

# Quality Strategy 2024

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# New HHS



**Overview of the  
Process and  
Requirements**



**Review of Goals**



**Next Steps**

# Quality Strategy Requirements

- ▶ Federal requirement to develop and maintain
- ▶ Goal of the Quality Strategy is to assess and improve managed care services.
- ▶ Address Managed Care Plans (MCPs)
  - Managed Care Organizations (MCOs)
  - Prepaid Ambulatory Health Plans (PAHPs)
- ▶ Must be evaluated and updated every three years.
  - Quality Strategy toolkit created by the Centers for Medicare & Medicaid Services (CMS)
  - New Access Rule from CMS is changing this requirement

# Quality Strategy

- ▶ History of Managed Care in Iowa
- ▶ Mission, vision and values
- ▶ Defining significant change and process for revising
- ▶ Goals
- ▶ Alignment with quality measures, directed payments and EQR activities
- ▶ Monitoring and compliance for MCPs

# Quality Strategy Strategic Goals

- ▶ Access to Care
- ▶ Whole Person Care
- ▶ Health Equity
- ▶ Program Administration
- ▶ Voice of the Customer



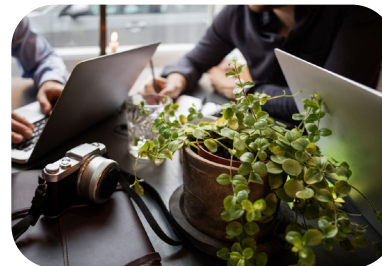
# Next Steps



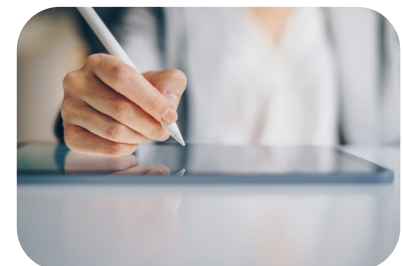
Public  
Comment  
Period



Update and  
Submit to  
CMS



Feedback  
from CMS



Implement  
and  
Evaluate



# Questions

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