



MEETING AGENDA

DIVISION	Iowa Medicaid		
MEETING TITLE	Member Town Hall		
FACILITATOR	Kera Oestreich, Iowa Medicaid Deputy Director		
DATE	Thursday, November 21, 2024	TIME	5:00 – 6:00 p.m.
LOCATION	<p>Register in advance for this meeting: https://www.zoomgov.com/meeting/register/vJlscOqpqTMqH9Fv_u-9iRp8kcmJNjL2OBI</p> <p>After registering, you will receive a confirmation email containing information about joining the meeting.</p>		

MEETING OBJECTIVES

- Update members on recent developments
- Provide eligibility renewal outreach updates
- Discuss the implementation of the managed care organization (MCO) case management ratio
- Review the prepaid ambulatory health plans' (PAHP) improvement initiatives

MEETING PARTICIPANTS

Kera Oestreich, Iowa Medicaid Deputy Director
 Rebecca Curtiss, Iowa Medicaid Deputy Director
 Jennifer Steenblock, Iowa Medicaid Bureau Chief
 Joanne Bush, Iowa Medicaid Bureau Chief
 Norm Edgington, Iowa Medicaid Bureau Chief
 Anna Casteel, Iowa Medicaid Bureau Chief
 Allison Scott, Iowa Medicaid Eligibility Policy Technical Lead
 Lisa Cook, Senior Iowa Medicaid Policy Advisor
 Jeanette Brandner, Iowa Medicaid Federal Authority Oversight Officer
 Latisha McGuire, LTSS Policy Program Manager
 LeAnn Moskowitz, LTSS Policy Program Manager
 Barbra Brottman, LTSS Training Specialist
 Brooke Watson, Iowa Medicaid Policy Program Manager
 Jeff Marston, Iowa Medicaid Contractor
 Will Linder, Administration and Medicaid Communications Specialist
 Nell Bennett, Communications Specialist
 Emma Nutter, Communications Specialist
 Iowa Medicaid Team Members

- Managed Care Plans (MCPs)**
- Iowa Total Care
 - Molina Healthcare, Inc.
 - Wellpoint Iowa, Inc. (formerly known as Amerigroup Iowa, Inc.)
 - Delta Dental
 - MCNA Dental



AGENDA TOPIC	PRESENTERS
Welcome & Medicaid Updates	Kera Oestreich, Iowa Medicaid Deputy Director
Eligibility Renewal Outreach Updates	Allison Scott, Iowa Medicaid Eligibility Policy Technical Lead
MCO Case Management Ratio Implementation	Latisha McGuire, LTSS Policy Program Manager & MCOs
Delta Dental Quality Improvement Initiative	Taryn Jonet, Delta Dental
MCNA Dental Quality Improvement Initiative	Kendra Aracena & Dede Davis, MCNA Dental
Q&A	Open