

MEETING MINUTES

DIVISION	Department of Health and Human Services, Iowa Medicaid		
MEETING TITLE	REACH Implementation Team: Intensive Care Coordination Subcommittee		
FACILITATOR	Jenny Erdman		
DATE	1/15/2025	TIME	4:00 PM CT
LOCATION	Virtual		

MEETING OBJECTIVES

Implementation Team meetings create the opportunity for key stakeholders to facilitate and support the adherence to the Iowa REACH Initiative Implementation Plan objectives and activities and to provide coordinated oversight and recommendations to ensure the success of the Iowa REACH Initiative.

MEETING PARTICIPANTS

- Ann Starr
- Denise Driesen
- Derek McComas
- Ginger Kozak
- Karmen Beazley
- Liam Healy
- Morgan Casey
- Sue Gehling
- Jenny Erdman
- Will Linder
- Gretchen Hammer
- Kelsey Ruane

AGENDA TOPIC

KEY DISCUSSION POINTS

Welcome	<ul style="list-style-type: none"> • IA HHS welcomed participants to the meeting.
Team Introductions	<ul style="list-style-type: none"> • Participants gave introductions, including professional background and how they have become involved in the REACH initiative.
REACH Initiative Overview	<ul style="list-style-type: none"> • HHS provided an overview of Iowa REACH, including the background, key populations, and overall goals of the initiative.

	<ul style="list-style-type: none">• The overview included a description of the implementation plan agreed upon by the parties involved and the governance structure and shared principles outlined in the charter.
Implementation Team Charter Review	<ul style="list-style-type: none">• Participants were given a summary of overarching responsibilities and authority of the HHS team as they related to the REACH initiative. The key goal will be making formal recommendations to improve intensive care coordination (ICC).• The charter review also outlined responsibilities of members of the team, decision making processes, and suggested cadence of meetings.• The key strategy and responsibilities of the Intensive Care Coordination Subcommittee were discussed.
Meeting Cadence and Approach	<ul style="list-style-type: none">• The facilitator asked the group if there were other people who should participate in this team. Participants should contact the presenter via email if they have suggestions.• One participant said it would be valuable to hear from representatives who are currently providing care coordination services, such as a care coordinator with an Integrated Health Home or a Community-based case manager with a Managed Care Organization.• Another participant remarked that family feedback and lived experience would be valuable. This is being met through a consumer steering committee. Mathematica also did a Service Access and Provider Capacity Assessment, so there will be information from consumer focus groups that were part of that research effort available.
General Discussion	<ul style="list-style-type: none">• There was general discussion about the relationship between the work for REACH and other streams of work.• There was discussion about the meaning and use of the term "Intensive care coordination" as well as discussion about separating case management vs ICC. It can be difficult to understand the differences considering the intersection of populations, programs, and services. One participant asked if it is possible to get an early idea of how many and who is included in the population that might receive ICC.• Discussion also included how the group can be part of developing and implementing expected skillsets that are important to have when providing ICC services. One participant highlighted the broader issues of provider shortages and how that can be a challenge even for the most qualified case managers/care coordinators.
Public Comment	<ul style="list-style-type: none">• None.



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VOTES				
ITEM #	DESCRIPTION	MOTION	SECOND	VOTE
NA	NA	NA	NA	NA