#### Disability Services Member Town Hall

Zach Rhein, Director of Aging & Disability Services, Iowa HHS

**Dawn Kekstadt**, Deputy Director of Aging & Disability Services, Iowa HHS

April 23, 2025



Health and Human Services

#### Overview

Disability Services System Overview

DAP Service Overview

Continuity of Care

Questions

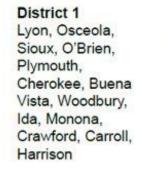
#### Note

Aging & Disability system alignment does **not** affect members' Medicaid or Medicaid waiver services.

## Disability Services System Overview



#### District 2



#### District 4

Shelby, Audubon, Guthrie, Pottawattamie, Cass, Adair, Mills, Montgomery, Adams, Union, Fremont, Page, Taylor, Ringgold

Dickinson, Emmet, Kossuth, Winnebago, Worth, Clay, Palo Alto, Hancock, Pocahontas, Humboldt, Wright, Sac, Calhoun, Webster



Marshall, Tama **District 7** Black Hawk. Buchanan, Delaware, Dubuque, Linn, Jones, Jackson, Johnson,

Cedar, Clinton,

Muscatine, Scott.

Louisa, Des Moines

District 3

#### District 5

Hamilton, Greene, Boone, Story, Dallas, Polk, Jasper, Madison, Warren, Marion, Clarke, Lucas, Decatur, Wayne

#### District 6

Benton, Poweshiek, Iowa, Mahaska, Keokuk, Washington, Monroe, Wapello, Jefferson, Henry, Appanoose, Davis, VanBuren, Lee

#### Western Iowa Service Collaborative District 1.4

712-328-5645 Swatson@pottcounty-ia.gov

#### **Behavioral Health** & Disability Services District 5 515-286-3570 bhds@polkcountyiowa.gov

Collaborative Individual & Community Supports District 2, 3, 6 515-513-6870 Info@cicsmhds.org

MH/DS of the East **Central Region** District 7 319-892-5671 admin@ecriowa.org Disability Services: Disability Access Points

#### Service Navigation

# Service Coordination of LTSS

Short-term Services

#### Caregiver Services

## Key Transition Areas of Focus



VA, Health and Human Services

## DAP Service Overview



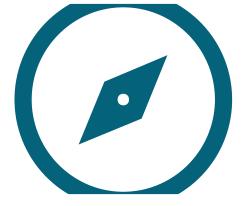
#### Navigation: No-wrong door



Reliable and Trusted Information and Referral



Connection to Services and Resources



Person-centered Decision-making support

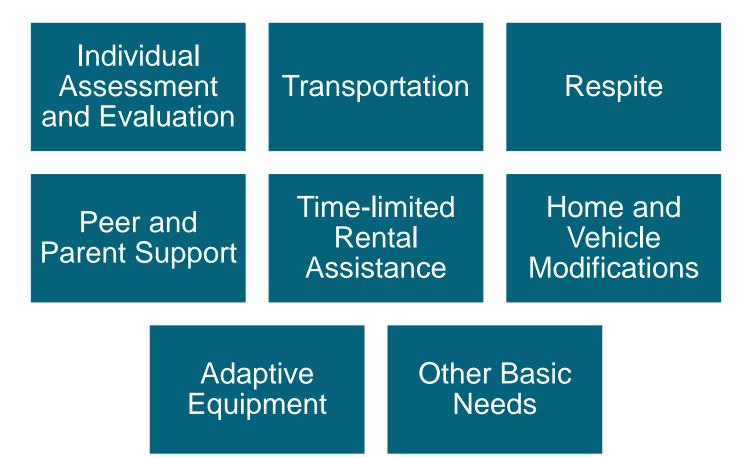
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## Short-term Services and Supports



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# Short-Term Services & Supports



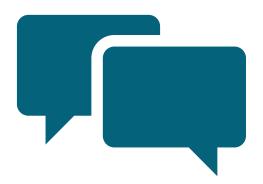


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## Service Coordination of non-Medicaid LTSS



Longer term support and coordination



Support people to live in the home and community of their choice



Support return to community and facility diversion

₩A Health and Human Services

## Non-Medicaid Long-Term Services & Supports



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# Continuity of Care



## Continuity of Care

Current services and supports will remain in place through the initial implementation.

If someone gets Service Coordination from a MHDS Region, DAP staff will reach out to them and their team in May and June about the transition.

If LTSS services are authorized for individuals today, Iowa HHS and DAPs will honor service payments through transition period.

### Helpful Links





Disability Services System Alignment Webpage Behavioral Health and Disability Services Frequently Asked Questions



# Questions

# Health and Human Services