




Health and Human Services  
Public Health

## Diagnosed Hearing Differences Checklist

### For children under age 3 diagnosed as Deaf or Hard of Hearing

Below is a checklist to assist families with “next steps” when their infant/child has been diagnosed with hearing differences. The infant/child’s audiologist working with the family can help monitor the progress with these important steps. This is only meant to be a guide. There may be items listed that are not applicable based on the child and family’s needs.

Date	Task	Referral Made to: Name/Number #
	Send copy of diagnostic report, recommendations and referrals to infant/child’s primary care provider and provide an extra copy to the parents for their records.	
	Complete entry of diagnostic assessment results, referrals in Iowa’s Early Hearing Detection and Intervention Program (EHDI) database within six working days of diagnosis.	
	Refer infant/child to Early Intervention (Early ACCESS) <a href="https://achieve.iowa.gov/early-access-referral">https://achieve.iowa.gov/early-access-referral</a> 	#
	Audiologist advises family about all communication options, communication modes and listening devices.	#
	Provide family with link to EHDI Family Resource Guide.	#
	Refer to EHDI Family Support, (833) 496-8040.	#
	Refer to Otolaryngology (Pediatric, if possible).	#

Date	Task	Referral Made to: Name/Number #
	Refer to Speech-Language Pathology.	
		#
	Refer to Genetics.	
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	Refer to Cardiology.	
		#
	Refer to Nephrology.	
		#
	Assist families in navigating funding resources for hearing aids, other assistive devices, as needed.	
	Provide a link or phone number for parents interested in learning ASL.	
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	For families with private insurance, refer them to their insurance provider for questions on covered services.	
	For families with Medicaid insurance, please refer them to Iowa Medicaid Enterprise Member Services at (800) 338- 8366. If families have transportation concerns for upcoming appointments, they can contact Transportation Management Services (TMS) at (866) 572-7662.	
	For families with hawk-i insurance, please refer them to hawk-i customer service at (800) 257-8563.	
	Provide family with links to state and national resources on the EHDI website, <a href="https://hhs.iowa.gov/programs/programs-and-services/ehdi">https://hhs.iowa.gov/programs/programs-and-services/ehdi</a> for additional information about hearing loss, questions to ask, next steps, etc.	



☎ 1-833-496-8040  
 ➡ [hhs.iowa.gov/programs/programs-and-services/ehdi](https://hhs.iowa.gov/programs/programs-and-services/ehdi)

✉ **Iowa EHDI, Bureau of Chronic, Congenital and Inherited Conditions**  
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