

Dale Ramey
MAXIMUS Health Services, Inc.
625 Coolidge Drive, Suite 100
Folsom, CA 95630

Re: Twelfth Amendment to MED-19-012, Member Management, Consumer Assistance, and Eligibility Help Desk Services for Iowa Medicaid and hawk-i Programs (hereafter, “Contract”) with MAXIMUS Health Services, Inc. (hereafter, “Contractor”)

To Whom It May Concern:

Pursuant to Iowa HF2578, adopted and signed in 2022, the Iowa Department of Human Services is merging with the Iowa Department of Public Health to become the Iowa Department of Health and Human Services, effective July 1, 2023. This letter serves as an amendment to the Contract between the parties. It is effective as the date of the signature below.

Revisions to the Contract are as follows:

Revision 1. New Entity.

Effective July 1, 2023, the Iowa Department of Human Services (DHS), listed as a party to this Contract, is hereby changed to a new entity, the Iowa Department of Health and Human Services (HHS). “Agency” as used in the Contract shall mean HHS.

Revision 2. Contract General and Contingent Terms. If this Contract currently incorporates the Department of Human Services Terms for Service Contracts (Section 2 General Terms for Service Contracts and Section 3 Contingent Terms for Service Contracts), as set forth in this Contract, then the Agency is providing notification that the website address displaying these sections of the Contract has changed from <https://dhs.iowa.gov/contract-terms> to <https://hhs.iowa.gov/contract-terms>. No changes were made to the content of the terms as a result of this website address change. These terms remain fully incorporated into the Contract.

Revision 3. Business Associate Agreement. If the Contractor is currently the Agency’s business associate and the Business Associate Agreement is incorporated into the Contract, then the Agency is providing notification that the website address of the Business Associate Agreement has moved from the former location at: <http://dhs.iowa.gov/HIPAA/baa> to: <https://hhs.iowa.gov/hipaa/baa>. No changes were made to the content of the terms as a result of this website address change. These terms remain fully incorporated into the Contract.

Revision 4. Contract Extension.

The Iowa Department of Human Services hereby exercises the option to extend this Contract in accordance with Section 2.2 from Start Renewal Date, 7/1/2023 to End Date 6/30/2024.

All other terms and conditions of the Contract and any amendments are unchanged.

Notice Regarding Invoices. All invoices and correspondence submitted to the Agency after July 1, 2023, should be addressed to the Iowa Department of Health and Human Services.

Notice of Future Address Change: It is anticipated the main offices of the Department of Health and Human Services will be moving to the Lucas State Office Building at 321 E. 12th Street, in Des Moines, Iowa, by the end of 2024. The Agency will share the date of this change of address with contractors at a later date.

By: *Kelly Garcia*
Kelly Garcia (Apr 10, 2023 21:18 CDT)

Date: Apr 10, 2023

Name: Kelly Garcia

Title: Director