

Behavioral Health Administrative Services Organization (BH-ASO) Town Hall

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June 5, 2025

Topics Covered Today

- Providers & Partners - Contracting Update
 - Jail-Based Behavioral Health Services Survey
- Providers & Partners - Training & Resources
- BH System Navigation Update
- District Advisory Councils Update

Providers & Partners - Contracting Update

Areas of BH-ASO Contracting Initial Focus

The BH-ASO works to expand access to the full continuum of BH services in partnership with providers.

The Iowa PCA has sent out contracts to almost 100 organizations for access and sustainability of services that are core to the continuum of care.

Contracts that have gone out include services across 7 program areas. Additional program contract guidance for these contracts will be published by Iowa HHS the week of June 9th.

- Integrated Provider Network – SUPTRS Block Grant
- Tobacco Community Partnerships
- Community Mental Health Centers – Mental Health Block Grant (MHBG)
- Crisis Services
- Projects for Assistance in Transition from Homelessness (PATH)
- Peer Operated Organizations
- Systems of Care – MHBG

Contracting Key Principles to Approach for July 1, 2025

- Iowa's Mental Health and Disability Services (MHDS) Regions SFY24 expenditure data and contract information was used to identify behavioral health and disability services that will be paid through the SNMIS or the BH-ASO.
- Attempted to extract all direct services core to the continuum and eligible for access and sustainability funding and include them in one contract, by provider or partner, to carry forward July 1, 2025, in services areas as of June 30, 2025.
 - Dollars identified as one-time investments by MHDS Regions are not included in the BH-ASO contracts effective July 1, 2025.
- Rates are consistent across the state and budget targets were set by Iowa HHS based on SFY 24 expenditure data as coded by the legacy MHDS regions.

Contracting – Key Principles Cont.

- The contact information populated in the contracting package is based on the information organizations submitted to us through the Provider Profile Form on our [website](#). There may be additional information your organization is asked to populate in the package.
- Contracts are being sent from dse@docusign.net
- We recognize that this process may result in services or funding not being accounted for in the contracting package your organization receives.
- Please review BH-ASO contract and the SNMIS Services and Fee Schedule together to identify gaps. SNMIS Fee Schedules are located on [Iowa HHS BH website](#).

Providers & Partners - What to Expect Next

- After reviewing all the attachments, please take one of two actions:
 - Execute the contract by signing all fields and submitting back to the Iowa PCA via the e-signature process.
 - Reach out to bhasoproviderrelations@iowapca.org with specific questions.
- The Iowa PCA is working through questions with Iowa HHS and will be reaching out to schedule virtual meetings beginning next week.

Providers & Partners – What to Expect Next Cont.

Remaining contracts being prepared next:

- Large providers with broad set of BH services and programs
- Unique programs and services like co-responder models, jail and school behavioral health services
- Early intervention
- Training
- System Navigation

Note: Mental Health Advocates and services related to Iowa Code 229 are not BH-ASO contracted services but are eligible for reimbursement from the BH-ASO or through SNMIS. See county-focused FAQ on the [Iowa HHS BH website](#).

Jail-Based Behavioral Health Services Survey

- Brief survey is posted on the [Iowa PCA website](#) for county jail and law enforcement stakeholders to complete by June 11, 2025
- Shared through the Iowa State Sheriffs' & Deputies' Association and Iowa Police Chiefs Association
- Survey captures:
 - Organizational and Demographic Information
 - BH Jail-Based Services Information (currently funded by MHDS Regions)

BH-ASO Jail-Based Behavioral
Health Services Survey - Please
Complete by June 11, 2025



Providers & Partners - Training & Resources

Providers & Partners – What to Expect Next



Provider Toolkit

- Iowa HHS is developing a comprehensive Provider Toolkit that includes information about:
 - Service System Overview
 - Roles & Responsibilities
 - Provider Payments

Provider Resource Guide

- The Iowa PCA is developing a Resource Guide for providers and partners that are contracting with or will be reimbursed for services through the BH-ASO. The Resource Guide will be added to Provider Toolkit:
 - Invoicing Procedures (including for Iowa Code 229)
 - Documentation and Reporting
 - Grievance Process

Key Dates

- Iowa HHS and the Iowa PCA disseminate the initial phase of the Provider Toolkit the week of June 9th
- Second phase of the toolkit will be disseminated the week of June 16th and will include BH-ASO content

BH System Navigation Update

Installing Behavioral Health System Navigation

Behavioral Health System Navigation

What it is

- All Iowans are eligible, regardless of insurance type or income
- Easy access and timely response
- Short-term assistance and interventions
- *Comprehensive* information, education, referral and support
- Cross-system coordination
- Closed-loop referral process
- Accessible through Your Life Iowa for individuals with behavioral health system navigation needs such as:
 - Adults
 - Adults on behalf of children and adolescents,
 - Adults seeking information and support to assist someone else

What it is not

- Case management
- Care coordination
- Treatment or a clinically-based service
- Long-term
- Emergency or crisis response
- 24/7

Behavioral Health System Navigation: No Wrong Door



Call: 855-581-8111

Text: 855-895-8398

Chat: yourlifeiowa.org

Providers and Partners (including hospitals and schools)

Crisis (i.e., 988)

Disability Access Points

Other Support Lines (i.e., Warm Line, Iowa Concern)

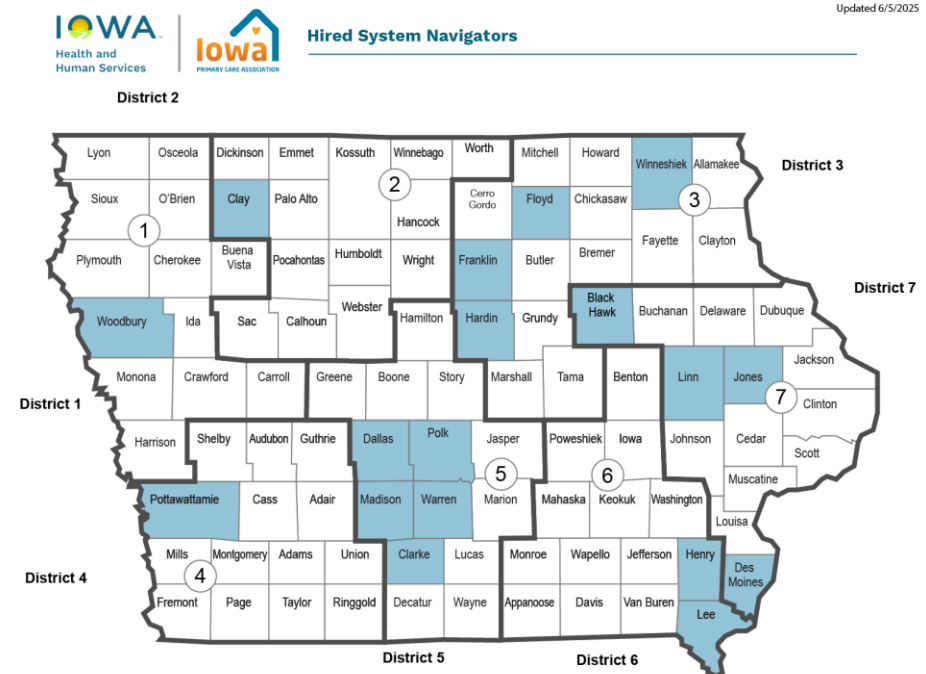
Managed Care Organizations

Law Enforcement, Jails

District Teams Hiring Updates



- Initial District BH System Navigator Leads and System Navigators being recruited and hired by the Iowa PCA across the seven Districts
 - 7 BH System Navigator Leads
 - 18 BH System Navigators
 - Additional hires post July 1st
- 172 responses to the Provider Profile indicated interest in hosting a System Navigator
- Iowa PCA working to align System Navigators with access points within Districts



Open System Navigator positions are posted [here](#) and on www.iowapca.org.

BH-ASO District Advisory Councils Update

District Advisory Councils



- Seven District Councils have been formed, and the first meetings were held on April 25th and 28th!
- Open roles on the next slide. Applications can be submitted [here](#) and are due **June 30th**. To complete your application, please also submit your resume to info@iowapca.org.
- Meeting schedule, agenda and materials located here: www.iowapca.org/district-advisory-councils. Meetings are open to the public, recorded and posted online afterwards.
- Iowa PCA District Leaders in each district will be the liaison for each Council and lead the District BH planning process in alignment with HHS Statewide BH plan
- Next meetings will take place in August 2025

Council Member Roles and Responsibilities



- **Roles**

- 3 local elected public officials currently in office within District
- 3 members with lived/living behavioral health experience, including one representing child or adolescent
- 3 members with experience or education related to behavioral health system
- 1 law enforcement from within the District

- **Responsibilities**

- Per Iowa Code 225.A.5 responsibilities include
 - Identify opportunities and address challenges based on updates received from the ASO regarding the implementation of the district behavioral health plan
 - Advise the ASO while the ASO is developing BH policies
 - Advise the ASO on how to best provide access to BH prevention, education, early intervention, treatment, recovery support, and crisis services related to mental health and addictive disorders.

District Advisory Council Seats



Elected Official



Law Enforcement



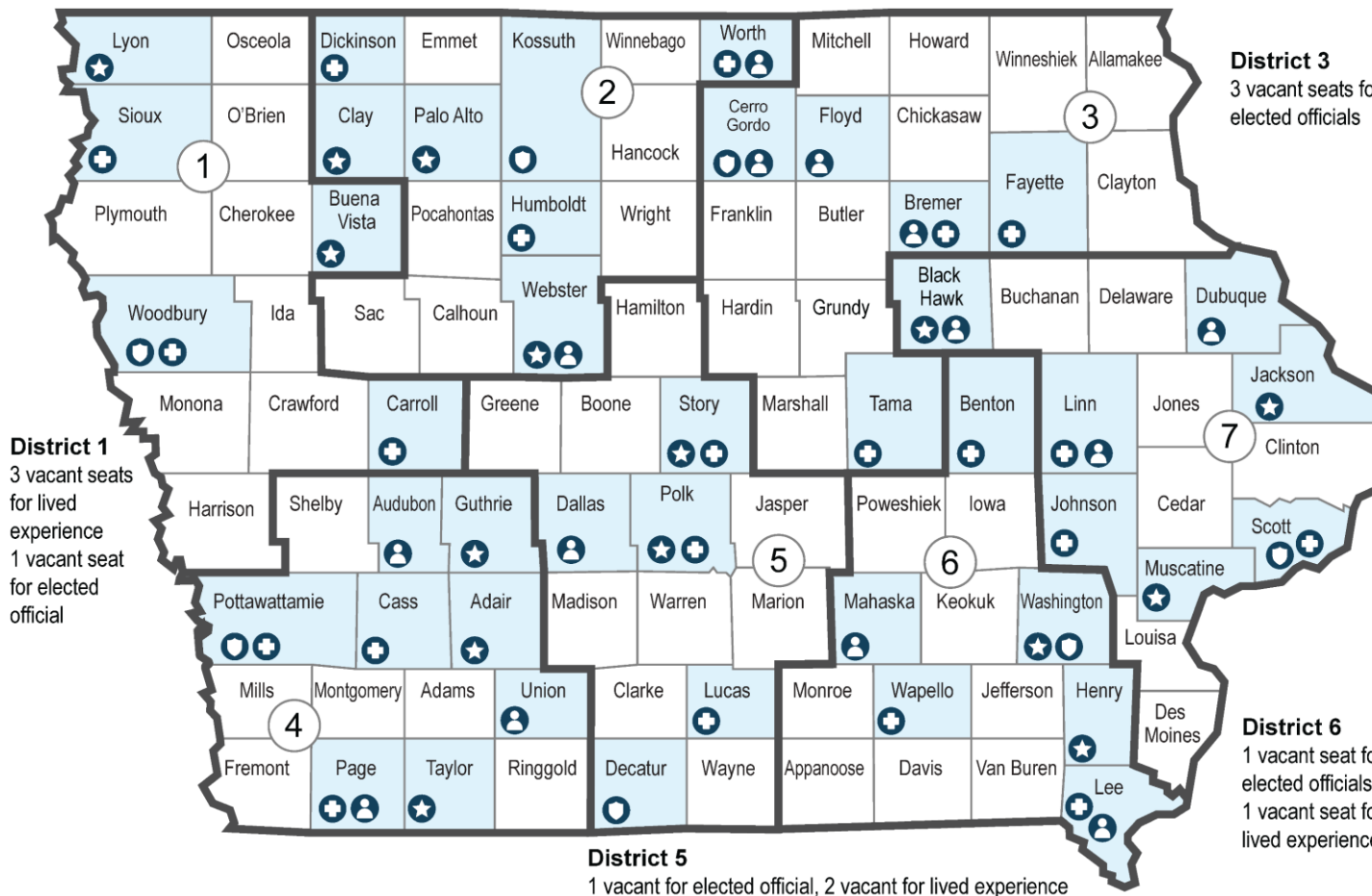
Providers



Lived Experience

District 2

1 vacant seat for lived experience



Thank You & Resources

More Information

- [Iowa HHS Website](#)
- [Iowa PCA Website](#)
- [District Advisory Councils](#)
- [Map of Behavioral Health Districts](#)
- [FAQs](#)

Town Halls

- Sign up for [all 2025 Behavioral Health Town Halls](#) [here](#).

Key Contacts

- Provider/Partner Contract Questions: bhasoproviderrelations@iowapca.org
- Invoice/Payment Questions: asoacntpay@iowapca.org
- General Questions: info@iowapca.org