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Before the Iowa Department of Public Health

<p>IN THE MATTER OF:</p> <p>Plymouth Fire Department 314 College Street PO Box 48 Plymouth, Iowa 50464-0048</p> <p>Service #: 9178400</p>	<p>Case Number: 14-08-19</p> <p>NOTICE OF PROPOSED ACTION</p> <p>CITATION AND WARNING</p>
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Pursuant to the provisions of Iowa Code Sections 17A.18, 147A.5 and Iowa Administrative Code (I.A.C.) 641—132.10(3), the Iowa Department of Public Health is proposing to issue a **Citation and Warning** to the service program identified above.

The Department may issue a citation and warning when a service program has committed any of the following acts or offenses:

Failure or repeated failure of the applicant or alleged violator to meet the requirements or standards established pursuant to Iowa Code chapter 147A or the rules adopted pursuant to that chapter.

IAC 641—132.10(3)f

Failure to correct a deficiency within the time frame required by the department.

IAC 641-132.10(3)i

Specifically:

Service program operational requirements. Ambulance and nontransport service programs shall:

IAC 641—132.8(3)

Implement a continuous quality improvement program that provides a policy to include as a minimum:

(1) Medical audits

(2) Skills competency

(3) Follow-up (loop closure/resolution)

IAC 641—132.8(3)m

The medical director or other qualified designees shall randomly audit (at least quarterly) documentation of calls where emergency medical care was provided. The medical director shall randomly review audits performed by the qualified appointee. The audit shall be in writing and shall include, but not be limited to:

a. Reviewing the patient care provided by service program personnel and remedying any deficiencies or potential deviancies that may be identified regarding medical knowledge or skill performance.

