

1st Five

Levels of  
Engagement  
Update: Provider  
Level Enhancement

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Health and  
Human Services

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The 1st Five Levels of Engagement was implemented in 2018 to support the understanding and organization of primary care practices that 1st Five Site Coordinators may engage during program implementation.

Since implementation, 1st Five has successfully supported contractors in engaging various levels of practices using referral focus, education and training, and screening practices as criteria to assess how to support the clinic to move to full 1st Five implementation.

## Enhancements to the current Levels of Engagement Framework:

### Provider Level Framework

1st Five Sites shared the need for a provider level framework that would allow them to organize and track individual provider growth. CHSC assisted with updating the model and criteria so that it includes this new dimension and it is reflective of the medical approach to framing and concisely organizing a description of how a complex disease is presenting for a specific patient. By using a similar framework, we hope to our updated LOE will more accurately and concisely describe varying levels of partnership across 1st Five work.

### Engaged Primary Care Provider Definition

A primary care provider is considered engaged when the Site Coordinator can demonstrate active interest in 1st Five support. At minimum this includes awareness/understanding of developmental screening and demonstrated an understanding of the 1st Five referral pathway by making referrals.

**Because this granular-level tracking of primary care provider level partnership is new to 1st Five and tracking referrals will require new reports to pull this information in our data system, these levels are optional until reports are available.**

Provider Level		
Level Name	Criteria	Example
P1	70% or more of referrals received for the year, for children between the age of 9, 18, 24, and 30-months, note a developmental screening	<p>Dr Jones has referred 24 times this year (since July 1, 2024).</p> <ul style="list-style-type: none"> <li>Of the 24 referrals, 13 were for children between the age of 9, 18, 24, and 30-months.</li> <li>Of the 13 referrals within the recommended screening age range, 10 note a developmental screening on the 1st Five Referral Form.</li> <li>This primary care provider has a 76% screening rate when referring children within the recommended screening age range. This primary care provider can be categorized as a P1 provider.</li> </ul>
P2	Less than 70% of referrals received for the year, for children between the age of 9, 18, 24, and 30-months, note a developmental screening	<p>Dr. Smith has referred 18 times this year (since July 1, 2024).</p> <ul style="list-style-type: none"> <li>Of the 18 referrals, 5 were for children between the age of 9, 18, 24, and 30-months.</li> <li>Of the 5 referrals within the recommended screening age range, 2 note a developmental screening on the 1<sup>st</sup> Five Referral Form.</li> <li>This primary care provider has a screening rate of 40% when referring children within the recommended screening age range. This primary care provider can be categorized as a P2 provider.</li> </ul>
P3	The provider has not referred to 1st Five and is not responsive and/or not interested in 1st Five at this time.	Dr Johnson has not referred to 1 <sup>st</sup> Five (since July 1, 2024) and is not responsive and/or not interested in 1st Five at this time. This provider can be categorized as a P3 provider.
PN N=Null	Provider does not see children for Well Child Exams (WCE).	Dr Hanson does not see children for WCE and is not an appropriate partner for 1st Five.

\*1st Five does not require receipt of a developmental screening tool as a part of referral documentation. Providers are to complete the 1<sup>st</sup> Five Referral Form and note that a screening tool was used as part of the exam.