

Aging & Disability Services Provider Town Hall

Zach Rhein, Director of Aging &
Disability Services, Iowa HHS

Dawn Kekstadt, Deputy Director
of Aging & Disability Services,
Iowa HHS



**Iowa Aging and Disability
Resource Center**
Iowa HHS



Agenda

- ▶ Provider payment process + update on SNMIS resources
- ▶ Introduction to Disability Access Points (DAPs)

Provider Payment Updates

Implementation Transition Period

Through an implementation transition period, HHS will honor continuity of care for any non-Medicaid Long-Term Supports and Services (LTSS) approved by the MHDS Regions prior to July 1 and pay related claims.

Transition Period



During the transition period, DAP service coordinators will review and update service plans to create service approvals beyond the transition period.



Ongoing service plans and approvals will align with regular eligibility reviews.

Safety Net Management Information System (SNMIS)

What is SNMIS?

- ▶ Claims payment system for safety net services for both Behavioral Health and Disability Services.
- ▶ Works like fee-for-service Medicaid claims payment system but, used for fee schedule payments for safety net services.

Who will use SNMIS?

- ▶ Billable services only.
- ▶ Medicaid Enrolled Providers in good standing.
- ▶ Able to submit electronic claims and accept electronic payment.

How Are Claims Paid?

Iowa HHS will publish fee schedules for all safety-net services reimbursed via SNMIS.



Provider Submits Claim via SNMIS



SNMIS Adjudicates Claim for Payment



Based on Adjudication, SNMIS Processes Payment



Payment is sent to Provider

Provider Resources + SNMIS Updates

- ▶ A fee schedule will be coming out soon. RCFs will be addressed separately.
- ▶ The SNMIS billing guide is estimated to publish 6/17
- ▶ HHS will be reaching out for contact info for your billing staff
- ▶ A recorded training on submitting claims and office hours will be available after 6/17

Provider Toolkit Available

What's inside:

Handouts

- ▶ ADRC Service Roles & Responsibilities
- ▶ Provider Payments Overview
- ▶ Disability Access Points Overview
- ▶ What is a DAP?
- ▶ Messaging guide coming soon!



[Iowa's Disability Services System | Health & Human Services](#)

Meet the Disability Access Points (DAPs)

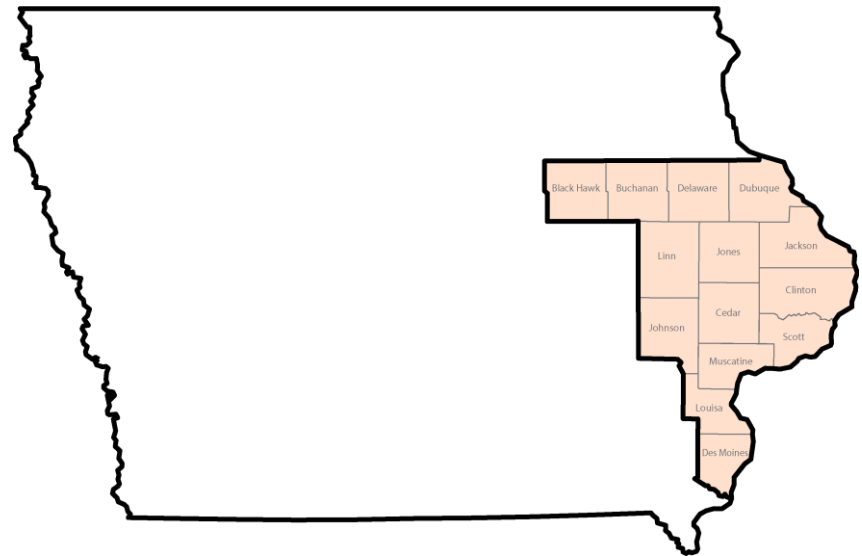
MHDS of the East Central Region

Julie Davison, COO

Mae Hingtgen, CEO

District 7

- ▶ MH/DS of the East Central Region
 - Currently serves 6 of the 14 counties in District 7
 - Has been a MH/DS Region since 2013 with many staff who have worked in county MH/DS services for over 25 years
 - Will be re-branding to a new name that is more reflective of DAP work



ECR's Vision

- Continue the passion and commitment to services that the region has shown over the years
- Ensure continuity of care for all individuals currently receiving services from MH/DS regions, either directly or through partnership with the ASO
- Ensure that current and future staff intentions and relationships focus on supporting individuals in person-centered activities, services, and supports
- Continue to be a resource and active partner with disability services providers
- Integrate care within the district but also actively collaborate with other DAPs for statewide continuity of care
- Serve as an active member of the statewide ADRC network



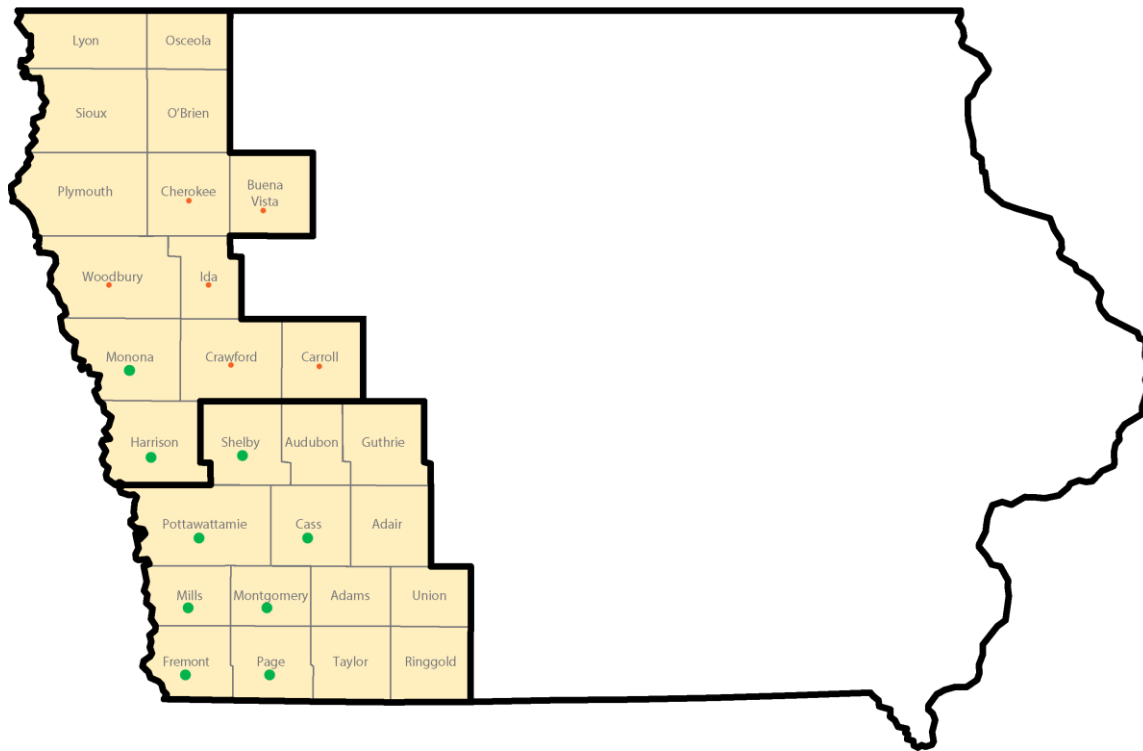
Contacts

- ▶ General – info@ecriowa.us
- ▶ Julie Davison, COO – jdavison@ecriowa.us
- ▶ Deb Seymour-Guard, CFO – dseymour-guard@ecriowa.us
- ▶ Jody Bridgewater, Service Program Manager/North – jbridgewater@ecriowa.us
- ▶ Lucia Herman, Service Program Manager/South – lherman@ecriowa.us
- ▶ Phone: (319) 892-5671

Western Iowa Services Collaborative

Suzanne Watson, Executive Director

Districts 1 and 4



WISC key priorities:



Continue with the vision of “Empowering individuals and instilling hope for their future”



Build relationships with new partners



Become part of communities that are new to us



Embrace the no wrong door approach by having many doors in many communities throughout both districts



Engage provider networks with meaningful warm hand off approaches, centered around individual needs with clear connections to whoever is helping them



Expand upon our excellent reputation of being helpful

Contact Us:

Western Iowa Services Collaborative



Executive Director:
Suzanne Watson,
swatson@DAPwest.org



**District 1 Services
Supervisor:** Lonnie
Maguire,
lmaguire@DAPwest.org



**District 4 Services
Supervisor:** Mary-Beth
Roskens,
mroskens@DAPwest.org



Operations Supervisor:
Danelle Bruce,
dbruce@DAPwest.org



Central Phone Number:
(712) 328-5645

Collaborative Individual and Community Supports (CICS)

CICS Mission and Vision

Vision

- ▶ A world where everyone has the means and freedom to live purposefully and abundantly.

Mission

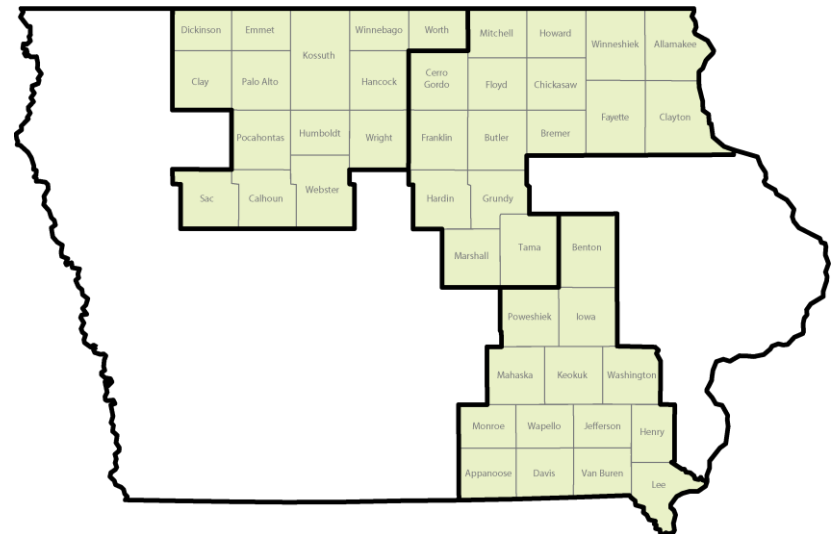
- ▶ CICS collaboratively engineers and implements a supportive social, economic, and environmental system where individuals thrive.

Vision Applied to the DAP Districts: Serving Every Person, in Every Community

- 1. A Unified Yet Locally Responsive System**
- 2. Gateway to Inclusive Supports**
- 3. Integration Across Agencies**
- 4. Empowering Community Voice**
- 5. Strength Through Cross District Collaboration**

► Of the 7,062 people CICS served last year, 5,525 received care coordination.

Districts 2, 3 and 6



Contacts

General Email:

info@cicsmhds.org

General Phone: (515) 513-6870

Russell Wood, CEO:

russell.wood@cicsmhds.org

Meghan Freie, COO:

Meghan.freie@cicsmhds.org



CICS

Supporting Individuals. Strengthening Communities.



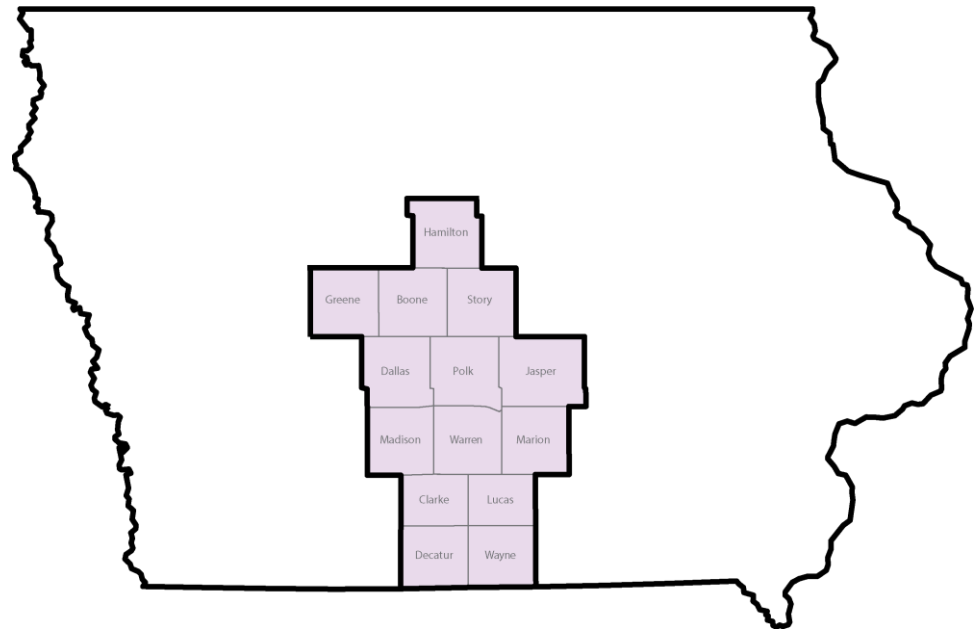
Behavioral Health & Disability Services ADRC

Stephanie Schmidt, COO

Annie Uetz, CEO

District 5

- Currently serves 1 of the 14 counties in District 5
- Has been a department of the county since 1976 with a focus on mental health, disability services, and substance use services
- ADRC Disability Services Navigators are sub-contracted through Community Support Advocates
- Community Support Advocates has over 25 years experience working with people with disabilities



District 5

Stephanie Schmidt, Chief Operations Officer

- Annie Uetz, Chief Executive Officer
- Sara Lupkes, Chief Financial Officer
- Julie Gibbons, Chief Planning Officer
- ▶ **Community Support Advocates**
 - Melissa Ahrens, DAP Supervisor
 - Brooke Pagano, DAP Supervisor
 - Nicole Wessling, DAP Team Lead
- ▶ **Disability Services Navigators**
 - Kevin Lone
 - Abby Llewellyn
 - Ashly Wiegand
 - Bethany Jacoby
 - Kris Imboden-Hall
 - Erin Woolsey
 - Haley Newman
 - Jaelynn Palmer
 - Jennifer Schenck
 - Laura Ballinger
 - Natalie Milbourn
 - Taylor Wick
 - Vacant

BHDS ADRC Vision

- ▶ Continue the passion and commitment to services
- ▶ Ensure continuity of care for all individuals currently receiving services from MH/DS Regions, either directly or through partnership with the BH-ASO
- ▶ Focus on supporting individuals in person-centered activities, services, and supports
- ▶ Be a resource and active partner with disability services providers
- ▶ Integrate care within the District but also actively collaborate with other DAPs for statewide continuity of care
- ▶ Serve as an active member of the statewide ADRC network

District 5 Contact Information

General Information: bhds@polkcountyiowa.org or 515-286-3570

Billing Information: bhdssupport@polkcountyiowa.gov

Behavioral Health & Disability Services

Polk County River Place
2309 Euclid Ave
Des Moines, IA 50310

515-286-3570

Community Support Advocates

1516 Valley West Drive
West Des Moines, IA 50266

515-883-1776

Questions?



Disability Services System
Alignment Webpage



Behavioral Health and Disability Services
Frequently Asked Questions