

# Iowa Medicaid

## Town Hall Planning



Health and  
Human Services

# 2024 Town Halls At a Glance

- 23 Member Town Halls
- 12 Provider Town Halls
- 11 Consumer Choice Option (CCO) Town Halls
- 40+ Topics Covered

# 2024 Member & Provider Town Hall Topics

## Medicaid Policies and Programs

- ▶ Medicaid Eligibility
- ▶ Member Reassignment
- ▶ Iowa Health and Wellness Plan Renewal Public Notice
- ▶ MCO Accountability through Pay for Performance
- ▶ Overview of MCO Capitation Payments
- ▶ Automated Outreach for Eligibility
- ▶ In Lieu of Services (ILOS)

## HCBS (Home and Community-Based Services)

- ▶ HCBS Employment Supports
- ▶ HCBS Assessment Changes
- ▶ Habilitation Services
- ▶ HOME Project & Waiver Redesign

## Provider and Member Resources

- ▶ Member and Provider Resources and Tips
- ▶ Needs on Waitlist (NOW) Survey
- ▶ Quality Initiatives
- ▶ Resources for People of All Ages

## Rate Reviews and Financial Initiatives

- ▶ Annual Rate Review
- ▶ Provider Rate Increases & ARPA

## MCO and Vendor Activities

- ▶ Open Enrollment for MCO Changes
- ▶ MCO Case Management Ratio Implementation
- ▶ MCO & Dental Plan Presentations

## Communication and Public Health

- ▶ Public Health Emergency Unwind
- ▶ 988 and Suicide Prevention
- ▶ Trualta Presentation and Learning Management System Launch
- ▶ Project ECHO

## Surveys and Feedback Systems

- ▶ Grievance and Appeals
- ▶ Needs on Waitlist (NOW) Survey

# Special Projects and Updates

- ▶ Iowa Medicaid Dashboard
- ▶ Iowa Pharmacy Updates (Changes in 90-Day Refill and Pharmacy Point of Care Testing)
- ▶ Multisector Plan on Aging - IA SAIL Presentation

# Community Choice Options (CCO) Topics

- ▶ CCO Savings & Efficiencies
- ▶ Program Integrity and Compliance
- ▶ Host Homes
- ▶ CCO Budgets & Using the Employer Payroll Calculator
- ▶ Independent Support Broker: Employee Documentation & Services Agreements
- ▶ ARPA and Rate Increases

# 2024 Feedback

- ▶ What went well?
- ▶ What topics were most relevant or useful?
- ▶ Other feedback?



# New Topics for 2025

- ▶ Medicaid 101
- ▶ Home and Community-Based Services (HCBS) 101
- ▶ Youth Mental Health Provider Capacity Provider Credentialing with the MCOs
- ▶ Updates on In Lieu of Services
- ▶ Social Determinants of Health and MCO supports
- ▶ MCO & Dental Care Coordination
- ▶ Ensuring quality through provider incentive payments
- ▶ Program Quality Measures
- ▶ Maternity Management programs
- ▶ Expanding Access for Substance Use Disorder Treatment

# New Topics for 2025

- ▶ Legislative Tracking during Session
- ▶ New Provider Enrollment Module implementation
- ▶ Certified Community Behavioral Health Center (CCBHC) implementation
- ▶ HOME project implementation
- ▶ School-Based Medicaid Services
- ▶ Provider Capacity
- ▶ Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) for children
- ▶ Third Party Liability (TPL) and coordination of benefits
- ▶ Claims and Billing
- ▶ Project Recovery
- ▶ Money Follows the Person (MFP) Program
- ▶ Provider Prevention Support Services (PPSS)

# Planning for 2025

- ▶ Are there other topics we should cover?
- ▶ What are ways we can reach out to more providers and members to get others involved?
- ▶ Are there suggestions on structure or format of meetings?
- ▶ More ideas? Send feedback to [imetownhall@hhs.iowa.gov](mailto:imetownhall@hhs.iowa.gov)