



MEETING AGENDA

DIVISION	Iowa Medicaid		
MEETING TITLE	Provider Town Hall		
FACILITATOR	Kera Oestreich, Iowa Medicaid Deputy Director		
DATE	Thursday, December 19, 2024	TIME	4:00 – 5:00 p.m.
LOCATION	<p>Register in advance for this meeting: https://www.zoomgov.com/meeting/register/vJltceytrjkvGDM9u5gWSoiy7jhHvgpupSk</p> <p>After registering, you will receive a confirmation email containing information about joining the meeting.</p>		

MEETING OBJECTIVES

- Update providers on recent developments
- Provide Provider Services, SIS-InterRAI Assessment and National Adoption Competency Mental Health Training updates
- Review Participant Experience Surveys
- Recap the 2024 townhalls and begin planning for the 2025 townhalls

MEETING PARTICIPANTS

Kera Oestreich, Iowa Medicaid Deputy Director
 Rebecca Curtiss, Iowa Medicaid Deputy Director
 Jennifer Steenblock, Iowa Medicaid Bureau Chief
 Joanne Bush, Iowa Medicaid Bureau Chief
 Norm Edgington, Iowa Medicaid Bureau Chief
 Anna Casteel, Iowa Medicaid Bureau Chief
 Allison Scott, Iowa Medicaid Eligibility Policy Technical Lead
 Lisa Cook, Senior Iowa Medicaid Policy Advisor
 Jeanette Brandner, Iowa Medicaid Federal Authority Oversight Officer
 Latisha McGuire, LTSS Policy Program Manager
 LeAnn Moskowitz, LTSS Policy Program Manager
 Barbra Brottman, LTSS Training Specialist
 Brooke Watson, Iowa Medicaid Policy Program Manager
 Jeff Marston, Iowa Medicaid Contractor
 Will Linder, Administration and Medicaid Communications Specialist
 Nell Bennett, Communications Specialist
 Emma Nutter, Communications Specialist
 Iowa Medicaid Team Members

- Managed Care Plans (MCPs)**
- Iowa Total Care
 - Molina Healthcare, Inc.
 - Wellpoint Iowa, Inc. (formerly known as Amerigroup Iowa, Inc.)
 - Delta Dental
 - MCNA Dental



AGENDA TOPIC	PRESENTERS
Welcome & Medicaid Updates	Kera Oestreich, Iowa Medicaid Deputy Director
Provider Services Updates	Sabrina Johnson, Provider Enrollment Oversight and Compliance Officer
SIS-InterRAI Assessment Updates	Latisha McGuire, LTSS Policy Program Manager
National Adoption Competency Mental Health Training	LaShawnda Kilgore, Training and Implementation Specialist, C.A.S.E
Participant Experience Surveys	Brooke Watson, Medicaid Policy Program Manager and Mindy Williams, LTSS Policy Program Manager
2024 Townhall Recap & 2025 Townhall Planning	Kera Oestreich, Iowa Medicaid Deputy Director
Q&A	Open