



## MEETING AGENDA

DIVISION	Iowa Medicaid		
MEETING TITLE	Provider Town Hall		
FACILITATOR	Kera Oestreich, Iowa Medicaid Deputy Director		
DATE	Thursday, November 21, 2024	TIME	4:00 – 5:00 p.m.
LOCATION	<p>Register in advance for this meeting:  <a href="https://www.zoomgov.com/meeting/register/vJltceytrjkvGDM9u5qWSoiy7jhHvgpupSk">https://www.zoomgov.com/meeting/register/vJltceytrjkvGDM9u5qWSoiy7jhHvgpupSk</a></p> <p>After registering, you will receive a confirmation email containing information about joining the meeting.</p>		

## MEETING OBJECTIVES

- Update providers on recent developments
- Provide eligibility renewal outreach updates
- Discuss the implementation of the managed care organization (MCO) case management ratio
- Review the prepaid ambulatory health plans' (PAHP) improvement initiatives

## MEETING PARTICIPANTS

Kera Oestreich, Iowa Medicaid Deputy Director  
 Rebecca Curtiss, Iowa Medicaid Deputy Director  
 Jennifer Steenblock, Iowa Medicaid Bureau Chief  
 Joanne Bush, Iowa Medicaid Bureau Chief  
 Norm Edgington, Iowa Medicaid Bureau Chief  
 Anna Casteel, Iowa Medicaid Bureau Chief  
 Allison Scott, Iowa Medicaid Eligibility Policy Technical Lead  
 Lisa Cook, Senior Iowa Medicaid Policy Advisor  
 Jeanette Brandner, Iowa Medicaid Federal Authority Oversight Officer  
 Latisha McGuire, LTSS Policy Program Manager  
 LeAnn Moskowitz, LTSS Policy Program Manager  
 Barbra Brottman, LTSS Training Specialist  
 Brooke Watson, Iowa Medicaid Policy Program Manager  
 Jeff Marston, Iowa Medicaid Contractor  
 Will Linder, Administration and Medicaid Communications Specialist  
 Nell Bennett, Communications Specialist  
 Emma Nutter, Communications Specialist  
 Iowa Medicaid Team Members

- Managed Care Plans (MCPs)**
- Iowa Total Care
  - Molina Healthcare, Inc.
  - Wellpoint Iowa, Inc. (formerly known as Amerigroup Iowa, Inc.)
  - Delta Dental
  - MCNA Dental



AGENDA TOPIC	PRESENTERS
Welcome & Medicaid Updates	Kera Oestreich, Iowa Medicaid Deputy Director
Eligibility Renewal Outreach Updates	Allison Scott, Iowa Medicaid Eligibility Policy Technical Lead
MCO Case Management Ratio Implementation	Latisha McGuire, LTSS Policy Program Manager & MCOs
Delta Dental Quality Improvement Initiative	Taryn Jonet, Delta Dental
MCNA Dental Quality Improvement Initiative	Kendra Aracena & Dede Davis, MCNA Dental
Q&A	Open