information
 - Applying , HCBS Specialist, HCBS Settings, HCBS Quality Oversight, CNRS Quality Oversight, Contacts
- Service Information
- HCBS Resources

Questions

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Health and
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