



## Delta Dental of Iowa & Hawki

Welcome to Delta Dental of Iowa! Taking care of your teeth is important to your health. With Delta Dental, you will get dental benefits to keep you and your teeth healthy.

Hawki is for children enrolled in the Medicaid program. Hawki allows members to access dental services when you see a Hawki Delta Dental dentist.

Delta Dental covers more Iowans and we have more dentists than any other carrier. We are happy to serve you. For more information on your dental benefits through Delta Dental, please visit [www.deltadentalia.com/Hawki](http://www.deltadentalia.com/Hawki) or call us at 1-800-544-0718.

### Finding a Dentist

You must go to a Hawki Delta Dental dentist. You can find a network dentist online at [www.deltadentalia.com/Hawki](http://www.deltadentalia.com/Hawki) or call us at 800-544-0718.

To find a Hawki Delta Dental dentist online:

1. Go to [www.deltadentalia.com/Hawki](http://www.deltadentalia.com/Hawki)
2. Select "Find a Hawki Dentist"
3. Enter your city and zip code

Call the dentist office to make an appointment and tell them you have Hawki insurance through Delta Dental.

### Hawki Member Handbook

The Hawki Member Handbook can be found at <https://www.deltadentalia.com/dwp/hawki/resources--forms/>. The handbook provides you information on your benefit plan and rights as a Hawki member.

If you would like a hard copy mailed or emailed to you please call 1-800-544-0718 or email [Hawki@deltadentalia.com](mailto:Hawki@deltadentalia.com).

List of Benefits
Dental Exams
X-Rays
Cleanings
Fluoride
Fillings for Cavities
Extractions
Root Canals
Crowns
Orthodontics* *Medically necessary only

# **Delta Dental of Iowa Required Federal Notice- Nondiscrimination and Accessibility**

## **Nondiscrimination Notice**

Delta Dental of Iowa complies with all Federal civil rights laws that relate to healthcare services. We do not discriminate against people because of their race, color, national origin, age, disability, or sex. This means we will not treat you differently because of these things. To review our full nondiscrimination notice, go to completo, visit [www.deltadentalia.com/nondiscrimination](http://www.deltadentalia.com/nondiscrimination).

**Language Assistance- Communicating with you is important to us.**

**Member Services: 1-800-544-0718 (TTY: 1-888-287-7312).**

**English: Language help services, including, auxiliary aids and services, larger font, written translation or oral interpretation, and alternative formats are available to you at no cost. To get this, please call the number above.**

**Spanish (Español): Los servicios de ayuda con idiomas, que incluyen ayudas y servicios auxiliares, letras más grandes, traducción escrita o interpretación oral, y formatos alternativos, están disponibles para usted sin costo alguno. Para obtenerlos, llame al número que aparece arriba.**

Arabic (العربية): خدمات المساعدة اللغوية، بما في ذلك أدوات المساعدة والخدمات الإضافية، والخط الأكبر، والترجمة المكتوبة أو الترجمة الشفوية، والتنسيقات البديلة متاحة لك مجاناً. للحصول على هذه الخدمات، يُرجى الاتصال بالرقم الموجود في الأعلى.

**Chinese (中文): 您可以免费获得语言帮助服务，包括辅助工具和服务、更大的字体、书面翻译或口译以及其他格式。如需获取此服务，请拨打上述的电话号码。**

**French (Français): Les services d'assistance linguistique, y compris les aides et services auxiliares, les polices de plus grande taille, la traduction écrite ou l'interprétation orale ainsi que d'autres formats, sont à votre disposition gratuitement. Pour obtenir ces services, veuillez appeler le numéro ci-dessus.**

**German (Deutsch): Sprachunterstützungsdienste, einschließlich Hilfsmittel und -dienste, größere Schriftarten, schriftliche und mündliche Übersetzungen sowie alternative Formate stehen Ihnen kostenlos zur Verfügung. Um diese zu erhalten, rufen Sie bitte die oben genannte Nummer an.**

**Hindi (हिंदी): भाषा सहायता सेवाएँ, जिनमें अतिरिक्त सहायता और सेवाएँ, बड़े फ़ॉन्ट, लिखित अनुवाद या मौखिक व्याख्या तथा वैकल्पिक प्रारूप शामिल हैं, आपके लिए निःशुल्क उपलब्ध हैं। इसे प्राप्त करने के लिए कृपया ऊपर दिए गए नंबर पर कॉल करें।**

**Karen (ကုဏ္ဍိ):** ကျိတ်ဂီတိတၢ်မၤစၢၤ ဟ့ၣ်ဃုာ်ဒီး ပီးလိမၤစၢၤ ဒီး တၢ်မၤစၢၤ လၢအဘိဉ်ညီလာပဲၤ အလံာ်ဖျါၣ်ဖးဒိၣ် တၢ်ကွဲးကျိတ်ထံ မ့တမ့ၢ် တၢ်ကတိၤကျိတ်ထံ ဒီး သဒ္ဒါလၢအဂၤၤ တဖၣ်အိၣ်လၢနီၢ်လၢတဘျီလၢအဘျးလဲၣ်န့ၣ်လီၤ လၢကမၤန့ၢ်အိၣ်အိၣ် ဝံသးစူၤကိၢ်လိတဲၣ်နီၣ်ဂံၢ်ဖျါလၢထးတက့ၢ်.

**Korean (한국어):** 보조 기구 및 서비스, 대형 활자, 서면 번역 또는 구두 통역 및 대체 형식을 포함한 언어 지원 서비스를 무료로 이용하실 수 있습니다. 이러한 서비스를 이용하시려면 위 번호로 전화하십시오.

**Laotian (ພາສາລາວ):** ມີບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ລວມທັງການຊ່ວຍເຫຼືອ ແລະ ການບໍລິການເສີມ, ໂຕພິມໃຫຍ່, ການແປເປັນລາຍລັກອັກສອນ ຫຼື ການແປປາກເປົ່າ ແລະ ຮູບແບບອື່ນໆໃຫ້ທ່ານໂດຍບໍ່ເສຍຄ່າໃຊ້ຈ່າຍໃດໆ. ເພື່ອຮັບບໍລິການເຫຼົ່ານີ້, ກະລຸນາໂທໄປທີ່ເບີຂ້າງເທິງນີ້.

**Pennsylvania Dutch (Deitsch):** Hilf mitt di shprohch, mitt anri hilf un deenshta, graysah shreives, en kshrivveni translation adda en oral interpretation un anri formats sinn dich ohgebodda unni kosht. Fa dess greeya, please du da nummah do ovvva droh ufroofa.

**Russian (Русский):** Услуги языковой помощи, в том числе вспомогательные средства и услуги, крупный шрифт, письменный или устный перевод, а также альтернативные форматы предоставляются бесплатно. Для получения такой помощи позвоните по указанному выше номеру.

**Serbo-Croatian (Srpsko-hrvatski):** Pomoćne usluge koje se tiču jezika, uključujući pomoćna sredstva i usluge, veći font, pisani prevod ili usmeno tumačenje i alternativne formate, dostupne su Vam besplatno. Da biste ih dobili, pozovite gore navedeni broj telefona.

**Tagalog (Tagalog):** Ang mga serbisyong tulong sa wika, kabilang ang mga panghaliling tulong at serbisyo, mas malaking font, nakasulat na pagsasalin o pasalitang interpretasyon, at mga alternatibong pormat ay handa mong magamit nang walang bayad. Para makuha ito, pakitawagan ang numero sa itaas.

**Thai (ภาษาไทย):** บริการความช่วยเหลือเรื่องภาษา รวมทั้งความช่วยเหลือและบริการเสริม ตัวอักษรขนาดใหญ่ การแปลงข้อความหรือสามแปลททางวาจา และบริการทางเลือกรูปแบบอื่นที่พร้อมให้บริการโดยไม่มีค่าใช้จ่าย เพื่อรับบริการนี้ โปรดโทรติดต่อหมายเลขข้างต้น.

**Vietnamese (Tiếng Việt):** Các dịch vụ trợ giúp ngôn ngữ, bao gồm các dịch vụ và hỗ trợ phụ trợ, phông chữ lớn hơn, bản dịch bằng văn bản hoặc phiên dịch bằng miệng và các định dạng thay thế được cung cấp miễn phí cho quý vị. Để nhận được thông tin này, vui lòng gọi đến số điện thoại ở trên.

For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind, or have difficulty speaking, call TTY:1-888-287-7312.

Para recibir asistencia de accesibilidad por teléfono si es sordo, tiene problemas de audición, es sordociego o tiene dificultades para hablar, llame al TTY: 1-888-287-7312.