

Iowa REACH Implementation Team Meeting

May 2025

Agenda

- Recap of subcommittee meetings
 - Quality update
 - Assessment update
- Discussion
- Public comment

Recap of Subcommittee Meetings

Consumer Steering Committee

April 10 Meeting	May 8 Meeting
<ul style="list-style-type: none">• Discussed components of high-quality care coordination	<ul style="list-style-type: none">• Discussed methodology to develop person-focused outcome measures

Services and Providers Subcommittee

April	May 13 Meeting
No meeting	<p>Discussed relevant services including:</p> <ul style="list-style-type: none">• Family education and training• Behavior management• Supportive and therapeutic services <p>Discussed existing BHIS services</p>

Intensive Care Coordination (ICC) Subcommittee

April 16 Meeting

- Discussed existing ICC models in Iowa

May 21 Meeting

- Will discuss care planning, monitoring, and referral approaches

Communications Subcommittee

April 15 Meeting	May Meeting
<ul style="list-style-type: none">Reviewed example materials from other states and provided input	<ul style="list-style-type: none">Not meeting in May and will reconvene in June

Quality Update

Quality Improvement & Assurance Subcommittee

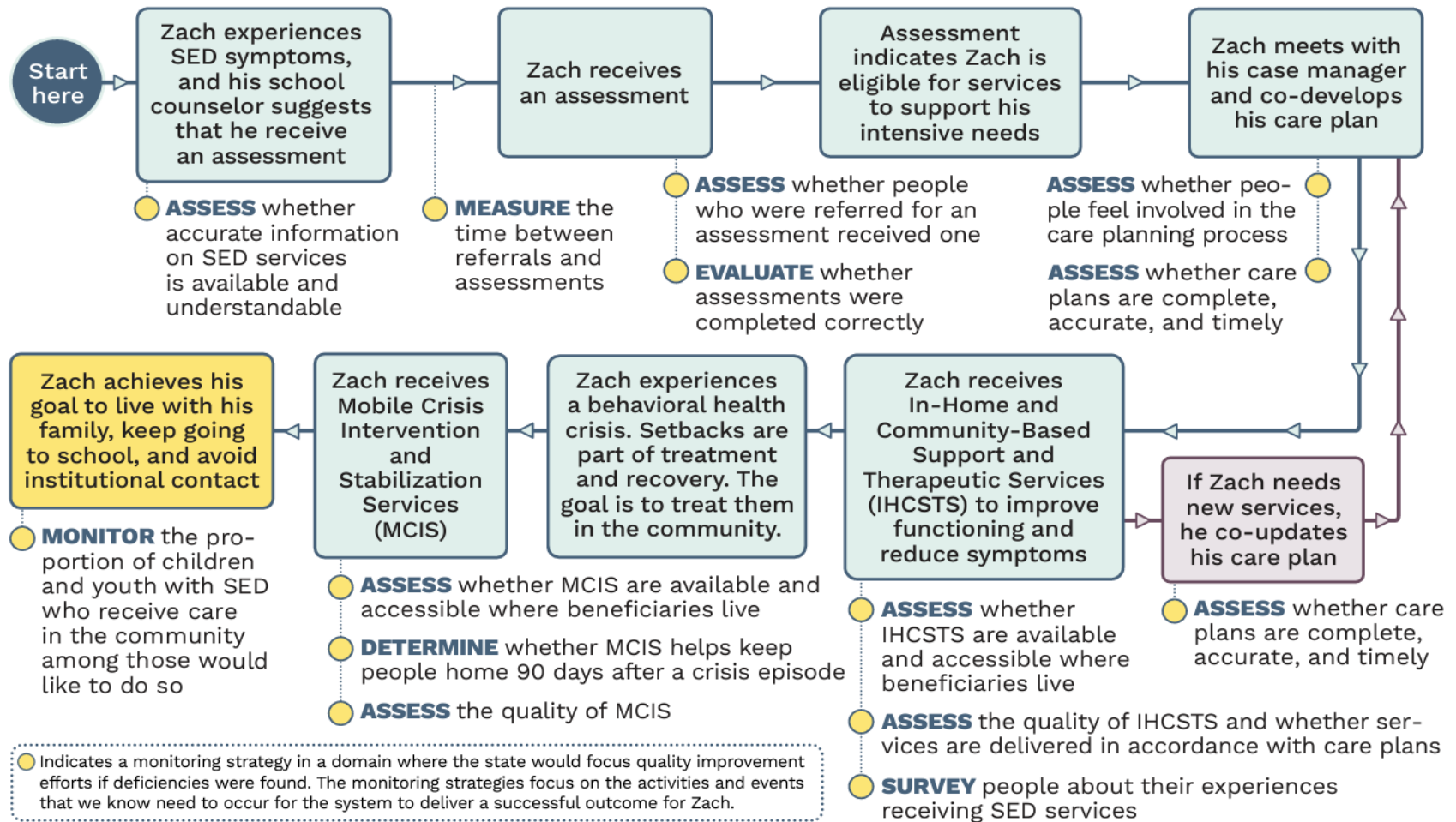
April 30 Meeting	May Meeting
<ul style="list-style-type: none">• Discussed methodology to develop person-focused outcome measures• Discussed requirements in settlement agreement	<ul style="list-style-type: none">• Agenda TBD

Iowa's approach to quality for community-based services – understanding the beneficiary journey

- Mapping the journeys of children and youth through the healthcare system can help identify what to watch out for and opportunities to help.
- We start with a positive outcome that matters to children and youth, their families, and caregivers, and map a journey of how the system is supposed to work to achieve that outcome.
- Next, we use that journey to decide what to watch and improve to ensure that the person achieves their goals.
- Not all children and youth with SED are the same or have the same needs and goals. Multiple journeys may be necessary.

Example journey for a boy named Zach

Zach's journey



Beneficiary Journey Mapping: Next Steps

- ▶ The Zach journey is an example without accompanying proposed measures to illustrate the beneficiary journey concept.
- ▶ HHS has also developed a full beneficiary journey which includes an accompanying draft list of measures 'Jamie' for a child and youth with SED as part of broader development of a new quality management system for all of Medicaid.
 - These measures can also (with or without) modifications be used for REACH
 - We plan to bring this journey and the draft measures to a future committee meeting for your important review, input, and consideration

Assessment Update

Assessment Tool Subcommittee

May 6 Meeting

- Continued feedback on tools
 - Child and Adolescent Needs and Strengths (CANS)
 - Child and Adolescent Functional Assessment Scale (CAFAS)
 - Child and Adolescent Level of Care/Service Intensity Utilization System (CALOCUS-CASII)
- Discussed
 - Important topics for assessment to cover
 - Extent to which tools are strengths-based
 - Extent to which tools are useful for care planning
 - Extent to which tools incorporate youth and family voice, choice and preference
 - Pros and cons of state developing a data management system

June 3 Meeting

Will discuss draft recommendation memo to be submitted by August 2025

Subcommittee Insights

- The subcommittee noted important topics the assessment should consider, including:
 - A holistic view of a child's needs and strengths (i.e. medical, educational, social, and behavioral)
 - Involvement with other child serving systems and programs
 - Differences in male and female behaviors
 - Culture
 - Intellectual disability
- The subcommittee prefers a tool that is customizable for Iowa's needs

Subcommittee Insights

- The subcommittee discussed to what extent each tool
 - Strengths-based
 - Useful for care planning
 - Incorporate family and child/youth voice, choice, and preference
 - Provide useful data

Discussion

Public Comment