



# Beneficiary Advisory Council

**Jessica McBride**

Project Officer of Compliance,  
Iowa HHS

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# Agenda

Purpose of the Beneficiary  
Advisory Council

Member Selection

Participation and Scope

# Purpose of the BAC

The **Beneficiary Advisory Council (BAC)** will consist of individuals who are currently or have been Medicaid beneficiaries and individuals with direct experience supporting Medicaid beneficiaries.

The BAC will advise the MAC regarding:

- Their experience with the Medicaid program
- Matters of concern related to policy development
- Matters related to the effective administration of the Medicaid program.

# Member Selection

- ▶ Medicaid will be releasing an interest form to be completed by individuals who meet the criteria.
- ▶ The Medicaid Director must select members for the BAC.
- ▶ The term of length will be determined by the State.
- ▶ Medicaid will give BAC members the option to include their names in the membership list and meeting minutes that will be posted publicly.
- ▶ A stipend will be paid to BAC members for their participation.

# Participation and Scope

Requirements for BAC crossover to the MAC:

July 2025 through July 2026

- **10 percent** of the MAC members must come from the BAC.

July 2026 through July 2027

- **20 percent** of MAC members must come from the BAC.

Thereafter, **25 percent** of MAC members must come from the BAC.

The BAC must meet separately from the MAC, on a regular basis, and in advance of each MAC meeting to ensure BAC member preparation for each MAC meeting

# Participation and Scope

## Scope of topics to provide advice on related to:

- Additions and changes to services
- Coordination of care
- Quality of services
- Eligibility, enrollment, and renewal processes
- Beneficiary and provider communications by State Medicaid agency and Medicaid MCOs, PIHPs, PAHPs, PCCM entities or PCCMs
- Cultural competency, language access, health equity, and disparities and biases in the Medicaid program
- Access to services
- Other issues that impact the provision or outcomes of health and medical care services in the Medicaid program as determined by the MAC, BAC, or State



# Questions

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**Jessica McBride**  
Project Officer of Compliance  
[jessica.mcbride@hhs.iowa.gov](mailto:jessica.mcbride@hhs.iowa.gov)



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