

## MEETING AGENDA

DIVISION	Iowa Medicaid		
MEETING TITLE	Member Town Hall		
FACILITATOR	Kera Oestreich, Iowa Medicaid Deputy Director		
DATE	Thursday, December 19, 2024	TIME	5:00 – 6:00 p.m.
LOCATION	<p>Register in advance for this meeting:  <a href="https://www.zoomgov.com/meeting/register/vJlscOqpgTMqH9Fv_u-9iRp8kcmJNJL2OBI">https://www.zoomgov.com/meeting/register/vJlscOqpgTMqH9Fv_u-9iRp8kcmJNJL2OBI</a></p> <p>After registering, you will receive a confirmation email containing information about joining the meeting.</p>		

## MEETING OBJECTIVES

- Update members on recent developments
- Provide Member Services and SIS-InterRAI Assessment updates
- Review Participant Experience Surveys
- Recap the 2024 townhalls and begin planning for the 2025 townhalls

## MEETING PARTICIPANTS

Kera Oestreich, Iowa Medicaid Deputy Director  
 Rebecca Curtiss, Iowa Medicaid Deputy Director  
 Jennifer Steenblock, Iowa Medicaid Bureau Chief  
 Joanne Bush, Iowa Medicaid Bureau Chief  
 Norm Edgington, Iowa Medicaid Bureau Chief  
 Anna Casteel, Iowa Medicaid Bureau Chief  
 Allison Scott, Iowa Medicaid Eligibility Policy Technical Lead  
 Lisa Cook, Senior Iowa Medicaid Policy Advisor  
 Jeanette Brandner, Iowa Medicaid Federal Authority Oversight Officer  
 Latisha McGuire, LTSS Policy Program Manager  
 LeAnn Moskowitz, LTSS Policy Program Manager  
 Barbra Brottman, LTSS Training Specialist  
 Brooke Watson, Iowa Medicaid Policy Program Manager  
 Jeff Marston, Iowa Medicaid Contractor  
 Will Linder, Administration and Medicaid Communications Specialist  
 Nell Bennett, Communications Specialist  
 Emma Nutter, Communications Specialist  
 Iowa Medicaid Team Members

### Managed Care Plans (MCPs)

- Iowa Total Care
- Molina Healthcare, Inc.
- Wellpoint Iowa, Inc. (formerly known as Amerigroup Iowa, Inc.)
- Delta Dental
- MCNA Dental



AGENDA TOPIC	PRESENTERS
Welcome & Medicaid Updates	Kera Oestreich, Iowa Medicaid Deputy Director
Member Services Updates	Sabrina Johnson, Provider Enrollment Oversight and Compliance Officer
SIS-InterRAI Assessment Updates	Latisha McGuire, LTSS Policy Program Manager
Participant Experience Surveys	Brooke Watson, Medicaid Policy Program Manager and Mindy Williams, LTSS Policy Program Manager
2024 Townhall Recap & 2025 Townhall Planning	Kera Oestreich, Iowa Medicaid Deputy Director
Q&A	Open