


OFFICE OF THE
State Long-Term Care
Ombudsman


INVOLUNTARY DISCHARGE OR TRANSFER

When a long-term care facility tells a resident they can no longer live there, resident rights help provide protections.

KNOW YOUR RIGHTS!



There must be a valid reason for the discharge.



A written notice is required.



You can appeal and most often remain in the facility during the appeal process.



A plan for safe and orderly discharge is required.



If you have been sent out of the facility, you can return in most situations.

WHAT YOU CAN DO:



Read and understand the notice.



Appeal within required timeframes.



Contact your local long-term care ombudsman for advocacy or support.



Seek legal counsel.



Work with the facility to resolve the discharge issue.

The rules vary for nursing facilities, assisted living programs, and residential care facilities. For information about rules, your rights, or to request assistance, contact the Office of the State Long-Term Care Ombudsman at

866-236-1430

