

Aging & Disability Services Member Town Hall

Zach Rhein, Director of Aging &
Disability Services, Iowa HHS

Dawn Kekstadt, Deputy Director
of Aging & Disability Services,
Iowa HHS



ADRC

Iowa Aging and Disability
Resource Center
Iowa HHS



Overview

Disability Services
System Overview

DAP Service Overview

Provider Payments

Continuity of Care

Questions

Note

Aging & Disability system alignment does **not** affect member's Medicaid or Medicaid waiver services.

Disability Services System Overview



Iowa Aging and Disability
Resource Center
Iowa HHS

District 2

Dickinson, Emmet, Kossuth, Winnebago, Worth, Clay, Palo Alto,
Hancock, Pocahontas, Humboldt, Wright, Sac, Calhoun, Webster

District 1

Lyon, Osceola,
Sioux, O'Brien,
Plymouth,
Cherokee, Buena
Vista, Woodbury,
Ida, Monona,
Crawford, Carroll,
Harrison

District 4

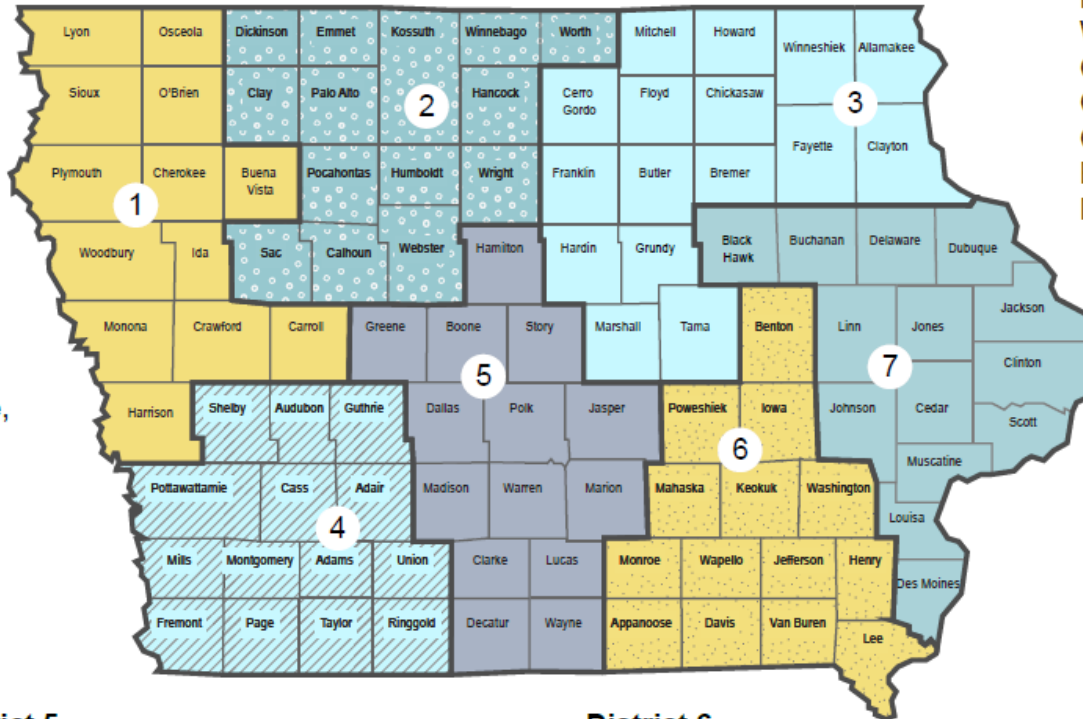
Shelby, Audubon,
Guthrie, Pottawattamie,
Cass, Adair, Mills,
Montgomery, Adams,
Union, Fremont, Page,
Taylor, Ringgold

District 3

Mitchell, Howard,
Winneshiek, Allamakee,
Cerro Gordo, Floyd,
Chickasaw, Fayette,
Clayton, Franklin, Butler,
Bremer, Hardin, Grundy,
Marshall, Tama

District 7

Black Hawk,
Buchanan,
Delaware, Dubuque,
Linn, Jones,
Jackson, Johnson,
Cedar, Clinton,
Muscatine, Scott,
Louisa, Des Moines



District 5

Hamilton, Greene, Boone, Story, Dallas,
Polk, Jasper, Madison, Warren, Marion,
Clarke, Lucas, Decatur, Wayne

District 6

Benton, Poweshiek, Iowa, Mahaska, Keokuk,
Washington, Monroe, Wapello, Jefferson,
Henry, Appanoose, Davis, VanBuren, Lee

**Western Iowa Service
Collaborative**
District 1, 4
712-328-5645
swatson@DAPwest.org

**Behavioral Health
& Disability Services**
District 5
515-286-3570
bhds@polkcountyiowa.gov

**Collaborative Individual
& Community Supports**
District 2, 3, 6
515-513-6870
Info@cicsmhds.org

**MH/DS of the East
Central Region**
District 7
319-892-5671
admin@ecriowa.org

Disability Services: Disability Access Points

Service Navigation

Service Coordination
of LTSS

Short-term Services

Caregiver Services

Key Transition Areas of Focus



Warm hand offs for Service Coordination of LTSS



Provider Communication and Training



Engagement and outreach to community and stakeholders about existing and transitioning network



Establishing Disability Service District Advisory Councils

DAP Service Overview

Navigation: No-wrong door



Reliable and Trusted
Information and
Referral



Connection to Services
and Resources



Person-centered
Decision-making
support

Short-term Services and Supports



Time-limited activities



Support people to live in the home and community of their choice



Integrated manner and offering support to their families and caregivers as needed toward this purpose

Short-Term Services & Supports

Individual
Assessment
and Evaluation

Transportation

Respite

Peer and
Parent Support

Time-limited
Rental
Assistance

Home and
Vehicle
Modifications

Adaptive
Equipment

Other Basic
Needs

Service Coordination of Non-Medicaid LTSS



Longer term support
and coordination



Support people to live
in the home and
community of their
choice



Support return to
community and facility
diversion

Non-Medicaid Long-Term Services & Supports

Supported
Community
Living (SCL)

Day Habilitation

Facility-Based
Residential
Programs

Medical
Services and
Supplies

Personal
Emergency
Response
Systems

Supported
Employment

Respite

Prevocational
Services

Continuity of Care



Iowa Aging and Disability
Resource Center
Iowa HHS

Continuity of Care

Current services and supports will remain in place through the initial implementation.

If someone gets Service Coordination from a MHDS Region, DAP staff will reach out to them and their team in May and June about the transition.

If LTSS services are authorized for individuals today, Iowa HHS and DAPs will honor service payments through transition period.

Helpful Links



[Disability Services System
Alignment Webpage](#)



[Behavioral Health and Disability Services
Frequently Asked Questions](#)

Meet the Disability Access Points (DAPs)



Iowa Aging and Disability
Resource Center
Iowa HHS

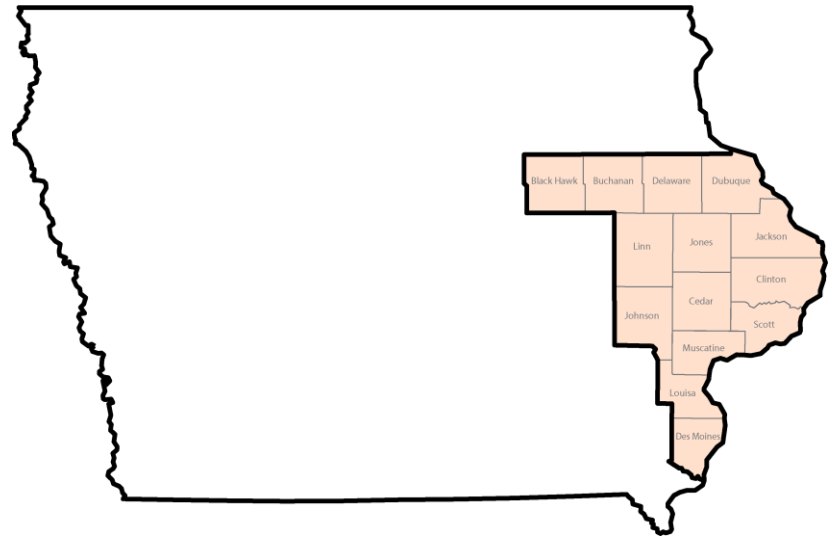
MHDS of the East Central Region

Julie Davison, COO

Mae Hingtgen, CEO

District 7

- ▶ MH/DS of the East Central Region
 - Currently serves 6 of the 14 counties in District 7
 - Has been a MH/DS Region since 2013 with many staff who have worked in county MH/DS services for over 25 years
 - Will be re-branding to a new name that is more reflective of DAP work



ECR's Vision

- Continue the passion and commitment to services that the region has shown over the years
- Ensure continuity of care for all individuals currently receiving services from MH/DS regions, either directly or through partnership with the ASO
- Ensure that current and future staff intentions and relationships focus on supporting individuals in person-centered activities, services, and supports
- Continue to be a resource and active partner with disability services providers
- Integrate care within the district but also actively collaborate with other DAPs for statewide continuity of care
- Serve as an active member of the statewide ADRC network



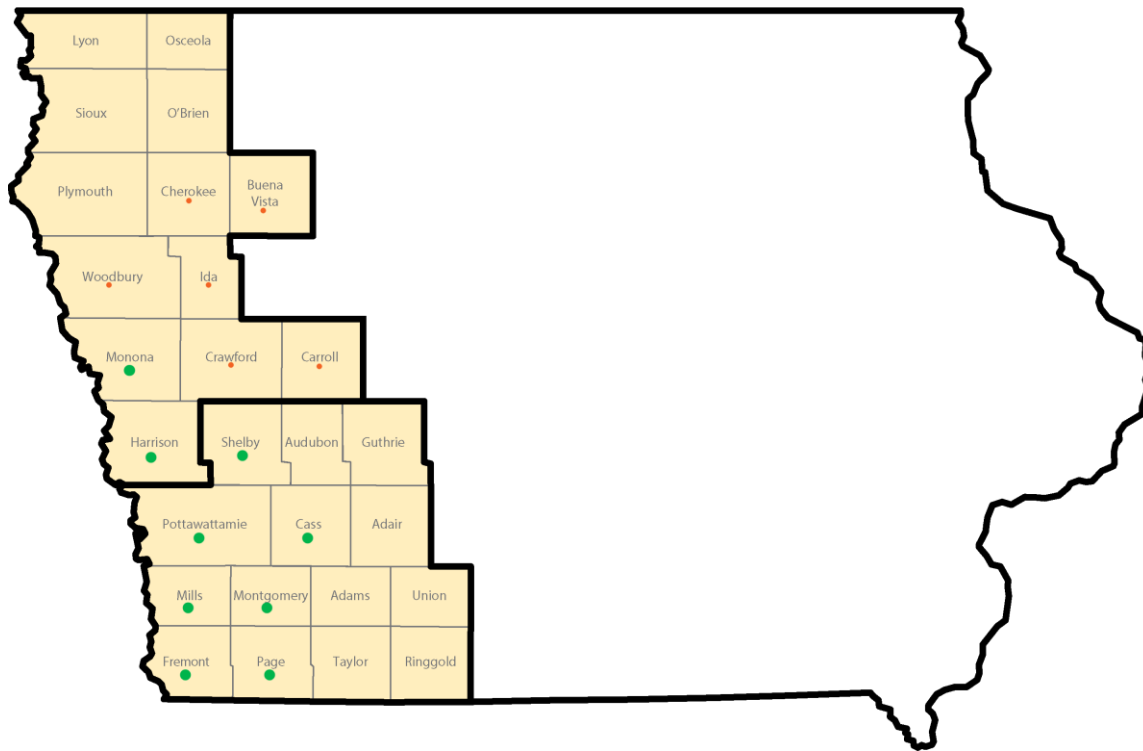
Contacts

- ▶ General – info@ecriowa.us
- ▶ Julie Davison, COO – jdavison@ecriowa.us
- ▶ Deb Seymour-Guard, CFO – dseymour-guard@ecriowa.us
- ▶ Jody Bridgewater, Service Program Manager/North – jbridgewater@ecriowa.us
- ▶ Lucia Herman, Service Program Manager/South – lherman@ecriowa.us
- ▶ Phone: (319) 892-5671

Western Iowa Services Collaborative

Suzanne Watson, Executive Director

Districts 1 and 4



WISC key priorities:



Continue with the vision of “Empowering individuals and instilling hope for their future”



Build relationships with new partners



Become part of communities that are new to us



Embrace the no wrong door approach by having many doors in many communities throughout both districts



Engage provider networks with meaningful warm hand off approaches, centered around individual needs with clear connections to whoever is helping them



Expand upon our excellent reputation of being helpful

Contact Us:

Western Iowa Services Collaborative



Executive Director:
Suzanne Watson,
swatson@DAPwest.org



**District 1 Services
Supervisor:** Lonnie
Maguire,
lmaguire@DAPwest.org



**District 4 Services
Supervisor:** Mary-Beth
Roskens,
mroskens@DAPwest.org



Operations Supervisor:
Danelle Bruce,
dbruce@DAPwest.org



Central Phone Number:
(712) 328-5645

Collaborative Individual and Community Supports (CICS)

CICS Mission and Vision

Vision

- ▶ A world where everyone has the means and freedom to live purposefully and abundantly.

Mission

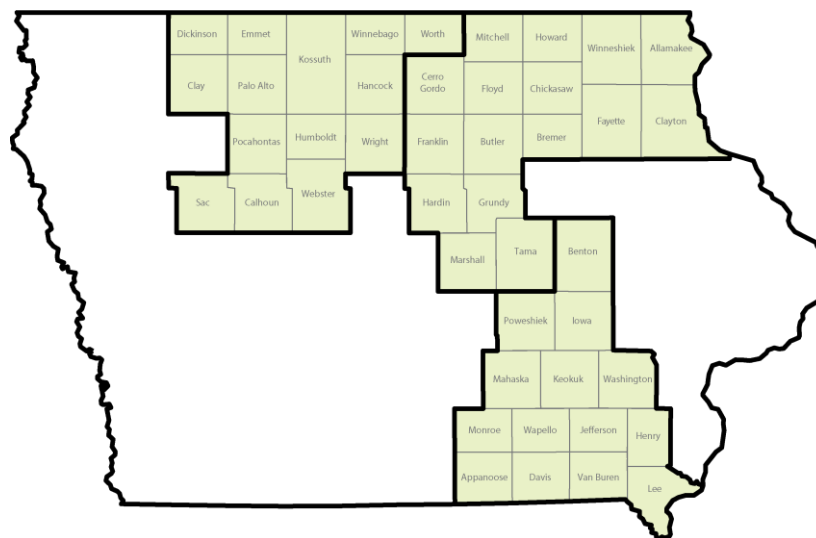
- ▶ CICS collaboratively engineers and implements a supportive social, economic, and environmental system where individuals thrive.

Vision Applied to the DAP Districts: Serving Every Person, in Every Community

- 1. A Unified Yet Locally Responsive System**
- 2. Gateway to Inclusive Supports**
- 3. Integration Across Agencies**
- 4. Empowering Community Voice**
- 5. Strength Through Cross District Collaboration**

► Of the 7,062 people CICS served last year, 5,525 received care coordination.

Districts 2, 3 and 6



Contacts

General Email:

info@cicsmhds.org

General Phone: (515) 513-6870

Russell Wood, CEO:

russell.wood@cicsmhds.org

Meghan Freie, COO:

Meghan.freie@cicsmhds.org



CICS

Supporting Individuals. Strengthening Communities.



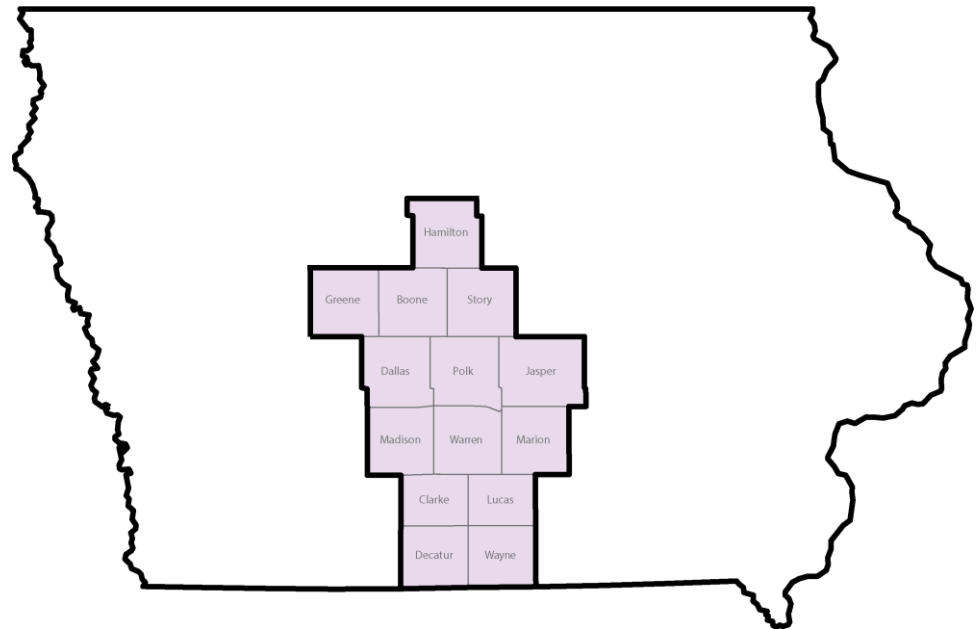
Behavioral Health & Disability Services ADRC

Stephanie Schmidt, COO

Annie Uetz, CEO

District 5

- Currently serves 1 of the 14 counties in District 5
- Has been a department of the county since 1976 with a focus on mental health, disability services, and substance use services
- ADRC Disability Services Navigators are sub-contracted through Community Support Advocates
- Community Support Advocates has over 25 years experience working with people with disabilities



District 5

Stephanie Schmidt, Chief Operations Officer

- Annie Uetz, Chief Executive Officer
- Sara Lupkes, Chief Financial Officer
- Julie Gibbons, Chief Planning Officer

Community Support Advocates

- Melissa Ahrens, DAP Supervisor
- Brooke Pagano, DAP Supervisor
- Nicole Wessling, DAP Team Lead

► Disability Services Navigators

- Kevin Lone
- Abby Llewellyn
- Ashly Wiegand
- Bethany Jacoby
- Kris Imboden-Hall
- Erin Woolsey
- Haley Newman
- Jaelynn Palmer
- Jennifer Schenck
- Laura Ballinger
- Natalie Milbourn
- Taylor Wick
- Vacant

BHDS ADRC Vision

- ▶ Continue the passion and commitment to services
- ▶ Ensure continuity of care for all individuals currently receiving services from MH/DS Regions, either directly or through partnership with the BH-ASO
- ▶ Focus on supporting individuals in person-centered activities, services, and supports
- ▶ Be a resource and active partner with disability services providers
- ▶ Integrate care within the District but also actively collaborate with other DAPs for statewide continuity of care
- ▶ Serve as an active member of the statewide ADRC network

District 5 Contact Information

General Information: bhds@polkcountyiowa.org or 515-286-3570

Billing Information: bhdssupport@polkcountyiowa.gov

Behavioral Health & Disability Services

Polk County River Place
2309 Euclid Ave
Des Moines, IA 50310

515-286-3570

Community Support Advocates

1516 Valley West Drive
West Des Moines, IA 50266

515-883-1776

Questions?



Disability Services System
Alignment Webpage



Behavioral Health and Disability Services
Frequently Asked Questions