



## MEETING AGENDA

DIVISION	Iowa Medicaid		
MEETING TITLE	Member Town Hall		
FACILITATOR	Kera Oestreich, Iowa Medicaid Deputy Director		
DATE	Thursday, December 5, 2024	TIME	4:00 – 5:00 p.m.
LOCATION	<p>Register in advance for this meeting:  <a href="https://www.zoomgov.com/meeting/register/vJltduuvgDMjHhSfLXCdvyoKoAonHR-WXJ8#/registration">https://www.zoomgov.com/meeting/register/vJltduuvgDMjHhSfLXCdvyoKoAonHR-WXJ8#/registration</a></p> <p>After registering, you will receive a confirmation email containing information about joining the meeting.</p>		

## MEETING OBJECTIVES

- Update members on recent developments
- Provide Participant Experience Surveys update
- Provide Consumer Choice Options (CCO) updates
- Have managed care organizations (MCOs) present on value-added services, winter resources and how members can access these services/resources

## MEETING PARTICIPANTS

Kera Oestreich, Iowa Medicaid Deputy Director  
 Rebecca Curtiss, Iowa Medicaid Deputy Director  
 Jennifer Steenblock, Iowa Medicaid Bureau Chief  
 Joanne Bush, Iowa Medicaid Bureau Chief  
 Norm Edgington, Iowa Medicaid Bureau Chief  
 Anna Casteel, Iowa Medicaid Bureau Chief  
 Allison Scott, Iowa Medicaid Eligibility Policy Technical Lead  
 Lisa Cook, Senior Iowa Medicaid Policy Advisor  
 Jeanette Brandner, Iowa Medicaid Federal Authority Oversight Officer  
 Latisha McGuire, LTSS Policy Program Manager  
 LeAnn Moskowitz, LTSS Policy Program Manager  
 Barbra Brottman, LTSS Training Specialist  
 Brooke Watson, Iowa Medicaid Policy Program Manager  
 Jeff Marston, Iowa Medicaid Contractor  
 Will Linder, Administration and Medicaid Communications Specialist  
 Nell Bennett, Communications Specialist  
 Emma Nutter, Communications Specialist  
 Iowa Medicaid Team Members

### Managed Care Organizations (MCOs)

- Iowa Total Care
- Molina Healthcare, Inc.
- Wellpoint Iowa, Inc. (formerly known as Amerigroup Iowa, Inc.)



AGENDA TOPIC	PRESENTERS
Welcome & Medicaid Updates	Kera Oestreich, Iowa Medicaid Deputy Director
Consumer Choice Options (CCO)	Christy Casey, LTSS Policy Program Manager
MCO Presentations <ul style="list-style-type: none"><li>▪ Value-Added Services</li><li>▪ Winter Resources</li><li>▪ Member Access To These Services &amp; Resources</li></ul>	Iowa Total Care, Molina and Wellpoint
Q&A	Open