



# COLLABORATION WITH ADULT PROTECTIVE SERVICES

**Latisha McGuire**, Long Term Services  
and Supports Policy Program Manager

August 1, 2024

# How Long-Term Services and Supports (LTSS) Collaborates with Adult Protective Services (APS)



# Discovery

- ▶ LTSS utilizes APS to assist in the discovery of unreported critical incidents
  - Notification when APS receive an abuse report that involves and HCBS provider
  - Shared insights on potential risks and mitigations
  - More fulsome investigation of potential abuse

# Action

- ▶ LTSS follows up to ensure proper follow up and resolution
  - Managing the critical incident management system to ensure there is a critical incident reported
  - Completes review of provider policies and procedures when needed
  - Consult with APS as needed
  - Attends member meetings and closing meetings as applicable

# Future Plans

- ▶ A final rule released requires states to use claims, Medicaid Fraud Control Units, and Adult and Child Protective Services data to identify unreported incidents
- ▶ LTSS is working on developing a more streamlined process to support efficiency in information sharing with APS
- ▶ Enhancing critical incident management system



# Questions

---

Latisha McGuire

Long Term Services and Support Policy Program Manager

[lmcguir@dhs.state.ia.us](mailto:lmcguir@dhs.state.ia.us)



Health and  
Human Services