

**Child Welfare Partners Committee (CWPC)  
Meeting Notes**

Thursday, January 11, 2024  
In Person/Zoom Meeting

**Members in attendance:** Kristie Oliver, Chris Koeplin, Jana Rhoads, Natalie Clapp, Mary Beth O'Neill, Janee Harvey

**Members not in attendance:** Lori Frick, Chad Jensen, Nicki Enderle, Linda Dettmann, Mylene Wanatee, Emily Blomme

**Summary of Meeting:**

**Change and Innovation Agency (CIA) Child Welfare Report ([CIA Final Report](#))**  
[CIA Recommendations Summary](#) lists the priorities that HHS is focused on.

HHS workforce and workload is a key priority.

- One to five supervisor ratio
  - The current ratio of supervisors to lined staff varies but is at 1- 7 or 6.6.

Prevention

- How can there be a better connection with the early interventions and support team to connect services more out front.
- Thrive Iowa is the HHS early intervention and support team.

Supporting Relatives and fictive kin

Increase System Efficiencies

- Improvements to Jarvis System and documentation

HHS internally has an excel spreadsheet to help them work through the recommendations.

**MCO Meetings with SAMs & Training for the HHS SW4 Complex Case Managers and their Supervisors**

The SAMs are meeting with the CEOs of the MCOs monthly to work through the gaps and how they can work better together. The meetings have helped create processes and role delineation. The MCOs are engaged and there is better partnership.

The first day of the training was focused on the philosophy that the SW4 complex case managers are working under. Susan Smith presented on I-Tabs. There was a presentation on a personal centered approach. Rob Aiken discussed the MH Regions that helped the attendees understand the services available through the regions. There was discussion on the creation of a formal referral process for the SW4s. In the meantime, they are sitting in on the MCM calls, following the more complex cases and participating in length of stay reviews for QRTPs. They also did some case consultation.

SW4s Complex Case Manager:

- Kim Cronkleton, EISA – supervised by Nicki Enderle
- Dana Meyer, NISA – Supervised by Andrea Hickman
- Jami Stevens, CRSA – Supervised by Valarie Lovaglia
- Angie Fox, DMSA – Supervised by Clarice Vincent
- Brooke McCabe, WISA – Supervised by Nicki Sims

HHS and providers need to be open minded when working with the SW4s because it is approaching the work in a different manner. It is all about relationship building.

**SSG-Title IV-E Recommendations Report**

Agenda item moved to the February meeting.

**Behavioral Health System Alignment Assessment**

Agenda item moved to the February meeting.

**Next Meeting:** Thursday, February 8, 2024-1:00 PM- 3:00 PM  
In person @ Ellipsis North (Johnston) /via Zoom  
tel:515-226-9810