

**Child Welfare Partners Committee (CWPC)
Meeting Notes**

Thursday, December 14, 2023
In Person/Zoom Meeting

Members in attendance: Kristie Oliver, Chris Koeplin, Janee Harvey, Jana Rhoads, Natalie Clapp, Linda Dettmann, Mary Beth O'Neill

Members not in attendance: Lori Frick, Chad Jensen, Mylene Wanatee, Nicki Enderle

Summary of Meeting:

Q & A - VISION

Matt Haynes, HHS Bureau Chief Child Protective Services Support and Training reviewed and answered the following VISION questions that providers had.

1. What are the stages for this project and where are we at in the process? Matt explained that they are currently building out the case and working on case management features, such as setting up services and placements. He explained that the initial rollout will be just for HHS staff. They have not spent a lot of time thinking through the provider portal yet. The provider portal will be built out in 2025.
2. Will there be a phased onboarding? No, everyone will have access right away.
3. Will there be a variety of levels for providers to have access? Matt explained that each agency will have control of that.
4. Have any providers been included in the provider portal creation? Matt explained that they have not yet convened any providers. The plan is to have 10-12 representatives.
5. Providers have to enter everything into their own electronic health record (EHR) in order to be able to bill, report, etc. What will that interface look like? Matt explained he was not sure yet. The Department is not trying to cause additional administrative burden to providers, however double entry may be inevitable since providers will still need to enter everything into their own EHR.
6. Will VISION allow for notifications to be sent to a provider supervisor for review and signature? Yes
7. Can multiple individuals be added to a provider staff? Yes
8. What will providers need to do on their end to ensure everything works like it needs to and how much will that cost? Matt was not able to answer these questions.
9. Will CCWIS be able to have client information from the provider uploaded into it? This is still to be determined.
10. Will the provider have access to prior placement notes, information, etc? Yes
11. Will the "embedded cross-agency messaging" be available to download? Yes. Is the "cross-agency" that is referenced referring to the HHS/Provider or Provider/Provider? Providers will be able to send messages through the system itself to HHS.
12. Will providers be expected to enter their appointments in the calendar on VISION? Matt explained that this will not be required.

Providers shared that there is a lot of angst around the VISION system. There are several providers that are currently working on adding new systems themselves. This is because their current EHR system is going out of business. Janee shared that providers may want to look into other states that have built a CCWIS for lessons learned. Some examples are AZ, NC, and MD.

Out of State Providers

Providers learned that Director Garcia was speaking to Devereux Behavioral Health about possibly coming to Iowa. Providers wanted to know if there was something that she loved about Devereux that they could replicate here. Providers inquired what problems would Devereux solve. Jana explained that Devereux has a specific service that the Department sends youth down there for which is not currently offered here in Iowa. Janee shared that she has her one on one with Director Garcia next week and she will speak with her regarding this.

Next Meeting

Janee will speak to Liz Matney about someone from the Medicaid team attending the January meeting.

Next Meeting: Thursday, January 11, 2023-1:00 PM- 3:00 PM
In person @ Ellipsis North (Johnston) /via Zoom