

Iowa REACH Consumer Steering Committee Meeting

April 2025

Illinois Pathways to Success

Pathways to Success: Care Coordination

Two tiers of care coordination and support services are provided by Care Coordination and Support Organizations (CSSOs)

High Fidelity Wraparound

- Youth accesses crisis services regularly and is often involved in multiple child-serving systems
- Caseload: 1:10

Intensive Care Coordination

- Youth would benefit from additional community services
- Caseload: 1:25

Washington Wraparound with Intensive Services (WISE) Program

WISe - Big Picture

- WISe provider agency assigns teams to children and youth who are eligible for the program and that team coordinates all care.
- Intensive care coordination is part of Wraparound Intensive Services (which also include intensive services, crisis intervention and stabilization services, and peer support)

WISe Care Coordination

- Washington uses a wraparound team-based approach to providing intensive care coordination.
- A care coordinator (employed by the WISe provider agency) facilitates, and coordinates services and supports.
- Care coordinator caseload: 10 or fewer participants with a maximum of 15.
- Service intensity averages must be at least 10.5 hours monthly at the agency level (including care coordination)

Idaho Youth Empowerment Services (YES)

YES - Big Picture

- **Youth receive different forms of care planning depending on the intensity of their needs.**
- Those with the most significant needs receive a form of intensive care coordination called wraparound.

YES - Care Coordination

- Youth and family select a **Child and Family Team** of people such as mental health providers, family, friends, individuals from child serving agencies and community members.
- They work together to create a **coordinated care plan**, which identifies services, supports, and goals.
- A **care coordinator** coordinates and monitors service delivery.

YES Wraparound Intensive Services

- Children who need more intense or restrictive services can receive a form of intensive care coordination called Wraparound Intensive Services (WIns).
- **Wraparound** is a team-based, family-driven, and youth-guided care planning process to create a coordinated care plan.
- A **Wraparound Coordinator** is responsible for engaging families, facilitating meetings, and tracking progress. They lead a Wraparound Team of youth, family, natural and informal supports.
- Most families participate in Wraparound for 12-14 months, depending on their goals and progress.

[Source](#)

Discussion

Public Comment

More Info

► Washington WISe:

<https://www.hca.wa.gov/billers-providers-partners/program-information-providers/wraparound-intensive-services-wise>

► Illinois Pathways to Success:

<https://hfs.illinois.gov/medicalproviders/behavioral/pathways.html>

► Idaho YES:

<https://yes.idaho.gov/>