For Division DHS Through Periods 1/1/2024 -- 6/30/2024

Iowa Department of Human Services

Report Series D-3 Administrative Use Only

Dependent Adult Abuse Program

The numbers reported in this report represent:

- · Number of reports of suspected abuse the Department receives according to type of abuse defined in Iowa Code 235B.
- Number of reports of abuse accepted or rejected for evaluation or assessment.
- Whether the person who reported the abuse was required to report.
- · Of those who were required to report the abuse, how many of each profession made reports.
- How many reports found the abuse occurred, did not occur or it occurred, but because the abuse was minor, isolated and not
 likely to reoccur was not placed on the central abuse registry.
- The number of reports founded, unfounded or confirmed, not registered of each type of abuse.
- How many dependent adults received which type of service after the report was completed.
- The number of persons responsible for the abuse held responsible legally or received services after the report was completed.

| Intake | | | |
|----------|----------|-------------|-------|
| Accepted | Rejected | In Progress | Total |
| 2830 | 3701 | 0 | 6531 |

Column Name Definition

Accepted Total number of reports of alleged abuse or neglect accepted for a social worker to go and evaluate or assess to determine if the dependent adult was in fact abused or neglected.

Rejected Total number of reports of alleged abuse or neglect rejected due to the allegation not fitting the definitions of abuse found in Iowa Code 235B, or there was not a caretaker or the adult was not dependent.

In Progress Open cases where the intake has not been accepted or rejected.

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| Evaluation or Ass | sessment | | | |
|-------------------|-----------|---------------------------|-------------|-------|
| Founded | Unfounded | Confirmed, Not Registered | In Progress | Total |
| 336 | 1543 | 92 | 442 | 2413 |

Column Name Definition

Founded Total number of reports evaluated or assessed that were found to have occurred.

Unfounded Total number of reports evaluated or assessed that were determined to have not occurred.

Confirmed, Not Registered Total number of reports evaluated or assessed that were determined to have occurred, but were not placed on the Registry.

<u>In Progress</u> Open cases where the evaluation has not been accepted.

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| Summary of Intake Allegations | | | | | |
|---|-------|----------------|----------------|------------|------------|
| Type of Abuse | Total | Total Accepted | Total Rejected | % Accepted | % Rejected |
| Denial of Critical Care | 2557 | 1236 | 1321 | 48.34% | 51.66% |
| Denial of Critical Care Due to Adult's Actions | 1608 | 810 | 798 | 50.37% | 49.63% |
| Exploitation | 1742 | 472 | 1270 | 27.10% | 72.90% |
| Personal Degradation | 324 | 189 | 135 | 58.33% | 41.67% |
| Physical Abuse | 732 | 407 | 325 | 55.60% | 44.40% |
| Sex Abuse/Sexual Exploitation | 151 | 52 | 99 | 34.44% | 65.56% |
| Total Allegations | 7114 | 3166 | 3948 | 44.50% | 55.50% |

Column Name Definition

Type of Abuse Iowa Code 235B defines what abuse is. The types of abuse recognized in the Code are: Physical, sexual, exploitation, denial of critical care when there is a caretaker and denial of critical of care when the dependent adult is responsible.

<u>Total</u> Total number of accepted/rejected allegations made to the Department.

Total Accepted The number of reports of alleged abuse or neglect accepted for a social worker to evaluate or assess circumstances surrounding the allegation of abuse to determine if the dependent adult was in fact abused or neglected.

<u>Total Rejected</u> The number of reports of alleged abuse or neglect rejected due to the allegation not fitting the definitions of abuse found in Iowa Code 235B, or there was not a caretaker or the adult was not dependent.

<u>% Accepted</u> The percentage of the total number of reports accepted for evaluation or assessment for each category of abuse.

<u>% Rejected</u> The number of reports of alleged abuse or neglect rejected due to the allegation not meeting the definitions of abuse found in Iowa Code 235B, or there was not a caretaker or the adult was not dependent.

^{*} This report is a Summary of Allegations and not a summary of reports. If a reported incident has more than one allegation, that report will be counted multiple times in the totals above.

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| Гуре of Reporter | Total | Total Accepted | Total Rejected | % Accepted | % Rejected |
|---------------------------------------|-------|----------------|----------------|------------|------------|
| AAA/ADRC | 20 | 13 | 7 | 65.00% | 35.00% |
| Anonymous | 0 | 0 | 0 | 0.00% | 0.00% |
| Financial Institution - Permissive | 715 | 31 | 684 | 4.34% | 95.66% |
| Hospital Social Worker | 127 | 74 | 53 | 58.27% | 41.73% |
| Known Permissive | 2191 | 749 | 1442 | 34.19% | 65.81% |
| icensed Massage Therapist | 1 | 0 | 1 | 0.00% | 100.00% |
| icensed Psychologist | 4 | 3 | 1 | 75.00% | 25.00% |
| Nurse | 737 | 413 | 324 | 56.04% | 43.96% |
| Nursing Home Staff Member (Mandatory) | 16 | 1 | 15 | 6.25% | 93.75% |
| Other Medical Personnel | 536 | 291 | 245 | 54.29% | 45.71% |
| Other Mental Health Professional | 141 | 74 | 67 | 52.48% | 47.52% |
| Other Social Service Professional | 1295 | 706 | 589 | 54.52% | 45.48% |
| Parole/Probation Officer | 5 | 4 | 1 | 80.00% | 20.00% |
| Physician | 187 | 119 | 68 | 63.64% | 36.36% |
| Relative Permissive | 22 | 6 | 16 | 27.27% | 72.73% |
| Residential Staff | 25 | 16 | 9 | 64.00% | 36.00% |
| School Personnel | 24 | 14 | 10 | 58.33% | 41.67% |
| Sheriff/Deputy/Police Officer | 304 | 179 | 125 | 58.88% | 41.12% |
| Social Worker – non DHS | 327 | 166 | 161 | 50.76% | 49.24% |
| Social Worker –DHS | 143 | 121 | 22 | 84.62% | 15.38% |
| Substitute Decision Maker | 1 | 1 | 0 | 100.00% | 0.00% |
| Total Reporters | 6821 | 2981 | 3840 | 43.70% | 56.30% |

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| Column Name | <u>Definition</u> |
|------------------|--|
| Type of Reporter | Anyone may report suspected abuse or neglect; however, IA Code 235B mandates professionals who work with dependent adults to report suspected abuse. These reporters are called mandatory reporters. All other reporters are called permissive reporters. A Mandatory Reporter Reporting Permissively is a person who is mandatory reporter due to their employment, but they are reporting suspected abuse that occurred outside of their employment. |
| <u>Total</u> | Total number of accepted/rejected reports of suspected abuse made to the Department. |
| Total Accepted | The number of reports of alleged abuse or neglect accepted for a social worker to go and evaluate or assess to determine if the dependent adult was in fact abused or neglected. |
| Total Rejected | The number of reports of alleged abuse or neglect rejected due to the allegation not fitting the definitions of abuse found in Iowa Code 235B, or there was not a caretaker or the adult was not dependent. |
| % Accepted | The percentage of the total number of reports accepted for evaluation or assessment for each category of abuse. |
| % Rejected | The percentage of the total reports rejected due to there not being an allegation of abuse, the person responsible for abuse is not a caretaker, or the adult was not dependent. |

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| Types of Mandatory Reporters | | | | | | |
|---------------------------------------|-------|----------------|----------------|------------|------------|--|
| Гуре | Total | Total Accepted | Total Rejected | % Accepted | % Rejected | |
| AAA/ADRC | 20 | 13 | 7 | 65.00% | 35.00% | |
| Hospital Social Worker | 127 | 74 | 53 | 58.27% | 41.73% | |
| icensed Massage Therapist | 1 | 0 | 1 | 0.00% | 100.00% | |
| Licensed Psychologist | 4 | 3 | 1 | 75.00% | 25.00% | |
| Nurse | 737 | 413 | 324 | 56.04% | 43.96% | |
| Nursing Home Staff Member (Mandatory) | 16 | 1 | 15 | 6.25% | 93.75% | |
| Other Medical Personnel | 536 | 291 | 245 | 54.29% | 45.71% | |
| Other Mental Health Professional | 141 | 74 | 67 | 52.48% | 47.52% | |
| Other Social Service Professional | 1295 | 706 | 589 | 54.52% | 45.48% | |
| Parole/Probation Officer | 5 | 4 | 1 | 80.00% | 20.00% | |
| Physician | 187 | 119 | 68 | 63.64% | 36.36% | |
| Relative Permissive | 22 | 6 | 16 | 27.27% | 72.73% | |
| Residential Staff | 25 | 16 | 9 | 64.00% | 36.00% | |
| School Personnel | 24 | 14 | 10 | 58.33% | 41.67% | |
| Sheriff/Deputy/Police Officer | 304 | 179 | 125 | 58.88% | 41.12% | |
| Social Worker – non DHS | 327 | 166 | 161 | 50.76% | 49.24% | |
| Social Worker –DHS | 143 | 121 | 22 | 84.62% | 15.38% | |
| Substitute Decision Maker | 1 | 1 | 0 | 100.00% | 0.00% | |
| Totals Mandatory Reporters | 3915 | 2201 | 1714 | 56.22% | 43.78% | |

Column Name Definition

Type of Mandatory The types of professionals who are required by Code to report suspected abuse fall into the following general categories: social work, health care, law enforcement, mental health and other.

<u>Total</u> Total number of accepted/rejected reports of suspected abuse received from each identified professionals.

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| Total Accepted | Total number of reports of suspected abuse made by identified professionals that were accepted for evaluation or assessment. |
|----------------|--|
| Total Rejected | Total number of reports of suspected abuse made by identified professionals that were rejected for evaluation or assessment due to not being a Code defined allegation of abuse, of the persons responsible for the abuse was not a caretaker, or the adult was not dependent. |
| % Accepted | Percentage of number of reports of suspected abuse made by identified professionals accepted for evaluation or assessment. |
| % Rejected | Percentage of number of reports of abuse made by identified professionals rejected for evaluation or assessment. |

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Outcomes of Accepted Allegations for Evaluation or Assessment

| Type of Abuse | Founded | | Unfounded | | Confirmed, Not Registered | |
|---|---------|------------|-----------|------------|---------------------------|------------|
| | Total | Percentage | Total | Percentage | Total | Percentage |
| Physical Abuse | 18 | 5.9% | 259 | 85.5% | 26 | 8.6% |
| Denial of Critical Care | 62 | 6.9% | 774 | 86.7% | 57 | 6.4% |
| Sex Abuse/Sexual Exploitation | 8 | 20.0% | 32 | 80.0% | 0 | 0.0% |
| Exploitation | 70 | 22.4% | 243 | 77.6% | 0 | 0.0% |
| Denial of Critical Care Due to Adult's Actions | 177 | 31.1% | 392 | 68.9% | 0 | 0.0% |
| Personal Degradation | 20 | 13.2% | 119 | 78.3% | 13 | 8.6% |
| Total | 355 | | 1819 | | 96 | |

| | Col | umn | Name | Definition |
|--|-----|-----|------|------------|
|--|-----|-----|------|------------|

Founded Total The total number of reports of abuse evaluated or assessed that were found to have occurred in each category

Founded Percentage Percentage of the total number of reports evaluated or assessed for this category of abuse that were determined to have occurred.

<u>Unfounded Total</u> Total number of reports evaluated or assessed for this category of abuse that were determined to have not occurred.

<u>Unfounded Percentage</u> Percentage of total number of reports evaluated or assessed for this category of abuse that were determined to have not occurred.

Confirmed, Not Registered Total Total number of reports of abuse evaluated or assessed in this category of abuse that were determined to have occurred, but were not placed on

the Registry.

<u>Confirmed, Not Registered Percentage</u> Percentage of total number of reports of abuse evaluated or assessed in this category of abuse founded, but were not registered in this category.

^{*} This report is a Summary of Allegations and not a summary of reports. If a reported incident has more than one allegation, that report will be counted multiple times in the totals above.

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Recommendations For Services

| Service | Total |
|--|-------|
| Care/case management services (includes AAA/ADRC) | 279 |
| Caregiver support services | 79 |
| Education, employment and training services | 10 |
| Emergency assistance and material aid services | 6 |
| Financial planning services | 15 |
| In-home assistance services | 183 |
| Legal services referral | 25 |
| Medical and dental services | 116 |
| Mental health services | 62 |
| Public assistance benefits | 57 |
| Substance use services | 9 |
| Transportation | 9 |
| Victim services | 9 |
| Recommended service is unavailable in the subject's area | 7 |
| Periodic Visits | 40 |
| Other Services | 238 |
| None | 1145 |

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Perpetrator Legal Remedy

| Remedy | Total |
|---|-------|
| Recommendation of removal of guardianship rights | 6 |
| Recommendation of restraining order on perpetrator regarding the client | 18 |
| Recommendation of eviction of perpetrator | 3 |
| Recommendation of restitution by perpetrator | 23 |
| Recommendation of other legal remedy | 12 |
| No crime committed | 1278 |
| None | 589 |
| The agent's authority under a financial POA per Iowa Code 633B.110(2)(e) is terminated and appropriate notification has been sent | 6 |

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Interagency Coordination

| Agency | Total |
|--|-------|
| Law enforcement or prosecutorial offices (includes DCI, County Attorney, Local Law Enforcement) | 671 |
| Protection and Advocacy or Client Advocacy Program (CAP) such as Disability Rights Iowa, Iowa Civil Rights Commission, and the Equal Opportunity Commission, Federal Department of Labor | 2 |
| State licensing agency (Department of Inspections & Appeals, Department of Public Health, Iowa Medicaid Enterprise) | 0 |
| State Medicaid Fraud Control (MFCU) | 11 |
| Long Term Care Ombudsman Program | 7 |
| Office of the Substitute Decision Maker | 0 |
| AAA/ADRC | 102 |
| Crime Victim Assistance Program | 3 |
| Child Action Center | 0 |
| Iowa Workforce Development, Division of Labor Services | 1 |
| State Fire Marshall's Office | 1 |
| None | 839 |
| Other | 415 |
| Office of the Public Guardian | 11 |
| Child Protection Center | 4 |
| State Licensing or Regulatory Authority | 30 |