

Iowa Total Care

Managed Care Network Geographic Access Reports

Reporting Period: SFY2024 Q3

Date Prepared: 4/16/2024

## Index

Iowa Total Care .....	1
Managed Care Network Geographic Access Reports .....	1
Reporting Period: SFY2024 Q3.....	1
Date Prepared: 4/16/2024.....	1
Table 1: Provider Category - Primary Care Provider .....	3
Table 2: Provider Category – Specialty Care .....	4
Table 3: Provider Category – Behavioral Health .....	8
Table 4: Provider Category – Hospital .....	9
Table 5: Provider Category – Other Services .....	10
Table 6: Provider Category – Long-Term Care Services .....	11
Table 1A Map: Waiver – Health & Disability - Counseling Services – Urban - 30 minutes or miles: Less than 100% standard .....	16
Table 1B Map: Waiver – Health & Disability - Counseling Services – Rural - 30 minutes or miles: Less than 100% standard .....	17

**Table 1: Provider Category - Primary Care Provider**

Table displays the percentage of members within the contract standards for Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18] PCP providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 100% of population. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Primary Care Provider	Adult - PCP	30 minutes or miles	8,549	111,225	100.0%	Y	2.1
Primary Care Provider	Pediatric – PCP	30 minutes or miles	9,151	105,594	100.0%	Y	2.3

**Table 2: Provider Category – Specialty Care**

Table displays the percentage of members within the contract standards for Specialty Care Adult [all adults 19 years or older] and Pediatric [all children with age 0 to 18], OB/GYN [all females with age 12 or older], and Neonatology [all newborns with age less than 1] providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 60 minutes or miles for 75% of population, and 90 minutes or miles for 99.5% of population from their personal residence. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Allergy - Adult	60 minutes or miles	117	100,373	100.0%	Y	12.3
Specialty Care	Allergy - Adult	90 minutes or miles	117	100,373	100.0%	Y	12.3
Specialty Care	Cardiology - Adult	60 minutes or miles	1,493	100,373	100.0%	Y	6.0
Specialty Care	Cardiology - Adult	90 minutes or miles	1,493	100,373	100.0%	Y	6.0
Specialty Care	Dermatology - Adult	60 minutes or miles	198	100,373	100.0%	Y	10.2
Specialty Care	Dermatology - Adult	90 minutes or miles	198	100,373	100.0%	Y	10.2
Specialty Care	Endocrinology - Adult	60 minutes or miles	84	100,373	97.5%	Y	15.0
Specialty Care	Endocrinology - Adult	90 minutes or miles	84	100,373	100.0%	Y	15.0
Specialty Care	Gastroenterology - Adult	60 minutes or miles	244	100,373	100.0%	Y	9.9
Specialty Care	Gastroenterology - Adult	90 minutes or miles	244	100,373	100.0%	Y	9.9
Specialty Care	General Surgery - Adult	60 minutes or miles	909	100,373	100.0%	Y	5.0
Specialty Care	General Surgery - Adult	90 minutes or miles	909	100,373	100.0%	Y	5.0
Specialty Care	Hematology - Adult	60 minutes or miles	362	100,373	100.0%	Y	9.1
Specialty Care	Hematology - Adult	90 minutes or miles	362	100,373	100.0%	Y	9.1
Specialty Care	Nephrology - Adult	60 minutes or miles	201	100,373	100.0%	Y	9.4
Specialty Care	Nephrology - Adult	90 minutes or miles	201	100,373	100.0%	Y	9.4
Specialty Care	Neurology - Adult	60 minutes or miles	450	100,373	100.0%	Y	9.2
Specialty Care	Neurology - Adult	90 minutes or miles	450	100,373	100.0%	Y	9.2
Specialty Care	Neurosurgery - Adult	60 minutes or miles	128	100,373	100.0%	Y	13.0
Specialty Care	Neurosurgery - Adult	90 minutes or miles	128	100,373	100.0%	Y	13.0
Specialty Care	OB/GYN - Adult	60 minutes or miles	869	76,076	100.0%	Y	5.6
Specialty Care	OB/GYN - Adult	90 minutes or miles	869	76,076	100.0%	Y	5.6
Specialty Care	Occupational Therapy - Adult	60 minutes or miles	619	100,373	100.0%	Y	7.7
Specialty Care	Occupational Therapy - Adult	90 minutes or miles	619	100,373	100.0%	Y	7.7
Specialty Care	Oncology - Adult	60 minutes or miles	497	100,373	100.0%	Y	8.6

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Oncology - Adult	90 minutes or miles	497	100,373	100.0%	Y	8.6
Specialty Care	Ophthalmology - Adult	60 minutes or miles	280	100,373	99.9%	Y	9.9
Specialty Care	Ophthalmology - Adult	90 minutes or miles	280	100,373	100.0%	Y	9.9
Specialty Care	Orthopedics - Adult	60 minutes or miles	740	100,373	100.0%	Y	5.2
Specialty Care	Orthopedics - Adult	90 minutes or miles	740	100,373	100.0%	Y	5.2
Specialty Care	Otolaryngology (ENT) - Adult	60 minutes or miles	324	100,373	100.0%	Y	7.2
Specialty Care	Otolaryngology (ENT) - Adult	90 minutes or miles	324	100,373	100.0%	Y	7.2
Specialty Care	Pathology - Adult	60 minutes or miles	457	100,373	98.9%	Y	13.9
Specialty Care	Pathology - Adult	90 minutes or miles	457	100,373	100.0%	Y	13.9
Specialty Care	Physical Therapy- Adult	60 minutes or miles	2,692	100,373	100.0%	Y	4.4
Specialty Care	Physical Therapy- Adult	90 minutes or miles	2,692	100,373	100.0%	Y	4.4
Specialty Care	Psychiatry- Adult	60 minutes or miles	717	100,373	100.0%	Y	5.9
Specialty Care	Psychiatry- Adult	90 minutes or miles	717	100,373	100.0%	Y	5.9
Specialty Care	Pulmonology - Adult	60 minutes or miles	383	100,373	100.0%	Y	7.8
Specialty Care	Pulmonology - Adult	90 minutes or miles	383	100,373	100.0%	Y	7.8
Specialty Care	Radiology - Adult	60 minutes or miles	1,659	100,373	100.0%	Y	9.0
Specialty Care	Radiology - Adult	90 minutes or miles	1,659	100,373	100.0%	Y	9.0
Specialty Care	Reconstructive Surgery - Adult	60 minutes or miles	88	100,373	97.8%	Y	16.1
Specialty Care	Reconstructive Surgery - Adult	90 minutes or miles	88	100,373	100.0%	Y	16.1
Specialty Care	Rheumatology - Adult	60 minutes or miles	90	100,373	99.9%	Y	14.0
Specialty Care	Rheumatology - Adult	90 minutes or miles	90	100,373	100.0%	Y	14.0
Specialty Care	Speech Therapy - Adult	60 minutes or miles	356	100,373	100.0%	Y	10.6
Specialty Care	Speech Therapy - Adult	90 minutes or miles	356	100,373	100.0%	Y	10.6
Specialty Care	Urology - Adult	60 minutes or miles	279	100,373	100.0%	Y	8.5
Specialty Care	Urology - Adult	90 minutes or miles	279	100,373	100.0%	Y	8.5
Specialty Care	Allergy - Pediatric	60 minutes or miles	116	111,733	100.0%	Y	13.3
Specialty Care	Allergy - Pediatric	90 minutes or miles	116	111,733	100.0%	Y	13.3
Specialty Care	Cardiology - Pediatric	60 minutes or miles	1,425	105,192	100.0%	Y	6.5
Specialty Care	Cardiology - Pediatric	90 minutes or miles	1,425	105,192	100.0%	Y	6.5

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Dermatology - Pediatric	60 minutes or miles	204	105,192	100.0%	Y	10.1
Specialty Care	Dermatology - Pediatric	90 minutes or miles	204	105,192	100.0%	Y	10.1
Specialty Care	Endocrinology - Pediatric	60 minutes or miles	121	105,192	98.4%	Y	14.3
Specialty Care	Endocrinology - Pediatric	90 minutes or miles	121	105,192	100.0%	Y	14.3
Specialty Care	Gastroenterology - Pediatric	60 minutes or miles	263	105,192	100.0%	Y	10.7
Specialty Care	Gastroenterology - Pediatric	90 minutes or miles	263	105,192	100.0%	Y	10.7
Specialty Care	General Surgery - Pediatric	60 minutes or miles	926	105,192	100.0%	Y	5.4
Specialty Care	General Surgery - Pediatric	90 minutes or miles	926	105,192	100.0%	Y	5.4
Specialty Care	Hematology - Pediatric	60 minutes or miles	274	105,192	100.0%	Y	10.2
Specialty Care	Hematology - Pediatric	90 minutes or miles	274	105,192	100.0%	Y	10.2
Specialty Care	Neonatology - Pediatric	60 minutes or miles	308	6,629	97.3%	Y	15.9
Specialty Care	Neonatology - Pediatric	90 minutes or miles	308	6,629	100.0%	Y	15.9
Specialty Care	Nephrology - Pediatric	60 minutes or miles	207	105,192	100.0%	Y	10.2
Specialty Care	Nephrology - Pediatric	90 minutes or miles	207	105,192	100.0%	Y	10.2
Specialty Care	Neurology - Pediatric	60 minutes or miles	574	105,192	100.0%	Y	9.0
Specialty Care	Neurology - Pediatric	90 minutes or miles	574	105,192	100.0%	Y	9.0
Specialty Care	Oncology - Pediatric	60 minutes or miles	507	105,192	100.0%	Y	9.5
Specialty Care	Oncology - Pediatric	90 minutes or miles	507	105,192	100.0%	Y	9.5
Specialty Care	Ophthalmology - Pediatric	60 minutes or miles	258	105,192	99.9%	Y	10.8
Specialty Care	Ophthalmology - Pediatric	90 minutes or miles	258	105,192	100.0%	Y	10.8
Specialty Care	Orthopedics - Pediatric	60 minutes or miles	735	105,192	100.0%	Y	5.6
Specialty Care	Orthopedics - Pediatric	90 minutes or miles	735	105,192	100.0%	Y	5.6
Specialty Care	Otolaryngology (ENT) - Pediatric	60 minutes or miles	129	105,192	100.0%	Y	12.0
Specialty Care	Otolaryngology (ENT) - Pediatric	90 minutes or miles	129	105,192	100.0%	Y	12.0
Specialty Care	Pulmonology - Pediatric	60 minutes or miles	397	105,192	100.0%	Y	8.5
Specialty Care	Pulmonology - Pediatric	90 minutes or miles	397	105,192	100.0%	Y	8.5
Specialty Care	Rheumatology - Pediatric	60 minutes or miles	93	105,192	99.9%	Y	14.9
Specialty Care	Rheumatology - Pediatric	90 minutes or miles	93	105,192	100.0%	Y	14.9
Specialty Care	Urology - Pediatric	60 minutes or miles	276	105,192	100.0%	Y	9.2

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Specialty Care	Urology - Pediatric	90 minutes or miles	276	105,192	100.0%	Y	9.2

**Table 3: Provider Category – Behavioral Health**

Table displays the percentage of all members [all age groups] within the contract standards for Behavioral Health providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles, 60 minutes or miles for Urban counties, and 90 minutes or miles for Rural counties from their personal residence for 100% of population. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Behavioral Health	Behavioral Health - Outpatient	30 minutes or miles	7,006	216,425	100.0%	Y	2.6
Behavioral Health	Behavioral Health - Inpatient - URBAN	60 minutes or miles - URBAN	24	60,209	100.0%	Y	4.6
Behavioral Health	Behavioral Health - Inpatient - RURAL	90 minutes or miles - RURAL	24	156,216	100.0%	Y	24.8



**Table 4: Provider Category – Hospital**

Table displays the percentage of all members [all age groups] within the contract standards for Hospitals and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 99.5% of population. Percentages marked in **red** did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Hospital	Hospital	30 minutes or miles	136	216,425	100.0 %	Y	5.6

**Table 5: Provider Category – Other Services**

Table displays the percentage of all members [all age groups] within the contract standards for Other Services (General Optometry, Lab and X-Ray Services, and Pharmacies) providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles from their personal residence for 100% of population. Percentages marked in **red** did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Other Services	General Optometry	30 minutes or miles	1,301	216,425	100.0%	Y	3.5
Other Services	Lab and X-ray Services	30 minutes or miles	175	216,425	100.0%	Y	3.5
Other Services	Pharmacies	30 minutes or miles	686	216,425	100.0%	Y	2.5

**Table 6: Provider Category – Long-Term Care Services**

Table displays the percentage of members [Waiver members are identified based on State designation of these members to waiver services] within the contract standards for Long-Term Care Services providers and whether or not the contract standard was met (Y/N). The contract standard is have access within 30 minutes or miles in Urban counties, and 60 minutes or miles for Rural counties from their personal residence for 100% of population. HCBS waiver services may be performed at the member's home, the provider's office, or both. All waiver services have a 2 provider per county standard; however time distance standards only apply to services where members must travel to the provider location. Zip codes with population lesser than 1,000 per square mile are classified as Rural and zip codes with a population of 1,000 or higher per square mile are classified as Urban. Percentages marked in red did not meet contract standards.

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	ICF/ID - Individuals with Intellectual Disabilities - URBAN	30 minutes or miles - URBAN	100	60209	99.9%	Y	2.8
Long-Term Care Services	ICF/ID - Individuals with Intellectual Disabilities - RURAL	60 minutes or miles - RURAL	100	156,216	100.0%	Y	14.6
Long-Term Care Services	ICF/SNF - Skilled Nursing Care Facility - URBAN	30 minutes or miles - URBAN	372	60,209	100.0%	Y	1.7
Long-Term Care Services	ICF/SNF - Skilled Nursing Care Facility - RURAL	60 minutes or miles - RURAL	372	156,216	100.0%	Y	3.9
Long-Term Care Services	AIDS/HIV: Adult Day Care - URBAN	30 minutes or miles - URBAN	54	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Adult Day Care - RURAL	60 minutes or miles - RURAL	54	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV - Counseling Services - URBAN	30 minutes or miles - URBAN	2	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV - Counseling Services - RURAL	60 minutes or miles - RURAL	2	0	N/A	Y	N/A
Long-Term Care Services	AIDS/HIV: Respite - URBAN	30 minutes or miles - URBAN	64	1	100.0%	Y	.5
Long-Term Care Services	AIDS/HIV: Respite - RURAL	60 minutes or miles - RURAL	64	2	100.0%	Y	9.8
Long-Term Care Services	BI: Adult Day Care - URBAN	30 minutes or miles - URBAN	110	8	100.0%	Y	1.5
Long-Term Care Services	BI: Adult Day Care - RURAL	60 minutes or miles - RURAL	110	30	100.0%	Y	5.8

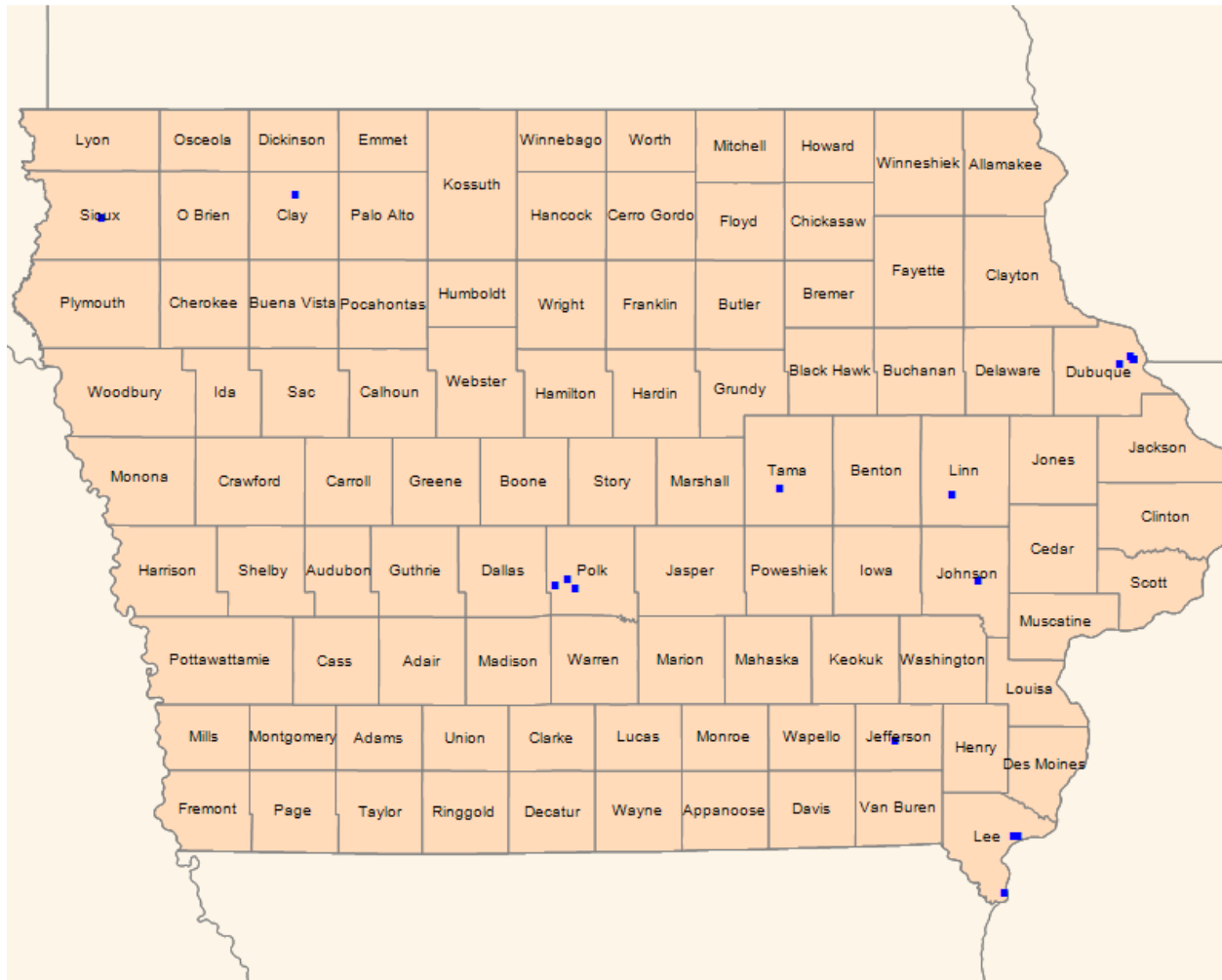
Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	BI: Prevocational Services - URBAN	30 minutes or miles - URBAN	33	24	100.0%	Y	4.4
Long-Term Care Services	BI: Prevocational Services - RURAL	60 minutes or miles - RURAL	33	67	100.0%	Y	11.8
Long-Term Care Services	BI: Supported Employment - URBAN	30 minutes or miles - URBAN	58	25	100.0%	Y	3.9
Long-Term Care Services	BI: Supported Employment - RURAL	60 minutes or miles - RURAL	58	83	100.0%	Y	9.5
Long-Term Care Services	BI: IMMT - URBAN	30 minutes or miles - URBAN	277	30	100.0%	Y	3.9
Long-Term Care Services	BI: IMMT - RURAL	60 minutes or miles - RURAL	277	80	100.0%	Y	13.8
Long-Term Care Services	BI - Respite - URBAN	30 minutes or miles - URBAN	108	40	100.0%	Y	2.0
Long-Term Care Services	BI - Respite - RURAL	60 minutes or miles - RURAL	108	135	100.0%	Y	11.5
Long-Term Care Services	BI - Transportation - URBAN	30 minutes or miles - URBAN	39	2	100.0%	Y	1.6
Long-Term Care Services	BI - Transportation - RURAL	60 minutes or miles - RURAL	39	6	100.0%	Y	17.0
Long-Term Care Services	CMH: Respite - URBAN	30 minutes or miles - URBAN	27	27	100.0%	Y	3.1
Long-Term Care Services	CMH: Respite - RURAL	60 minutes or miles - RURAL	27	89	100.0%	Y	28.2
Long-Term Care Services	Elderly: Adult Day Care - URBAN	30 minutes or miles - URBAN	98	46	100.0%	Y	2.7
Long-Term Care Services	Elderly: Adult Day Care - RURAL	60 minutes or miles - RURAL	98	60	100.0%	Y	5.7

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	Elderly - Respite - URBAN	30 minutes or miles - URBAN	115	161	100.0%	Y	2.1
Long-Term Care Services	Elderly - Respite - RURAL	60 minutes or miles - RURAL	115	518	100.0%	Y	9.6
Long-Term Care Services	Elderly - Transportation - URBAN	30 minutes or miles - URBAN	68	30	100.0%	Y	1.9
Long-Term Care Services	Elderly - Transportation - RURAL	60 minutes or miles - RURAL	68	51	100.0%	Y	3.8
Long-Term Care Services	HD: Adult Day Care - URBAN	30 minutes or miles - URBAN	110	2	100.0%	Y	2.2
Long-Term Care Services	HD: Adult Day Care - RURAL	60 minutes or miles - RURAL	110	1	100.0%	Y	1.6
Long-Term Care Services	HD: Counseling Services - URBAN	30 minutes or miles - URBAN	19	1	0.0%	N	116.6
Long-Term Care Services	HD: Counseling Services - RURAL	60 minutes or miles - RURAL	19	3	66.7%	N	49.6
Long-Term Care Services	HD - IMMT - URBAN	30 minutes or miles - URBAN	60	38	100.0%	Y	5.1
Long-Term Care Services	HD - IMMT - RURAL	60 minutes or miles - RURAL	60	124	100.0%	Y	15.1
Long-Term Care Services	HD - Respite - URBAN	30 minutes or miles - URBAN	121	51	100.0%	Y	3.0
Long-Term Care Services	HD - Respite - RURAL	60 minutes or miles - RURAL	212	167	100.0%	Y	11.0
Long-Term Care Services	ID: Adult Day Care - URBAN	30 minutes or miles - URBAN	134	218	100.0%	Y	2.4
Long-Term Care Services	ID: Adult Day Care - RURAL	60 minutes or miles - RURAL	134	852	100.0%	Y	6.3

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	ID: Day Habilitation - URBAN	30 minutes or miles - URBAN	76	482	100.0%	Y	2.4
Long-Term Care Services	ID: Day Habilitation - RURAL	60 minutes or miles - RURAL	76	1,976	100.0%	Y	8.6
Long-Term Care Services	ID: Prevocational Services - URBAN	30 minutes or miles - URBAN	46	428	100.0%	Y	3.2
Long-Term Care Services	ID: Prevocational Services - RURAL	60 minutes or miles - RURAL	46	1,596	99.7%	Y	12.1
Long-Term Care Services	ID: Supported Employment - URBAN	30 minutes or miles - URBAN	73	439	100.0%	Y	2.6
Long-Term Care Services	ID: Supported Employment - RURAL	60 minutes or miles - RURAL	73	1,817	100.0%	Y	8.8
Long-Term Care Services	ID - IMMT - URBAN	30 minutes or miles - URBAN	63	286	100.0%	Y	3.2
Long-Term Care Services	ID - IMMT - RURAL	60 minutes or miles - RURAL	63	856	100.0%	Y	10.3
Long-Term Care Services	ID - Respite - URBAN	30 minutes or miles - URBAN	145	397	100.0%	Y	1.8
Long-Term Care Services	ID - Respite - RURAL	60 minutes or miles - RURAL	145	1,866	100.0%	Y	7.0
Long-Term Care Services	ID - Transportation - URBAN	30 minutes or miles - URBAN	100	20	100.0%	Y	1.4
Long-Term Care Services	ID - Transportation - RURAL	60 minutes or miles - RURAL	100	132	100.0%	Y	5.9
Long-Term Care Services	PD - Transportation - URBAN	30 minutes or miles - URBAN	48	0	N/A	Y	N/A
Long-Term Care Services	PD - Transportation - RURAL	60 minutes or miles - RURAL	48	1	100.0%	Y	13.6

Provider Category	Provider Type	Time/Distance Standard	Provider Count	Total Member Count	% with Access	Standard Met Y/N	Avg Distance (Miles)
Long-Term Care Services	Hab - Day Habilitation - URBAN	30 minutes or miles - URBAN	69	1,046	99.9%	Y	2.3
Long-Term Care Services	Hab - Day Habilitation - RURAL	60 minutes or miles - RURAL	69	3,459	99.9%	Y	12.2
Long-Term Care Services	Hab - Prevocational Services - URBAN	30 minutes or miles - URBAN	34	288	100.0%	Y	4.2
Long-Term Care Services	Hab - Prevocational Services - RURAL	60 minutes or miles - RURAL	34	1,186	100.0%	Y	14.7
Long-Term Care Services	Hab - Supported Employment - URBAN	30 minutes or miles - URBAN	54	388	100.0%	Y	3.1
Long-Term Care Services	Hab - Supported Employment - RURAL	60 minutes or miles - RURAL	54	1,492	100.0%	Y	11.7

Table 1A Map: Waiver – Health & Disability - Counseling Services – Urban - 30 minutes or miles:  
Less than 100% standard



1 Members Total

1 Without Access



Table 1B Map: Waiver – Health & Disability - Counseling Services – Rural - 30 minutes or miles:  
Less than 100% standard



3 Members Total

1 without Access