

Second Amendment to the Member Management, Consumer Assistance, and Eligibility Help Desk Services for Iowa Medicaid and Hawki Programs Contract

This Amendment to Contract Number MED-19-012 is effective as of March 13, 2020, between the Iowa Department of Human Services (Agency) and MAXIMUS Health Services, Inc. (Contractor).

Section 1: Background. Since the President’s Coronavirus Disease (COVID19) national emergency proclamation on March 13, 2020, Iowa Medicaid has taken a number of steps to ensure continuous coverage for Medicaid recipients, that providers are able to provide much needed services, and that our Agency is positioned to continue to provide critical services provided by the Medicaid Member Management, Consumer Assistance, and Eligibility Help Desk Services unit. In order to continue services through the pandemic, all IME operations were transitioned to remote work. The purpose of this amendment is to reimburse costs incurred by the Contractor related to cell phone and cellular plan purchases in order to complete scope of work in a remote setting.

Section 2: Amendment to Contract Language

The Contract is amended as follows:

Revision 1. Section 1.5.1, Pricing. The maximum amount the Contractor will be compensated is hereby amended to \$17,655,196.91 for the entire term of the Contract.

Revision 2. Section 1.5.2, Payment Table. entitled “Payment Methodology” is amended by adding the following text at the end of the Section:

g. In addition to the base payment obligations of the Contract, the Agency agrees to pay the Contractor for the costs for cell phones and cellular plans needed to complete scope of work in a remote work environment. The Contractor receive Agency approval to renew each month of cellular service and shall invoice the Agency for monthly costs for cell phones and cellular plans needed to complete scope of work in a remote work environment. These costs are shall not exceed \$15,459.80 through 12/31/2020. These costs are not subject to the 8% withhold.

Revision 3. Federal Funds. The following federal funds information is provided

Contract Payments include Federal Funds? Yes	
The contractor for federal reporting purposes under this contract is a: Vendor	
DUNS #: 078402994	
The Name of the Pass-Through Entity: Iowa Department of Human Services	
CFDA #: 93.778	Federal Awarding Agency Name: Department of Health and Human Services/Centers for Medicare and Medicaid Services
Grant Name: Medical Assistance Program	

Section 2: Ratification & Authorization

Except as expressly amended and supplemented herein, the Contract shall remain in full force and effect, and the parties hereby ratify and confirm the terms and conditions thereof. Each party to this Amendment represents and warrants to the other that it has the right, power, and authority to enter into and perform its obligations under this Amendment, and it has taken all requisite

actions (corporate, statutory, or otherwise) to approve execution, delivery and performance of this Amendment, and that this Amendment constitutes a legal, valid, and binding obligation.

Section 3: Execution

IN WITNESS WHEREOF, in consideration of the mutual covenants set forth above and for other good and valuable consideration, the receipt, adequacy and legal sufficiency of which are hereby acknowledged, the parties have entered into the above Amendment and have caused their duly authorized representatives to execute this Amendment.

Contractor, MAXIMUS Health Services, Inc.		Agency, Iowa Department of Human Services	
Signature of Authorized Representative: <i>Jennifer Grunewald</i>	Date: 7-2-20	Signature of Authorized Representative:	Date:
Printed Name: Jennifer Grunewald		Printed Name: Michael Randol	
Title: Counsel		Title: Medicaid Director	